CISS Key Project Risks, Issues & Mitigation

#1 Risk - RMS Vendor Participation Does Not Provide 90% + of All Arrests to CISS

Impact:

> ➤ CJIS-CT agencies will have to support both the CISS Digital workflows and a significant amount of the legacy paper-based workflows with the current resources. This outcome may not be supportable in the long term.

Mitigation and Contingency:

> ➤ This is a work in progress that is expected to be completed in the second half of 2024.

PROBABILITY — HIGH / LOW

IMPACT — LOW / HIGH

X
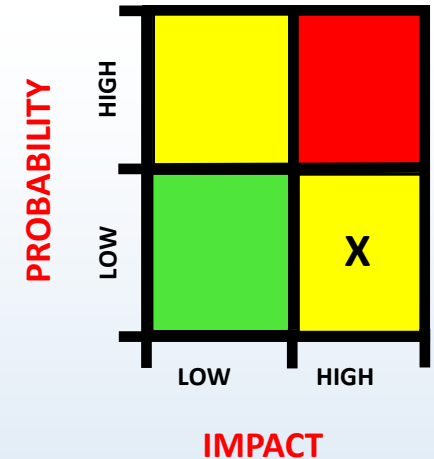
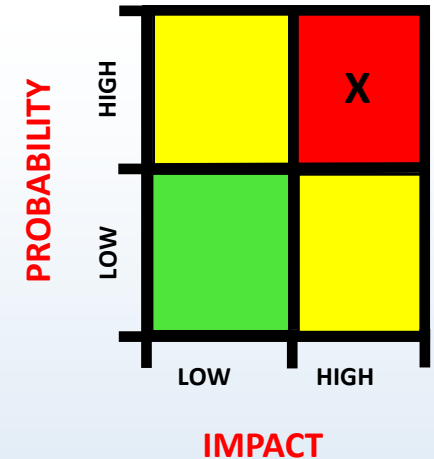# CISS Key Project Risks, Issues & Mitigation

#2 Risk - System Reliability/Up-time not meeting 99.9% requirement

Impact:

➢ If the up-time of the 99.9% is not reached by all CISS Workflow endpoints as we achieve 90% of the arrest information through CISS, we could negatively impact the planned efficiencies envisioned for this project.
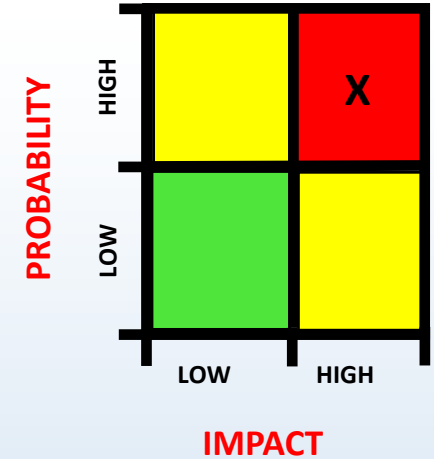
Mitigation and Contingency:

➢ This is a work in progress. CJIS-CT will be generating and sharing a topographical high-level map of desired endpoints to be monitored with all stakeholders and make that we are all aligned.

PROBABILITY

HIGH

LOW

X

LOW   HIGH

IMPACT

CISS Key Project Risks, Issues & Mitigation

#3 Risk - Two new RMS vendors are required to onboard into CISS Workflow. Adding these two RMS Systems will bring at least 90% of the arrest information into CISS as planned. The challenge lies with cross-branch/cross agency resource capacity to support the onboarding. This work will require resources and hence agency funding will be required for each new vendor integrated into CISS.

Impact:
- ➢ If proper planning is not done for onboarding new RMS vendors, CJIS-CT stakeholders will be negatively impacted financially and delays in reaching the 90% of arrest information in CISS could be realized.

Mitigation and Contingency:
- ➢ Pro Phoenix is in the process of completing the security audit for them to participate in the integration effort for CISS Workflows. CJIS-CT is also pursuing adding one more vendor that has the Hartford PD as part of the CISS Workflows.
- ➢ CJIS-CT is exploring options to allow smaller PDs that do not have an RMS vendor connected to CISS to be able to send attached documents that can be processed for CISS Workflow.

PROBABILITY

HIGH

LOW

X

LOW   HIGH

IMPACT

3

# CISS Key Project Risks, Issues & Mitigation

#1 Issue - Source Systems Not Available to CISS Search

Impact:

➢ **Weapons -** Weapons data is over two years old and decisions by law enforcement are potentially impacting law enforcement and public safety. CISS Search is the only system in Connecticut that provides indexing across 12 systems based on Person, Location, Event, and Property for better decision-making.

➢ **Wanted** – Wanted data is currently only available on COLLECT terminals at PD locations. These terminals are few and access for searches can be limited; and, therefore, limiting better decision-making.

Mitigation and Contingency :

➢ DESPP has advised CJIS-CT that the request sent to the AG's office for the review of the source system sharing and expects to have a response within the next 4 weeks.

➢ DESPP has provided a draft MOU for sharing DWOR source system data; this is with CJIS-CT for review.

➢ CJIS-CT is still waiting for access to a COLLECT terminal for testing. CJIS-CT suggests that DESPP use an existing COLLECT terminal from a local PD or State Troop Barrack to do the testing instead.
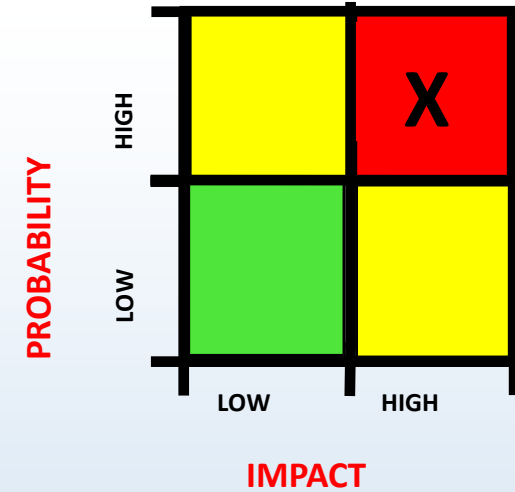
No change in risk level since last review.

4

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

RISKS

Date Started	Risk Num	Risk Description	Impact	Last Reviewed:	Mitigation Strategy	Potential Impact (5) Very High (4) High (3) Medium (2) Low (1) Minimum	Likelihood (5) Almost Certain (4) Highly Likely (3) Somewhat Likely (2) Unlikely (1) Remote	Risk Mitigation Actions (should be specific and actionable)					Status / Comments
								Status	Actions	Assigned to	Date Due	Date Closed	
5/8/23	1	System Reliability/Up-time not meeting 99.9% requirement	If the up-time of the 99.9% is not reached by all CISS Workflow endpoints as we achieve 90% of the arrest information through CISS, we could negatively impact the planned efficiencies envisioned for this project.	3/8/2024	CJIS-CT is working with each stakeholder agency in order to provide up-time statistics in a scorecard to track adherence to 99.9% up-time. Also, CJIS-CT will be recommending to add System Center Monitoring for the overall CISS solution to be developed and shared in partnership with all CJIS-CT stakeholders. The CJIS-CT community already has in place a change control board for any changes both technical or legislative that can impact CISS.	4	4	16	CJIS-CT to coordinate on scorecard and shared monitoring solutions with stakeholders.	Mark Tezaris	12/31/2023		**05/10/2024:** This is a work in progress. CJIS-CT will be generating and sharing a topographical high-level map of desired endpoints to be monitored with all stakeholders and ensure that we are all aligned. **04/12/2024:** CJIS-CT has created a formal project to implement monitoring of key components in CISS including all endpoints in order to meet the 99.9% up-time for all of CISS. CJIS-CT will be working will all stakeholders including private sector for the monitoring and create an Standard Operating Procedure (SOP) that will be needed to resolve any technical issues.
5/31/23	2	CJIS-CT Community Fusion HelpDesk needed to coordinate workflow deployment without major issues.		3/8/2024	Evaluate various options to provide a fusion helpdesk for great customer experience with issues to the helpdesk.	4	5	20	CJIS-CT Internal Meeting	Mark Tezaris/Pat	TBD		**05/10/2024:** CJIS-CT is working with BITS to provide the Standard Operating Procedures (SOP), in a written format by May 15th. We will review the SOP with BITS and agree on a start date for this process to begin. We are targetting a start date to use the new process in May 2024. **04/12/2024:** CJIS-CT continues to works with DAS BITS to complete the SOP needed to transfer calls to the BITS help desk after hours so they can triage the calls at that time. This will include calling CJIS-CT personnel for high priority issues after hours and all other calls will be sent to our help desk for the team the next morning. CJIS-CT expects this process to be completed by the end of April 2024.

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

RISKS

Date Started	Risk Num	Risk Description	Impact	Last Reviewed:	Mitigation Strategy	Potential Impact (5) Very High (4) High (3) Medium (2) Low (1) Minimum	Likelihood (5) Almost Certain (4) Highly Likely (3) Somewhat Likely (2) Unlikely (1) Remote	Risk Mitigation Actions (should be specific and actionable)					Status / Comments
								Status	Actions	Assigned to	Date Due	Date Closed	
7/10/23	3	CJIS-CT workflow schedule mis-alignment with MPDs delays overall Workflow deployment 1. MPDs may have other priorities which conflict with CJIS-CT schedules. 2. MPDs may have municipal IT human resource shortages. 3. Small MPDs may have lower volumes of arrests which impact CJIS-CT validation of workflow. 4. RMS vendor prioritization.		3/8/2024	1. Create alignment-based master schedule with frequent reviews with MPDs; adjust dates and move MPDs around in the deployment plan as schedules shift. 2. MPD IT resource shortages will be accounted for in CJIS-CT schedules 3. CJIS-CT schedule replan includes remediation time for affected PDs	4	5	20	Ongoing schedule management through CJIS-CT internal meetings (PMO, IPP)	Mark Tezaris	ongoing		**05/10/2024:** CJIS-CT continues to work with the MPDs, CSP, and NexGen to help identify any implementation issues and mitigate them. While CJIS-CT was waiting for the NexGen code to be tested for L2, we connected 60 of the 73 PDs that utilized the NexGen RMS. This will represent about 81% of all the arrest information in the state that will be using L2 and going through CISS Workflow. **04/12/2024:** CJIS-CT is working with the MPDs and NexGen to significantly improve communication, quickly identify any connectivity and software issues with the RMS, and communicate to the teams needed to resolve identified issues.
10/10/23	4	Given recent legal interpretation of Clean Slate Erasure language in the statute, DESPP will not be displaying erasure case or charge data to their sworn law enforcement. The risk is that CJIS-CT will have to change the CISS Search code before 1/1/2024 so that DESPP arrest data that was erased will not be displayed.		3/8/2024	CJIS-CT will have to work with CJIS-CT agencies to define erasure requirements as per DESPP policy and implement changes as quickly as possible to comply with Clean Slate Erasures for CISS Search and Workflow. This is a significant change request that cannot be completed by 1/1/2024.	5	5	25	CJIS-CT has met with Clean Slate project sponsors Marc Pelka and Patrick Hulin and has described this risk as we work with DESPP and others to find a mitigation.	Mark Tezaris	ongoing		**05/10/2024:** CJIS-CT has been working witih DESPP and our vendor, Innova Solutions, and has created the requirements needed for Clean Slate erasures in CISS. We are working with DESPP to get the signatures needed so that we can start the development of the code to make the necessary changes planned in CISS. **04/12/2024:** CJIS-CT is working closely with Innova Solutions and DESPP to create accurate detail requirements for the Clean Slate erasures in CISS. CJIS-CT is targeting June 30, 2024 to have this into production.
6/29/15	5	One of the goals is that CISS will contain more than 90% of all state arrest records. There is a risk not all law enforcement record management vendors will connect to CISS. This would impact information necessary for the workflows for stakeholders.		3/8/2024	A formal plan for onboarding all vendors and /or getting all arrest information has been developed.	5	3	15	Work with additional vendors to sign contracts	Mark Tezaris	Ongoing		**05/10/2024:** This is a work in progress that is expected to be completed in the second half of 2024. **04/12/2024:** CJIS-CT is in the process of completing the CISS connectivity with NexGen, Accucom, and IMC. Discussions have started to add Inform RMS which has Hartford and Stamford PDs. Attaining at least 90% of the arrest information in CISS is expected to happen within the next 2 years. CJIS-CT will also be meeting with Pro Phoenix which has New Haven PD.

State of Connecticut Confidential

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

RISKS

Date Started	Risk Num	Risk Description	Impact	Last Reviewed:	Mitigation Strategy	Potential Impact (5) Very High (4) High (3) Medium (2) Low (1) Minimum	Likelihood (5) Almost Certain (4) Highly Likely (3) Somewhat Likely (2) Unlikely (1) Remote	Risk Mitigation Actions (should be specific and actionable)					Status / Comments
								Status	Actions	Assigned to	Date Due	Date Closed	
4/12/24	6	Two new RMS vendors are required to onboard into CISS Workflow. Adding these two RMS Systems will bring at least 90% of the arrest information into CISS as planned. The challenge lies with cross-branch/cross agency resource capacity to support the onboarding. This work will require resources and hence agency funding will be required for each new vendor integrated into CISS.	If proper planning is not done for onboarding new RMS vendors, CJIS-CT stakeholders will be negatively impacted financially and delays in reaching the 90% of arrest information in CISS could be realized.	New	A draft formal plan is being developed by CJIS-CT to add additional RMS vendors to CISS to meet the 90% of arrest information. This plan will be developed, finalized, and shared with all CJIS agencies that are impacted so they can plan and allocate resources needed.	5	5	25	CJIS-CT is negotiating with new RMS vendors and will work with CJIS-CT partner agencies for a detailed plan and schedule to onboard new vendors.	Mark Tezaris	Ongoing		**05/10/2024:** Pro Phoenix is in the process of completing the security audit for them to participate in the integration effort for CISS Workflows. CJIS-CT is also pursuing adding one more vendor that has the Hartford PD as part of the CISS Workflows. CJIS-CT is exploring options to allow smaller PDs that do not have an RMS vendor connected to CISS to be able to send attached documents that can be processed for CISS Workflow **04/12/2024:** CJIS-CT is preparing a plan to onboard new RMS vendors based on number of arrests provided by each RMS vendor, CJIS-CT community resources available for this work, and other variables. Updates will be provided as we progress.

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

ISSUES

Date Started	Issue Num	Issue Description	Impact	Mitigation Strategy	Impact Rating	Urgency	Issue Resolution Actions (should be specific and actionable)	Actions	Date Due	Date Closed	Status / Comments
					Very High Medium Low None	Critical Serious Moderate Minimal None	Status/Owner				
9/13/16	1	• CJIS-CT resources are heavily dependent on consultants with critical domain knowledge. • As consultants leave for better opportunities, CJIS-CT will lose critical knowledge from the consultants who built the system.	Without adequate staffing, CJIS-CT will not be able to meet 99.9% of CISS availability.	CJIS-CT has put together a support strategy with state employees, consultants, and vendor maintenance and support	Very High	Critical	Mark Tezaris	• CJIS-CT contracted with AIC and is continuing to hire additional consultants. • CJIS-CT will work with DAS to hire state employees where possible to maintain domain knowledge for large complicated systems.	Ongoing		**05/10/2024:** CJIS-CT is interviewing for the ITM position. The second position is still pending approval. Other positions will follow soon after the second position is approved. **04/12/2024:** CJIS-CT is reviewing qualified resumes for the ITM position and will be scheduling interviews over the next several weeks. The second position is still pending approval.
2/7/23	2	DESPP LiveScan/RMS Interface Issue	Lack of integration between fingerprinting system and CISS leads to addiitonal workload on police officers	• Complete programming application interface for NexGen and other RMS vendors. • Build, test, deploy Central Server to provide near real-time statute table for all law enforcement in the state.	5	5	25	Build the interface and the server.	TBD	8/31/2023	**05/10/2024:** No substantive changes since the last review. **04/12/2024:** - (Current Scope) DESPP is in the process of moving the code to production that allows the bi-directional communication between the RMS system and the LiveScan as planned. - (New Scope) The new bond requirements for 7% Cash and Variable % Gun Violence Bond Amount data variable and forms required for LiveScan are being negotiated between the vendor and DESPP for completion.
11/9/23	3	CJIS-CT is getting an increase in requests from non-criminal justice agencies for access for CISS Search data to help them make better decisions involving public safety. This includes academic institutions, DSS, Department of Consumer Protection, and the Department of Revenue Services.	Additional demand for CJIS-CT resources.	Requests Governance Committee support on onboarding process for Non-Criminal Justice Agencies (NCJA).	4	4	16	CJIS-CT to review process and recommend changes to Governance Committee.	Ongoing	TBD	**05/10/2024:** CJIS-CT has met with the CJIS-CT Legal Committee and agreed to move forward with a request from DEEP for CISS access. CJIS-CT also reviewed the agency onboarding process with the Legal Committee and the Committee agreed to schedule quarterly reviews. **04/12/2024:** CJIS-CT has updated the Agency Approver process and will be reviewing it in the next Legal Committee meeting.

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

ISSUES

Date Started	Issue Num	Issue Description	Impact	Mitigation Strategy	Impact Rating	Urgency	Issue Resolution Actions (should be specific and actionable)	Actions	Date Due	Date Closed	Status / Comments
					Very High Medium Low None	Critical Serious Moderate Minimal None	Status/Owner				
2/7/23	4	Source Systems Not Available to CISS Search: • WEAPONS • WANTED This is primarily due to limited human resources.	• Weapons - Weapons data is over two years old and decisions by law enforcement are potentially impacting law enforcement and public safety. CISS Search is the only system in Connecticut that provides indexing across 12 systems based on Person, Location, Event, and Property for better decision-making. • Wanted – Wanted data is currently only available on COLLECT terminals at PD locations. These terminals are few and access for searches can be limited; and, therefore, limiting better decision-making.	CJIS-CT will create a draft MOU for sharing the Deadly Weapons Data with CISS as proposed by DESPP. CJIS-CT will send the draft MOU to DESPP for next steps. CJIS-CT understands that the non-offender Weapons data will not be shared until there is an internal review within DESPP. DESPP has indicated that they are in the process of recreating their testing lab with the COLLECT terminals needed for testing. Once this work is completed, CJIS-CT will schedule testing for the Wanted data.	5	5	25	CJIS-CT is working with DESPP to create an MOU for deadly weapons sharing to CISS. CJIS-CT is also working to complete testing for Wanted. The Weapons sharing of information in pending legal review from DESPP for sharing with CISS.	TBD	3/31/2023	**05/10/2024:** DESPP has advised CJIS-CT that the request sent to the AG's office for the review of the source system sharing and expects to have a response within the next 4 weeks. DESPP has provided a draft MOU for sharing DWOR source system data; this is with CJIS-CT for review. CJIS-CT is still waiting for access to a COLLECT terminal for testing. CJIS-CT suggests that DESPP use an existing COLLECT terminal from a local PD or State Troop Barrack to do the testing instead. **04/12/2024:** CJIS-CT met with DESPP and the AG's office. An agreement was made that DESPP Legal will draft a letter to the AG's office describing the issue raised for the AG's review.

CJIS-CT Project Risk and Issue Assessment Log - May 10, 2024

TASKS

Date Started	Task Num	Task Description	Assigned to	Status	Approach	Potential Impact	Date Due	Date Closed	Status / Comments
10/6/20	1	Discontinuing Judicial's CIB interface	Sean Bucher	Active	Assist Judicial as per their request to eliminate the Centralized Infraction Bureau Interface.		TBD		**05/10/2024:** NexGen RMS and Judicial are planning to restart the "Friday File" testing. CJIS-CT will coordinate as necessary to support this team. **04/12/2024:** CJIS-CT needed to re-run the integration testing for a 1-week period that was completed in early March 2024. CJIS-CT is currently reconciling the data and anticipates having a code package that is available to go into production by the end of April 2024 along with the RMS Workflow Code Package.

CJIS-CT PMO Portfolio as of May 2024 - 47 Projects in Scope

Name	Priority Number	Completion
Clean Slate Automation Project	1	80.00%
CISS Search - RMS Records Clean Slate Erasure	1.015	17.00%
Clean Slate MVP Onboarding (Municipal & Local PDs)	1.02	96.00%
MVP Onboarding for State Agencies (Judicial-Sponsored)	1.021	27.00%
Digital Media and Evidence Study	1.03	88.00%
Clean Slate Reversal	1.999	0.00%
Workflow Deployment	2	91.00%
CISS -Telecommunications Equipment Upgrades	2.001	2.00%
CJIS Resources Vacation Information	2.002	25.00%
The Bond - Hot fix for Gun Violence	2.003	60.00%
NexGen_RMS-Vendor_Certification_Level-1_and_Level-2	2.01	83.00%
CISS Search Internet Access – Readiness, Onboarding and Rollout	2.015	12.00%
CT State Police CISS UAT L2 Pilot - Troop C and Troop F	2.02	52.00%
Accucom-RMS-Vendor_Certification_Level-1_and_Level-2	2.03	90.00%
RMS Level 2 Workflow GA Integrated Multi Agency Testing (DCJ-Judicial-DESPP-CJIS)	2.04	83.00%
CISS 11-5	2.05	0.00%
IMC-RMS-Vendor_Certification_Level-1_and_Level-2	2.06	44.00%
CISS - SharePoint 2019 Migration - CJIS and AIC	2.07	80.00%
CISS Workflow Databases Migration to SQL 2022	2.072	23.00%
CJIS SP Farm Consolidation	2.08	74.00%
CISS Workflow Dashboard_Phase1	2.09	55.00%
Benefits and Efficiency Projections – Score Card	2.1	17.00%
CISS - FileNet Upgrade	2.11	73.00%
CISS Search Onboarding Process-1	3	83.00%
Project-X - Expected Legislative Changes - Management Reserve	3.009	0.00%
eCUAR	3.01	65.00%
Weapons Interface with CISS	3.02	26.00%
CISS - MultiVue Upgrade	3.05	51.00%
Automating CISS-JUD Code Tables	3.09	79.00%
Department of Energy and Environment Protection Integration into CJIS-CTs Applications	3.091	53.00%
Information security policy gap assessment and update	4	39.00%
Internal Audit Assessments	4.01	48.00%
Network Topology Documents	4.011	11.00%
Judicial Federation with CISS AD	4.015	16.00%
Update GFIPM Claims	4.02	13.00%
CJIS CISS Agency Based Security	4.03	39.00%
CISS Dashboard Project_Rev3	4.04	51.00%
DAS Marshal Self-Service Portal	5.01	62.00%
Police Use of Force Form - Phase 3	5.03	94.00%
Racial Profile Application Phase 2 Changes	5.04	54.00%
CJIS Community Data dictionary	6	15.00%
Data Center HA & Business Continuity	6.01	27.00%
Miscellaneous Onboarding Tasks	6.02	94.00%
Business Continuity Planning	6.03	19.00%
Purchase Order Application	6.04	8.00%
Miscellaneous - Operations Project Plan	6.05	29.00%
Router Upgrades and CISS Search Connectivity	6.06	78.00%
Technical Agency Coordinator Course-Knowledge Transfer Instructional Systems Design-01	6.07	2.00%

Statewide JD
Workflow Deployment – NexGen RMS

JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
Middlesex	GA9-Middletown				Clinton	Cromwell	Portland	East Hampton	Middletown	Troop F (P)	Old Saybrook				*Middletown PD has requested addition time to
PD Ticket Request		Complete	Complete	Complete	9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021	Complete					refine internal and RMS process
L1 EAN Activation		Complete	Complete	Complete	9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021	5/24/2023					*East Hampton to be connected when Glastonbury goes
L2 Connectivity Validation		Complete	Complete	Complete	Pilot PD	2/14/2023	3/9/2023	3/7/2023	Pilot PD						live (Host)
End to End Training		Complete	Complete	Complete	8/27/2022	1/20/2023	4/13/2023	5/20/2024	2/10/2023	Under Review					East Hampton - Needs Regional configuration with Nexgen (Glastonbury)
SCO/DCJ Certification			Pending	Complete	8/27/2022	9/15/2023	10/20/2023	6/20/2024	5/7/2023	Under Review					Portland - Needs Regional configuration with Nexgen (Middletown)
Waterbury	GA4-Waterbury	Nexgen	CJIS	Training	Naugatuck	Middlebury	Watertown	Wolcott	Waterbury	Southbury	Troop A				*Waterbury PD on hold pending Nexgen deployment of Bond tab and
PD Ticket Request		Complete	Complete	Complete	5/9/2023	6/6/2023	6/13/2023	6/20/2023	6/13/2023		Complete				suplemental transmittal release 4/2/24
L1 EAN Activation		Complete	Complete	Complete	8/3/2023	7/25/2023	7/27/2023	7/25/2023	8/11/2023		5/24/2023				
L2 Connectivity Validation		Complete	Complete	Complete	8/3/2023	7/25/2023	7/27/2023	7/25/2023	3/20/2024						
End to End Training		Complete	Complete	Pending	8/9/2023	7/25/2023	8/21/2023	8/16/2023			Under Review				
SCO/DCJ Certification			Pending	Pending							Under Review				
New Haven	GA-23 New Haven	Nexgen	CJIS	Training	North Branford	Branford	Woodbridge	East Haven	Guilford	Madison	Troop I				*Request for Credentials submitted 7/18/23
PD Ticket Request		Complete	Complete		8/11/2023	8/11/2023	8/3/2023	7/28/2023	8/11/2023	8/11/2023	Complete				*PD Kickoff completed on 7/21/23
L1 EAN Activation		Complete	Complete		8/25/2023	9/14/2023	8/25/2023	8/25/2023	8/25/2023	10/13/2023	5/24/2023				Madison PD needs all new infrastructure to support deployment
L2 Connectivity Validation		Complete	Complete		9/29/2023	10/20/2023	10/13/2023	10/6/2023	10/27/2023						
End to End Training		Pending	Pending	Pending	5/20/2024	5/22/2024	6/3/2024	6/5/2024	6/7/2024		Under Review				
SCO/DCJ Certification			Pending	Pending	5/20/2024	6/22/2024	7/3/2024	7/5/2024	7/7/2024		Under Review				
New Haven	GA-7 Meriden	Nexgen	CJIS	Training	Cheshire	Wallingford	Meriden	Hamden	North Haven						Request for Credentials submitted 7/18/23
PD Ticket Request		Complete	Complete		7/28/2023	7/28/2023	8/11/2023	10/11/2023	8/11/2023						PD Kickoff completed on 7/21/23
L1 EAN Activation		Complete	Complete		8/11/2023	8/25/2023	8/25/2023	10/13/2023	8/11/2023						
L2 Connectivity Validation		Complete	Complete		9/22/2023	9/29/2023	10/6/2023	10/13/2023	9/22/2023						
End to End Training		Pending	Pending	Pending	5/28/2024	5/30/2024	6/4/2024	6/6/2024	6/10/2024						
SCO/DCJ Certification			Pending	Pending	6/28/2024	6/30/2024	7/4/2024	7/6/2024	7/10/2024						
New Britain	GA-15 New Britain	Nexgen	CJIS	Training	Bristol	Rocky Hill	Berlin	Newington	Southington	Wethersfield	New Britain				Credentials generated by CJIS and given to Nexgen Operations on 8/3/23
PD Ticket Request		Complete	Complete		10/6/2023	10/6/2023	7/28/2022	10/6/2023	12/5/2023	10/6/2023	11/6/2023				Kickoff Meeting to be complete by 9/29/23
L1 EAN Activation		Complete	Complete		10/20/2023	10/20/2023	7/28/2022	10/20/2023	12/15/2023	10/20/2023	11/20/2023				New Britain PD in process of onboarding with Nexgen
L2 Connectivity Validation		In Progress	Complete		11/24/2023	11/17/2023	11/3/2023	12/1/2023	12/15/2023	2/8/2024	3/22/2024				
End to End Training		Pending	Pending	Pending	6/12/2024	6/17/2024	6/18/2024	6/25/2024	6/26/2024	6/27/2024					
SCO/DCJ Certification			Pending	Pending	7/12/2024	7/17/2024	7/18/2024	7/25/2024	7/26/2024	7/27/2024					
Ansonia/Milford	GA-5 Derby	Nexgen	CJIS	Training	Shelton	Seymour	Ansonia								Credentials generated by CJIS and given to Nexgen Operations on 8/3/23
PD Ticket Request		Complete	Complete		10/6/2023	10/6/2023	10/6/2023								Kickoff Meeting to be complete by 9/29/23
L1 EAN Activation		Complete	Complete		10/20/2023	2/20/2024	10/20/2023								Ansonia needs new licencing to enable Level II
L2 Connectivity Validation		In Progress	In Progress		11/3/2023	2/10/2024	2/10/2024								
End to End Training		Pending	Pending	Pending	6/20/2024	6/24/2024									
SCO/DCJ Certification			Pending	Pending	7/20/2024	7/24/2024									

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.

Statewide JD
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JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
Ansonia/Milford	GA-22 Milford	**Nexgen**	**CJIS**	**Training**	West Haven										Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		1/3/2024										Kickoff Meeting to be completed on 1/4/24
L1 EAN Activation		Complete	Complete		1/12/2024										
L2 Connectivity Validation		Complete	Complete		1/30/2024										
End to End Training		Pending	Pending	Pending	7/1/2024										
SCO/DCJ Certification			Pending	Pending	8/1/2024										
Hartford	GA-14 Hartford	**Nexgen**	**CJIS**	**Training**	West Hartford	Avon	Bloomfield	Windsor	Simsbury	East Windsor	Windsor Locks	Enfield	Farmington	Canton	Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		1/9/2024	11/29/2023	11/29/2023	1/7/2024	1/17/2024	12/5/2023	11/17/2023	3/3/2020	10/13/2020	2/6/2024	Preliminary Meeting complete on by 11/8/23 & 12/7/23
L1 EAN Activation		In Progress	In Progress		2/8/2024	12/8/2023	12/6/2023	1/18/2024	1/18/2024	12/8/2023	12/8/2023	3/3/2020	10/27/2020	2/27/2024	Windsor Locks has routing & FW issues (Chick Bisami Local IT)
L2 Connectivity Validation		In Progress	In Progress		2/6/2024	2/6/2024	2/2/2024	2/21/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	Enfield - Can't ping or connect on 443 - need help from Carl Merrick
End to End Training		Pending	Pending	Pending	7/2/2024	7/3/2024	7/11/2024	7/16/2024	7/18/2024	7/22/2024	7/24/2024	7/29/2024	7/30/2024	7/31/2024	Farmington- PD needs to upgrade RMS servers from Windows 2012
SCO/DCJ Certification			Pending	Pending	8/2/2024	8/3/2024	8/11/2024	8/16/2024	8/18/2024	8/22/2024	8/24/2024	8/29/2024	8/30/2024	8/31/2024	Canton - Needs complete onboarding
Hartford	GA-12 Manchester	**Nexgen**	**CJIS**	**Training**	Manchester	East Hartford	South Windsor	Suffield	Glastonbury	Granby	Troop H				Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		9/19/2023	11/14/2023	12/17/2024	12/18/2024	12/5/2023	12/4/2023	Complete				Preliminary Meeting complete by 11/8/23
L1 EAN Activation		In Progress	In Progress		10/6/2023	12/8/2023	12/18/2024	12/18/2023	12/12/2023	12/8/2023	5/24/2023				Follow-up meeting scheduled for 12/7/23
L2 Connectivity Validation		In Progress	In Progress		12/15/2023	12/5/2023	12/29/2024	2/22/2024	3/22/2024	3/12/2024					Granby PD network issues / no L1 / No L2 can be done until resolved
End to End Training		Pending	Pending	Pending	7/8/2024	7/10/2024	7/15/2024	7/17/2024	7/23/2024	7/25/2024	Under Review				Glastonbury - Needs Regional configuration with Nexgen Dev Team
SCO/DCJ Certification			Pending	Pending	8/9/2024	8/10/2024	8/15/2024	8/17/2024	8/23/2024	8/25/2024	Under Review				
Danbury	GA-3 Danbury	**Nexgen**	**CJIS**	**Training**	Newtown	Bethel	Danbury	Ridgefield							Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		1/10/2024	12/12/2023	1/10/2024	12/11/2023							Kickoff Meeting to be complete by 12/7/23
L1 EAN Activation		Complete	Complete		1/19/2024	12/13/2023	1/19/2024	1/19/2024							
L2 Connectivity Validation		Complete	Complete		2/6/2024	1/27/2024	3/28/2024	3/26/2024							
End to End Training		Pending	Pending	Pending	8/1/2024	8/7/2024	8/12/2024	8/14/2024							
SCO/DCJ Certification			Pending	Pending	9/1/2024	9/7/2024	9/12/2024	9/14/2024							
Stamford	GA-1 Stamford	**Nexgen**	**CJIS**	**Training**	New Canaan	Darien	Norwalk	Wilton	Greenwich	Westport					Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		12/29/2023	1/19/2024	12/11/2023	12/29/2023	12/29/2023	12/29/2023					Kickoff Meeting to be complete by 12/11/23
L1 EAN Activation		Complete	Complete		1/19/2024	2/23/2024	4/1/2024	1/19/2024	4/16/2024	1/19/2024					
L2 Connectivity Validation		In Progress	In Progress		2/6/2024	2/23/2024	1/26/2024	3/2/2024	2/28/2024	3/23/2024					
End to End Training		Pending	Pending	Pending	8/6/2024	8/8/2024	8/13/2024	8/15/2024	8/19/2024	8/20/2024					
SCO/DCJ Certification			Pending	Pending	9/6/2024	9/8/2024	9/13/2024	9/15/2024	9/19/2024	9/20/2024					
Fairfield	GA-2 Bridgeport	**Nexgen**	**CJIS**	**Training**	Trumbull	Fairfield	Bridgeport	Monroe	Stratford	Troop G					Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		11/8/2021	12/10/2023	11/2/2023	1/1/2024	11/29/2023	Complete					Operations on 7/27/23
L1 EAN Activation		In Progress	In Progress		11/8/2021	12/19/2024	11/2/2023	1/19/2024	2/9/2024	5/24/2023					Stratford PD needs network work/fixing before L1/L2 will work
L2 Connectivity Validation		In Progress	In Progress		12/5/2023	2/9/2024	3/29/2024	2/16/2024	5/10/2024						Monroe PD - Verify EAN's 4/16
End to End Training		Pending	Pending	Pending	8/21/2024	8/26/2024	8/27/2024	9/3/2024	9/4/2024	Under Review					
SCO/DCJ Certification			Pending	Pending	9/21/2024	9/26/2024	9/27/2024	10/3/2024	10/4/2024	Under Review					

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JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
New London	GA-10 New London	Nexgen	CJIS	Training	Stonington	East Lyme	Groton Town	Waterford	New London						Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		2/2/2024	2/2/2024	3/20/2024	3/28/2024	3/20/2024						Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		In Progress	In Progress		2/2/2024	2/2/2024	3/20/2024	3/23/2024	3/23/2024						Waterford - New Nexgen Customer, New RMS pending standup on 5/28
L2 Connectivity Validation		In Progress	In Progress		3/1/2024	3/8/2024	4/14/2024	4/14/2024	4/14/2024						New London PD needs full onboarding before L1 / L2 will work
End to End Training		Pending	Pending	Pending	9/9/2024	9/11/2024	9/12/2024	9/16/2024							– as they are missing the DNS resolution
SCO/DCJ Certification			Pending	Pending	10/9/2024	10/11/2024	10/12/2024	10/16/2024							
New London	GA-21 Norwich	Nexgen	CJIS	Training	Montville	Troop E									Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		2/2/2024	Complete									Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		Complete	Complete		2/20/2024	5/24/2023									
L2 Connectivity Validation		Complete	Complete		3/8/2024										
End to End Training		Pending	Pending	Pending	9/10/2024	Under Review									
SCO/DCJ Certification			Pending	Pending	10/10/2024	Under Review									
Windam	GA-11 Windam	Nexgen	CJIS	Training	Willimantic	Plainfield	Troop D								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/14/2024	3/12/2024	Complete								Kickoff Meeting to be complete by 3/12/24
L1 EAN Activation		Complete	Complete		3/19/2024	3/19/2024	5/24/2023								
L2 Connectivity Validation		Complete	Complete		4/14/2024	4/14/2024									
End to End Training		Pending	Pending	Pending	9/18/2024	9/23/2024	Under Review								
SCO/DCJ Certification			Pending	Pending	10/18/2024	10/23/2024	Under Review								
Tolland	GA-19 Tolland	Nexgen	CJIS	Training	Vernon	Troop K	Troop C (P)								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/12/2024	Complete	Complete								Kickoff Meeting to be complete by 3/12/24
L1 EAN Activation		Complete	Complete		3/23/2024	5/24/2023	5/24/2023								
L2 Connectivity Validation		Pending	Pending		4/14/2024										
End to End Training		Pending	Pending	Pending	9/25/2024	Under Review	Under Review								
SCO/DCJ Certification			Pending	Pending	10/25/2024	Under Review	Under Review								
Litchfield	GA-18 Torrington	Nexgen	CJIS	Training	New Milford	Troop L (P)	Troop B								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/14/2024	Complete	Complete								Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		Complete	Complete		3/19/2024	5/24/2023	5/24/2023								
L2 Connectivity Validation		Complete	Complete		4/14/2024										
End to End Training		Pending	Pending	Pending	9/25/2024	Under Review	Under Review								
SCO/DCJ Certification			Pending	Pending	10/25/2024	Under Review	Under Review								

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