



CJIS-CT Insight



April/May 2025

In this issue

- Access Based on Claims: What You See Depends on What You're Assigned
- CISS Electronic Workflow Trends – April 2025
- CISS Feature Updates Driven by User Feedback
- Upcoming Meeting Schedule

Welcome New Governing Board Member Designees

At the April 2025 Quarterly Governing Board Meeting the Governing Board welcomed Representative Renee LaMark Muir (District 36) and Ken Barone (IMRP/UConn), bringing a wealth of historical insight and policy experience. Rep. LaMark Muir reflected on her early involvement in CJIS's formative years, while Barone emphasized the enduring collaboration with CISS and its role in statewide policing reforms.

Access Based on Claims: What You See Depends on What You're Assigned

In secure systems like the Connecticut Information Sharing System (CISS), access is not based on your job title or role. Instead, it's governed by [Global Federated Identity and Privilege Management \(GFIPM\)](#) claims—a set of digital permissions that define exactly what data you're allowed to see.

What Are GFIPM Claims?

GFIPM claims are grouped into classes and assigned to you based on your job's specific data needs. If you need access to something, your account must have that exact claim—there's no automatic inheritance from broader roles. This is a shift from traditional role-based access, offering more precise and secure control.

Why It Matters

This system ensures that only the right people can view sensitive data. Whether you're looking for public agency records or criminal intelligence, you need the right claim.

Some common claims include:

- Public, Government, and Criminal Justice Data Searches
- Criminal History, Investigative, and Intelligence Data

- Youthful Offender Data
- Sworn Law Enforcement Officer (SLEO)
- Weapons and Wanted File Data
- Criminal Justice Data Edit (Stewards ONLY)

These claims are continually updated as new data sources come online—ensuring that the system evolves with both technology and user needs.

Bottom Line

What you see is based entirely on your assigned GFIPM claims.

There's no "role-based" assumption—just clearly defined, secure access to what your job requires. Understanding this framework is essential not just for navigating your daily work, but also for fostering a secure and responsible information-sharing environment.

Need access to more? Request the specific claims from your TAC officer. Your TAC Officer must approve the request.

No claim = no access.

CJIS-CT Digital Evidence Study Nears Completion

CJIS-CT, in close collaboration with the Division of Criminal Justice (DCJ) and multiple other criminal justice agencies across Connecticut, is in the final stages of a comprehensive study on digital evidence. The study focuses on improving the management, sharing, and use of digital evidence throughout the state's justice system. Although the work is still in progress, it is nearing completion, and additional updates will be shared soon.

If you'd like to learn more, please contact CJIS at CJIS.HelpDesk@ct.gov.



CISS Electronic Workflow Trends – April 2025

April was a busy month for CISS with over 1,100 electronic arrest packages submitted statewide. This is a new peak for the program, and aligns well with the upward trajectory of CISS workflow adoption. The majority — more than 80% — were accepted without issue, reflecting continued commitment to thorough and accurate reporting.

Some police departments truly stood out. Berlin, Seymour, and Woodbridge achieved perfect acceptance rates, meaning every arrest package they submitted met the state's standards — a testament to their precision and diligence. Ansonia also performed exceptionally well, with a nearly perfect acceptance rate of over 96%, showcasing strong internal processes and attention to detail. Waterbury submitted the highest number of packages overall, showing strong effort, although a few processing issues suggested opportunities for fine-tuning the process.

Conversely, some departments experienced elevated rejection rates often due to paperwork errors or missed deadlines. These challenges highlight where additional training or support may

help ensure every case moves through the system efficiently and effectively.

In short, April's numbers tell a story of dedication, improvement, and continued collaboration. With targeted support and recognition for top performers, our statewide system continues moving toward greater accuracy, transparency, and public trust.

April 2025 Arrest Package Summary

📊 **Overall Acceptance Rate:** 82.52%

🏆 Honorable Mentions:

- Berlin PD: 100%
- Seymour PD: 100%
- Woodbridge PD: 100%
- Ansonia PD: 96.92%

📢 Most Active Agency:

- Waterbury PD: 162 submissions

🔧 Common Issues:

- PD Entry Errors: 46%
- Bond Errors: 16%
- Paper Precedes Electronic Submission: 38%



CISS Feature Updates Driven by User Feedback

The CJIS-CT team continues to enhance the [Connecticut Information Sharing System \(CISS\)](#) based on real-world feedback from agency users. Over the past several months, we've received a growing number of **functional improvement requests**—ranging from small workflow adjustments to larger integration enhancements.

To respond more efficiently, we've adopted an **agile development approach**:

- Requests are reviewed monthly by the CJIS Product and Operations teams
- Approved items are prioritized by **impact, urgency, and feasibility**
- Features are bundled into sprint-based development cycles and released incrementally
- Updates are communicated via the CJIS newsletter, release notes, and training sessions




Recent examples include: improved timestamp accuracy on workflow

events, simplified search filters for electronic arrest packages, and visibility enhancements for agency-specific notifications.

Have an idea? Let us know!

Have you or your team encountered a challenge using CISS, or do you have an idea to make the experience better? We want to hear from you!

You can share your suggestions in any of the following ways:

-  Speak directly with your **CJIS liaison**
-  Use the [Suggestion Box](#) on the CJIS-CT Portal
-  Contact the **CJIS HelpDesk** at **860-622-2000** or CJIS.HelpDesk@ct.gov

Together, we can continue shaping a more responsive, efficient, and user-driven platform.



Partnership in Progress: IMRP & CJIS-CT Transform Public Safety Data

UConn's Institute for Municipal and Regional Policy (IMRP), led by Associate Director Ken Barone, continues to enhance statewide public safety transparency in partnership with CISS. Key milestones include:

Traffic Stop Data Collection:

Standardized electronic collection across 107 departments, resulting in 5+ million traffic stop records and over 100 million data points submitted.

Use of Force Reporting: Connecticut ranks second nationally in mandating universal use-of-force data collection. A unified form deployed in July 2022 enables seamless reporting.

Coming soon: IMRP will work with CJIS-CT to integrate additional datasets for pursuits, hate crimes, open carry, and the TRUST Act.

Save the Date!

A Look at our Upcoming Meeting Schedule:

- **Monthly Governance Committee Meeting – Friday, June 13, 2025
10:00AM – Virtual – MS Teams**
- **Quarterly Governing Board Meeting – Thursday, July 23, 2025 1:30PM –
In-Person at the DCJ Kevin T. Kane Training Center**

You can find additional details about upcoming meetings, including the full schedule and relevant information, on our [website](#).



CJIS-CT Training Opportunities

Looking to enhance your CISS skills? CJIS-CT offers **free**, specialized training to help law enforcement and justice agencies maximize CISS capabilities.

CJIS-CT offers the following CISS training courses:

- CISS User Search
- CISS Audit Log Search
- CISS System Administration
- CISS Terminal Agency Coordinator (TAC)

CJIS-CT training modalities:

- In-Person
- 100% Computer-based Training (CBT)
- Hybrid (instructor-led and CBT-based)

POSTC training modalities:

- 4-hour initial certification
- 2-hour recertification

For CISS training inquiries, please contact the CJIS Help Desk at CJIS.HelpDesk@ct.gov

Additional information on how to register for training can also be found on our website: [CJIS Training Academy](#)

