Welcome to the CJIS-CT Roadmap

July 2024 Vol. 2 No. 1

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Executive Director McGennis shares his insights, reflections, and goals for key CJIS-CT initiatives.

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James McGennis, Executive Director
Mark Tezaris, CJIS -CT Program Manager

2024 Monthly Meeting Schedule
Governance Committee

Next Meeting Date:
Friday, August 9, 2024
10AM to 11AM

Click here for June's meeting details. July's meeting minutes will be available after after approval during the June's Governance Committee meeting. June's meeting minutes will be available after the approval during the July's Governance Committee meeting.

2024 Quarterly Meeting Schedule
Governing Board Meeting

Next Meeting Date:
Thursday, July 25, 2024
1:30PM to 3:00PM

Click here April's meeting details. July's meeting minutes will be available after approval during the October's Governing Board meeting.

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A Word from the Executive Director

I recently delved into some findings from a GovTech Daily briefing that shed light on the preferences of law enforcement leaders regarding technology. A notable 83% are focused on ensuring seamless integration between their various technology tools. They're also looking to simplify their work by streamlining manual tasks, utilizing data for smarter decision-making, enhancing real-time communication, and improving situational awareness. Essentially, their objectives also include making project management more efficient and enhancing job productivity.

This reflection recalls how our Connecticut Information Sharing System (CISS) aligns closely with these priorities. Our initiative is directly aimed at streamlining manual tasks. With CISS, the process of electronically sharing arrest reports and supplemental documents is made much more straightforward. Additionally, with CISS Search, the capability to conduct indexed searches across multiple databases at once can speed up decision-making, eliminating the cumbersome need to navigate through separate systems.

Throughout 2024, our CJIS-CT team responsible for CISS is looking to extend the reach and functionality of this critical tool. In February we hosted our inaugural CISS Search Users Conference, creating an avenue for regular users to offer feedback and suggestions. This event proved invaluable for gathering insights on how to enhance the system's usefulness and user experience.

However, it's crucial to keep in focus the original impetus for the CISS project – to bolster public safety and provide law enforcement officers with tools that simplify their tasks in the field. This foundational goal continues to steer our direction and efforts. I look forward to strong progress this year to continue in adding value to CISS for our users.

Warm regards,
James McGennis, Executive Director
Criminal Justice Information Systems Governing Board

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The Connecticut Information Sharing System (CISS) is a comprehensive, state-wide criminal justice information technology system that provides the ability to electronically share offender information within Connecticut's criminal justice community. This information includes data capture of offender violations, as well as the retrieval of judicial, criminal offender, and DMV information. Workflows are sequences of operations that automatically send specific information (for example, arrest details) directly to authorized users based on predefined business rules and security requirements. From the time an officer makes an arrest, a notice will go out to all of the individuals in the criminal justice systems that are authorized to receive this information. As new information from affected agencies is introduced into the system, authorized users can follow a case from beginning to end, from arrest, incarceration, and court appearances, to prisoner release.

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The Spotlight section profiles a CJIS-CT Governing Board member, stakeholder or other topic or group that would be of interest to the criminal justice community in Connecticut.

Yale Law School's Justice Collaboratory: A Powerhouse for Evidence-Based Criminal Justice Reform Under Caroline Nobo

June 14, 2023
(by Tamika Potts, CJIS-CT Technical Writer)

Photo retrieved from https://www.justicehappen-shere.yale.edu/our-scholars

Under the leadership of criminologist and Executive Director Caroline Nobo for the past five years, Yale Law School's Justice Collaboratory (JC) has become a powerhouse for innovative criminal justice research. Founded nearly a decade ago, the JC goes beyond analysis, advocating for evidence-based policies to build a theory-driven and data-informed justice system. Our recent interview with Ms. Nobo sheds light on their mission, ongoing projects, and future goals.

One of the standout projects discussed during the interview was the "Gun Violence Prevention Project," a community-based participatory action research initiative conducted in New Haven, Connecticut. This project showcases a new model of incorporating community feedback into research, highlighting the importance of engaging residents with lived experiences in the research process. According to Ms. Nobo, this approach is "one of the new and best ways to incorporate community feedback when doing research."

Valuable Resources and Initiatives:

The JC offers valuable resources for promoting positive change in policing. Their resources focus on procedural justice and legitimacy-based policing, an approach that emphasizes fairness and procedural justice in police interactions.

These resources cater to a wide range of stakeholders:

Policymakers: Model policy templates can guide the development of effective police practices.

Law Enforcement Agencies: Comprehensive training materials equip law enforcement officers with the skills to build trust with communities.

Researchers: The resources provide a strong foundation for further study on legitimacy-based policing.

In addition to the Justice Collaboratory's resources, Caroline Nobo co-authored a new book with Tom Tyler, the founder of Procedural Justice Theory. *Legitimacy-Based Policing and the Promotion of Community Vitality* delves into the research on legitimacy and authority in policing. This concise, 60-page book offers a comprehensive overview of the topic.

Insights from Pilot Projects:

In the past, the JC conducted a pilot project on procedural justice at the MacDougall-Walker Prison, gaining valuable insights into improving interactions between incarcerated individuals and correctional staff. Ms. Nobo described the project's scope, saying, "We surveyed probably 600 incarcerated persons, and worked with the warden, deputy wardens, and about 30 Correction Officers (COs)." She added, "We learned a ton! We had never applied these theories of procedural justice within a prison before, so we gained a lot of new knowledge." While full results are maintained by the JC, the project demonstrated the potential for impactful interventions in such settings.

Looking Ahead:

As the Justice Collaboratory continues its mission to reform the criminal justice system, opportunities for collaboration and knowledge-sharing are encouraged. Government agencies, law enforcement bodies, and academic institutions can explore partnerships with the JC to further mutual goals. By fostering collaborations and sharing insights, the Justice Collaboratory is poised to make a meaningful impact on justice and community safety.

Additional information about the Justice Collaboratory and their mission can be found on their website.

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Detective Kateema Riettie: An Olympic Champion for Law Enforcement

June 4, 2024
(by Sazara Johnson, CJIS-CT Senior Project Manager)

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https://www.facebook.com/kateema.riettie/?locale=ar_AR

A champion athlete does not make a person, but the person is a champion because of their willpower, determination, and training. Nine-time track and field / javelin national and qualified Olympic trials champion, Bridgeport Police Department's Detective Kateema Riettie performs as an "Olympian" in everything that she touches. In 2022, Detective Riettie was noted in the media for becoming the first Black female to be promoted to detective in Bridgeport in over 15 years.

In the criminal justice community, she serves, as a(n):

- Case officer for shootings, missing persons, burn victims, automobile incidents and more
- Award winning Police Academy Fitness Instructor. She's received mayoral accolades for her athletic accomplishments and dedication to training and raising the performance of officers at the Police Academy
- Police Academy Trainer and Coordinator, both including the CJIS-CT CT Information Sharing System (CISS) Search application.

With Detective Riettie at the helm of police academy recruit training for Bridgeport PD, more than 270 Bridgeport recruits have trained in CISS Search since 2021.

CT Information Sharing System Police Academy Training

Detective Riettie now focuses on her detective duties. As a power user of CISS Search, she states that she worked with the CISS project since 2016 when CJIS-CT PD Liaison Hank Lindgren came to Bridgeport PD to discuss the project. Since then Kateema became an evangelist, continuing to tell everyone at the PD about the CISS Search deployment.

"We were waiting for the [CISS network] connectivity to come, so we were doing CISS introductory presentations at the time. When Hank Lindgren came to Bridgeport, we did a lot of the recruit classes where everyone was allowed to get four-hour POST [Police Officer Standards and Training] credit. In the present, we go to both Milford Police Academy and Bridgeport Academy where we do in-person trainings...I like in-person training. [Computer-based training] is good, but in my opinion, in-person training is better because I'm able to explain what CISS is all about in front of someone and see their reaction when it now makes sense."

Detective Riettie believes that CISS is a valuable platform. Riettie states that "I compare COLLECT and NCIC to CISS. To me, viewing CISS is actually much better, because it's a one-stop shop. I train learners in-person because a lot of people learn in three different styles: 1) kinesthetic 2) audio and 3) visual. When officers see, in front of them, the way the program works, they're very happy to know that they can search for multiple agency information on one screen."

Usage of the CT Information Sharing System

With the usage of CISS Search on the job as a detective (not as a trainer), Kateema states that she was looking for DOA (Dead-on-Arrival) next of kin, because the identification of those kin must be done within 24 hours as a requirement in the State of Connecticut." She logged onto CISS and did a descriptive search for the DOA-categorized female since Bridgeport PD had no additional information about her.

Because the deceased was previously in jail and had a recorded visitor who brought her children to see her when they were younger, the PD was able to find the kids using CISS. Kateema checked the background-checking law enforcement technology Accurint to confirm the children's name and their phone number since years had passed and the children were older. Riettie was then able to confirm with them that the deceased was their mother.

Detective Riettie states that finding and verifying the next-of-kin using CISS Search was a good experience for them.

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The following article is a shortened version from our Monthly Cybersecurity Newsletter. To view the full version, click here or contact our Governance, Risk, and Compliance Analyst, Sridhar Brahma; Sridhar.Brahma@ct.gov

Adopt .gov Top Level Domain (TLD) for Government Entities to Enhance Cybersecurity

Adopt .gov Top Level Domain (TLD) for Government Entities to Enhance Cybersecurity

A TLD such as .com, .edu, .org, .us, .gov, and others serves as an essential organizational and navigational aid on the internet, assisting users in locating pertinent information and resources while also offering identification and branding for website proprietors and entities.

TLDs serve to identify the entity or organization associated with a website or email address. For instance, a website featuring the TLD ".edu" typically pertains to an educational institution, while one with ".gov" is linked with a governmental entity. This attribution lends credibility and reliability to websites, as users may infer certain expectations based on the TLD, thereby facilitating comprehension of the website or email address's purpose.

In today's digitally dominated era, government bodies across the United States of America acknowledge the critical significance of robust cybersecurity measures. A pivotal measure in bolstering digital infrastructure involves adopting the .gov domain for public websites. This initiative not only boosts the credibility of government organizations' online platforms but also serves as a potent tool in combating cyber threats.

With the proliferation of cyber-attacks and data breaches, governments have become prime targets for malicious entities aiming to compromise sensitive information and disrupt essential services. The intricate and interconnected nature of government networks renders them susceptible to various cyber threats, ranging from phishing and ransomware attacks to more sophisticated state-sponsored intrusions.

The transition to .gov is not new to Government organizations and are acknowledging the cybersecurity imperative of embracing dedicated top-level domains. Adhering to global best practices, government organizations are reinforcing their digital presence to shield citizens and critical infrastructure from evolving cyber threats.

In conclusion, the embrace of the .gov domain emerges as a pivotal stride in bolstering the cybersecurity stance of government websites. Beyond augmenting trust and credibility, this initiative significantly contributes to ongoing global endeavors aimed at establishing a secure and resilient digital milieu for citizens and governments alike. As the digital landscape continues to evolve, governments must remain vigilant and proactive in implementing cybersecurity measures prioritizing the safety and well-being of their citizens.

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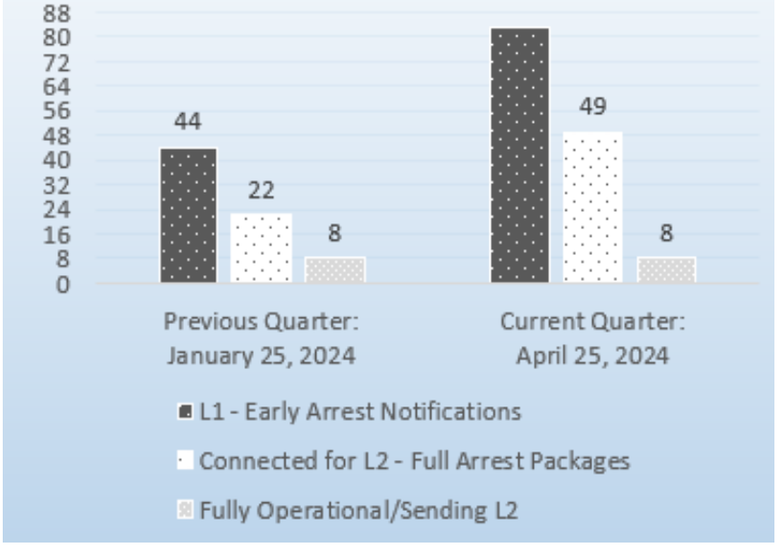
CISS Workflow Deployment

CISS Digital Workflows Update

At the April 25, 2024 Quarterly Governing Board Meeting, Senior Project Manager, Chris Lovell, reported a significant increase in connected Municipal Police Departments (MPDs) and Connecticut State Police , from **44 in the previous quarter to 83 in the current quarter**, demonstrating substantial progress. He also noted that 50 MPDs now have full bi-directional connectivity, allowing PDs to send Early Arrest Notifications (EANs) and pull statutes. This growth strengthens the potential for EANs to reach all departments by the end of 2024.

The following chart displays the status from the April 2024 Quarterly Governing Board Meeting .



RMS Vendor NexGen Supplemental Transmittals

Lovell highlighted the impact of NexGen's supplemental transmittals: "These documents bypass the judge and court case files, going directly to prosecutors who use them to build their cases," he explained. This digital approach is streamlining collaboration between law enforcement and prosecutors, ensuring efficient information exchange and enhancing the adjudication process.

Enhancing Casework with Supplemental Documentation

Lovell emphasized the importance of these transmittals for complex cases. While typically five essential documents are needed to establish most cases, supplemental transmittals allow for the submission of additional information post-arrest, giving prosecutors a more comprehensive case file. This digitization reduces the need for phone calls and physical document transport, leading to a more effective adjudication process.

He also discussed the practical aspects of implementing these transmittals, sharing insights from the testing phase that followed over a year of preparation. The recent integration of new coding within the NexGen system paves the way for working with the Department of Criminal Justice (DCJ) to test the transmittals. This development is crucial for addressing bond changes and other procedural nuances. Lovell anticipates the system will transition from testing to full production by the end of Q2 2024, indicating rapid progress.

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CISS Digital Workflows Connectivity through RMS Vendors

The Connecticut Information Sharing System (CISS) has successfully integrated with several third-party Record Management System (RMS) vendors. The RMS vendors currently connecting to the CISS are NexGen, Accucom, and IMC. This connection to CISS will enhance our capabilities and streamlining data sharing across multiple platforms by replacing manual paper arrest packages that are driven by police officers to local court systems with an automated digital workflow.

Benefits of CISS Integration:

Enhanced Efficiency: Electronic arrest packages are transmitted to courts in seconds, saving valuable time for police and court personnel.

Improved Accuracy: Data validation ensures consistent and error-free information across all CJIS systems.

Streamlined Workflows: CISS replaces manual data entry with automated processes, reducing redundancy and workload.

RMS vendors that are currently not in the process of connecting to CISS, will not have the capability to send the arrest package electronically to the courts, but instead will require the police departments using their system will continue to drive the arrest package to the courts.

CJIS-CT is in the process of communicating and negotiating with the RMS vendors in the state to connect to the CISS and allow CISS digital workflows for their customers. This collaboration ensures that critical information is readily available, improving our efficiency and effectiveness across the criminal justice community in maintaining public safety. To continue this progress, it is critical that all police departments ensure their vendors connect with our system, fostering a unified and robust network for criminal justice information sharing. If you need to have your RMS vendor integrated with CISS, please contact the CJIS-CT Help Desk for more information about the next steps.

In support of the recently passed law (PA 23-36) requiring RMS Vendors to receive approval from the Connecticut Criminal Justice Information System Governing Board prior to accessing any information on, or connecting any hardware or software to, the state's criminal justice information systems including police departments, the CJIS-CT GB will be updating its website to provide information and resources for RMS vendors who are interested in becoming CISS-Certified for operation in the State of Connecticut. Approved RMS vendors will support interoperability and systems compatibility for the Connecticut law enforcement community.

More information on Resources for RMS vendors and how to connect to CISS can be found on our website by visiting the link below:

Resources for RMS Vendors (ct.gov)

CJIS-CT Help Desk
Phone: (860) 622-2000
Email: CJIS.HelpDesk@ct.gov

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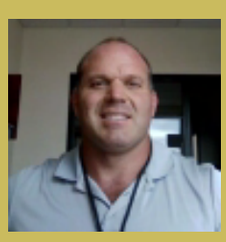
CISS Search Connectivity & Training

IMPORTANT ANNOUNCEMENT

CJIS-CT Welcomes Derek Poundstone as New Full-Time State Employee



Last week, the CJIS-CT team warmly welcomed Derek Poundstone, who joined the team as the CJIS-CT Training/Curriculum Manager. Derek is a law enforcement professional with deep experience in policing, training, and managing at the intersection of IT and law enforcement. He has held positions of increasing responsibility in the Naugatuck police department. Derek holds a bachelor's in criminal justice/legal studies. With CJIS-CT, his focus areas will be on CJIS training team governance and processes, including the CISS Search training process, support of improvements, and other training projects related to our CISS User base.

Please take a moment to reach out to Derek and introduce yourself/agency as he gets acclimated to his new role.

CISS Search User Group Conference: A Successful Launch and Collaborative Future

The CJIS-CT Team successfully hosted its inaugural virtual CISS Search User Group Conference on February 7, 2023. With over 50 attendees, the conference fostered a valuable discussion on upcoming features, user roadblocks, and real-world user application of CISS Search.

Shaping CISS Search 2.0 Through User Feedback

A panel of subject matter experts provided in-depth information on CISS and the roadmap for CISS Search 2.0. Committed to increasing user adoption and value, CJIS-CT is taking the next steps:

- **Bi-weekly Meetings:** To refine the vision for CISS Search 2.0, the team will hold regular meetings before presenting it to stakeholders and users for further feedback.
- **Focus Groups:** Recognizing the importance of user input, the CJIS-CT Team will establish focus groups to ensure CISS Search 2.0 addresses specific challenges faced by users.
- **Enhanced Communication Channels:** The team is committed to improved communication with users through two new channels:
  - **Community Forum:** This platform will allow users to ask questions, share information, and collaborate with each other.
  - **CISS Search Newsletter:** Users can stay informed about upcoming updates, tips, and tricks through a dedicated newsletter.

A pre-conference survey played a crucial role in identifying key user barriers. Login complexity, limitations of current source systems, and a need for improved training were highlighted as areas requiring attention. However, the survey also revealed multiple requests for the following data sources for CISS Search 2.0, including:

- **Telephone Search Functionality:** This addition would significantly enhance search capabilities.
- **License Plate Reader Data Integration:** Allowing for the integration of license plate reader data would be a valuable tool for law enforcement.
- **Expansion of Source Systems:** Expanding the range of compatible source systems would further increase the utility of CISS Search.

Real-World Success Stories

The conference wasn't just about future initiatives. It also provided a platform for users to share real-world success stories that showcased the power of CISS Search. These stories included:

- Streamlining the process of approving and denying pistol permits.
- Assisting the New Milford Police Department in investigating a bank robbery case.
- Locating and identifying next of kin in a timely manner.

These successful applications demonstrate the vast potential of CISS Search. By working collaboratively, the CJIS-CT Team and users can overcome existing obstacles and unlock the full potential of this powerful search tool.

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Meet an Onboarding Team Member

Meet Hank "The Tank" Lindgren: Have you ever met a jack-of-all-trades and a master of many? "Hank", whose first name is Henry, is the longest serving member of the CJIS-CT Onboarding Team. After retiring from Guilford PD, Hank joined the CJIS-CT Onboarding Team as a Public Safety Liaison in 2014. He has been temporarily transferred to the CJIS-CT team that focuses on the digitizing of arrest notifications. CJIS-CT calls this team the "CISS Workflow Team." He also functions as a trainer, backup engineer, researcher, technology tester for our partnering agencies, and beacon of positivity to all who encounter him.

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Clean Slate Automatic Erasure Initiative

In an effort to provide individuals with a fresh start, Connecticut has launched the Clean Slate initiative aimed to automatically erase certain past convictions from their records. The Clean Slate legislation, Public Act 21-32, was signed into law by Governor Ned Lamont on June 10, 2021 and officially became effective on January 1, 2023. Most misdemeanors, class D and E felonies, and unclassified felonies with a prison sentence of 5 years or less are eligible for erasure. This initiative aims to remove barriers in jobs, housing, and education, empowering individuals to overcome past mistakes and embrace fulfilling lives.

Technology Update

The Clean Slate Initiative collaborates closely with partner agencies to ensure seamless integration. One of the crucial components of this initiative is the Sentence Discharge Database Application (SDDB), designed and developed by CJIS-CT. The SDDB consolidates sentence discharges from different agencies, bridging previously disconnected systems.

The Sentence Discharge Database Application is operational as of the fourth quarter of 2023, marking an essential milestone in the Clean Slate Initiative. Its purpose is to emit Sentence Discharge Notifications to the Connecticut Computerized Criminal History System (CCH) at the Department of Emergency Services and Public Protection (DESPP). These notifications will provide DESPP with certain eligibility criteria required for Clean Slate Erasures, ensuring a thorough and efficient process.

Deferred scope for DUI convictions (statute 14-227a), are currently in the planning phases and expect to be included in future Clean Slate Erasures by the end of the second quarter of 2024.

Important Annoucement

Introducing: Message Viewer Portal:

On January 1, 2024, the Message Viewer Portal (MVP) has begun delivering Clean Slate Messages to the Law enforcement agencies (LEAs) in the State of Connecticut.

It is important that LEAs:

- Identify staff members responsible for Clean Slate Erasure processing and equip them with CISS (with MVP Access) Training and Account Request.
- Download Clean Slate messages regularly and adopt local policies and procedures to support the erasure process.
- Implement a Local Legal Policy and Procedure for implementing Clean Slate Erasures in accordance with the LEAs Erasure processing work-practices.
- Stay updated on upcoming announcements from CJIS-CT regarding Clean Slate Message delivery through MVP.

For a detailed guide of LEA Responsibilities, click here.

Application and Training Opportunity

Law enforcement agencies will have the opportunity to engage in comprehensive training sessions to gain hands-on experience with MVP, receive Clean Slate messages, and interact directly with knowledgeable trainers. Certification and training for accessing the Message Viewer Portal (MVP) are crucial for seamless integration.

- Training Sessions: CJIS-CT will be offering a series of comprehensive training sessions to familiarize all users with the application's features and functionalities. As a prerequisite PDs should have at least 2-3 users who are trained, certified and have active CISS accounts. If you lack CISS users, please contact our training department at your earliest opportunity.

Additional information on Clean Slate including eligibility requirements can be found on the Clean Slate government website.

For questions concerning the Clean Slate Automation Project, please reach out to CJIS-CT Technical Project Manager, Mark Sperl (Mark.Sperl@ct.gov)

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For any questions, comments, or concerns about anything covered in this newsletter, please contact CJIS-CT Help Desk

Phone: (860) 622-2000
Email: CJIS.HelpDesk@ct.gov

Support Hours of Availability: Mon - Fri, 8:00 am - 4:30 pm

If you would like to recommend topics to discuss in the next quarterly newsletter, please contact CJIS-CT Technical Writer/Communications Specialist, Tamika Potts, at tamika.potts@ct.gov.

Acronyms Reference

CCH = Computerized Criminal History
CISS = Connecticut Information Sharing System
CJIS = Criminal Justice Information System
COLLECT = Connecticut On-Line Law Enforcement Communications Teleprocessing
CSEN = Clean Slate Erasure Notification
CSP = Connecticut State Police
CUAR = CISS User Authorization Request
DCJ = Division of Criminal Justice
DESPP = Dept. of Emergency Services and Public Protection
DUI = Driving Under the Influence
EAN = Early Arrest Notification
JC= The Justice Collaboratory
LEA = Law Enforcement Agency
MPD = Municipal Police Department
MVP = Message Viewer Portal
NCIC = National Crime Information Center
RMS = Records Management System
SDDB = Sentence Discharge Database Application
TLD = Top-level Domain

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