

FACT SHEET : Maxim Healthcare Services

*M*AXIM Healthcare Services is closing its business in Connecticut. The anticipated date of closure is 11/15/13 but they must remain open until all clients are transitioned to new agencies.

MAXIM currently has a total of 150 open cases in Connecticut. Some of these cases, of course, are DCF clients and may include our medically complex children.

Our goal is to work with MAXIM and CHN staff to transition our children to new agencies that can meet the needs of our children. The target date for completing the transitions is 11/15/13.

A team has been created to help you through this transition. DCF Nurses, Health Advocates, MAXIM and CHN Medicaid staff will work with you over the next few weeks to ensure services are not interrupted for our children.

What Needs to be done:

- Social Workers: Enter the name of all your DCF children who receive services from MAXIM on the enclosed spreadsheet.
- Social Workers: Email the list to your ARG Nurse by 10/4/13.
- Health Advocates: Contact CHN to determine whether a new agency has been identified and inform ARG Nurses of any new homecare agency assignments.
- ARG Nurses: Work with Social Workers and caregivers to determine which home care agency will best meet the needs of each child and caregiver.
- Health Advocates: Work with CHN to try to match our children with our preferred home care agency provider and work with CHN, ARG nurses, Social workers to ensure prior authorizations for the new agency are in place.

Questions? Contact your ARG Nurse or Health Advocate

Thank you!