

# Positive Outcomes for Children

1. Commencement of Investigation: At least 90% of all reports<sup>1</sup> must be commenced same calendar day, 24 hours or 72 hours depending on response time designation.
2. Completion of Investigation: At least 85% of all reports<sup>1</sup> shall have their investigation completed within 45 calendar days of acceptance by Hotline.
3. Treatment Plans: At least 90% of cases<sup>2</sup> shall have treatment plans that are clinically appropriate, individualized, developed with family and community members and approved within 60 days of opening in treatment, or a child's placement out of home.
4. Search for Relatives: For at least 85% of children in placement, DCF shall conduct searches for relatives, extended or informal networks, friends, family, former foster parents or other significant persons known to the child. Excludes Voluntary cases.
5. Repeat Maltreatment: No more than 7% of children<sup>1</sup> who are victims of substantiated maltreatment during a 6-month period shall be the substantiated victims of additional maltreatment within 6 months.
6. Maltreatment of Children in Out-of-Home Care: No more than 2% of children<sup>1</sup> in out-of-home care shall be the victims of substantiated maltreatment by a substitute caregiver while in out-of-home care.
7. Reunification: At least 60% of children who are reunified with parents/guardians shall be reunified within 12 months of their most recent removal from home. Excludes Voluntary cases.
8. Adoption: At least 32% of children who are adopted shall have their adoptions finalized within 24 months of their most recent removal from home. Excludes Voluntary cases.
9. Transfer of Guardianship: At least 70% of all children whose custody is legally transferred shall have their guardianship transferred within 24 months of their most recent removal from home. Excludes Voluntary cases.
10. Sibling Placement: At least 95% of siblings currently in or entering out-of-home placement shall be placed together unless there are documented clinical reasons for separate placements. Excludes Voluntary cases and children for whom TPR has been granted.
11. Re-Entry into DCF Custody: No more than 7% of all children entering DCF custody shall re-enter care within 12 months of a prior out-of-home placement. Excludes Voluntary cases.

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<sup>1</sup> Except Probate and Voluntary cases

12. Multiple Placements:	At least 85% of children in DCF custody shall experience no more than 3 placements during any 12-month period, excluding respite, hospitalizations lasting less than 7 days, run-aways, home visits, and CJTS. Excludes Voluntary cases.
13. Foster Parent Training:	Foster parents shall be offered 45 hours of post-licensing training within 18 months of initial licensure and at least 9 hours each subsequent year. However, relative, special study and independently licensed foster parents require 9 hours pre-service.
14. Placement Within Licensed Capacity:	At least 96% of all children placed in foster homes shall be in foster homes operating within their licensed capacity, except when necessary to accommodate siblings.
15. Needs Met:	At least 80% of all families and children shall have their medical, dental, mental health and other service needs provided as specified in the most recent treatment plan. <sup>2</sup>
16. Worker-Child Visitation, Out-of-Home:	<b>All</b> children must be seen quarterly by a DCF social worker. At least 85% of children <sup>2</sup> in out-of-home care shall be visited at least once monthly. Private agency social worker visits may count for monthly visits if the content of the visit is documented in LINK. <sup>3</sup>
17. Worker-Child Visitation, In-Home:	At least 85% of all in-home cases <sup>2</sup> shall have a social worker visit at least twice a month. All visits must be documented in LINK.
18. Caseload Standards:	No DCF social worker's caseload shall exceed the standard for more than 30 days.
19. Residential Reduction:	No more than 11% of the total number of children in out-of-home care shall be in residential placements. Includes Voluntary cases.
20. Discharge Measures:	At least 85% of children age 18 or older shall achieve specified educational/vocational goals prior to discharge (e.g. high school diploma, full time employment). <sup>3</sup>
21. Discharge of Mentally Ill or Mentally Retarded Children:	DCF shall submit a written discharge plan to DMHAS or DMR for all committed or dually committed children <sup>3</sup> who are mentally ill or retarded and require adult services, within 180 days prior to anticipated discharge date.
22. Multi-Disciplinary Exams (MDE):	<b>All</b> children entering DCF custody must have an MDE. At least 85% of these must have had their MDE completed within 30 days of placement.

<sup>2</sup> Except Probate, Interstate and Subsidy-only cases

<sup>3</sup> Except Probate, Interstate and Voluntary cases