



P20 • WIN

EXECUTIVE BOARD MEETING

June 14, 2022 Meeting

# AGENDA

1. Welcome
2. Public Comment
3. Roll Call
4. NCES SLDS Grant Update
5. Report from Office of the Attorney General
6. Bureau of Information Technology Systems Update
7. Proposed Amendments to the E-MOU
8. Selection of new P20 WIN Executive Board Chair
9. Next Steps
10. Adjournment

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## GRANT OUTCOMES 2019 - 2024

Grant outcomes for 2019 – 2024 grant term	Status
Add data sources by executing memorandum of agreements with the new agencies (DSS, DCF, CCEH, and OHE) to officially make them Participating Agencies of P20 WIN	Complete
Build analytic capacity by hiring and training data analysts as dedicated P20 WIN staff	In progress
Dedicate resources at DOL to reduce the movement of data, increase security and improve data request management for P20 WIN	In progress
Produce research & corresponding data tools. Accelerate data use by completing a set of special studies that support planning, policy development and result-based accountability efforts	In progress
Sustainability plan	In progress

**YEAR 3 SLDS  
EXPECTED  
OUTCOMES**

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Increased efficiency of P20 WIN system and Participating Agencies in fulfilling data requests

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Agencies and staff are engaged and have the knowledge to effectively contribute to P20 WIN

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Integrate equity and transparency into the data request management process

# OUTCOME 1: INCREASING EFFICIENCY OF P20 WIN SYSTEM AND PARTICIPATING AGENCIES IN FULFILLING DATA REQUESTS

## Resources

- Expanded Executive Board
- Expanded Data Governing Board
- Data Stewards
- Legal support – agency counsel, consultants, OAG
- Chief Data Officer
- DAPA Unit at OPM
- Updated legal and governance framework
- SLDS Learning Agenda
- Communities360
- Agency IT Security Staff

## Strategies

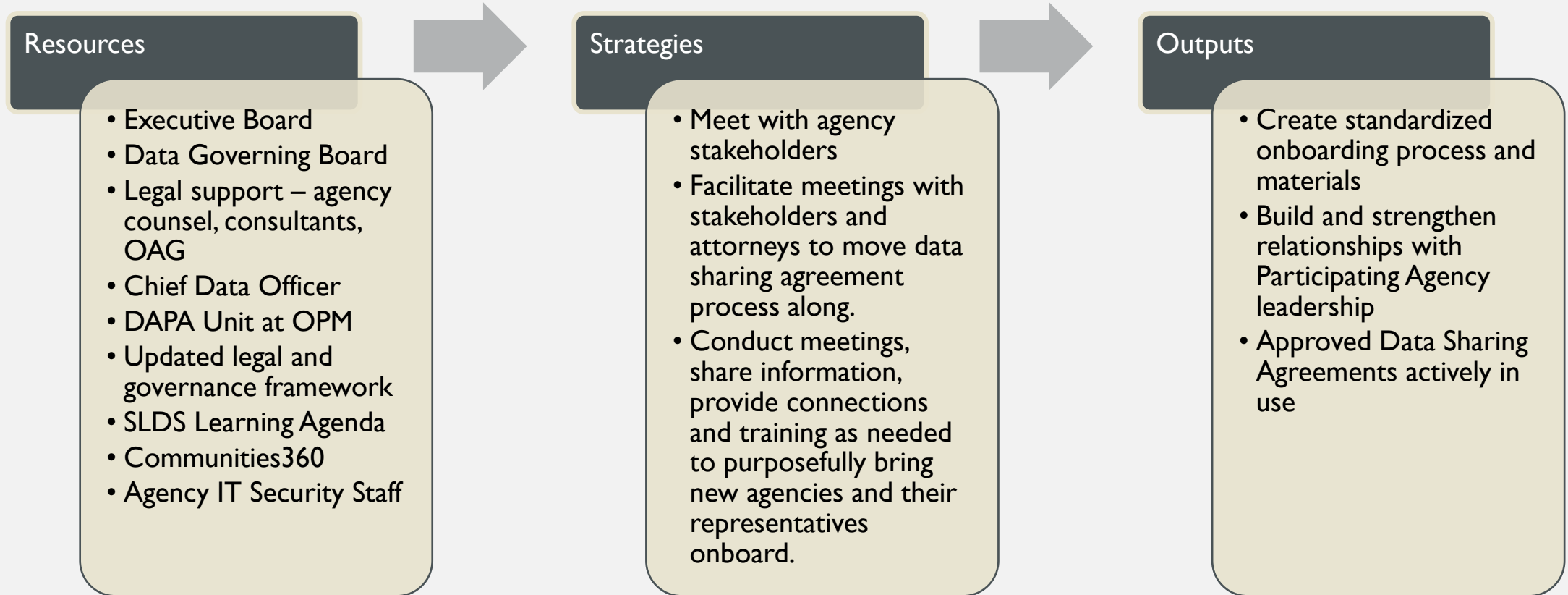
- Capacity and skills needs identified to implement the Learning Agenda
- Work with Data Governing Board members to revise the Data Request Management policies and process.
- Explore technical upgrades to improve system

## Outputs

- Establish structure to handle new data requests
- Staff hired and trained on P20 WIN system and respective agency systems
- Improved documentation and tools to aid in and reduce time in 'back and forth' process with data requestors



## OUTCOME 2: AGENCIES AND STAFF HAVE THE KNOWLEDGE AND ENGAGEMENT TO EFFECTIVELY CONTRIBUTE TO P20 WIN



# OUTCOME 3: INTEGRATE EQUITY AND TRANSPARENCY INTO THE DATA REQUEST MANAGEMENT PROCESS

## Resources

- Expanded Executive Board
- Expanded Data Governing Board
- Legal support – agency counsel, consultants, OAG
- Chief Data Officer
- DAPA Unit at OPM
- Updated legal and governance framework
- SLDS Learning Agenda
- Communities360
- Agency IT Security Staff

## Strategies

- Build relationships with established state Boards with community engagement
- Convene a working group to review research and draft charter documents
- Identify funding sources and compensation structure

## Outputs

- Resident Advisory Board created
- Expanded community engagement
- Standard operating procedures for resident engagement and compensation developed



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# LEGAL AGREEMENTS REVIEW

- Data sharing agreements reviewed for:
  - Child welfare and child protective services (DCF)
  - Financial aid (FAFSA)
  - FERPA (also reviewed by Privacy Technical Assistance Center of US DOE)
  - Medicaid (and HIPAA)
  - SNAP
  - TANF
  - Workforce and Unemployment Compensation (UC)

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## IT Optimization

- Reengineers technology by pulling together executive branch technology IT personnel and expenditures
- Improve services for our constituents, agencies and employees
- Prepares the State to successfully transition through upcoming retirement surge
- Creates a culture focused on customer service, career growth, and skill development
- Leverages and builds on lessons learned during the pandemic and HR Centralization
- Improve the capacity to accelerate data sharing and data-driven decisions
- Makes a 40-hour work week available to all technology employees that desire it
- Reduces reliance on external contractors while building flexible, internal skills

## Challenges

## Solutions

Increased public demand for technology solutions

Resources focused on solutions and less on routine activities

Accelerating pace of technology change

Specialty staff skills to keep up with change

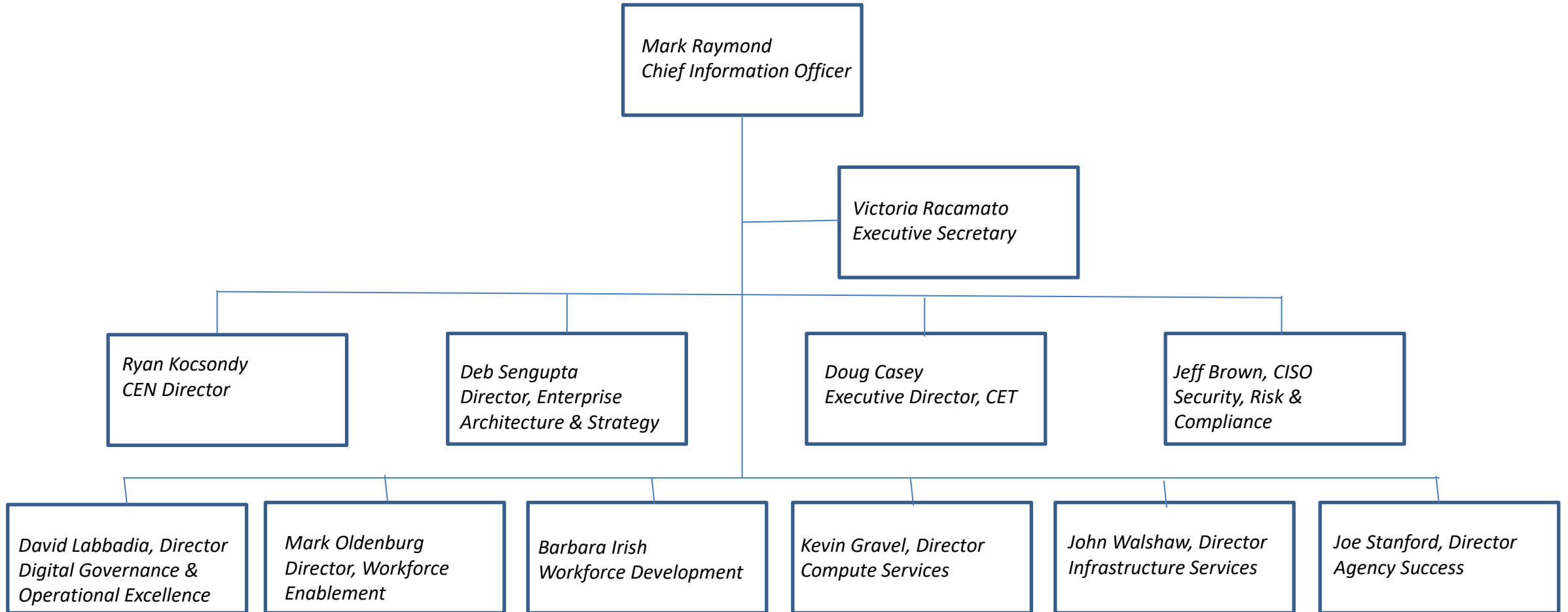
Widespread, outdated technology

Greater use of common solutions with statewide support

Significant cybersecurity risks

Fewer incidents through scale and specialty

- A consolidated IT Organization provides:
- Reusable solutions
  - Common Processes
  - Digital Government
  - Best Practices
  - Greater automation





# Communities of Business

## Health and Human Services

Aging and Disability (ADS)

Social Services (DSS)

Mental Health and Addition Services (DMHAS)

Developmental Services (DDS)

Psychiatric Security Review Board

Children and Family (DCF)

Public Health (DPH)

Health Strategy (OHS)

Veterans Affairs (DVA)

Early Childhood (OEC)

## Justice and Safety

Correction (DOC)

Board of Pardons and Paroles (BOPP)

Emergency Services and Public Protection (DESPP)

CJIS Gov Board (CJIS)

Military (MIL)

## General Admin

Governor and Lt. Governor (OTG, OLTG)

Administrative Services (DAS)

Governmental Accountability (OGA)

Commission on Human Rights and Opportunities

Shared Application Solutions

## Business and Community

Economic and Community Development (DECD)

Department of Housing

Revenue Services (DRS)

Labor (DOL)

Consumer Protection (DCP)

Workers Compensation Commission (WCC)

Banking (DOB)

Insurance (DOI)

Healthcare Advocate (OHA)

## Education

Education (SDE)

Technical and Educational Careers (CTECS)

State Library (CSL)

Office of Higher Education (OHE)

## Natural and Physical Resources

Transportation (DOT)

Motor Vehicles (DMV)

Energy and Environmental Protection (DEEP)

CT Siting Council (CSC)

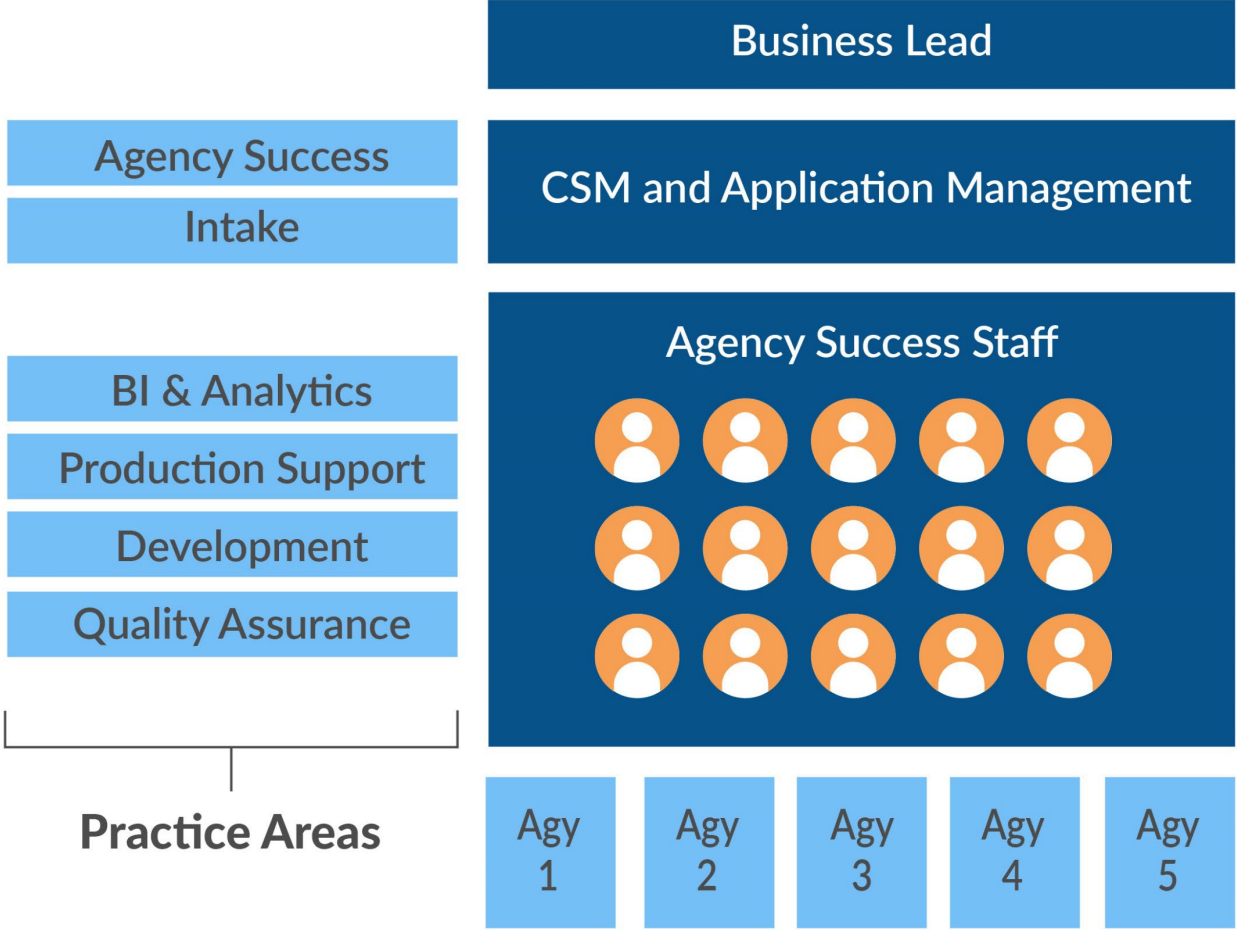
Office of Consumer Counsel (OCC)

Agriculture (DoAG)

Agriculture Experimentation Station (AES)

# Agency Success Substructure (example)

## Community of Business



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# PROPOSED AMENDMENT #1: ONBOARDING PROCESS

Appendix 1 of the Enterprise Memorandum of Understanding outlines the process for adding new participating agencies to the P20 WIN system. As interest in P20 WIN grows, it was necessary to revisit the current process.

## **Purpose of Amendment**

The existing onboarding process was reviewed by the Executive Board at the February 2022 meeting. The Executive Board review addressed the complicated process to accept and onboard new agencies and the limiting impact it would have on the growth of the P20 WIN system. It was suggested that the Operating Group work to streamline that process in order for more efficient onboarding of new agencies to P20 WIN.

The proposed language was reviewed and approved for recommendation to the Executive Board by the Data Governing Board at their April 2022 meeting.

## **Impact of the Requested Amendment**

The Operating Group administers the P20 WIN system to ensure that it operates efficiently and meets the priorities of the Executive Board. The amended language places primary responsibility on the Operating Group to identify prospective new agencies and determine their eligibility to join P20 WIN. The Executive Board retains the authority to approve or reject new agencies.



## PROPOSED AMENDMENT #2: BREACH NOTIFICATION

Appendix 2 Section A of the Enterprise Memorandum of Understanding establishes the procedures for breach notification.

### **Purpose of Amendment**

The purpose of this amendment is to provide additional clarity to agencies and data requestors about the notification process in the event of a breach.

The proposed language was reviewed and approved for recommendation to the Executive Board by the Data Governing Board at the April 2022 meeting.

### **Impact of the Requested Amendment**

This amendment clarifies the notification process during an actual or potential breach. It does not reflect any policy change, the additional language is intended to clarify existing policy for breach identification and notification.



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## BOARD CHAIR RESPONSIBILITIES

- The Chairperson shall be a State official or employee and
- Shall conduct all Executive Board meetings, represent the P20WIN Data Sharing process, and work with all Participating Agency leaders and political leaders to assure agency-to-agency coordination and to further data sharing to improve services provided to the residents of Connecticut.
- The Chairperson shall lead the Executive Board to set the direction for the Data Sharing process and shall work with the Operating Group on agenda setting and operational matters.
- The Chairperson shall be elected by the full Executive Board and will serve a term of two (2) years.
- On matters requiring votes, the Chairperson shall vote to break a tie.

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