

Parenting Support Services (PSS)

Program Overview

PSS offers two intervention models and case management services for parents of children 0-18 years of age to strengthen parent-child relationships and learn positive parenting strategies to address a wide range of problem behaviors. Triple P (Positive Parenting Program®) focuses on behavior management strategies. Circle of Security Parenting® (COSP) focuses on building parents' capacity to understand the underlying need their child's behavior is signaling and providing simple tools to improve the quality of the parent-child relationship. Families may receive more than one PSS intervention.

Target Population

Parents, including foster parents, of children 0-18 years of age.

Length of Service

Parenting services typically are provided in weekly 60-90 minute sessions over a 4-month period. PSS staff completes an assessment and works with the parent to decide which parenting intervention to receive. If needed, additional time is allowed for the intervention.

Referrals

Priority is given to families with open DCF cases. DCF Caseworkers submit a referral form and release of information to the DCF regional Enhanced Service Coordinator. Other referral sources submit a referral form and release of information to the PSS contact listed below.

Program Coverage and Providers

PSS services are available to families statewide. Each PSS agency serves families from towns and cities in their assigned DCF area office. Choose the team that serves the town/city where the family lives.

Area	Agency Contact (# of families to serve annually)
Bridgeport Norwalk	Boys and Girls Village (210) Contact: Alana Hull, hulla@bgvillage.org
New Haven Milford	Family Centered Services of CT (165) Contact: Irene Clementino, iclementino@familyct.org
Middletown	Middlesex Health (120); Contact: Brittney West, Brittney.west@midhosp.org
Norwich	Community Health Resources (120) Contact: Ali Manchester, AManchester@chrhealth.org
Willimantic	United Services (165); Contact: Aimee Terwilliger, aterwilliger@usmhs.org
Hartford	St. Francis Hospital (330); Contact: Patricia Berky, pberky@trinityhealth.org
Manchester	Community Health Resources (195); Contact: Heather Plourde, hplourde@chrhealth.org
Danbury Waterbury	Community Mental Health Affiliates (210) Contact: Tracey Trotman, ttrotman@cmhacc.org
Torrington	McCall Center for Behavioral Health (75) Contact: Leann Mitchell, leann.mitchell@mccallcenterct.org
New Britain Meriden	Catholic Charities (255) Contact: Jennifer Raines-Pusey, jraines-pusey@ccaoh.org

Program Contact

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