



CJIS-CT
Governing
Board



Quarterly
CJIS-CT
Governing
Board Meeting

April 25, 2024





Executive Summary



The CJIS-CT GB continues to execute targeted programs and promote a functional improvement effort that includes inter-agency and inter-branch transparency, outreach, and collaboration with partner agencies including DESPP, DOC, DCJ, JUD, municipal police departments as well as supporting vendors.

- **Strategic Overview & Key Achievements**

- CISS Workflow
- Digital Evidence Study - Centralized Storage for BWC

- **Challenges & Innovations**

- RMS vendors
- Clean Slate
- Technical Debt

- **Future Directions & Board Engagement**

- Grant funding opportunities
- Hosting
- MOU reviews



Clean Slate Automation System



Deferred Scope Target: Q2 2024

Status: Schedule – Live 1/1/2024

Budget: \$1,640,754*

*CJIS-CT Budget
- Deferred Scope (new legislation [PA 23 -169](#))

Tasks Underway/Accomplishments

- SDDDB is in production supporting Clean Slate Automation concurrent with 1/1/24 Go-Live. Transferring 23-year history sentence discharge messages to CCH is complete.
- CSSD and SCO delivering automated Discharge Records supporting Clean Slate Production to SDDDB. DOC ADMs on-hold pending new validation and data remediation steps.
- DESPP Vendor, Idemia – Completed integration of Offender/Docket Match API to validate DOC ADMs as prerequisite to resume processing DOC discharge records.
- Delivery of SDDDB Clean Slate deferred scope – SDDDB V1.2 in Production on 4/2.

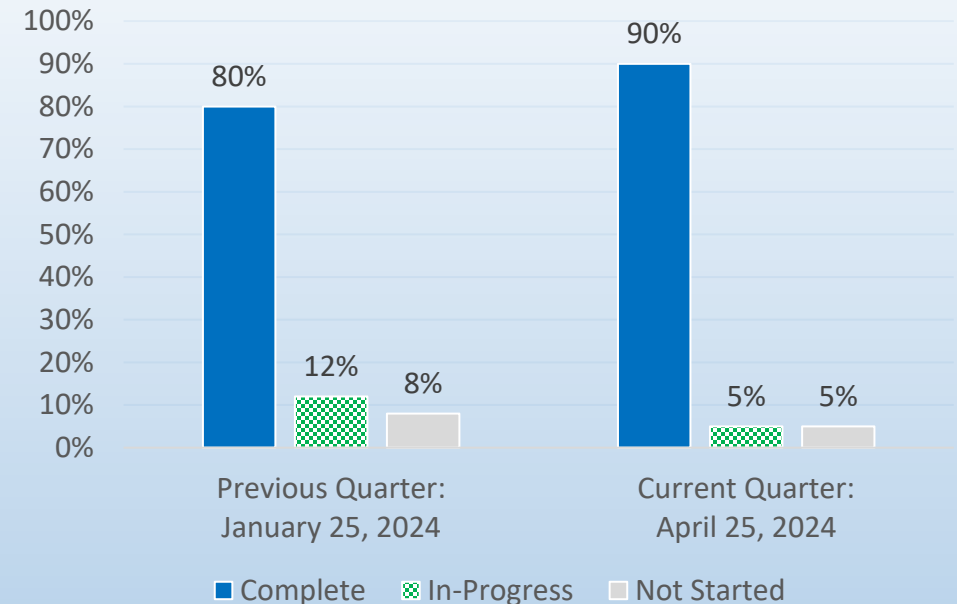
Key Dates/Next

- DUI 14-227a custom eligibility – SDDDB and CCH development
- All remaining project scope and data remediation as identified during initial Production Launch.

Risks/Issues/Mitigations

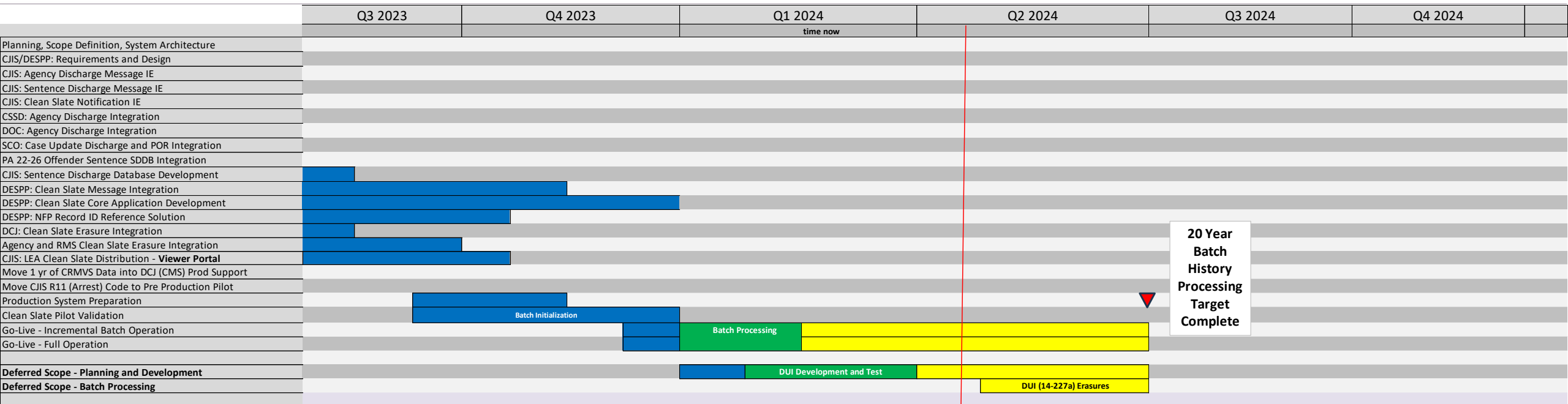
- **Issue:** Data Quality issues across agency systems resulting in False Positives exist and are currently impacting further distribution of Clean Slate Erasures. |
Mitigation: Data remediation steps are underway to identify source and apply updates as appropriate. A plan is being developed to restart erasures.

Task Completion





Clean Slate Automation – Project Timeline



20 Year
Batch
History
Processing
Target
Complete

Scope Mitigation Review

1. Target 1/1/2024 Scope delivery goal was a preponderance of Clean Slate Erasures that will be quantified as we complete User Acceptance Testing of the new system to determine the size of the erasure population. Due to gaps in data quality and corrective action needed, the Clean Slate erasures are being delayed for remediation.
2. The approach will be to automatically erase eligible records based on information that is available in existing criminal justice records.
3. DUI exception erasures are explicitly deferred until 2024.



Target
Deferred-Scope (DUI Offense Processing)
Assuming no delays or changes to project scope
Delay: Q2 2024



Clean Slate: CCH Update



Deferred Scope Target: Q2 2024¹

Status: On-Schedule²

Budget: On Budget³

Tasks Underway/Accomplishments

- Sentence Discharges Message (SDM) – **812,515 SDM Messages as of 1/14/2024**
- Clean Slate Notification (CSN) Messaging Erasures through February 29, 2024:
 - **Persons 13,625**
 - **Cases 23,114**
 - **Felony 3,173**
 - **Misdemeanor 29,054**

Key Dates/Next

- 2000 to 2023 erasures are on pause due to software coding issue being remediated
- Requirements for DUI charges include
 - All Clean Slate business rules
 - DUI Charges have a 10 year wait period from the latest conviction
 - Any subsequent DUI conviction within 10 years of a conviction invalidates eligibility of the prior conviction
 - SDM messaging for DUI convictions will require resending

Risks/Issues/Mitigations

- Sentence Discharge Messages were received for 1,455 dockets without the Family Violence disqualifier resulting in 122 Clean Slate erasures. CCH erasures were reversed and associated Sentence Discharge messages have been corrected
- Additional false positive Sentence Discharge messages have been found resulting in a pause in erasures with expected remediation complete over the next sixty days
- Over or under offender matching will result in either early, late or no erasures for some subjects due to data deficiencies
- DESPP has executed a revised Change Order with Idemia, funding is not complete and will be exhausted before project completion
- Delivery of the DUI erasure exception has been pushed to June or later
- Additional usability, data deficiencies, or transaction messaging issues are under review

¹ 05/2024 automated erasures; added scope by 06/2024 ([PA 23 -169](#))

² Erasures for the years 2000 through 2023 are expected to be complete by the end of May 2024 once software has been corrected ensuring proper erasure

³ On budget. Additional funding required to meet executed change order with CCH vendor

The current expected erasures for the years 2000 through 2023:

- ***117,781 persons impacted***
- ***186,521 dockets impacted***
- ***15,600 felonies erased***
- ***192,006 misdemeanors erased***



CISS Phase 2: Workflow Deployment



Target: 08/2024 (NexGen RMS)

Status: On Schedule

Budget: On Budget

Tasks Underway/Accomplishments

- Completed PD Workflow Kickoff (Familiarization process)
- Continued local PD IT engagement to identify and address connectivity issues in preparation for the CISS Workflow deployment

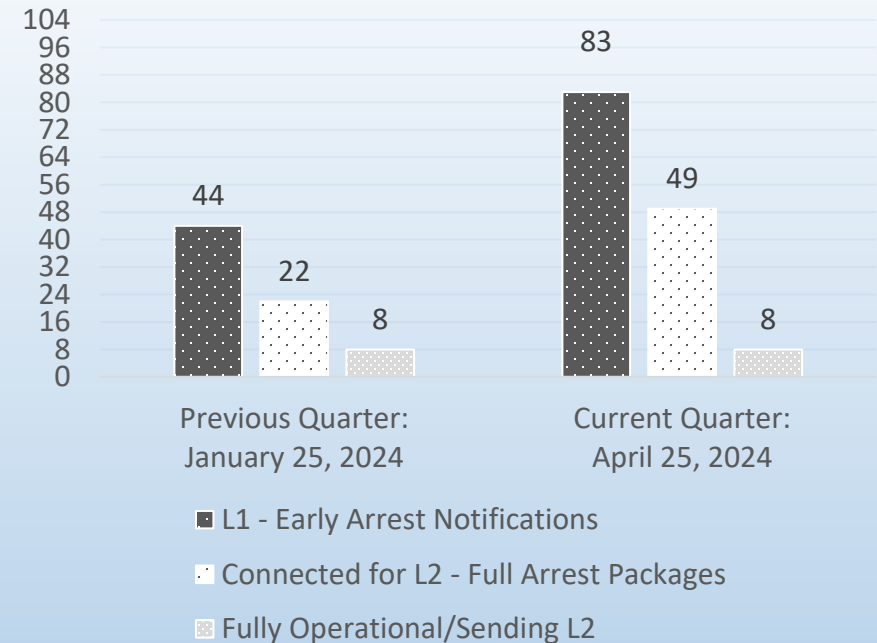
Key Dates/Next

- Complete new requirement to support the SCO request to add a new field to the Arrest Paperwork data elements submission process to capture the legislatively driven gun violence variable bond percentage
- Certify next RMS software release from NexGen to include;
 - New Supplemental Transmittal routing (DCJ)
 - Intuitive bond tab (SCO) to cut down on validation errors.
 - New functionality to allow PDs to process Clean Slate Erasures thru the RMS
- Enable Arrest Package workflow (Level II) for fully connected JD's/GA's (49 MPD's and CSP).

Risks/Issues/Mitigations

- **Risk:** Delays in deployment related to PD readiness and prioritization. | **Mitigation:** increased escalation to PD leadership.
- **Risk:** The addition of two RMS vendors to enable CISS processing of 90% of all arrest data will present a resource constraint from downstream agencies that need to certify new vendor data. | **Mitigation:** CJIS-CT to investigate new delivery options to allow low volume arrest data from small RMS vendors to flow into CISS.

Municipal Police Departments and Connecticut State Police Progress





CSP Workflow Deployment Scorecard



Project Title	Status	Est. Target Date	% Complete	Notes
High Priority Projects				
HQ UAT Integration Testing (Test Cases) for all Applicable Arrest Types	On-Plan	5/1/2024	65%	There is an active HQ Pilot Team with weekly working sessions. This includes the integration with the Records and Security Department.
HQ UAT Electronic Arrest Policies and Procedures	On-Plan	5/15/2024	85%	There is an active HQ Pilot Team with weekly working sessions. This includes the integration with the Records and Security Department.
CSP Model Barracks and Knowledge Base Centers for Electronic Arrest Workflow, Troop C, F, and L	On-Plan	6/15/2024	35%	The CSP HQ Team will integrate and prepare three Troop Level Groups to be the Centers of Excellence to enforce consistent Policies and Procedures for Electronic Arrest Workflow
Projects with a Watch, Barrier, Future Status, or Late to Start Status				
Troops C, F, and L are in Parallel Production Processing Arrest Paperwork	Future Status	8/1/2024	0%	
CSP RMS Level 2 Parallel Production Processing at all Troop Locations	Future Status	9/1/2025	0%	
Total CSP Projects in Development - 5				

- RMS New Software Package is in Multi-Agency Integration Testing (DCJ, Judicial, CSP)
- Integration testing is about 65% done in the 4 weeks that it has been running.
- CSP Team HQ based Pilot Group is assembling arrest documentation preparation Policies and Procedures
- CSP is working out a new Staffing Model for Clerk Duties to switch from paper to electronic arrest preparation

Project Health Legend

- On Plan – % complete within acceptable low risk range to complete project on schedule.
- Watch – Less than 75% of work completed & the Project finish date is in within 60 days.
- Barrier – Less than 75% of work complete & the Project finish date is within 30 days.
- Future Status – Current date is less than start date (Future date).
- Late to start status – Current date is greater than start date and the % complete is 0 (zero).



RMS Vendors – Integration Updates



Targeted Completion for Current Vendors: Q1 2025*

Status: On Schedule

Budget: On Budget (\$1,880,000 total budget)

Tasks Underway/Accomplishments

- NexGen CT State Police are in Level 2 – Pilot Testing Initiated – 65% complete
- Accucom RMS is in final stages of Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO
- IMC RMS is in final stages of Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO

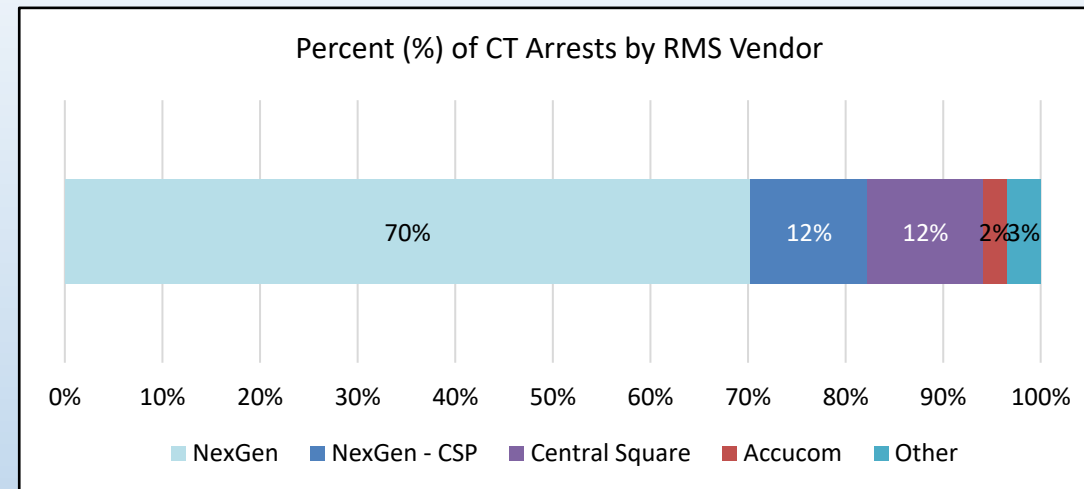
Key Dates/Next

- Accucom – Complete in Q4 2024, Level 2 Pilot in Q1 2025
- Central Square – IMC - Complete in Q4 2024, Level 2 Pilot in Q1 2025
- Central Square – Inform – Hartford PD, CISS Contract Initiation Phase Q2 2024
- Pro Phoenix/Motorola – Review and planning for CISS Integration development efforts began in Q4 2023. Overview presentations have been given to both new vendors.
- DESPP LiveScan Fingerprint machines (Idemia) to RMS Interface programming change in process Q2 2024

Risks/Issues/Mitigations

- **Risk:** the CT State Police Pilot will not be complete by Q3 2024 | **Mitigation:** CSP Leadership Team is now very involved in making these activities a priority.
- **Risk:** New RMS vendors are being selected by PDs (Axon, ProSuite, ProPhoenix) | **Mitigation:** New legislation requiring all RMS vendors in CT to integrate electronically for arrest workflow ([Public Act No. 23-36](#)) was passed. All new RMS vendors should be approved by the CJIS-CT Governing Board.

CT RMS Market Analysis: April 2024 Analysis



*NexGen – Complete, Accucom – Q1 2025, IMC – Q1 2025, Target is > 90% + of all State of CT Arrests



Current CJIS-CT Special Projects & Analytics



Agency Name	CISS Search	CISS Workflow	CJIS-CT Analytics	Current Status
New Agency Onboarding – Departments of DCP, DSS, DRS, DEEP	✓			Active – DEEP
Combined CJIS-CT/COLLECT Routers	✓	✓		Deployment (98%+) PD LANs – Active
CT Sentencing Commission (SA 19-17) – Study Disparities in Pretrial & Sentencing Outcomes			✓	Part 1 – Complete Part 2 – Complete Part 3 – Complete
State Marshals Self Service Portal (C.G.S §14-10 & C.G.S §6-38a)			✓	Ver. 1 LIVE - Complete Ver. 1.5 - Active
Criminal Record Erasure Reporting (PA 21-32, PA 21-33)		✓		Active
Police Use of Force Transparency (PA 19-90)		✓	✓	Phase 1 – Complete Phase 2 – Complete Phase 3 – Active
CISS Search Available via Internet	✓		✓	In Production Pilot
DOL – Incarceration Validation Portal/Data Exchange (DOC)	✓	✓	✓	On-Hold
Electronic CISS User Access Request (eCUAR) Onboarding Workflow	✓	✓	✓	Active
Digital Evidence – Scoping Study (PA 111, 2021, Section 12-19)			✓	Project Execution
Clean Slate Message Delivery to LEA – Message Viewer Portal		✓	✓	Complete

Green highlight indicates new changes.

- Other Notables:
- Racial Profiling Upgrade,
 - BOPP & DESPP Data Exchanges
 - eCUAR
 - Judicial Identity Management
 - Judicial Identity Federation





Digital Evidence Study



Target: 5/2024

Status: Execution Phase – Analysis

Budget: \$500K

Tasks Underway/Accomplishments

- Critical-to-Success Factors provide guidance for: LEA cost reductions, DCJ Integration, Chain-of-Custody, Multi-Agency Collaboration of Evidence, and Secure Storage and Retention
- Project Phase: Execution – Analysis
 - As-Is Current Workflow Scenarios – Complete
 - Current State Document – Draft distributed to stakeholders for review
 - Solutioning of most viable solution approaches – In progress
- Stakeholder Interviews – Collect business requirements from LEAs, Criminal Justice Agencies, and other Stakeholder Agencies – 97% complete

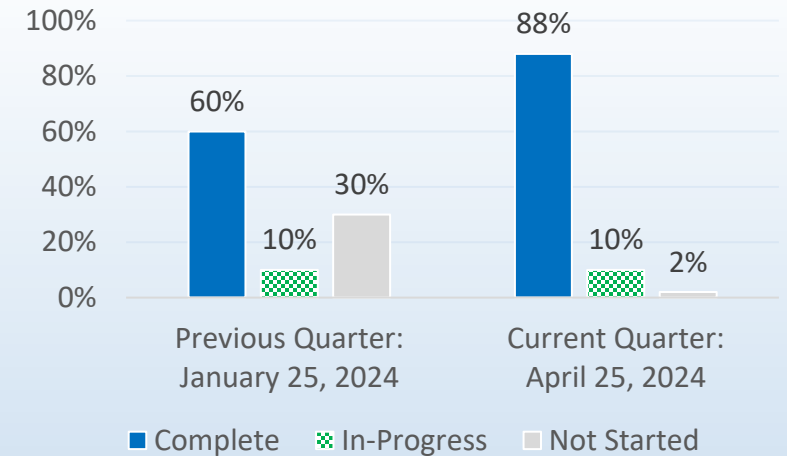
Key Dates/Next

- Digital Evidence Steering Committee Meeting – 04/11/24 - completed
- Current State Document Draft – Distributed 04/11/24 – pending comments
- GAP Analysis and Future State Solution Approaches Study Document – 05/2024
- Executive Summary Document 05/2024

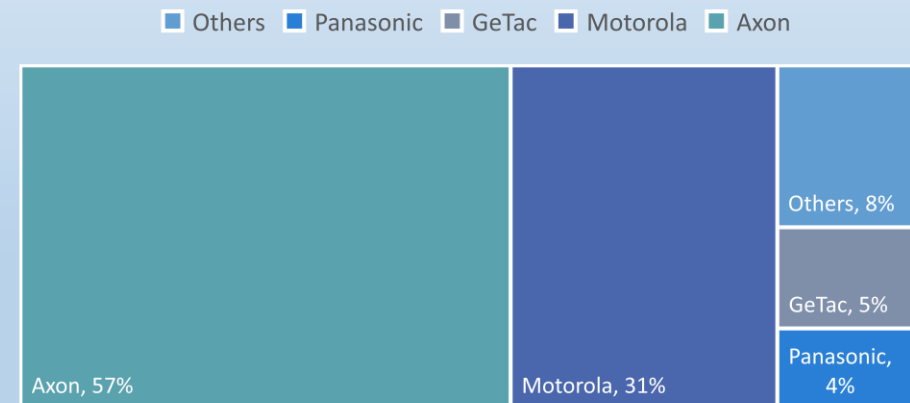
Risks/Issues/Mitigations

- Competition for resources with multiple other high priority projects
- Pending AG Office’s feedback of legal considerations relative to centralized storage systems - Complete

Work Completion (%)



Body-worn Camera (BWC) Breakdown by Vendor (%)





CISS Phase 2: CISS Search Training and Connectivity



Target: Ongoing

Status: On Schedule

Budget: On Budget

Tasks Underway/Accomplishments

- **Underway:** Continual assistance to any PD with current router network disconnection from CISS Search
- **CJIS-CT Accomplishments:** The CJIS-CT Awarding of the JAG Router Grant for 25 PDs
- **CJIS-CT Accomplishments:** Primary scoped 95 municipal PDs and CSP trained w/ live account access
- **Underway:** (Secondary Scope) Vetting of 15 agencies for onboarding to CISS Search

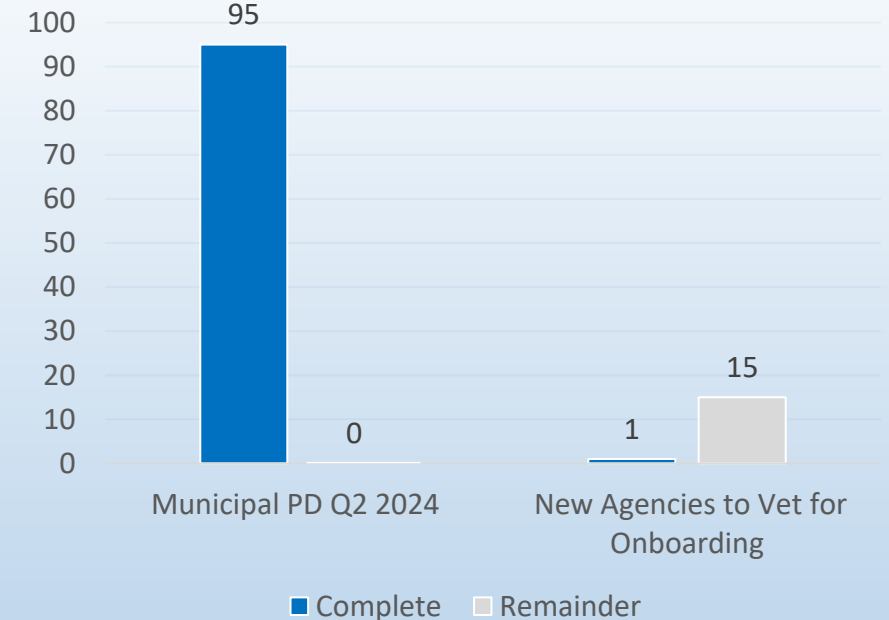
Key Dates/Next

- **4/2024 to 6/2024: (Continual Improvement)** Knowledge transfer curriculum and artifact updates
- **Ongoing w/ current requests for Q2 2024:** CISS Search Training steady state
 - POSTC Academy continual training requests for new recruits
 - State Police Academy continual training request for new recruits
 - Police Department continual training requests for refresher training
 - Police Department continual CISS Comparative Compliance training requests

Risks/Issues/Mitigations

- **Issue:** Manual onboarding inefficiencies | **Mitigation:** eCUAR (Risk: Delayed)
- **Issue:** Certification success does not equate to increased usage. | **Mitigation:** Exploring usage opportunities. Speaking with PDs about internal PD directives (Some PDs designate one or a few certified CISS users to perform searches.)

of Municipal
Trained with Live Access to CISS Search



Total trained: 4,925

Total MPD : 95



Clean Slate Message Viewer Portal Training



Target: End of 5/2024

Status: On Schedule

Budget: On Budget

Tasks Underway/Accomplishments

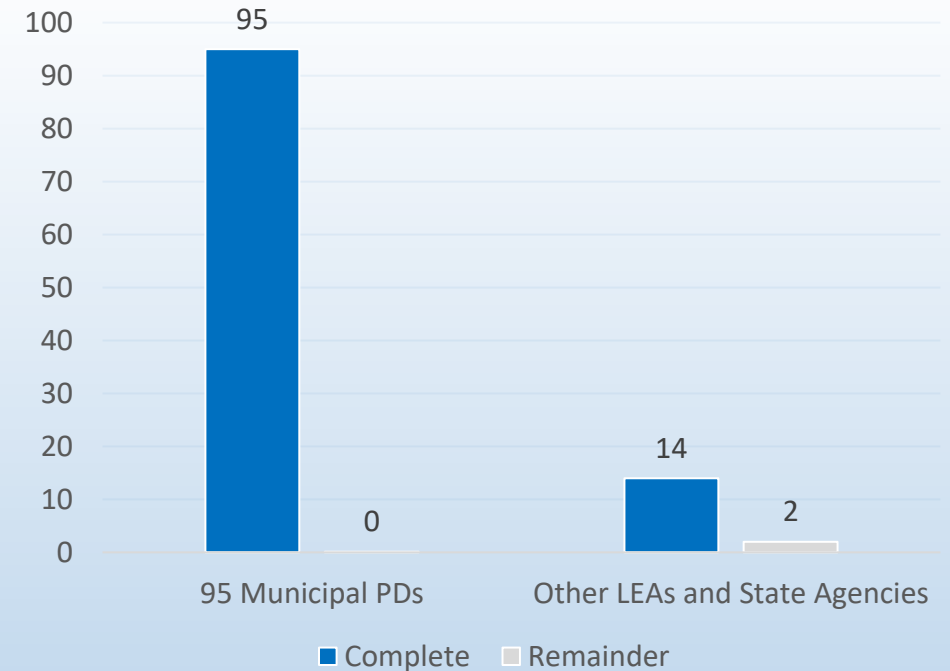
- **Accomplishments:** 109/111 Agencies certification and granted live access to Clean Slate Message Viewer Portal Application (MVP)
- **Accomplishments:** 95/95 Municipal PDs are certified and have access to Clean Slate MVP
- **Underway:** Complete Clean Slate Message Viewer Portal onboarding

Key Dates/Next

- MVP/Clean Slate Training (Quarter: 12/2023-5/2024)

Risks/Issues/Mitigations

- **Issue:** Finding contacts for defunct CT Juvenile Training Center | **Mitigation:** Pending
- **Issue:** Agencies unable to view Clean Slate Erasure messages on MVP because of delayed onboarding. | **Mitigation:** CJIS-CT Governance and Compliance team is working to have 2 remaining agencies recognized in the MVP system.





CJIS-CT High Visibility Projects in Portfolio



Project Title	Status	Estimated Completion	% Complete	Notes
High Visibility Projects				
Clean Slate Automation Project	On-Plan	Q2 2024	79%	CJIS-CT is on standby for Clean Slate Erasure resumption. Idemia, the DESPP vendor is working to resume erasures as soon as possible. Once Idemia resumes erasures, CJIS-CT will resume as well. Meanwhile, CJIS-CT is working on related Clean Slate projects including the MVP Additional Functions for Clean Slate Message Handling, CISS Search - RMS Records Clean Slate Erasure, and any remaining Clean Slate MVP Onboarding (Municipal & Local PDs).
CISS Workflow Deployment	On-Plan	Q3 2024	79%	This includes the Connecticut State Police, and about 74 Police Departments that will be sending the Full Arrest package (Level 2) in production to all end points planned using the NexGen RMS system. This represents about <u>82%</u> of the arrest information going through CISS Digital Workflows. With Accucom RMS and IMC RMS being implemented in 2025, we expect to have about over <u>90%</u> of arrest information going through CISS Digital Workflows.
RMS/CISS Integration (4 projects)	On-Plan	Q3 2026	75%	Composite status for the 4 known RMS Integration projects currently active.
Digital Evidence	On-Plan	Q2 2024	88%	The Digital Evidence draft proposal for storing and sharing body cam, vehicle cam and other digital evidence is almost completed. The draft proposal will be shared with CJIS-CT stakeholders for review and any changes or inputs needed for finalization. CJIS-CT is working with OPM and others for potential next steps.
CISS Search Onboarding	On-Plan	Q2 2025	84%	The CISS Search onboarding is now in an operational mode with key emphasis on improving the onboarding process for new users, adding Deadly Weapons sources system from DESPP, and planning for CISS Search 2.0 starting in 2025 based on the User Group inputs, legislation for CISS and future focus groups.
Projects with a Watch, Barrier, Future Status, or Late to Start Status				
Electronic CISS User Access Request (CUAR)	Watch	Q3 2024	65%	This project will automate most of the manual onboarding process, validate the information, simplify complex steps and speed up the onboarding CISS User access.

Project Health Legend

- On Plan – % complete within acceptable low risk range to complete project on schedule.
- Watch – Less than 75% of work completed & the Project finish date is in within 60 days.
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


CJIS-CT – CISS Source Systems Interface Status Report



Source System	Description	Branch or Agency Partner	Connection to CISS	Search	Workflow
OBIS-Offender Based Information System	Tracks individuals and offenders who are being supervised in the State’s penal system.	DOC	●	✓	
Case Notes	Community supervision tracking system	DOC, BOPP	●	✓	
ePardon	Electronic portal for pardon application and management	BOPP	●		✓
CRMVS	Criminal Motor Vehicle System –court case management system for all criminal and motor vehicle cases in the GA and JD courts.	JUD	●	✓	
PRAWN	Paperless Re-Arrest Warrant Network	JUD	●	✓	
POR	Protection Order Registry –information system that tracks individual protective orders, standing criminal restraining orders, no contact orders and restraining orders	JUD	●	✓	
CIB	Centralized Infractions Bureau – information system that manages the cases initiated through the Complaint Ticket process: generally handles only the payment of monies for these cases.	JUD	●	✓	
CMIS	Case Management Information System - information system which tracks bail and probation data.	JUD	●	✓	✓
eProsecutor	Case Management System for use by prosecutors	DCJ	●		✓

Status Indicators

-  Complete
-  On Plan/ In Progress
-  Watch
-  Barriers

***CJIS-CT is starting to collect uptime for each source system and will provide periodic reports. The Goal is overall uptime to be 99.9%.**



CJIS-CT – CISS Source Systems Interface Status Report (cont'd)



Source System	Description	Branch or Agency Partner	Connection to CISS	Search	Workflow
Arrest Data	Arrest data from municipal PD Record Management Systems – ACCUCOM, IMC Vendors	Multiple MPD			
Driver and Vehicle Registration	Integrated vehicle and licensing system	DMV			
MNI/CCH	Master Name Index / Computerized Criminal History	DESPP			
WEAPONS	Information Management System for tracking gun licenses	DESPP			
SOR	Sex Offender Registry	DESPP			
Arrest Data (CSP)	Data on arrests from CSP Record Management Systems	DESPP			
WANTED	Data for state and federal Wanted persons.	DESPP			

Status Indicators

- Complete
- On Plan/ In Progress
- Watch
- Barriers

***CJIS-CT is starting to collect uptime for each source system and will provide periodic reports. The Goal is overall uptime to be 99.9% for the CISS Systems.**



CJIS-CT Transition from Deployment to Steady State Phase



Target: 12/2025 of Key Initiatives

Status: On Schedule

Budget: On Budget*

Tasks Underway/Accomplishments

- **Convert key consultant positions to state positions.** | **Update:** CJIS-CT is requesting funding for these state positions in the FY25 Budget. Also, a requisition for 1 of 2 positions is in progress.
- **Complete documentation and SOPs of CISS Systems.** | **Update:** This is a work in progress.
- **CISS System up-time requirement of 99.9%.** | **Update:** Project initiated with resources to install monitoring on all end points with reporting to all stakeholders.
- **NEW** – CJIS-CT to provide financial plan for what scope is included in current budget and where funding could be needed for new change requests or new projects.
- **NEW** – CJIS-CT is planning ability to quickly respond to change requests from stakeholders or the legislature.
- **Completed the first CISS Search User Group to provide feedback for new release.** First CISS Search User group was held 2/7/24 for input to CISS Search 2.0.

Key Dates/Next

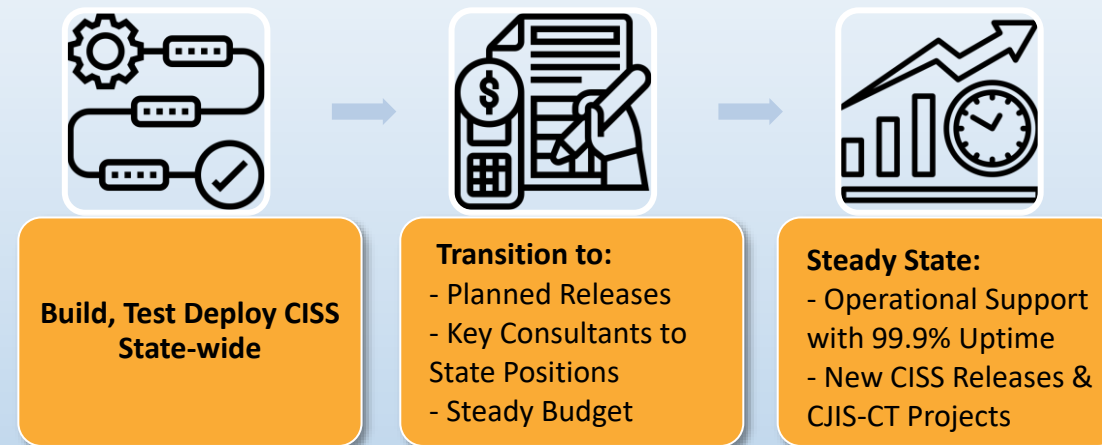
- CISS planned release for CISS Search 2.0 for 2025.
- CISS Workflow User Group planning for Q1 of 2025.

Risks/Issues/Mitigations

- **Risk:** Domain knowledge lost with consultants leaving. | **Mitigation:** Plan to hire state employees for key consulting positions.

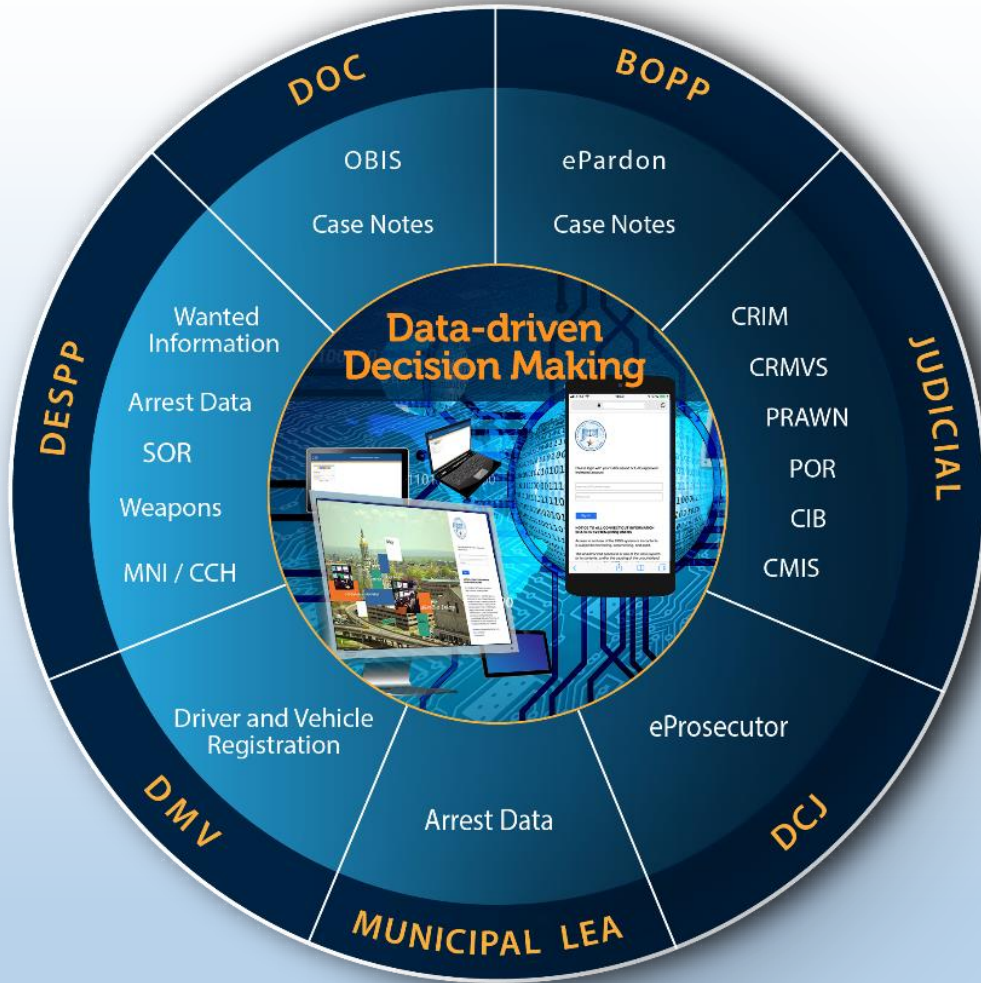
- *Detail break down in Appendix
- Additional funding for one additional RMS has been approved.

Transition to Steady State Key Steps





CJIS-CT Governing Board 2024 Meeting Schedule



Next Meeting

July 25, 2024

For questions and comments email
CJIS.HelpDesk@ct.gov

CISS Dashboard
<https://dashboard.cjis-ciss.ct.gov>



Appendix-Reference Material



2024 Goals: CJIS-CT Governing Board



Mission: “Working collaboratively across jurisdictional lines to improve criminal justice capabilities and operating efficiencies.”

Vision: “Committed to bringing information solutions to the criminal justice community who are working every day to keep Connecticut residents safe.”

Guiding Principles

1. High Reliability
2. Safety & Security
3. Enterprise Perspective
4. Risk Management
5. Shared Accountability
6. Stakeholder Partnership
7. Proactivity
8. Time Management
9. Cost-Efficiency
10. Reuse

Growth Skills

1. Architecture
2. Business Process Re-engineering
3. Automation
4. Data Analytics
5. Project Management (Agile, Waterfall)
6. Formal Change Management methods
7. GRC

Goal	Metrics
Complete Deferred Scope of Clean Slate Automated Erasures System	On time delivery, High level of collaboration/satisfaction with partner agencies/branches
Deploy CISS Workflow to all Nexgen, Accucom, and IMC police departments	Complete deployment of L1 and L2 Workflows by end of year
Enhance Velocity of SW development processes to support stakeholder change requests	OTD (MS Project Server reports)
Train all CISS Search Users who are willing and able	Increase by xx% PDs using CISS search (Useage reports)
Complete Study for BWC media storage and digital evidence management leveraging CISS	Funding allocation, complete planning, and prepare detailed implementation plan report by end of year
Create plan for CISS 2.0	Create requirements document, receive funding kickoff project

Key Stakeholders

- CJIS-CT Governing Board-Co-Chairs, Members and Designees
- Connecticut Executive Branch Agencies
- Connecticut Judicial Branch
- Connecticut Legislative Branch-Judiciary Comm/legislation
- Non-Justice Public and Private Organizations e.g. CPCA
- General Public
- CJIS-CT Employee Staff incl IT optimization team

CJIS-CT Staff and Partner support

- Executive Director
- Program Manager
- Business Analysts
- Operations/Infra Managers
- Service Manager
- Communications lead
- Project Managers
- Law Enforcement Liaison
- Financial Administrative Officer
- Information Security Officer
- IT professionals at partner agencies
- IT Optimization resource providers (BITS)

Key CJIS-CT Activities

- Oversee the operations and administration of criminal justice information systems e.g. CISS
- Establish permanent and ad hoc committees as it deems necessary
- Recommend any legislation necessary for implementation, operation and maintenance of criminal justice information systems
- Data analytics and distribution, consultation
- Perform all necessary functions to facilitate the coordination and integration of criminal justice information systems including new project requests authorized by the Board
- Develop Project proposals
- Define/Maintain Project Portfolio
- Design/maintain a Risk Management Approach



CISS Project Timeline



CISS Phase 1

Product Development software and hardware infrastructure (Complete 2020)

2009

- Initiate CISS Planning Phase.

2012

- Business/Technical Process Reviews.

2012–2015

- Agency Negotiation and Agreement to Share CJIS Data. Created Governance structure and signed major vendors.

2016–2020

- CISS Software Development. Initial training of State agencies and Municipal Police Departments.

2018–2020

- Releases CISS Software



CISS Phase 2

Additional RMS integrations/CISS version upgrades & Workflow Deployment/Training for PDs and Agencies (ongoing thru December 2023)

2020–2023

- Continued Training of State Agencies and Municipal Police Departments

2022: Case Success

- New Milford PD uses CISS to solve bank robbery case.

2023

- CISS reaches user milestone with 4,000 searches and 5,000 information exchanges monthly.

2024

- Cannabis Erasures (Q1 2024)
- Clean Slate (Q1 2024)
- Established CISS Users Group
- Internet Access for CISS Search



2024–Future

Sustainment phase of the product life cycle including: on-going training and support, new initiatives and Use Cases, and data analytics/reports that is available for its customers.

2024–Future

- New CISS releases with new features
 - Additional Digital Workflows for information sharing between Connecticut criminal justice community.
 - Additional CISS Search Source Systems
 - CISS Search Police Community Alerts
 - Other (input from CISS users)
- Digital Evidence Management (potential)
- Other new products as directed by agencies or legislation.



CJIS-CT Project Descriptions



- **CISS Phase 2: Workflow Deployment**

The Workflow will replace current paper-based workflows with electronic messages and documents. L1 (Early Arrest Notifications) and L2 (Full Arrest Packages) represent different arrest package types.

- **CISS Phase 2: CISS Search | Connectivity**

CISS will take data input from criminal justice databases and make it searchable to law enforcement and criminal justice officials with the proper security clearance and credentials. This project is for deploying Search tool to municipal PDs and other agencies.

- **CJIS-CT Transition from Deployment to Steady State Phase**

As CJIS-CT and our partner agencies complete the deployment of CISS Workflows for NexGen, Accucom and IMC by the end of 2024, CJIS-CT will have transitioned to a “steady state” operational and maintenance phase.

- We will maintain a build, test, deploy capability and change control for new releases of CISS, and other production systems.
- Current effort to transition consultant positions to state positions to retain critical domain knowledge in progress.
- New significant projects will need funding for each project.



CJIS-CT Project Descriptions



- **Clean Slate Automation System**

Under legislation, Section [54-142a](#) of [PA 23-169](#), persons with criminal convictions will have certain records erased automatically after a set period of time. Operation of law is construed as Automated Erasure in the context of systems specifications used to develop and support technology components that implement the Clean Slate statute.

- **Clean Slate: CCH Update**

- This is a project status for the Computerized Criminal History (CCH) software update for Clean Slate. The purpose of the update is to implement the processes required for 'clean slate' erase charges from an offender's criminal history.

- **Clean Slate Message Viewer Portal Training**

CT Legislation has launched a Clean Slate Automatic Erasure Initiative. The Clean Slate Messages will be loaded into a CJIS-CT web application called Message Viewer Portal (MVP). Each LEA will need to have designated users with CJIS-CT accounts to log into the MVP where they will be able to select and download the Clean Slate Messages directed to their Agency for Erasure Action.



CJIS-CT Project Descriptions



- **Digital Evidence Study**

Deliver a study which aims to characterize the design and implementation of a digital centralized storage system, with sharing capabilities, effectively addressing the challenges faced by State agencies and municipal police departments in managing and storing digital evidence securely and efficiently. This includes storage of Body Worn Camera (BWC) and dash cameras bulk media. A key objective is to evaluate utilization of CISS for sharing of digital evidence. A report and briefing will be provided to interested stakeholders including executive, legislative and judicial branch stakeholders for direction on the implementation phase.

- **RMS Vendors – Integration Updates**

Police Records Management Systems (RMS) enable law enforcement agencies to store, retrieve, retain, archive, and view information, records, or files pertaining to law enforcement operations.



CISS Operations Scorecard



Metric	Target	Owner	Frequency for Review	Status	Trend	Comments
Help Desk-Tickets	5 days MTTR Mean Time to Resolve	Pat D.	Monthly			Currently 10 days. CJIS updating SLA based on metrics.
Capacity Management	System capacity	Anatolie	Monthly			Hardware, applications, and licenses
Availability Management (OM reading)	System uptime 99.9% (availability of servers for all environments, excluding scheduled downtime)	Anatolie, Archana	Monthly			Current uptime at 98.6%
Endpoint Management	SCCM up to date	Anatolie, Archana	Monthly			Current and up to date
End of Life (EOL) Management	EOL systems identified and managed	Anatolie, Archana	Monthly			All identified, current update to SharePoint (project)
Security-Unpatched Vulnerabilities	None	Anatolie, Archana	Monthly			Monthly patch 1 week behind plan
RMS Connectivity for CISS Workflows	Router connectivity to CISS	Archana	Monthly			Router connectivity tracking for CISS Workflow with some delays due to changes over time to configurations by PDs.
Time to onboard-PD (days)	Metric is number of days between the first police officer trained and the last, inclusive, as Service Excellence Initiatives	Sazara	Monthly			Metric added to onboarding MPD. Goal is 3 months to onboard. Some taking longer due to MPD personnel availability conflicting with job.
Time to onboard-single user (days)	First use date-training date	Sazara	TBD			Report development in progress.

Status Indicators

- Complete
- On Plan/ In Progress
- Watch
- Barriers

Trend Indicators

- No change since last review
- Improving status since last review
- Declining/worse status since last review



Complete CJIS-CT Project Portfolio



Name	Priority Number	2021		2022				2023				2024				2025				2026			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4		
Clean Slate Automation Project	1																						
CISS Search - RMS Records Clean Slate Erasure	1.015																						
Clean Slate MVP Onboarding (Municipal & Local PDs)	1.02																						
MVP Onboarding for State Agencies (Judicial-Sponsored)	1.021																						
Digital Media and Evidence Study	1.03																						
Workflow Deployment	2																						
CISS -Telecommunications Equipment Upgrades	2.001																						
CJIS Resources Vacation Information	2.002																						
NexGen_RMS-Vendor_Certification_Level-1_and_Level-2	2.01																						
CISS Search Internet Access – Readiness, Onboarding and Rollout	2.015																						
CT State Police CISS UAT L2 Pilot - Troop C and Troop F	2.02																						
Accucom-RMS-Vendor_Certification_Level-1_and_Level-2	2.03																						
RMS Level 2 Workflow GA Integrated Multi Agency Testing (DCJ-Judicial-DESPP-CJIS)	2.04																						
CISS 11-5	2.05																						
IMC-RMS-Vendor_Certification_Level-1_and_Level-2	2.06																						
CISS - SharePoint 2019 Migration - CJIS and AIC	2.07																						
CISS Workflow Databases Migration to SQL 2022	2.072																						
CJIS SP Farm Consolidation	2.08																						
CISS Workflow Dashboard_Phase1	2.09																						
Benefits and Efficiency Projections – Score Card	2.1																						
CISS - FileNet Upgrade	2.11																						
CISS Search Onboarding Process-1	3																						
Project-X - Expected Legislative Changes - Management Reserve	3.009																						
eCUAR	3.01																						
Weapons Interface with CISS	3.02																						
CISS - CRMV Source System migration	3.03																						
CISS - MultiVue Upgrade	3.05																						
Automating CISS-JUD Code Tables	3.09																						
Department of Energy and Environment Protection Integration into CJIS-CTs Applications	3.091																						
Information security policy gap assessment and update	4																						
Internal Audit Assessments	4.01																						
Network Topology Documents	4.011																						
Judicial Federation with CISS AD	4.015																						
Update GFIPM Claims	4.02																						
CJIS CISS Agency Based Security	4.03																						
DAS Marshal Self-Service Portal	5.01																						
Police Use of Force Form - Phase 3	5.03																						
CJIS Community Data dictionary	6																						
Data Center HA & Business Continuity	6.01																						
Miscellaneous Onboarding Tasks	6.02																						
Business Continuity Planning	6.03																						
Purchase Order Application	6.04																						
Miscellaneous - Operations Project Plan	6.05																						
Router Upgrades and CISS Search Connectivity	6.06																						
Technical Agency Coordinator Course-Knowledge Transfer Instructional Systems Design-01	6.07																						



Current Project Intake Queue (18)



PIR Creation Date	Title	PIR Status
1/10/2024 10:47	New Bond code due to second interpretation by Judges for gun violence.	Active
4/8/2024 13:58	Security Assessment and MOU - CISS Search Judicial Federation User access	Inactive
12/29/2022 9:47	Electronic transmittal of continuance - mittimus - integrated into 11.5	Active
7/24/2023 13:17	Police Use of Force form Automation- Phase 3	Active
3/18/2024 13:21	OCME-Office of the Chief Medical Examiner report and pictures requested by DCJ for new CISS workflow message and possible CISS Search	On-Hold
1/29/2024 13:07	NIEM standard across all agencies	On-Hold
9/25/2023 13:10	Inform RMS agreement to connect to CISS	Active
12/29/2022 9:44	DOL validations for WOTC	On-Hold
6/12/2023 9:51	Support for Statewide Elections Information Database -based on AAC Concerning State Voting Rights	On-Hold
2/21/2024 11:56	JOCE Onboarding / Validation of Staff	Active
2/26/2024 13:18	Prophoenix RMS API Connectivity - CISS integration	Active
3/18/2024 13:35	Motorola RMS API Connectivity - CISS integration	On-Hold
4/1/2024 13:26	System Center Monitoring of CISS endpoints and Key Components for 99.9% uptime	Active
4/3/2024 8:19	Vacation Plan Project- Automation to capture events created in M365 group calendar and add to project	On-Hold
4/15/2024 11:42	Urban Institute - Evaluating the Impact of a change in Drug Sentencing in Connecticut: The Effect of HB-7104	On-Hold
4/15/2024 13:48	Lightweight electronic workflow interface	On-Hold
4/15/2024 13:54	Deadly weapons connectivity to CISS Search - DWOR	Active
4/22/2024 13:19	Request from Glory Bulkley to provide RMS & PD information in SharePoint	In discussion/Planning



CISS FY23-FY24 General Fund Operational Budget Summary



CISS General Fund Operational Budget Summary

	FY 23 Actual		FY 24 Budget	
CJIS-CT General Fund Budget	\$	4,990,355	\$	4,990,355
CJIS-CT FY 2022 General Fund Budget	\$	850,193	\$	
CJIS-CT FY 2023 General Fund Rollover Requested				1,581,905
CJIS-CT Centralized IT Staff (DAS-BITS)	\$	775,802	\$	775,802
Total Operational Funding for CJIS-CT	\$	6,616,350	\$	7,348,062



CISS FY 24 Bond Commission Approved Allocations



CISS FY 24 Bond Commission Approved Allocations

Approved Allocations		Amounts
Bond Funds from June 2011 to June 2020 Inclusive for Phase 1	\$	60,920,000
CJIS-CT Appropriated Bond Funds for CISS Phase 2 of \$8.9M	\$	8,900,000
Total Bond Funds for Phase 1 and Appropriations for Phase 2	\$	69,820,000
Expenses		Amounts
CISS Phase 1 Expenses	\$	57,762,963
Bond Funds Expended from July 2020 - March 2024 Inclusive for Phase 2	\$	11,502,198
Total Costs for CISS Phase 1 and Phase 2	\$	69,265,161
Bond Funds for CISS Phase 2 Deployment	\$	554,839
New Bond Funds Received in 2023 to Add One Additional RMS Vendor		450,000
Remaining Bond Funds for CISS Phase 2 Deployment	\$	1,004,838



Clean Slate Project Financials



Clean Slate Project Financials as of 12/31/2023				
Agency	IT Capital Investment Request			Operating Request
**CJIS-CT	\$	1,640,754	\$	184,000
*DESPP	\$	2,205,656	\$	841,272
Judicial	\$	250,740	\$	840,570
DOC	\$	335,000	\$	655,000
DCJ	\$	100,000	\$	0
*Totals	\$	4,532,150	\$	2,520,842
*Total for All Funding Sources			\$	7,052,992
Note: *A change request by Idemia was approved by the State for additional scope and that funding is not reflected in this number.				
**CJIS-CT requested and received additional IT Capitalization Funds of \$717,878 for new legislation scope work needed				



Digital Evidence Study Budget/Resources



Digital Evidence Study - Spend to-Date

Budget Amount	Total Expended August 1, 2023 - March 31, 2024	Remaining Funding
\$500,000	\$78,801	\$437,105



CISS Key Project Risks, Issues & Mitigation



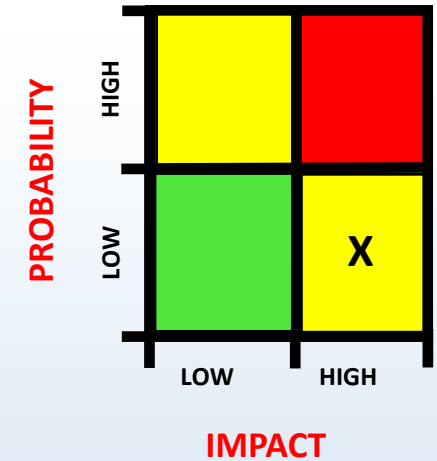
#1 Risk - RMS Vendor Participation Does Not Provide 90% + of All Arrests to CISS

Impact:

- CJIS-CT agencies will have to support both the CISS Digital workflows and a significant amount of the legacy paper-based workflows with the current resources. This outcome may not be supportable in the long term.

Mitigation and Contingency:

- CJIS-CT is in the process of completing the CISS connectivity with NexGen, Accucom, and IMC. Discussions have started to add Inform RMS which has Hartford and Stamford PDs. Attaining at least 90% of the arrest information in CISS is expected to happen within the next 2 years. CJIS-CT will also be meeting with Pro Phoenix which has New Haven PD.





CISS Key Project Risks, Issues & Mitigation



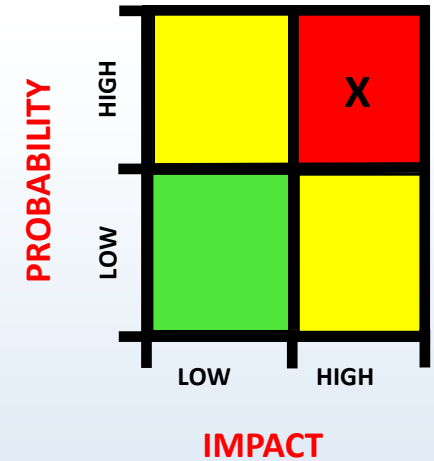
#2 Risk - Two new RMS vendors are required to onboard into CISS Workflow. Adding these two RMS Systems will bring at least 90% of the arrest information into CISS as planned. The challenge lies with cross-branch/cross agency resource capacity to support the onboarding. This work will require resources and hence agency funding will be required for each new vendor integrated into CISS.

Impact:

- If proper planning is not done for onboarding new RMS vendors, CJIS-CT stakeholders will be negatively impacted financially and delays in reaching the 90% of arrest information in CISS could be realized.

Mitigation and Contingency:

- A draft formal plan is being developed by CJIS-CT to add additional RMS vendors to CISS to meet the 90% of arrest information. This plan will be developed, finalized, and shared with all CJIS agencies that are impacted so they can plan and allocate resources needed.





CISS Key Project Risks, Issues & Mitigation



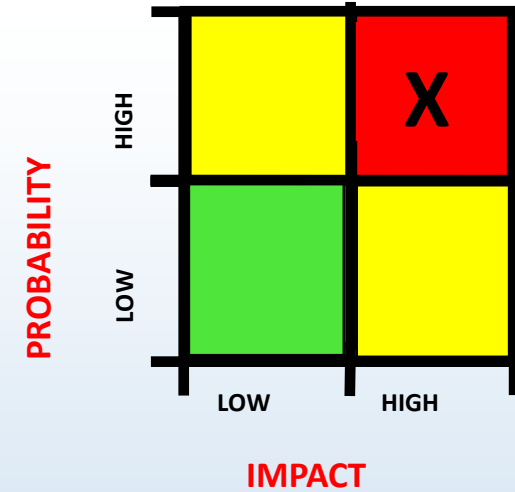
#1 Issue - Source Systems Not Available to CISS Search

Impact:

- **Weapons** - Weapons data is over two years old and decisions by law enforcement are potentially impacting law enforcement and public safety. CISS Search is the only system in Connecticut that provides indexing across 12 systems based on Person, Location, Event, and Property for better decision-making.
- **Wanted** – Wanted data is currently only available on COLLECT terminals at PD locations. These terminals are few and access for searches can be limited; and, therefore, limiting better decision-making.

Mitigation and Contingency :

- CJIS-CT met with DESPP and the AG's office. An agreement was made that DESPP Legal will draft a letter to the AG's office describing the issue raised for the AG's review. The letter was created and sent to the AG's Office the second week of April 2024 by DESPP Legal. In addition, CJIS-CT is working with DESPP to potentially add the Deadly Weapons Register as a new source system to CISS Search.



No change in risk level since last review.



CISS Key Project Risks, Issues & Mitigation



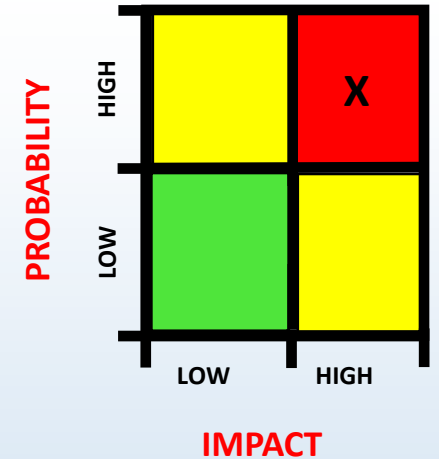
#1 Risk - Given recent legal interpretation by DESPP that LEAs will NOT be able to see Clean Slate Erasures within CCH, there is a potential impact to CISS Search and Workflow to make sure that the same erasures are not shown in CISS.

Impact:

- No impact to Clean Slate Erasures scheduled for 1/1/24.
- CJIS-CT may have to ultimately change CISS code to delete any erasures that may be identified through the meetings with stakeholders on this topic.

Mitigation and Contingency:

- CJIS-CT will set up meeting with DESPP, Judicial, RMS and other stakeholders to identify any changes that are needed to hide erasures in CISS after 1/1/24.
- CJIS-CT has hired Innova Solutions (formerly know as AIC, vendor) to help make these changes. Target date for completion is 6/30/24.





CISS Key Project Risks, Issues & Mitigation



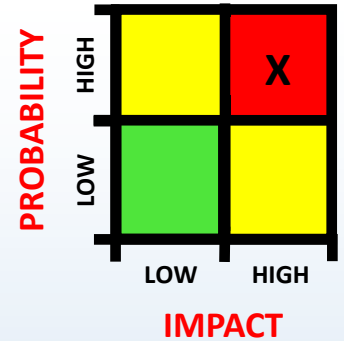
#1 Issue - There is not a formal process approved by all impacted stakeholder currently to automatically un-erase Clean Slate erasures if a false positive is identified.

Impact:

- Clean Slate erasure that are discovered to be false positives will have to be done manually.
- If a large number of false positives occurs and need to be un-erased, the manual process can take longer than desired.

Mitigation and Contingency:

- CJIS-CT will work with DESPP and other stakeholders to define an agreed solution to automatically process the un-erasures for false positives. This solution may also involve some manual processing.
- The reversal of Clean Slate Erasure Notifications are currently handled through a manual process.
- DESPP and CJIS-CT will be establishing a separate team to work in parallel and identify requirements for Clean Slate Erasure Reversal. These requirements will be identified for both manual and ultimately automatic processes.



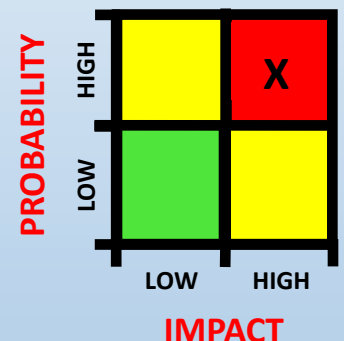
#2 Issue - Data availability and data quality issues may exist that require workarounds and/or scope modification.

Impact:

- Delays and/or inability to meet exact legislative requirements may follow from discovery of data issues in existing systems.

Mitigation and Contingency :

- Discovery process will include data analysis and cleansing required for automation implementation. Manual batch processing options to assist agencies with non-automatable offense erasure determination have been identified and are under review by stakeholders.





CJIS-CT Information Sharing System Workflow Components



CISS Workflow Components	Status	Release		Date
Early Arrest Notices	In Production	Release 11	✓	
Arrest Paperwork	In Production	Release 11	✓	
Schedule Notification	In Production	Release 11	✓	
Disposition (Erasure)	In Production	Release 11	✓	
Case Update	In Production	Release 11	✓	
CIB Infraction Disposition Exchange	In Production	Release 11.4	✓	
DCJ Document Service Exchange	In Production	Release 11.4	✓	
Cannabis Legislation - Case Update	In Production	Release 11.4	✓	
Clean Slate Erasure Notifications	In Production	Release 11.4	✓	
MVP and Message Routing Changes for Clean Slate	In Production	Release 11.4.3	✓	
Bond Changes	In Production	Bond Release	✓	
Disposition Changes to Support Clean Slate	In Planning	Release 11.5		Q1 2025
CISS Upgrades	In Planning	Release 11.5		Q1 2025
Parole Decision	On Hold	Future Release		TBD
Release Decision	On Hold	Future Release		TBD
Pardon Decision	On Hold	Future Release		TBD
Continuance Mittimus	On Hold	Future Release		TBD



Statewide JD Workflow Deployment: NexGen RMS



JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
Middlesex	GA9-Middletown				Clinton	Cromwell	Portland	East Hampton	Middletown	Troop F (P)	Old Saybrook				*Middletown PD has requested addition time to refine internal and RMS process
PD Ticket Request		Complete	Complete	Complete	9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021	Complete					
L1 EAN Activation		Complete	Complete	Complete	9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021	5/24/2023					*East Hampton to be connected when Glastonbury goes live (Host)
L2 Connectivity Validation		Complete	Complete	Complete	Pilot PD	2/14/2023	3/9/2023	3/7/2023	Pilot PD						
End to End Training		Complete	Complete	Complete	8/27/2022	1/20/2023	4/13/2023	5/20/2024	2/10/2023	Under Review					East Hampton - Needs Regional configuration with Nexgen (Glastonbury)
SCO/DCJ Certification			Pending	Complete	8/27/2022	9/15/2023	10/20/2023	6/20/2024	9/1/2023	Under Review					Portland - Needs Regional configuration with Nexgen (Middletown)
Waterbury	GA4-Waterbury	Nexgen	CJIS	Training	Naugatuck	Middlebury	Watertown	Wolcott	Waterbury	Southbury	Troop A				*Waterbury PD on hold pending Nexgen deployment of Bond tab and supplemental transmittal release 4/2/24
PD Ticket Request		Complete	Complete	Complete	5/9/2023	6/6/2023	6/13/2023	6/20/2023	6/13/2023		Complete				
L1 EAN Activation		Complete	Complete	Complete	8/3/2023	7/25/2023	7/27/2023	7/25/2023	8/11/2023		5/24/2023				
L2 Connectivity Validation		Complete	Complete	Complete	8/3/2023	7/25/2023	7/27/2023	7/25/2023	3/20/2024						
End to End Training		Complete	Complete	Pending	8/9/2023	7/25/2023	8/21/2023	8/16/2023	3/20/2024			Under Review			
SCO/DCJ Certification			Pending	Pending								Under Review			
New Haven	GA-23 New Haven	Nexgen	CJIS	Training	North Branford	Branford	Woodbridge	East Haven	Guilford	Madison	Troop I				*Request for Credentials submitted 7/18/23
PD Ticket Request		Complete	Complete		8/11/2023	8/11/2023	8/3/2023	7/28/2023	8/11/2023	8/11/2023	Complete				*PD Kickoff completed on 7/21/23
L1 EAN Activation		Complete	Complete		8/25/2023	9/14/2023	8/25/2023	8/25/2023	8/25/2023	10/13/2023	5/24/2023				Madison PD needs all new infrastructure to support deployment
L2 Connectivity Validation		Complete	Complete		9/29/2023	10/20/2023	10/13/2023	10/6/2023	10/27/2023						
End to End Training		Pending	Pending	Pending	4/29/2024	5/1/2024	5/7/2024	5/13/2024	5/15/2024			Under Review			
SCO/DCJ Certification			Pending	Pending	5/29/2024	6/1/2024	6/7/2024	6/13/2024	6/15/2024			Under Review			
New Haven	GA-7 Meriden	Nexgen	CJIS	Training	Cheshire	Wallingford	Meriden	Hamden	North Haven						Request for Credentials submitted 7/18/23
PD Ticket Request		Complete	Complete		7/28/2023	7/28/2023	8/11/2023	10/11/2023	8/11/2023						PD Kickoff completed on 7/21/23
L1 EAN Activation		Complete	Complete		8/11/2023	8/25/2023	8/25/2023	10/13/2023	8/11/2023						
L2 Connectivity Validation		Complete	Complete		9/22/2023	9/29/2023	10/6/2023	10/13/2023	9/22/2023						
End to End Training		Pending	Pending	Pending	5/6/2024	5/8/2024	5/9/2024	5/14/2024	5/16/2024						
SCO/DCJ Certification			Pending	Pending	6/6/2024	6/8/2024	6/9/2024	6/14/2024	6/16/2024						
New Britain	GA-15 New Britain	Nexgen	CJIS	Training	Bristol	Rocky Hill	Berlin	Newington	Southington	Wethersfield	New Britain				Credentials generated by CJIS and given to Nexgen Operations on 8/3/23
PD Ticket Request		Complete	Complete		10/6/2023	10/6/2023	7/28/2022	10/6/2023	12/5/2023	10/6/2023	11/6/2023				Kickoff Meeting to be complete by 9/29/23
L1 EAN Activation		Complete	Complete		10/20/2023	10/20/2023	7/28/2022	10/20/2023	12/15/2023	10/20/2023	11/20/2023				New Britain PD in process of onboarding with Nexgen
L2 Connectivity Validation		In Progress	Complete		11/24/2023	11/17/2023	11/3/2023	12/1/2023	12/15/2023	2/8/2024	3/22/2024				
End to End Training		Pending	Pending	Pending	5/20/2024	5/22/2024	5/29/2024	6/3/2024	6/5/2024	6/10/2024					
SCO/DCJ Certification			Pending	Pending	6/20/2024	6/22/2024	6/29/2024	7/3/2024	7/5/2024	7/10/2024					
Ansonia/Milford	GA-5 Derby	Nexgen	CJIS	Training	Shelton	Seymour	Ansonia								Credentials generated by CJIS and given to Nexgen Operations on 8/3/23
PD Ticket Request		Complete	Complete		10/6/2023	10/6/2023	10/6/2023								Kickoff Meeting to be complete by 9/29/23
L1 EAN Activation		Complete	Complete		10/20/2023	2/20/2024	10/20/2023								Ansonia needs new licencing to enable Level II
L2 Connectivity Validation		In Progress	In Progress		11/3/2023	2/10/2024	2/10/2024								
End to End Training		Pending	Pending	Pending	5/28/2024	5/30/2024									
SCO/DCJ Certification			Pending	Pending	6/28/2024	6/30/2024									

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment: NexGen RMS



JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
Ansonia/Milford	GA-22 Milford	Nexgen	CJIS	Training	West Haven										Request for credential created and sent to CJIS Operations on 7/27/23 Kickoff Meeting to be completed on 1/4/24
PD Ticket Request		Complete	Complete		1/3/2024										
L1 EAN Activation		Complete	Complete		1/12/2024										
L2 Connectivity Validation		Complete	Complete		1/30/2024										
End to End Training		Pending	Pending	Pending	6/12/2024										
SCO/DCJ Certification			Pending	Pending	7/12/2024										
Hartford	GA-14 Hartford	Nexgen	CJIS	Training	West Hartford	Avon	Bloomfield	Windsor	Simsbury	East Windsor	Windsor Locks	Enfield	Farmington	Canton	Request for credential created and sent to CJIS Operations on 7/27/23 Preliminary Meeting complete on by 11/8/23 & 12/7/23
PD Ticket Request		Complete	Complete		1/9/2024	11/29/2023	11/29/2023	1/7/2024	1/17/2024	12/5/2023	11/17/2023	3/3/2020	10/13/2020	2/6/2024	
L1 EAN Activation		In Progress	In Progress		2/8/2024	12/8/2023	12/6/2023	1/18/2024	1/18/2024	12/8/2023	12/8/2023	3/3/2020	10/27/2020	2/27/2024	Windsor Locks has routing & FW issues (Chick Bisami Local IT)
L2 Connectivity Validation		In Progress	In Progress		2/6/2024	2/6/2024	2/2/2024	2/21/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	3/22/2024	Enfield - Can't ping or connect on 443 - need help from Carl Merrick
End to End Training		Pending	Pending	Pending	6/17/2024	6/20/2024	7/1/2024	7/3/2024	7/8/2024	7/10/2024					Farmington- PD needs to upgrade RMS servers from Windows 2012
SCO/DCJ Certification			Pending	Pending	7/17/2024	7/20/2024	8/1/2024	8/3/2024	8/8/2024	8/10/2024					Canton - Needs complete onboarding
Hartford	GA-12 Manchester	Nexgen	CJIS	Training	Manchester	East Hartford	South Windsor	Suffield	Glastonbury	Granby	Troop H				Request for credential created and sent to CJIS Operations on 7/27/23 Preliminary Meeting complete by 11/8/23
PD Ticket Request		Complete	Complete		9/19/2023	11/14/2023	12/17/2024	12/18/2023	12/5/2023	12/4/2023	Complete				Follow-up meeting scheduled for 12/7/23
L1 EAN Activation		In Progress	In Progress		10/6/2023	12/8/2023	12/18/2024	12/18/2023	12/12/2023	12/8/2023	5/24/2023				Granby PD network issues / no L1 / No L2 can be done until resolved
L2 Connectivity Validation		In Progress	In Progress		12/15/2023	12/5/2023	12/29/2024	2/22/2024	3/22/2024	3/12/2024					Glastonbury - Needs Regional configuration with Nexgen Dev Team
End to End Training		Pending	Pending	Pending	6/24/2024	6/26/2024	7/2/2024	7/9/2024			Under Review				
SCO/DCJ Certification			Pending	Pending	7/24/2024	7/26/2024	8/2/2024	8/9/2024			Under Review				
Danbury	GA-3 Danbury	Nexgen	CJIS	Training	Newtown	Bethel	Danbury	Ridgefield							Request for credential created and sent to CJIS Operations on 7/27/23 Kickoff Meeting to be complete by 12/7/23
PD Ticket Request		Complete	Complete		1/10/2024	12/12/2023	1/10/2024	12/11/2023							
L1 EAN Activation		Complete	Complete		1/19/2024	12/13/2023	1/19/2024	1/19/2024							
L2 Connectivity Validation		Complete	Complete		2/6/2024	1/27/2024	3/28/2024	3/26/2024							
End to End Training		Pending	Pending	Pending	7/10/2024	7/15/2024	7/17/2024	7/18/2024							
SCO/DCJ Certification			Pending	Pending	8/10/2024	8/15/2024	8/17/2024	8/18/2024							
Stamford	GA-1 Stamford	Nexgen	CJIS	Training	New Canaan	Darien	Norwalk	Wilton	Greenwich	Westport					Request for credential created and sent to CJIS Operations on 7/27/23 Kickoff Meeting to be complete by 12/11/23
PD Ticket Request		Complete	Complete		12/29/2023	1/19/2024	12/11/2023	12/29/2023	12/29/2023	12/29/2023					
L1 EAN Activation		Complete	Complete		1/19/2024	2/23/2024	4/1/2024	1/19/2024	4/16/2024	1/19/2024					
L2 Connectivity Validation		In Progress	In Progress		2/6/2024	2/23/2024	1/26/2024	3/2/2024	2/28/2024	3/23/2024					
End to End Training		Pending	Pending	Pending	7/22/2024										
SCO/DCJ Certification			Pending	Pending	8/22/2024										
Fairfield	GA-2 Bridgeport	Nexgen	CJIS	Training	Trumbull	Fairfield	Bridgeport	Monroe	Stratford	Troop G					Request for credential created and sent to CJIS Operations on 7/27/23 Operations on 7/27/23
PD Ticket Request		Complete	Complete		11/8/2021	12/10/2023	11/2/2023	1/1/2023	11/29/2023	Complete					Stratford PD needs network work/fixing before L1/L2 will work
L1 EAN Activation		In Progress	In Progress		11/8/2021	12/19/2024	11/2/2023	1/19/2024	2/9/2024	5/24/2023					Monroe PD - Verify EAN's 4/16
L2 Connectivity Validation		In Progress	In Progress		12/5/2024	2/9/2024	3/29/2024	2/16/2024	3/2/2024						
End to End Training		Pending	Pending	Pending	7/23/2024	7/25/2024	7/29/2024	8/1/2024	7/31/2024	Under Review					
SCO/DCJ Certification			Pending	Pending	8/23/2024	8/25/2024	8/29/2024	9/1/2024	8/31/2024	Under Review					

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment: NexGen RMS



JD	GA	Nexgen	CJIS	Training	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	PD10	Mitigation Action Items
New London	GA-10 New London	Nexgen	CJIS	Training	Stonington	East Lyme	Groton Town	Waterford	New London						Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		2/2/2024	2/2/2024	3/20/2024	3/28/2024	3/20/2024						Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		In Progress	In Progress		2/2/2024	2/2/2024	3/20/2024	3/23/2024	3/23/2024						Waterford - New Nexgen Customer, new RMS Application install pending
L2 Connectivity Validation		In Progress	In Progress		3/1/2024	3/8/2024	4/14/2024	4/14/2024	4/14/2024						Groton Town - Needs F/W open
End to End Training		Pending	Pending	Pending	8/5/2024	8/7/2024	8/12/2024								
SCO/DCJ Certification			Pending	Pending	9/5/2024	9/7/2024	9/12/2024								
New London	GA-21 Norwich	Nexgen	CJIS	Training	Montville	Troop E									Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		2/2/2024	Complete									Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		Complete	Complete		2/20/2024	5/24/2023									
L2 Connectivity Validation		Complete	Complete		3/8/2024										
End to End Training		Pending	Pending	Pending	8/6/2024	Under Review									
SCO/DCJ Certification			Pending	Pending	9/6/2024	Under Review									
Windam	GA-11 Windam	Nexgen	CJIS	Training	Willimantic	Plainfield	Troop D								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/14/2024	3/12/2024	Complete								Kickoff Meeting to be complete by 3/12/24
L1 EAN Activation		Complete	Complete		3/19/2024	3/19/2024	5/24/2023								
L2 Connectivity Validation		Complete	Complete		4/14/2024	4/14/2024									
End to End Training		Pending	Pending	Pending	8/12/2024	8/14/2024	Under Review								
SCO/DCJ Certification			Pending	Pending	9/12/2024	9/14/2024	Under Review								
Tolland	GA-19 Tolland	Nexgen	CJIS	Training	Vernon	Troop K	Troop C (P)								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/12/2024	Complete	Complete								Kickoff Meeting to be complete by 3/12/24
L1 EAN Activation		Complete	Complete		3/23/2024	5/24/2023	5/24/2023								
L2 Connectivity Validation		Pending	Pending		4/14/2024										
End to End Training		Pending	Pending	Pending	8/13/2024	Under Review	Under Review								
SCO/DCJ Certification			Pending	Pending	9/13/2024	Under Review	Under Review								
Litchfield	GA-18 Torrington	Nexgen	CJIS	Training	New Milford	Troop L (P)	Troop B								Request for credential created and sent to CJIS Operations on 7/27/23
PD Ticket Request		Complete	Complete		3/14/2024	Complete	Complete								Kickoff Meeting to be complete by 2/2/24
L1 EAN Activation		Complete	Complete		3/19/2024	5/24/2023	5/24/2023								
L2 Connectivity Validation		Complete	Complete		4/14/2024										
End to End Training		Pending	Pending	Pending	8/19/2024	Under Review	Under Review								
SCO/DCJ Certification			Pending	Pending	9/19/2024	Under Review	Under Review								

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Comprehensive Acronyms List



Acronym	Description
ADFS	Active Directory Federated Services
AFIS	Automated Fingerprint Identification System
API	Application Program Interface
AST	Application Support System
BEST	Bureau of Enterprise Systems and Technology
BICE	Bureau of Immigration and Customs Enforcement
BOPP	Board of Pardons and Paroles
CAA	Community Agency Administrator
CAD	Computer Aided Dispatch
CCH	Computerized Criminal History (DESPP)
CIB	Centralized Infraction Bureau (Judicial)
CIDRIS	Connecticut Impaired Driver Records Information System
C-ISO	C-ISO = CJIS-CT Information Officer
CISS	Connecticut Information Sharing System
CIVLS	Connecticut Integrated Vehicle & Licensing System
CJIS-CT	Connecticut Criminal Justice Information System
CJPPD	Criminal Justice Policy Development and Planning Division
CMIS	Case Management Information System (Judicial - CSSD)
COLLECT	Connecticut On-Line Law Enforcement Communications Teleprocessing Network (DESPP)
COTS	Computer Off the Shelf (e.g., software)
CPCA	Connecticut Police Chiefs Association
CRCOG	Capital Region of Council of Governments
CRMVS	Criminal Motor Vehicle System (Judicial)
CSO	Connecticut Information Security Officer
CSSD	Court Support Services Division (Judicial)
CUAR	CISS User Authorization Request
DAS	Department of Administrative Services
DCJ	Division of Criminal Justice



Comprehensive Acronyms List



Acronym	Description
DEMHS	Department of Emergency Management and Homeland Security
DESPP	Department of Emergency Services and Public Protection
DMV	Department of Motor Vehicles
DMV LOBS	Department of Motor Vehicles / Line of Business
DNS	Domain Name System
DOC	Department of Correction
DOIT	Department of Information Technology
DPDS	Division of Public Defender Services
ECM	ECM
Enhanced CBT	Instructor Led Computer-Based Training (POST)
ETL	Extraction, Transformation, and Load
FIM	Forefront Identity Manager (Microsoft)
FOIA	Freedom of Information Act
GFIPM	Global Federated Identity and Privilege Management (security standard used by FBI)
GUI	Graphical User Interface
HAC	High Availability Clusters
IAFIS	Integrated Automated Identification System
IEPD	Information Exchange Package Document
IExUI	Information Exchange User Interface
I-SIM	IBM Secure Identity Manager
IST	Infrastructure Support Team
JMI	Jail Management System
JUD	Judicial Branch
LAN	Local Area Network
LASO	Local Agency Security Officer
LEA	Law Enforcement Agency
LIMS	State Crime Laboratory Database
LMS	Learning Management System



Comprehensive Acronyms List



Acronym	Description
MFA	Multi-Factor Authentication
MNI	Master Name Index (DESPP)
NAT	Network Address Translation
OBIS	Offender Based Information System (DOC)
OBTS	Offender Based Tracking System
OCPD	Office of Chief Public Defender
ORI	Originating Agency Identification
OSET	Office of Statewide Emergency Telecommunications
OVA	Office of the Victim Advocate
OVS	Office of Victim Services
PCDN	Private Content Delivery Network
PIR	Project Intake Request (CJIS-CT)
POC	Proof of Concept
POR	Protection Order Registry (DESPP)
PRAWN	Paperless Re-Arrest Warrant Network (Judicial)
PSDN	Public Safety Data Network
RDB	Relational Database
RMS	Records Management System
SAN	Storage Area Network
SCO	Superior Court Operations Div. (Judicial)
SCOM	Systems Center Operations Manager
SDLC	Software Development Life Cycle
SDM	Software Development Model
SLEO	Sworn Law Enforcement Officer
SLFU	Special Licensing of Firearms Unit (DESPP)
SME	Subject Matter Expert
SOA	Service Oriented Architecture
SOR	Sex Offender Registry (DESPP)



Comprehensive Acronyms List



Acronym	Description
SPBI	State Police Bureau of Identification (DESPP)
SQL	Structured Query Language
TAC	Terminal Access Coordinator
UAR	Uniform Arrest Report
SOR	Sex Offender Registry (DESPP)
SPBI	State Police Bureau of Identification (DESPP)
SQL	Structured Query Language