



# State of Connecticut Criminal Justice Information System Roadmap

Revolutionary Technology Linking Connecticut's Criminal Justice & Law Enforcement Community

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CJIS Governing Board Co-Chairs  
Mike Lawlor,  
*Under Secretary, State of Connecticut OPM*  
and  
Judge Patrick L. Carroll, III  
*Deputy Chief Court Administrator*



Mike Lawlor, Under Secretary, OPM

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## Getting the “Bad Guys”

*Retired Police Sergeant Jeanine Allin Joins CJIS*

The CISS project has a new weapon in its arsenal. “It” is retired Police Sergeant Jeanine Allin. Sgt. Allin recently retired from the Newington Police Force to join the CJIS team. Allin’s title is Help Desk Specialist, but her knowledge and insight bring a dimension to the team that go far beyond that job title. Allin will also act as a subject matter expert and liaison with law enforcement agencies and RMS (Records Management System) vendors.

Allin’s experience spans over 30 years in public safety, most recently as a Sergeant in the Newington Police Department. Having worked as a dispatcher, officer on the street, and detective, Sgt. Allin has a deep understanding of what police on the street need.

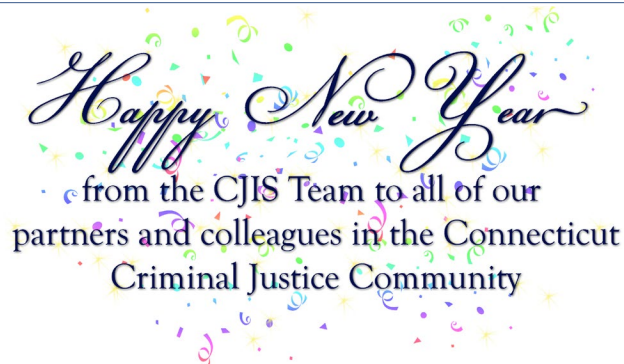
Allin recently brought several members of the technical and project staff to the Newington Police

Department to get a close look behind the scenes at the initial processes leading up to an arrest — incoming calls, dispatching, coordinating responses, and all the aspects involved in the UAR (Uniform Arrest Report) process. The UAR is an integral part of any criminal case, and will be one of the most significant information streams coming into CISS, so it’s crucial for the technical team to understand the process completely.

Technology for law enforcement is frequently developed without direct testing or input from those who will be the end-users, Allin says, so she welcomes the opportunity to provide input to CISS technical staff. She is passionate about both her role protecting the public and the promise of technology to help “get the bad guys.”

While Allin has always been dedicated, her desire to do more developed

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## CJIS Governing Board

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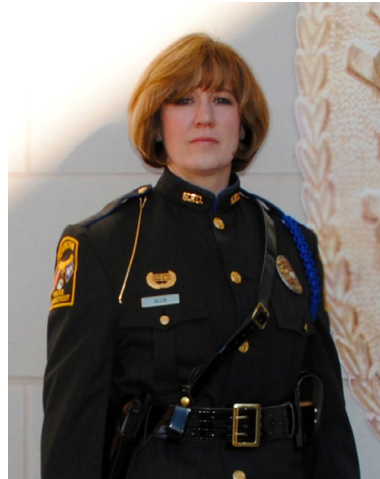
special urgency after the death of friend and colleague Master Police Officer Peter J. Lavery, who was shot and killed when he responded to a domestic disturbance call in 2004. Lavery had served in the Newington Police Department for 17 years, the Berlin Police Department for 5 years, and had served in the Connecticut National Guard.

During the initial confrontation, Lavery was shot with a semi-automatic rifle as he entered the basement of a home where the suspect was located. Lavery's partner was able to take the suspect's girlfriend to safety while under fire from the suspect. SWAT teams from Newington and surrounding towns responded and attempted to negotiate with the suspect. After several attempts by police to get him to come out, the man committed suicide.

In the aftermath, it was learned that information about the shooter was on record. The problem is that responding Newington officers didn't have it. It was information that could have made a difference.

"Getting real-time information to officers on the street will save lives — I have no doubt of that," says Allin.

Jeanine Allin took to public service early. She was a cadet in the Avon Volunteer Fire Department at the age of 15. She stuck with it, she says, because it was "fun." She had an early interest in a nursing career, so when she was 18, the Avon FD sponsored her EMT (Emergency Medical Technician)



training. Working as an EMT for a year gave her confidence in her ability to deal with emergency situations and help people. "I realized I could connect with people in crisis and see them through it."

At the age of 20, she began working as a civilian dis-

patcher in the Avon Police Department. She describes herself as "painfully shy" at that point in her life, but the officers respected her and taught her about police work. "Back then," she says, "there was no formalized training for dispatchers. Everyone was so willing to help me succeed."

"I was hooked," she says, but also knew she wanted something more challenging.

Allin was sworn in as a recruit in December 1989, graduated number 2 in her class from the Police Academy in April 1990, and began 8 weeks of intensive field training.

Allin recalls one of her first calls on field training — an armed robbery at a local convenience store. Her commanding officer went into the store and directed Allin and a senior officer to look for the suspect. "This was in a residential area; it was dark as pitch. We had our guns drawn walking through someone's backyard. For the first time, I was thinking, *This is the real deal.* I was right behind [John] and suddenly, he disappears. Just vanishes." There was a moment of fear, and then, he re-appeared soaking wet. In the blackness, he had fallen into a decorative

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pond. (The suspect was not located that night.) It was an early lesson in “being prepared for anything.”

It seems that Jeanine Allin has always been prepared for anything. At 6'2", Allin would be imposing even *without* a black belt in tae kwon do.

During her first 10 years with the force, she managed to make time for three children — the youngest, now age 14 — and to earn her BA, magna cum laude, from St. Joseph College.

Allin views her job at CJIS as a continuation of her career in public service — without the body armor. Given the opportunity to work on this project, she jumped at it.

Newington's Chief Richard Mulhall worked with Allin for 12 years. “She became my right-hand person in the technology area. She oversaw AFIS, and the CAD-RMS systems, among other things. It's hard to lose her, but I think it's a great match — she'll be a great asset to CJIS.”

“We feel fortunate that she decided to join our team,” says Sean Thakkar, CJIS Executive Director. “Her perspective as a law enforcement end-user is invaluable and her public safety background will bring tremendous value to the CJIS community.”

“I am not the most technical person, but I speak the language of the line officer.” Allin says. “I know what officers need. If you give them all the information [they need], they can make more informed decisions. Knowing whether a suspect is likely to have a weapon makes a huge difference. [Their jobs] will be easier, better, and safer. I believe deeply in this. I believe it will save lives.” ■

~ Margaret M. Painter

## CISS Update

*Nance McCauley, CJIS Business Manager*

The CJIS Team has completed the Business Acceptance Testing (BAT) for the first release of the Connecticut Information Sharing System (CISS) Wave 0, Version 1 – CISS Search.

Six local law enforcement officers from three police departments participated in User Acceptance Testing (UAT), along with 12 Judicial Branch representatives from Superior Court Operations and Court Support Services Division, to ensure the CISS application performed according to requirements. The User Acceptance testers ensured that the OBTS information being searched displayed or didn't display based on security criteria for sworn law enforcement officers.

Xerox (CISS' primary vendor) implemented modifications to the CISS application to resolve critical issues (defects of Severity Level 1) and other high priority items – that were identified during testing. Identifying and resolving any Level 1 defects is a requirement prior to the first release.

Daily triage meetings were conducted during BAT and UAT with stakeholder testers, CJIS, and Xerox to review the status of testing, the priority of problems that were identified, any resolutions that could be implemented, and any associated risk. Some modifications that will improve usability and increase the amount of searchable information were identified for inclusion in future releases. CISS Wave 0, Version 1 — CISS Search — will be rolled out to six local law enforcement officers in Newington, Wethersfield, and Glastonbury. The implementation was rescheduled for January in order to resolve issues identified in testing.

### Accomplishments

- Business Acceptance Testing (BAT)
- User Acceptance Testing (UAT)

### Next 30 Days

- Wave 0, Version 1.5 planning to determine priority order for providing CISS Search access to additional law enforcement officers
- Planning for Wave 0, Version 1 defects and usability items
- Detailed project planning for CISS Search – Wave 0, Version 2
- Review and refine Agency System Administrator roles and responsibilities
- Review and refine the CISS workflow order coupled with search order of agency source systems
- Team SharePoint Site planning
- System Administrator roles and responsibilities.
- Work with the RMS vendors to document the technical requirements needed for RMS UARs and associated paperwork to be sent to CISS for Wave 1 – UAR Workflow
- Continue to refine CISS business rules for upcoming CISS workflow releases. ■

## OBTS in Brief

*John Cook, Project Manager*

### Accomplishments

- As part of the 7.5 release cycle, the CJIS Team began preparations for moving the existing OBTS (Offender Based Tracking System) to a new SQL server system architecture. The goal of this database work is to enhance the system's ability to support future CJIS/CISS enterprise applications.
- As part of OBTS data purity work, the team made data corrections to track OBIS (Offender Based Information System) single detainer codes, corrections to generic UAR (Uniform Arrest Record) numbers and missing ticket numbers, and updates to correct generic alien registration codes. Each of these changes helps improve the accuracy of information submitted to, and retained in, OBTS.
- The OBTS Team worked with CISS Team members to create a new data exchange interface and develop new test cases to ensure CISS application security rules work as originally implemented in OBTS. This is crucial because OBTS is CISS's first data source.
- The team completed the data purity data comparison evaluation of the OBTS and Judicial systems.
- A technical review of the Department of Correction's OBIS system has begun. Data errors identified during the evaluation will be prioritized; high priority items will be addressed during future releases.

### Next 30 Days

- Migration to the OBTS 7.4 software will take place in February.
- The OBTS team continues to define OBTS 7.6 requirements; and to construct, test, and deploy new software functionality.
- The OBTS team will complete the data purity evaluation of the Judicial branch's source systems and document the findings.
- The Nastel monitoring system is meeting expectations by identifying additional system performance areas for the CISS production environment. ■

## CIDRIS in Brief

*John Cook, Project Manager*

### Accomplishments

- All 10 troop barracks are actively submitting OUI (Operating Under the Influence) cases. Between October 1 and November 20, state troops submitted approximately 176 OUI messages. This is a 17 percent increase in volume compared to the 3<sup>rd</sup> quarter.
- The accuracy of electronic OUI messages also improved. The number of correct messages received by CIDRIS, that did not require resubmission, increased to 85 percent. This success level indicator is up 23 percent, compared to the 69 percent during the 3<sup>rd</sup> quarter.
- CJIS continues to work with DESPP to improve the accuracy of electronic OUI submissions from the field. Troopers experience logistical challenges processing defendants outside barrack facilities and technical challenges with unreliable communications in rural communities throughout the state.
- CIDRIS stakeholders have identified several cases to be used as exceptions to the electronic submission process in an effort to streamline flow of information between agencies.
- DESPP and Judicial continued work on a new CJIS Forms Viewer, which allows authorized CIDRIS stakeholders to view, retrieve, and print agency documents. By using CJIS Forms Viewer, DESPP and Judicial can begin preparations to discontinue delivery of paper (OUI case documents) to DMV and Judicial in 2013.

### Next 30 days

- Expansion of the CIDRIS program to the Division of Criminal Justice (DCJ) is currently in the project planning stage, which includes the creation of a project charter to define scope of work, necessary resources, and schedule to organize and execute CIDRIS program objectives.
- Testing for the new Forms Viewer web application is expected to begin in January 2013. The testing will focus on reconciling duplicate copies of OUI cases submitted to Judicial on paper and in electronic form. Judicial is expected to test the application throughout each of the general area courts. ■



**The next CISS Status Meeting  
is January 9, 2013**