Sept 11, 2023 1:00PM – 3:00PM MS Teams

Categories have been arranged for alignment with CEN's 2019-2024 Strategic Plan.

1. Provide Value

- DDoS Mitigation Summary Review
 - o 2023-2024 Academic Year (August 1, 2022 Sept 1, 2023)

Number of TMS Mitigations	Volume of Traffic Passed by TMS	Volume of Traffic Dropped by TMS	Volume of Largest TMS Mitigation	Rate of Largest TMS Mitigation	Duration of Longest TMS Mitigation
370	12.60 TB	33.86 TB	16.63 TB	25.26 Gbps	0d 23h 45m
^ 25.85%	◆ 73.82%	↑ 3.23%	◆ 9.49%	₩ 34.24%	◆ 99.31%

Bottom row indicates increase or decrease from prior period (June 30 2021 22:58 - August 01 2022 0:00).

o 2023 Calendar Year (January 1, 2023 – Sept 1, 2023)

Number of Mitigation			Volume of Largest TMS Mitigation	Rate of Largest TMS Mitigation	Duration of Longest TMS Mitigation
272	10.09 TB	28.47 TB	16.63 TB	25.26 Gbps	0d 23h 45m
112.5 0	^ 292.63%	1 418.26%	↑ 1145.20%	↑ 20.51%	1 34.67%

Bottom row indicates increase or decrease from prior period (May 01 2022 8:58 - January 01 2023 5:00).

- CT Library Fiber Consortium Fiber to the Library (FTTL)
 - ALL libraires connected and program nearing completion!
 - o Project to connect libraries through federal E-rate and matching State Library bonded funds.
 - Many project sites connect underserved communities where connectivity options have remained relatively unchanged for decades. This project provides high-quality service at reasonable costs to bridge gaps in the digital divide and help libraries continue to thrive as community assets.
 - The program across all project phases (1–8) will bring total fiber-connected libraries to 150 representing 78% of all 191 libraries statewide.
 - Any remaining libraries, not currently connected to CEN are eligible to connect with ARPA-CPF funds. The CEN ARPA project is pending US Treasury approval and authorization of funds.
- CT Library Fiber Consortium Internal Connections (FTTL-IC) https://ctedunet.net/fttl-ic/
 - o Goal is to help libraries with internal network infrastructure to better serve library operations.
 - o Libraries will receive assessments, prioritized remediation plans, and awards to assist each.
 - 41 libraries in program; 41 assessments complete & delivered.
 - State library prioritized awards using standardized assessment, total funds available, and AENGLC rating.
 - State library is in the process of authorizing funding recommendations and releasing funds to individual libraries.
- New Member-Customers since the last Commission meeting (in order of turn up)
 - Newington Fire HQ1
 - o Durham Community Center
 - East Killingly Fire Department
 - Gales Ferry Branch Library
 - Attawaugan (Killingly) Fire Department
 - Department of Transportation (DOT)
 - Sites turned up: Mansfield Maintenance Garage, Newington Headquarters, Rocky Hill Repair
 Garage, Colchester Repair & Electrical Facility, Norwich District 2 Headquarters
 - Old Lyme Phoebe Griffin Noyes Library
 - o Edmond Town Hall



Note: CEN is providing transport connectivity to DOT Headquarters and 62 Maintenance facilities and garages over a period of two years. Five sites are currently completed.

- Exiting Member-Customers since the last Commission meeting (in order of turn down)
 - o HC2 Broadcasting 6/30/2023
 - o Christian Heritage School 9/30/2023

Current Member Count = 685

*Effective 12-1-21 member count process has been adjusted to reflect multi-site organizations as one member throughout the community.

2. Ignite Innovation

- PerfSONAR Servers
 - perfSONAR is the performance Service-Oriented Network monitoring Architecture, a network
 measurement toolkit designed to provide federated coverage of paths, and help to establish
 end-to-end usage expectations, ensuring friction free use of networks for scientific applications.
 This infrastructure helps to identify and isolate problems as they happen, making the role of
 supporting network users easier for engineering teams, and increasing productivity when
 utilizing network resources.
 - CEN is testing servers to deploy a 100Gbps PerfSONAR mesh across all hub sites and extranets to
 ensure the highest quality of network experience for the membership, and will make these
 available to the community to run diagnostics from any member site.
- NTIA Middle Mile Grant Program
 - Awards announced 6/16/2023; CEN's proposal was not selected. Program summary:
 - \$1 billion program allocation within in Infrastructure Investment Jobs Acct (IIJA)
 - Over 260 applications were submitted totaling \$7.47 billion in funding requests.
 - Applications for the Middle Mile program were due by September 30, 2022. NTIA
 extended the application deadline to Nov. 1, 2022, for eligible entities that submitted
 applications for projects that would deploy in areas impacted by natural disasters.
 - Eligible awardees for the program included states, Tribal governments, utility companies, telecommunication companies, and nonprofit entities.
 - o CEN proposal debrief; Aug 9, 2023, with NTIA program director.
 - CEN proposal was strong, though ultimately fell short. Most significant opportunity that
 may have had influence was matching funds. All awarded proposals were at least 50%
 whereas CEN's was at 41%. Other feedback highlighted many strengths and few other
 opportunities.
 - CEN Director editorial: NTIA requested additional information and dialog up to the week before awards were announced. We were *very close*.
 - Award Summary Information
 - \$930 million awarded to 35 entities June 16; \$50 million awarded to 3 entities later.
 - Over 12,000 route miles of construction; \$77.5K per mile
 - Very competitive solicitation: ~14% hit rate; 7.5X over subscribed.
 - Zayo was the only multiple award winner; 3 proposals; ~10% of the funding.
 - Project size and level of match mattered.
 - Large projects favored (total project cost below)
 - Median \$43.3 million
 - Mean \$50.8 million
 - Minimum \$4.6 million (Pueblo CO)

ctedunet.net 860 622 4560

- Maximum \$187.6 million (California Dept. of Technology) [~13% of funding]
- Exceeding the minimum match requirement (30% except Tribes) was critical.
 - Median match 50%
 - Mean match 48%
- Only 17% (6) of the grants had an interstate component.
- Lead Organization Distribution
 - Regional telecoms 7 (20%)
 - Electric utilities 5 (14%)
 - Joint ventures (JVs) 5 (14%)
 - National telecoms 4 (11%) [three to Zayo and one to WANRack]
 - States 4 (11%) [California, Kansas, Maine, and Nevada]
 - Cooperatives 4 (11%) [two electric and two telecom co-ops]
 - Counties 2 (6%)
 - Cable providers 1 (3%)
 - Tribes 1 (3%) [Omaha Tribe of Nebraska]
 - Research and education networks (RENs) 1 (3%) [MCNC!]
 - Public/private partnerships (P3s)– 1 (3%)

Submittal History

- CEN Submitted a proposal for the 'Connecticut Scaled Open Access Network and Anchor Resiliency' project (CT-SOANAR) on September 29, 2022, in response to a Notice of Funding Opportunity, NTIA-MMG-2022 announced May 5.2022, applications due Sept 30, 2022, notice of awards as early as March 1, 2023.
 - \$20.7M Project, \$12.2M requested from NTIA, \$8M from CEN/CT, \$500K in-kind contribution.
- The CT-SOANAR project will advance the Middle Mile Grant Program objectives and the strategic broadband goals of the State of Connecticut by accomplishing the following:
 - Encourage middle mile infrastructure expansion and extension to reduce the cost of newly connecting unserved and underserved areas to the Internet backbone.
 - Promote broadband connection resiliency through alternative network connection paths that prevent single points of failure.
 - Materially reduce end user broadband prices resulting from funded middle mile infrastructure
 - Materially reduce latency experienced by end users in remote or insular areas.
 - Benefit high-poverty counties, persistent poverty counties, and/or a substantial number of end users/households that meet the defined criteria.
 - Offer access to the funded middle mile infrastructure, in perpetuity, on an open access basis.
 - The CT-SOANAR topology enables connection of unserved anchor institutions.
 - Demonstrate the project's climate and natural disaster resilience.
 - Use community benefit agreements.
- CT-SOANAR incorporated input from our key stakeholders, including planned last-mile providers, community and anchor institutions, existing CEN customers who will benefit from the proposed upgrades, and Connecticut's Office of the Governor. Additional state-level broadband stakeholders who were consulted include the Office of Consumer Council State Broadband Office, the Bureau of Energy and Technology Policy's Office of Telecommunications and Broadband, the CT Commission for Educational Technology, and the Office of Policy and Management.



- 19 letters of support reflect the agreement of all these stakeholders that this project is the highest priority middle mile initiative for Connecticut.
- Governor Lamont has committed to the broader American Rescue Plan Act (ARPA), BEAD, and Digital Equity programs along with the Middle Mile Grant Program to define a holistic set of activities to address middle mile, last-mile, multi-dwelling unit, urban, and rural needs, and affordability across the state.
- Grant Development team included CEN Director Ryan Kocsondy, CEN Team Leads Paul Tarsa, Peter Correia, and Rick Cheung; CEN Optical Engineer Raymond Carcano; Executive Sponsor Mark Raymond, CT-DAS CIO; State assistance from David Lukens, OPM, for GIS mapping; Michael Barrera, DAS, as Staff Council. Consultant team headed by Rob Vietzke, CEN's first director and now of https://insightinfraservices.com/, consisting of a project manager, grant writer, editor, and strategic broadband advisor. Note: CEN self-funded the consultants.
- eduroam https://www.eduroam.us/
 - Goal is to address digital divide issues impacting learning and provide a more seamless network access experience for students.
 - Current subscribers and users: New Haven Public Schools, Darien Public Schools, Suffield Academy, Waterbury Public Schools, Middletown Schools, and Choate Rosemary Hall.
 - Tom Dillon helped coordinate activities as CET Infrastructure Advisory Council Chair, with CEN resources and fiscal support. This is a crossover item between CET Infrastructure Advisory and CEN Service Management Advisory Councils.
 - o 71 respondents to Secure WiFi & eduroam readiness in schools and libraries. Will re-send and collect more info.
 - CEN's application for the Internet2 eduroam <u>Support Organization</u> program was accepted and will be one of 5 across the country. <u>https://internet2.edu/internet2-announces-new-eduroam-support-organizations/</u>
 - Agreement reached with Internet2 on terms for extending eduroam purchasing agreement through the end of 2023, to be succeeded by Support Organization agreement in 2024.
 - New Support Organization agreement between UConn/CEN and eduroam in procurement contracting. New agreement is more conducive to scale roll out.
 - New Participant agreement between CEN and its members has been reviewed and approved by DAS and UConn legal.

3. Foster Collaboration

- EDAC Engagement and Development Advisory Council
 - o Co-Chairs, Karen Skudlarek, UCONN, and John Mercier, Regional District 17
 - o 11th Annual CEN Conference program planning has started.
 - 2-day event on May 8-9 at CT Convention Center
 - Day 1 half or full day workshops; Day 2 traditional annual conference format
 - Event: Apply ITIL/ITSM Best Practices to Educational Technology Service Delivery
 - Date: Wednesday, September 26, 1PM 2PM
 - Presenters: <u>Wanda Wager.pdf</u> and Wade Arenburg (ACES)
 - Registration: https://events.teams.microsoft.com/event/d20ac5a1-9091-4396-970a-739e0785d7b6@17f1a87e-2a25-4eaa-b9df-9d439034b080/registration
 - Abstract: Understand the origins of information technology service management (ITSM)
 and evidence-based best practices, activities, governance, and improvement
 capabilities. Evidence-based practices include agile management, Lean (waste
 reduction) and DevOps (holistic) practices. Relate the guiding principles to your work:

focus on value, start where you are, progress iteratively with feedback, collaborate and promote visibility, think, and work holistically, keep it simple and practical, and optimize and automate. Link service management to your organization's overall business model and educational digital transformation. Discuss an iterative approach to adopting best practices.

- SMAC- Service Management Advisory Council
 - o Co-Chairs: Ken Sayers & Jonathan Garbutt
 - o Committee members organizing around aggregated services available for members.
 - Unified Communications
 - Security Services
 - CIPA filtering
- Connecticut Higher Education Roundtable on Information Security (CHERIS) https://ctedunet.net/cheris/
 - Co-Chairs: Brad Tudisca, CCSU; Owen Brandt, ECSU; John Schaeffer, Conn College
 - Forum of Higher Education IT security professionals that meets quarterly to collaborate on IT solutions, discuss best practices, and share security challenges.
 - Second meeting was June 2023; next meeting is in September 2023.
- Cyber Nutmeg
 - CEN working with CT National Guard to organize Cyber Nutmeg 2023 and help expand its reach.



- Date: Friday, October 20, 2023 @ 8AM-5PM
- Venue: Central Connecticut State University (CCSU) Student Center and Applied Innovation Hub
- o Registered: 159 Capacity: 300
- Registration: https://web.cvent.com/event/8509f169-0e7e-47d4-83ff-0d2d6a7f6b02/summary
- o Event Abstract:
 - Cyber Nutmeg 2023 is a one-day event designed to heighten your awareness on cybersecurity threats and defenses you can deploy to protect your organization.

This event is intended for state, municipal, and educational leaders, including but not limited to first selectmen, mayors, town managers, superintendents, and the IT and cybersecurity professionals who support them. Cyber Nutmeg consists of three main components: Threat Briefing from the FBI, Homeland Security, and CT Counter Terrorism and Intelligence (CTIC); Cyber Security Awareness Training/workshops; a National Guard led Tabletop exercise where blended groups can work collaboratively to focus on today's most prevalent threats (insert threat theme(s) here).

 Program advisory: CEN (Ryan, Deanna, Paul, Rachael, Emma, Dick), CTNG - Joel Fulsang, members: Jonathan Garbutt, Joseph Bazeley, Jeff Levin, Roberta Pratt, Chris Bernard, Jeff Brown, David Palmbach, Sheri DeVaux, Gregory Freidline, William H Turner, Bill Turley

4. Promote Advocacy

- Governor's Biennium Budget, HB5037, American Rescue Plan Act Coronavirus Relief Fund (ARPA-CPF)
 - o PA 22-118 https://search.cga.state.ct.us/2022/PA/pdf/2022PA-00118-R00HB-05506-PA.pdf
 - \$73M in programming funds for CEN based projects include:
 - Next Generation Infrastructure complete equipment upgrade of the CEN platform



- Fiber to Municipalities & Libraries connect remaining CAIs to CEN platform.
- Fiber to Charter Schools Connect remaining charter schools to CEN platform.
- Community WiFi Phase 2 grant program to expand community WiFi for entitled connected to CEN.
- All projects were submitted Sept 21 through OPM to US Treasury for funding allocations. Sept 23 - US Treasury announced they are low on administrative funding for the program, impacting approvals of proposals. https://home.treasury.gov/system/files/136/Adeyemo-Administrative-Flexibility-Grantee-Letter_20220923.pdf
- Currently in review/curing process with US Treasury on program proposal.
 - 3 groups of feedback questions asked answered. One e-mail clarification. 30 detailed questions in total.
 - Responses submitted 7/18, 8/2, and 8/24.
 - Waiting to hear back on next steps toward notice to proceed.
- Branding efforts underway; program name is CEN Connect
 - CEN Member Services team hosted two virtual focus groups with current CEN Library and Municipality members to offer guidance in the messaging and communication strategy for the program.
 - Tagline 'Where Connectivity Builds Community' was selected through survey of advisory council members.
 - Communication strategy includes multiple channels of engagement with prospective members (i.e., print/direct mail, web pages for each of the four program facets, in person presentations with respective groups/affiliations, press release, email, and direct call campaigns)

5. Enhance Core Resources

- CEN Staff
 - CEN currently has 14 full-time staff members, 4 part-time student workers, 1 volunteer (1 day /week), 1 fellow, and 1 special payroll.
 - Systems Administrator 2 filled. Bradely Tudisca, former CEN employee returned Aug 25.
 - Searches
 - Project Manager re-post this quarter.
 - Network Security Analyst failed search, offer rejected; will re-post this quarter.
- DDoS Detection & Mitigation Enhancements
 - Upgraded the on-net detection appliance to ensure latest technologies and capabilities are available for DDoS mitigation and notification.
 - Completed DDoS 'dirty' and 'clean return' traffic transport upgrades increasing total capacity of the traffic flows across the system by 5X.
 - Above combined with the new DDoS mitigation appliance provides modularity, stability, and longevity of the system for the next 5 years.
- Route Reflectors (RR)
 - Project to replace existing route reflectors with new ones that have greater route scale and features, and enable Ethernet Virtual Private Network (EVPN) capabilities.
 - Technical: A route reflector is a designated/dedicated router that will advertise and reflect routes learned from other iBGP peer routers in a service provider network. This allows all iBGP speakers within your autonomous network to learn about the available routes in a more efficient manner and without introducing loops.



Sept 11, 2023 1:00PM – 3:00PM MS Teams

- Status: project complete!
- 400 Gbps Testing & Triangular Core Capacity Augment
 - 400Gbps technologies represent the latest in speed, capability, and capacity for advanced carrier and enterprise networks.
 - We are in early planning stages to augment the triangular core with 400Gbps links adding capacity and resilience to current network infrastructure and in preparation for Next Generation Infrastructure upgrades.
 - Status: Ongoing
- Next Generation Packet Equipment Selection Process
 - Staff are nearing completion of review and scoring of proposals for the Next Generation Infrastructure upgrades. Platform upgrades will modernize the network infrastructure and provide ample capacity, capability, and speeds for the next 7-10 years.
 - o Vendor selected here will perform the equipment upgrade as part of the ARPA-CPF project(s).
 - Status: Vendor and reseller tentatively selected, pending reference checks and scale testing.
- 40G & 100G Member Ring Upgrades
 - Project to upgrade our 6 busiest / heaviest trafficked member rings by augmenting the backbone capacity to each.
 - Each site will have either 40G or 100G backbone delivered and through to the next increasing capacity and variety of handoff options to the local member.
 - Pre site surveys have been completed; upgrade work will start next month.