

PURPOSE

DCF sites will track, edit, and manages workload (staffing) plans though the Workload Planner. Schedulers can regularly track the number of workers needed for each job for time spans at locations.

The Scheduler compares staff requirements from the Workload Planner (Planned) with shifts that employees in the Scheduler (Scheduled) filled.

Your staffing requirements are referred to as workload requirements in Workforce Scheduler and are stored in the Workload Planner. A Budget Workload is defined for each department. Then, when or if your staffing needs change, you can adjust in the Workload Planner.

Example

When building the next schedule period, you may want to staff to a higher level than you have been budgeted. To adjust the next scheduled period's expected workload, you can increase your volume and review the workload.

You can save several Budget and Plan (Adjusted) staffing plans. However, only one plan at a time can be in effect.





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Workload Planner – Navigation

	Steps to Update Work	oad Planner Tab Description
1	From the Related items list, click a Workload Planner.	Genies Genies Genies Schedule Audits Timecards Schedules Workload Planner
3	In the Location Show drop-down list, select a department from the Organization Map which will display employees for you to view. In the screen shot used a Location Query that contains all Caroline or DCF site In the Time Period drop down list, select a specific time period.	Current Schedule Period Previous Schedule Period Previous Schedule Period Current Schedule Period After Next Schedule Period Meek to Date Last Week Yesterday Today Yesterday,Today,Tomorrow Yesterday,Today,Tomorrow Yesterday plus 6 days Last 30 days
4	By default, the all plans will display (Budget, Plan, Actual) and Volume and Workload Rows. For ease of use filters to for Budget and Plan Columns and	Mon 12/02 Tue 12/03 Mon 12/02 Tue 12/03 Oudg Plan Actual 2 2 2 2 2 2 2 3 3 1 1 2 2 2 2 2 3 3 Image: CPS/Public 3 We Budget Plan Budget Plan Workload Workload Image: CPS/Public 3



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_	just the Workload Row									
5	You may update	Workload Plann	er							
	columns today or in the future only. Budgets are usually update once a year.	Workload and Volume Loaded: 9.46PM Current Schedule Period Image: Careline Image: Imag								Fresh Audits
	• •	Job	Span	Туре	Mon 1/ 20	Tue 1/21	Wed 1/22	Thu 1/23	Fri 1/24	Sat 1/25
	Plans (adjusted) can				Budget	Budget	Budget	Budget	Budget	Budget
	be leveraged as	UICASSI	Carenne Swittin							
	needed.	ProcessingTe	Careline SW First		1	1	1	1	1	1
	neeueu.	ProcessingTe	Careline SW Se							
			Careline SW First		3	3	3	3	3	2
		SocialWorkSup	Careline SW Se	Workload	2	2	2	2	3	2
		SocialWorkSup	Careline SW Thi	Workload						
		SW-SociHuma	Careline SW First	Workload	22	22	22	22	22	5
		SW-SociHuma	Careline SW Se	Workload	8	8	9	8	9	6

Changes to Workload Planner can only be saved for today and the future. To create a pattern, do the following:

	Select the Location and Time Frame in the Workload Planner. Click on Tools and choose " Add Workload	Tools	Generate Workload	Lo		
	Pattern."	Add Volu				
3.	Highlight the appropriate pattern and	Add Wor	rkload Pattern			
	click on "Copy Pattern."	Workload	d Pattern			
4.	Create a new start date (today or a date		ton Med/BMC/BMCPS/Pt	ublic Safety/Public Safety		
	in the future).	s	tart Date	End Date	Туре	•
5.	Make the desired changes and click	/ × 1	1/05/2019	5/31/2020	Budget	
	Apply.	Add Patterr	n Copy Pattern			ок
6.	The old Pattern will now be end-dated to					
	coincide with the start of the new					
	Pattern.					



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To create a new Budget (Baseline) Pattern, click on the Tools Icon at the top of the page and select Add Workload.

Workload Pattern

		Start Date	End Date	Туре
0	×	1/20/2020	1/02/2021	Budget

- 1. Click on the pencil icon to edit the existing pattern or click on the Add Pattern button to add a new Budget (baseline) pattern.
- 2. After the plan is edited/created, click on Apply.
- 3. If there is no Budget (previously named Baseline) Plan saved, DO NOT click on the Save Plan box above the workload plan grid. System will not allow a Plan (previously named Adjusted) without a Budget plan saved.
- 4.

Workload Pattern											
Location : ./DO	CF/Co Careline/0	Careline/CO									
Start Date			End Date		Туре						
1/20/2020			1/02/2021		Budget						
Edit Pattern											
Start Date : *	1/20/2020		End Dat	te : * 1/02/2	.021				Save as p		
Job	Span	Sunday	Monday	O Fore		Thursday	Friday	Saturday	Holiday	lan	
	Span Careline SW		Monday 3	O Fore	ever	Thursday 3	Friday 3	Saturday 2			
		Sunday		O Fore	Wednesday		-	-	Holiday		
	Careline SW	Sunday 2	3	O Fore	Wednesday 3	3	3	2	Holiday		
SocialWorkS	Careline SW Careline SW	Sunday 2	3	O Fore	Wednesday 3	3	3	2	Holiday		
SocialWorkS	Careline SW Careline SW Careline SW	Sunday 2 2	3	C Fore	Wednesday 3 2	3	3	2	Holiday		

If Daily Coverage in Schedule Planner should have an alternate set of required staff numbers (previously named Adjusted) After creating the Budget Workload Plan, create a second Workload Plan by:

1. Selecting Plan from the Columns and Workload from the Rows under Visibility Filter



- 2. Click on Tools > Add Workload Pattern
- 3. Click on Add Pattern
- 4. Add Plan numbers, click on Save as Plan then click Apply

••	<u>,</u> .	
Visibility Filter	Tools	
Columns		
🖉 Plan		
, 📄 Actual		
Rows		
Volume		
Workloa	d	

Workload Pattern

Start Date : *			Forever	Save as plan
COLL 1 COLLECTION				
Edit Pattern				
2 ×		Forever	Plan	
×		Forever	Budget	
St	art Date	End Date	Туре	



To view Budget vs. Plan numbers from Visibility Filter select both Budget and Plan from Columns and Workload from Rows. View is side by side to note Budget vs. Planned numbers.

			Loaded	edule Period					
* =-	•••	3 -							
View By	Visibility Tools Filter	Generate Workload	./DCF/Co Care	Location Filter /DCF/Co Careline/Care line/CO					
Job	Span	Туре	Sun	Sun 1/26		1/27	Tue	1/28	Wee
			Budget	Plan	Budget	Plan	Budget	Plan	Budget
OfcAsst	Careline SW Third	Workload							
Processin	Careline SW First	Workload	1	1	1	1	1	1	1
Processin	Careline SW Second	Workload							
Processin	Careline SW Third	Workload							
SocialWor	Careline SW First	Workload	2	2	3	3	3	3	3
SocialWor	Careline SW Second	Workload	2	2	2	2	2	2	2
SocialWor	Careline SW Third	Workload							
SW-SocIH	Careline SW First	Workload	5	5	22	22	22	22	22

Viewing Budget/Plan Required Workload.

 If a moderate to large number of Zones/Jobs/Workload Shifts are assigned to the location, the entire view of required staff by Zone/Shift/Job may not be viewable on one page. If that is the case the bottom of the Workload Planner screen will show the number of rows per page, generally 20, but other numbers; 15, 25 40, can be selected for a view that may not require going to a different page, just the standard up and down scroll to view all the numbers. (Please Note: The default number of rows cannot be edited) NOTE: Next to the Show Rows box system will note how many rows are included in specific Workload Planner being view.

10	10	12	12	8	8	
11	11	12	12	6	6	-
8	8	9	9	7	7	-
						Ľ
	Go to pag	je: 1 Sh	ow rows: 20	👻 1-15 of	15 🔹 🕕	



The Go to Page box allows selection to go to the specific page for Job/Zones/Shifts to be reviewed. The Right and Left arrows allow scrolling through the pages, 20 rows at a time.