



MEMORANDUM

TO: DCF Contracted Providers
FROM: CT DCF Commissioner Vanessa Dorantes
DATE: March 13, 2020
SUBJECT: COVID-19 Continuity of Operations Follow Up Regarding In-Home Services

In follow-up to our memo this morning, please ensure the following prior to conducting any in-home services:

- Prior to scheduling an in-home service, the provider shall conduct the following verbal screening (to be answered for any client or family member residing in the home):
 1. Have you traveled to a country for which the CDC has issued a Level 2 or 3 travel designation within the last 14 days?
 2. Have you had contact with any persons under investigation for COVID-19 within the last 14 days, or with anyone known to have COVID-19? and
 3. Do you have any symptoms of a respiratory infection (e.g. cough, sore throat, fever or shortness of breath)?

If such screening reveals any positive answers, the provider may postpone service delivery and notify the referral source of such postponement.

Additionally, we are aware that many agencies have already made decisions to modify normal operating standards. If that is the case, please contact Melanie Sparks immediately.