



CJIS-CT
Governing
Board

Connecticut

Quarterly
CJIS-CT
Governing
Board Meeting

July 27, 2023





Agenda

- Executive Summary
- CISS Project Update
 - CISS Phase 2 Initiatives
 - Workflow Deployment
 - Search/Connectivity
 - RMS vendors – Integration Updates
- Digital Evidence Update
- Clean Slate Project Update
- Program Manager Updates
 - Operations/CJIS-CT Project Portfolio
- Risks/Issues



Executive Summary

The CJIS-CT GB continues to execute targeted programs and promote a functional improvement effort that includes inter-agency and inter-branch transparency and outreach, collaboration with partner agencies including DESPP, DOC, DCJ, JUD, municipal police departments as well as supporting vendors.

- **Clean Slate Automated Erasures**

- Focus continues on major initiative delivering an automated Clean Slate erasures as per legislation. The complexity of record clearance for Clean Slate is impacted by legacy technology platforms and a clear definition of legislative intent.
- Efforts were initiated to approach legislative leadership to clarify specific workflows and outcomes to insure accurate and transparent record management. Raised bill HB 6918, to clarify intent, has been signed into law. The project team is assessing scope changes.
- Currently the technology approach indicates a Q4 2023 system activation date, with a period to process a preponderance of the backlog.

- **CISS Phase 2 - Workflow Deployment (electronic information exchange)**

- Platform processing has been enabled to allow for records to be passed back and forth from police departments to courthouses and prosecutors. Out of the 95 MPD's currently 25 (up from 20) and 11 CSP troops have adopted the solution based on integration with RMS vendors, of which the state has multiple vendors and ensuring the PD operating environment is functional.
- Efforts are underway to increase workflow adoption with a target date of late Q4 2023 for full adoption (NexGen, AccuCom and IMC RMS vendors)
- RMS vendor Inform has been funded for FY24 (including Hartford PD)

- **Other Efforts**

- SB 927 AAC *The State's Criminal Justice Information System* (RMS third party vendor compliance) has been signed into law
- Strategic Work - Digital Evidence capital project-planning phase funding received, pre-work commencing



CJIS-CT Project Score Card as of July 2023

Project	Status	Trend	Mitigation	Comment
CISS Phase 2				
Workflow Deployment			Leverage model office with future GAs	Next up GA7, GA23+ and CSP rollout of workflow
Search (application, support, and training)			Projects to reconnect WEAPONS, WANTED, and latest CCH data sources.	'Train-the-Trainer' strategy to accelerate training, CISS Internet access including mobile devices.
RMS vendors – Integration Updates			S.B. 927 signed into law	Additional RMS Vendor needed to meet 90% arrest information through CISS.
Automated Erasures				
Cannabis Erasure				Went live Jan 1, 2023
Clean Slate			CJIS working with partner agencies on schedule improvement opportunities	Assessing impact from new legislation.
Other Projects				
Operations/Customer-Centric Initiatives				Working on source system SLA model to drive availability management metrics 99.9%. Customer Survey.



Complete



On Plan



Watch



Barriers

Trend Indicators



No change since last review



Positive Impact to schedule, Budget, or Scope



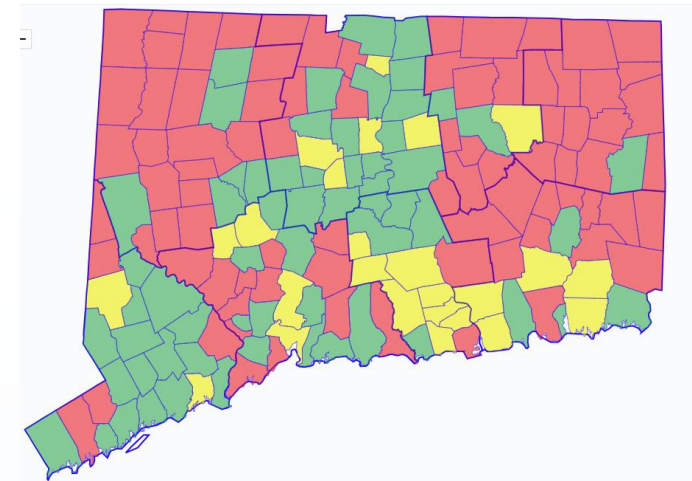
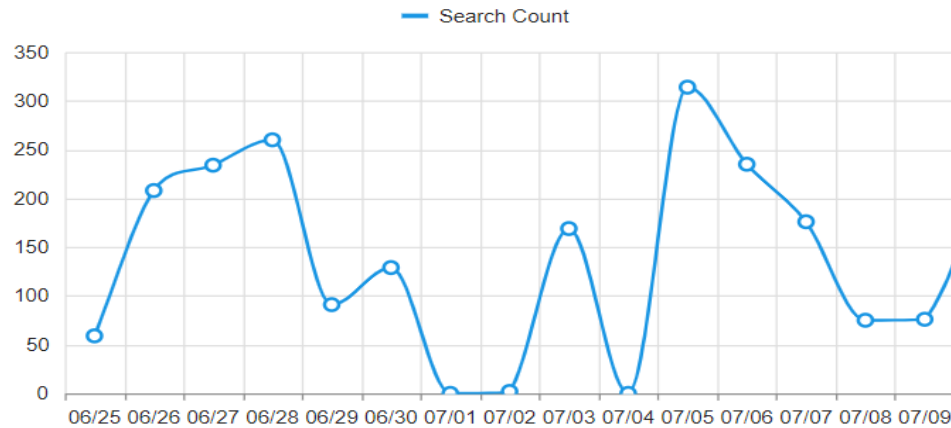
Negative Impact to schedule, Budget, or Scope



CISS Search and Workflow Dashboard – July 2023

MONTHLY SEARCH COUNT – LAST 30 DAYS

Daily Searches (last 30D)



- Connected
- Partial Connection
- Not Connected

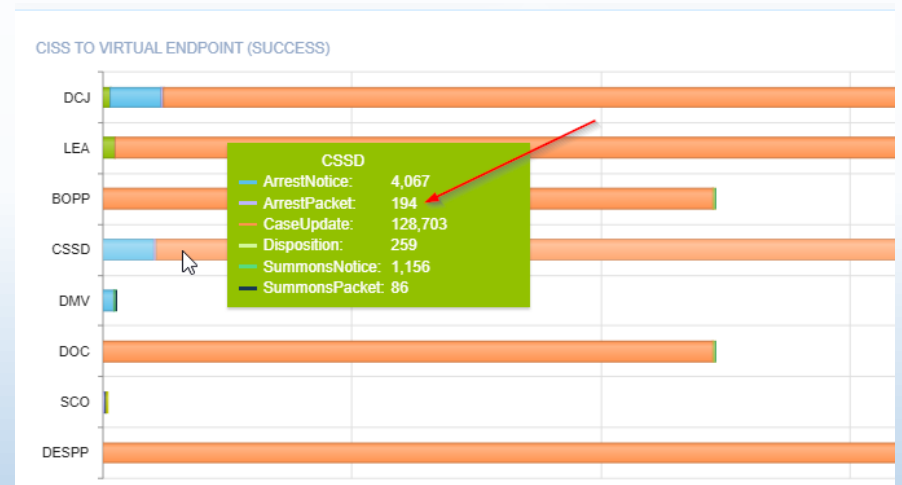
CISS
Connectivity-
Towns

Most Active Users

TOP 10 MOST ACTIVE AGENCIES

Agency	Number Of Searches
DEPARTMENT OF CORRECTION	19922
BOARD OF PARDONS AND PAROLE	10329
DEPARTMENT OF MOTOR VEHICLES	7110
DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION	4203
LOCAL POLICE HARTFORD	3015

Workflow Information Exchanges (last 30D)

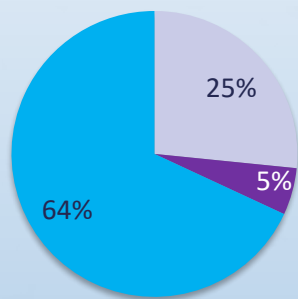




CISS Phase 2: Workflow Deployment

- **Description:** The Workflow will replace current paper-based workflows with electronic messages and documents. L1 and L2 represent different arrest package types.
- **Status:** On Schedule
- **Targeted completion:** 02/2024
- **Budget:** On budget

**Municipal Police Departments
Progress: Phase 1**



■ L1 Workflow ■ L2 Workflow ■ Remainder

L1: 25/94 or 27% of PDs

L2: 5/94 or 5% of PDs

11 CSP Troops now sending L1 Arrest Notifications

• **Tasks Underway/Accomplishments**

- Completed paperless production certification for Middletown PD
- Completed Early Arrest Notifications (Level I) all PDs in GA4
- Initialed the electronic submission of arrest packages in GA4 from Wolcott, Watertown and Middlebury Police Department
- Completed GA23 and GA7 kickoff meetings with all participating PD's
- Continue training all CSSD personnel in Pretrial and Probation services to support statewide deployment of level I services to all NexGen PD's

• **Key Dates/Next**

- Naugatuck and Waterbury PD's will begin submitting arrest packages in GA4 over the next 2 weeks
- Complete paperless production certification for Cromwell PD
- Complete readiness (Training) and connectivity activities for GA7 & GA23 in early Q3 2023 (10 PD's).
- Complete readiness (Training) and connectivity activities for GA5 & GA7 late Q3 2023 (11 PD's).

• **Risks/Issues/Mitigations**

- **Risk** - Delays in deployment related to PD readiness and prioritization.
 - **Mitigation** - Increased escalation to PD leadership.



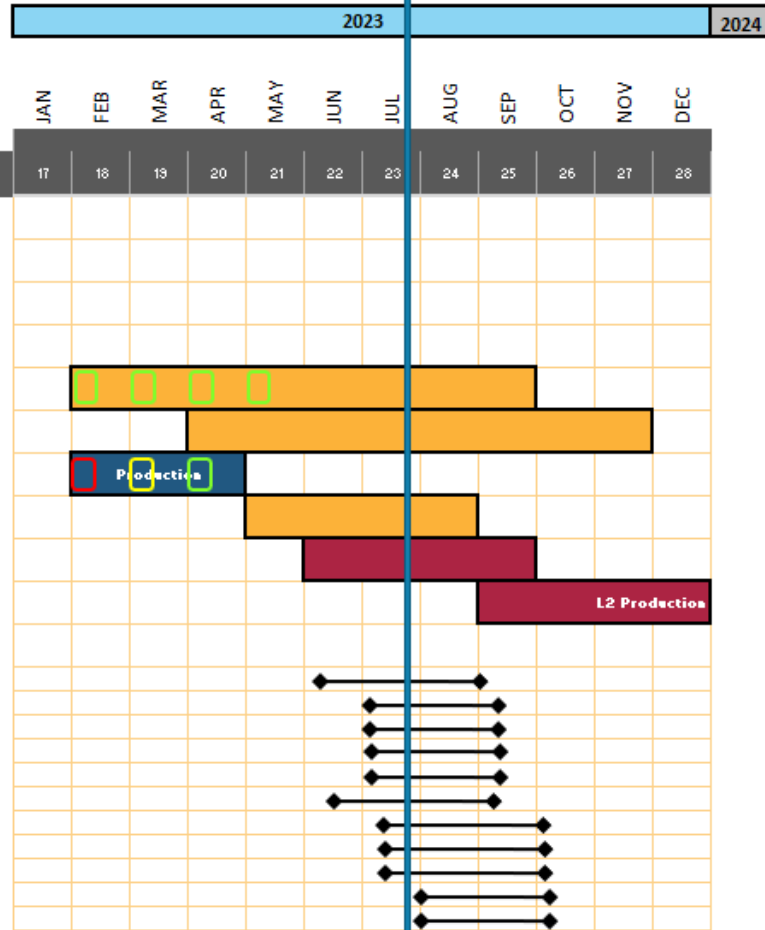
CSP Workflow Deployment Scorecard

CT State Police CISS Implementation of Integrated Projects Timeline



Project Current Date: 7/20/2023
Overall Elapsed Months: 23

Milestone Description	Category	Objective	Progress	Start	No. Days
CISS Workflow Implementation Project					
CJIS CT State Police HQ Policy and Procedure Team Electronic Workflow Review	Completed	Create Policies	100%	9/1/2021	120
CT State Police Specific RMS Programming and Capabilities to Support CSP Policies	Completed	New RMS Version	100%	10/1/2021	120
Systest RMS Server Procedure Validation Training Room Pilot	Completed	Validate Procedures	100%	1/1/2022	120
HQ UAT Workflow and Records Planning (Weekly Team Work-Sessions)	On Track	CSP Integration	55%	2/1/2023	240
Clean Slate Erasure Message Implementation - Policies	Low Risk	Create Policies	25%	4/15/2023	200
NexGen UAT RMS Activate Level 1 - Early Arrest Notifications	Completed	RMS/CISS Configurations	100%	2/1/2023	30
CSP Train and Implement Level 1 EANs to ALL Troop Barracks	Completed	11 Troop Barracks	100%	4/21/2023	120
RMS Level 2 Troop F and Troop C UAT Pilot (Arrest Paperwork)	High Risk	Parallel Processing Pilot	30%	6/1/2023	120
CSP Level 2 RMS Activated in Production for Parallel Electronic Arrest Submissions	High Risk	Level 2 Production	0%	9/1/2023	120
CSP Troop Implementation - Level 2					
Troop F	Milestone		10%	9/1/2023	90
Troop A	Milestone		0%	9/22/2023	90
Troop L	Milestone		0%	9/22/2023	90
Troop B	Milestone		0%	9/22/2023	90
Troop H	Milestone		0%	9/22/2023	90
Troop C	Milestone		25%	10/6/2023	90
Troop D	Milestone		0%	10/6/2023	90
Troop K	Milestone		0%	10/6/2023	90
Troop I	Milestone		0%	10/6/2023	90
Troop E	Milestone		0%	10/13/2023	90
Troop G	Milestone		0%	10/13/2023	90



On Track
Low Risk
Med Risk
High Risk

Preparation Time	% Complete
Task on Track	1
Task Delayed	2
Task in Recovery Efforts	3

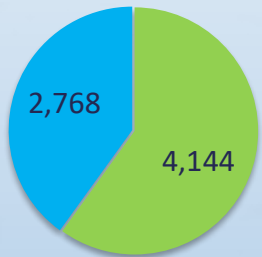
- Integrated Team is working to a project plan and schedule
- Resource Management is active and staffing up
- Fully engaged with the RMS software vendor
- Regularly Scheduled working sessions with open communications



CISS Phase 2: Search | Connectivity

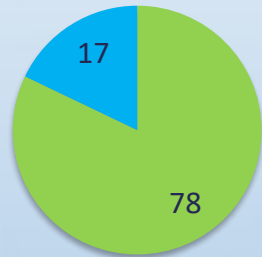
- **Description:** CISS will take data input from criminal justice databases and make it searchable to law enforcement and criminal justice officials with the proper security clearance and credentials. This project is for deploying Search tool to municipal PDs and other agencies
- **Status:** On Schedule
- **Targeted completion:** 4/2025
- **Budget:** On budget

Training Completion* 60%



■ Trained ■ Remainder

Municipal-only Connectivity 82%**



■ Connected ■ Remainder

* Municipal | Local PDs only

** Municipal | Local PDs only. Also, newly independent Montville PD's connectivity has been added to completion list.

Tasks Underway/Accomplishments

- CR39 User Access Transition Project complete (Judicial)
- CISS Search Internet Access – finalizing security policy update, identifying the next user group.
- Training CSSD in support of Workflow and CISS Search:
YTD: 416 New CSSD Users of 932 Total Agencies CISS Search Certified Users
- Initial “Train-the-Trainer” cohort identified (7)

Key Dates/Next

- A dedicated training and connectivity remediation period begins 07/31/2023 (Quarter: 07/2023-09/2023)
- eCUAR initiative –Automate portions of onboarding process by 12/31/2023
 - *Reduces agency workload*
 - *Enhances network security*
 - *Provides additional layer of data validation*

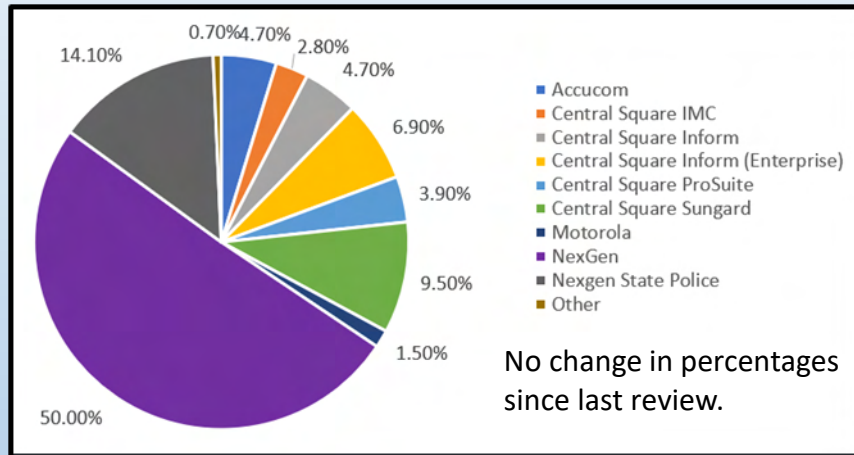
Risks/Issues/Mitigations

- Stakeholder alignment with schedule
- End-of-Life Router Upgrades
- Manual onboarding inefficiencies
- CISS/LEAs Connectivity continuity issue



RMS Vendors – Integration Updates

- **Description:** Police Records Management Systems (RMS) enable law enforcement agencies to store, retrieve, retain, archive, and view information, records, or files pertaining to law enforcement operations.
- **Status:** On Schedule
- **Targeted completion:** Q1 2024
 - *NexGen, Accucom, IMC Q1 2024*
- **Budget:** On budget (\$1,880,000 total budget)
 - *Additional funding for Central Square Inform has been Approved – contract meetings are expected to resume in Q3 2023.*



- Target is > 90% + of all State of CT Arrests

Tasks Underway/Accomplishments

- Early Arrest Notification (EAN) – RMS (Level 1) Deployment is ongoing, 25 PDs currently sending
- CT State Police are in Level 1 Production
- NexGen – Level 1 and Level 2 deployments underway to workflow plan
- Accucom is in final development stages for Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO
- IMC is in middle testing stages for Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO

Key Dates/Next

- NexGen Deployment of Level 1 and Level 2 complete by EOY 2023
- Accucom Development - complete in Q1 2023, Level 2 Pilot in Q4
- Central Square – IMC - complete in Q3 2023, Level 2 Pilot in Q4 2023
- Central Square – Inform - Planning for Contract Creation Phase Q3 2023
- Motorola and Axon – Review and Planning for CISS Integration Development Efforts to begin in Q3/Q4 2023

Risks/Issues/Mitigations

- **Risk** - the CT State Police Pilot will not be complete by Q3 2023
 - **Mitigation** - New Legislation requiring all RMS Vendors in CT to integrate electronically for arrest workflow (Public Act No. 23-36)



Digital Evidence Study - Initiation Phase

- **Description:** Deliver a study which aims to characterize the design and implementation of a digital centralized storage system, with sharing capabilities, effectively addressing the challenges faced by State agencies and municipal police departments in managing and storing digital evidence securely and efficiently. A key objective is to evaluate utilization of CISS for sharing of digital evidence. A report and briefing will be provided to interested stakeholders including executive, legislative and judicial branch stakeholders for direction on the implementation phase.
- **Status:** Initiation Phase
- **Targeted completion:** January 2024
- **Budget:** \$500K

Task Completion

Current Quarter
July 27, 2023

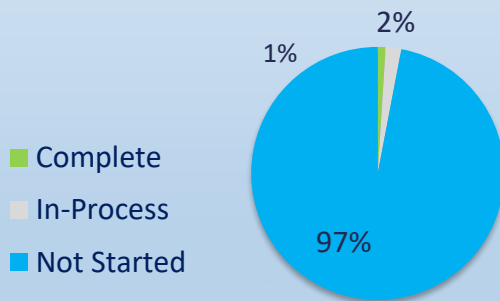


Chart to be updated with status as study progresses

- **Tasks Underway**
 - Benefits: Provide guidance for LEAs for cost reductions, ease of use, chain of custody, and shareability with other agencies.
 - Pre-work including recruitment for two key consulting roles
 - Drafting Project Charter for the study phase
 - Completing allotment of bond funds from OPM to DESPP/CJIS
 - Discussed coordinating with DCJ survey of municipal police departments for gathering information on which vendors are being utilized across Connecticut
- **Key Dates/Next**
 - Complete interviews/select/onboard Project Manager & Business Analyst – Target 8/30/23
 - Approve Project Charter – Target 8/9/23
 - Kickoff meeting – Target 8/9/23
- **Risks/Issues/Mitigations**
 - Competition for resources with multiple high priority projects



Clean Slate Automation System

- **Description:** Under legislation, Section 54-142a of PA 22-26, persons with criminal convictions will have certain records erased automatically after a set period of time. Operation of law is construed as Automated Erasure in the context of systems specifications used to develop and support technology components that implement the Clean Slate statute.
- **Status:** On Schedule
- **Targeted Completion:** Q4 2023
- **Budget:** CJIS-CT budget \$1,640,754
 - *CJIS-CT has been allocated additional funding to complete the project.*

Tasks Underway

- CJIS-CT development team completing the delivery of the SDDB (Sentence Discharge Database) and Clean Slate Eligibility Service Subsystem – Production Target 8/25/2023
- CSSD, DOC, and SCO agency systems integrating in Production for 8/25/2023 to deliver automated Discharge Records
- DESPP Vendor, Idemia – Developing Offender Docket Matching to support DOC Sentence Discharge

Key Dates/Next

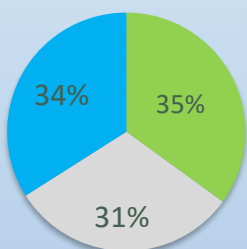
- Production deployment and batch loading SDDB, Sentence Discharge Database (9/5/2023)
- Begin Multi-Agency Clean Slate Erasure Notice Message Integration and coordinated testing (9/15/2023)

Risks/Issues/Mitigations

- **Issue** - Non-compliance of new legislation eligibility criteria including DUI, VOP, MV-X Statute eligibility rules is likely for 1/1/24 erasures.
 - **Proposed Mitigation** - It is recommended that the State meet with Idemia and GCOM, review full scope to meet legislation requirements by 1/1/24, and request a full scope quote from Idemia for management decision-making.
- **Risk** - Offender Matching processing in CCH is identified as a possible source of data quality issues for clean slate eligibility determination leading to manual data review. Mitigation pending.
- **Resolved Risk** - Pre year 2000 sentence tracking issue is remediated by text in PA 23-169

Task Completion

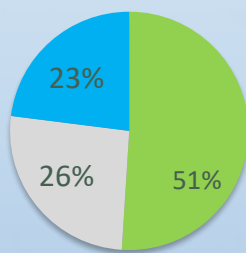
Previous Quarter
April 27, 2023



■ Complete
■ In-Process
■ Not Started

Task Completion

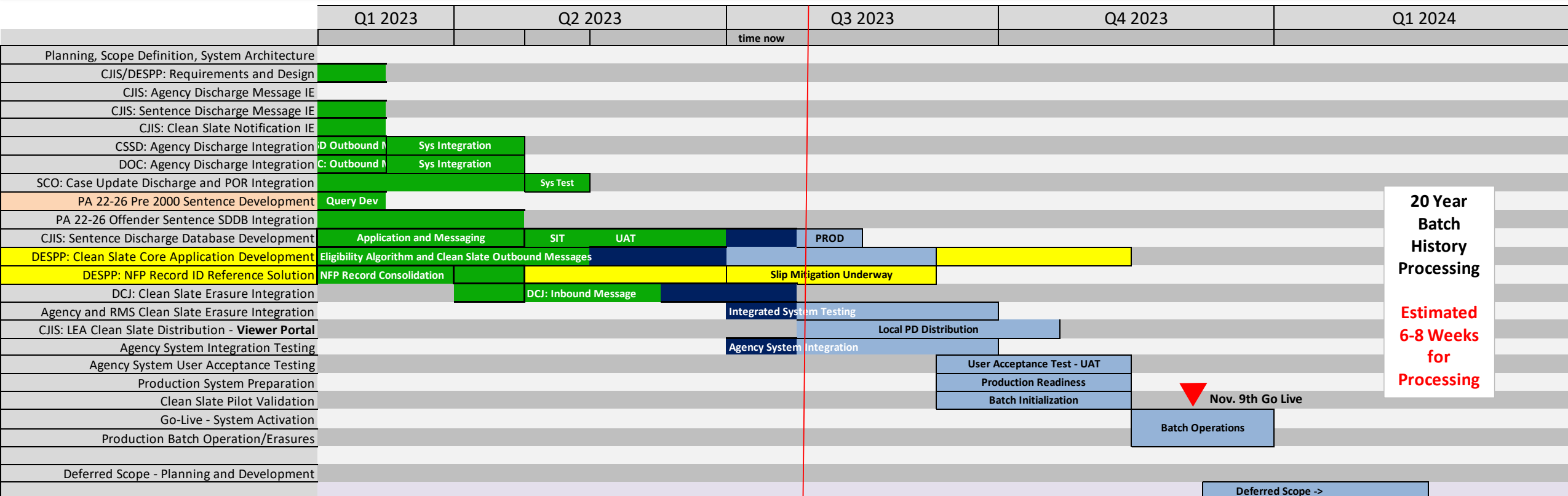
Current Quarter
July 27, 2023



■ Complete
■ In-Process
■ Not Started



Clean Slate Automation – Project Timeline



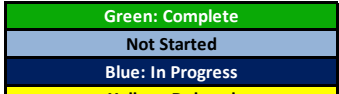
20 Year Batch History Processing

Estimated 6-8 Weeks for Processing

Scope Mitigation Review

1. 1/1/2024 scope delivery goal is to deliver a preponderance of Clean Slate Erasures. Deferred erasure quantity and categories will be identified as we complete User Acceptance Testing of the new system.
2. Erasure of eligible records will be based on risk analysis of information available in existing criminal justice records spanning multiple agencies.
3. The DUI exception, X-Type Motor Vehicle, and VOP/VOCD erasures will be deferred until 2024.

Target
Go-Live Date
Assuming no delays or changes to project scope
Q4, 2023





Completed CJIS-CT Special Projects & Analytics

Agency Name	CISS Search	CISS Workflow	CJIS Analytics	Current Status
DMV - Driver Services IB-53/Judicial CR-39	✓		✓	Complete - Ended
DMV - Monitoring Driver Instructors	✓		✓	Complete - Ended
DOC & DMV MVP Dispositions		✓	✓	Complete - Ended
OPM – New Arrests Report & DCJ - Docket Reports			✓	Complete - Ended
CISS Workflow Tracking, Delivery & Recovery Dashboard	✓			Complete - Ended

Other Notables:

- Racial Profiling Upgrade,
- BOPP & DESPP Data Exchanges





Current CJIS-CT Special Projects & Analytics

Agency Name	CISS Search	CISS Workflow	CJIS Analytics	Current Status
New Agency Onboarding - Departments of DCP, DSS, DRS	✓			Active
Combined CJIS/COLLECT Routers	✓	✓		Deployment (98%+) PD LANs - Active
CT Sentencing Commission (SA 19-17) – Study Disparities in Pretrial & Sentencing Outcomes			✓	Part 1 Complete Part 2 – Complete Complete – Ended Part 3 (new) - Complete
State Marshals Self Service Portal (C.G.S §14-10 & C.G.S §6-38a)			✓	Ver. 1 LIVE - Complete Ver. 1.5 - Active
Criminal Record Erasure Reporting (PA 21-32, PA 21-33)		✓		Active
Police Use of Force Transparency (PA 19-90)		✓	✓	Phase 1 Complete Phase 2 – Complete Phase 3 - Active
CISS Search Available via Internet	✓		✓	In Production Pilot
DOL – Incarceration Validation Portal/Data Exchange (DOC)	✓	✓	✓	Active
Electronic CISS User Access Request (eCUAR) Onboarding Workflow	✓	✓	✓	Active
Digital Evidence – Scoping Study (PA 111, 2021, Section 12-19)			✓	Project Initiation

Green highlight indicates new changes.

Other Notables:

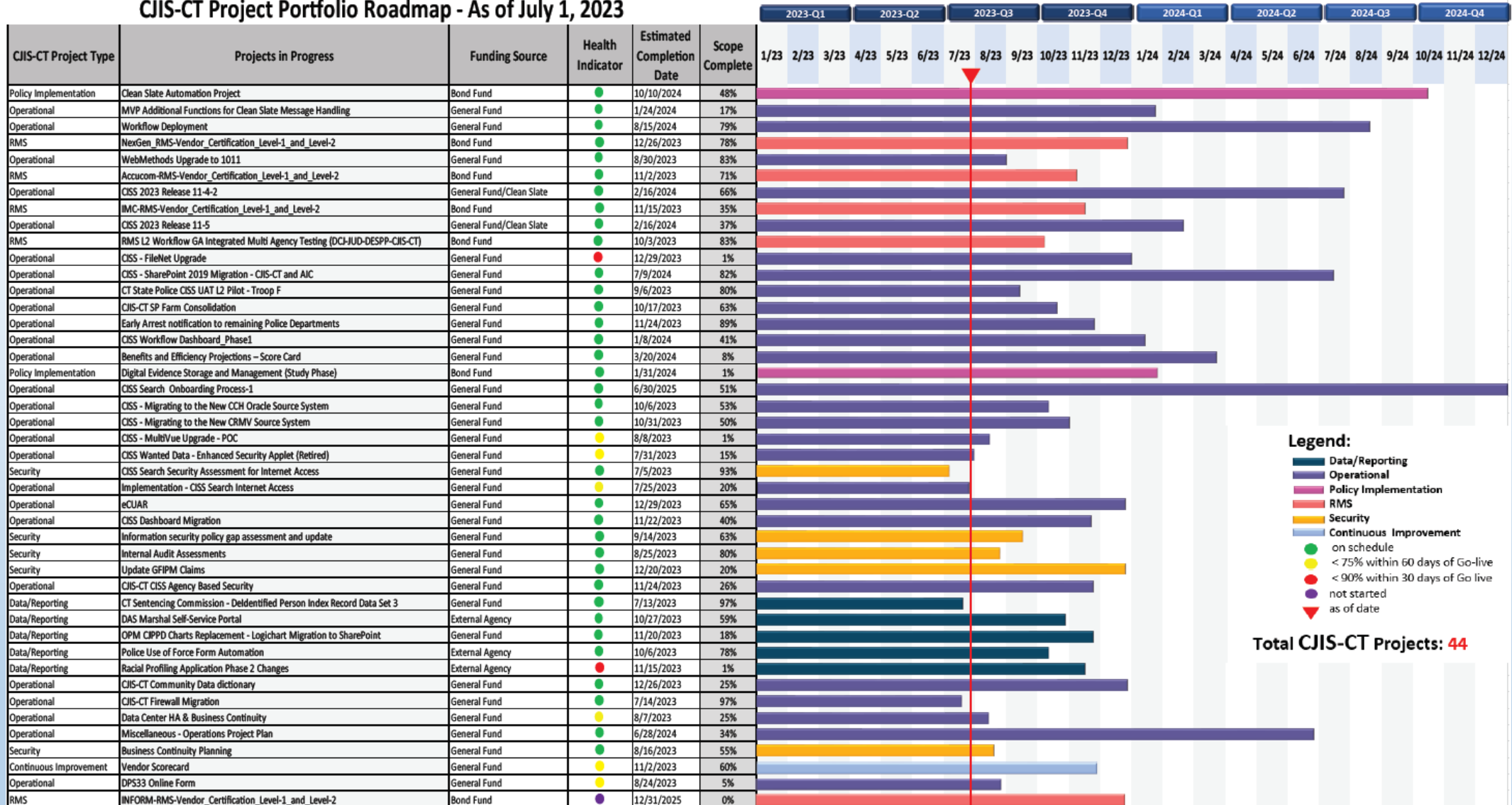
- Racial Profiling Upgrade,
- BOPP & DESPP Data Exchanges





CJIS-CT Project Portfolio

CJIS-CT Project Portfolio Roadmap - As of July 1, 2023





















Legend:





- Dark Blue: Data/Reporting
- Purple: Operational
- Pink: Policy Implementation
- Red: RMS
- Yellow: Security
- Light Blue: Continuous Improvement
- Green Circle: on schedule
- Yellow Circle: < 75% within 60 days of Go-live
- Red Circle: < 90% within 30 days of Go live
- Purple Circle: not started
- Red Triangle: as of date

Total CJIS-CT Projects: 44



CJIS-CT – CISS Source Systems Status (S3) Report















Source System	Description	Branch or Agency Partner	Connection to CISS	Comment*
 OBIS-Offender Based Information System	Tracks individuals and offenders who are being supervised in the State’s penal system.	DOC		
 Case Notes	Community supervision tracking system	DOC, BOPP		
 ePardon	Electronic portal for pardon application and management	BOPP		
 CRMVS	Criminal Motor Vehicle System –court case management system for all criminal and motor vehicle cases in the GA and JD courts.	JUD		
 PRAWN	Paperless Re-Arrest Warrant Network	JUD		
 POR	Protection Order Registry –information system that tracks individual protective orders, standing criminal restraining orders, no contact orders and restraining orders	JUD		
 CIB	Centralized Infractions Bureau – information system that manages the cases initiated through the Complaint Ticket process: generally handles only the payment of monies for these cases.	JUD		
 CMIS	Case Management Information System - information system which tracks bail and probation data.	JUD		
 eProsecutor	Case Management System for use by prosecutors	DCJ		


-  Complete
-  On Plan
-  Watch
-  Barriers

*CJIS-CT is starting to collect uptime for each source system and will provide periodic reports. The Goal is overall uptime to be 99.9%.



CJIS-CT – CISS Source Systems Status (S3) Report (cont'd)

Source System	Description	Branch or Agency Partner	Connection to CISS	Comment*
 Arrest Data	Data on arrests from municipal PD Record Management Systems	Multiple MPD		We are midstream of RMS connection -currently at 71.6%, goal is 90%+
 Driver and Vehicle Registration	Integrated vehicle and licensing system	DMV		
 MNI/CCH	Master Name Index / Computerized Criminal History	DESPP		Project to connect to new DESPP server for CCH is in process. Date for completion pending.
 WEAPONS	Information Management System for tracking gun licenses	DESPP		Stale data since July 2021, requires connection to new DESPP server. Next needed is project plan with delivery dates.
 SOR	Sex Offender Registry	DESPP		Looking if cost to access-can this data can be lowered.
 Arrest Data (CSP)	Data on arrests from CSP Record Management Systems	DESPP		Went live 6/1. Working on L2, (full arrest package), and deployment plan. We need an agreed schedule.
 WANTED	Data for state and federal Wanted persons.	DESPP		Wanted Data is in production through CISS Search, but only available through COLLECT terminals. We need to provide Wanted Data to non-COLLECT terminals and delivery dates.

 Complete

 On Plan

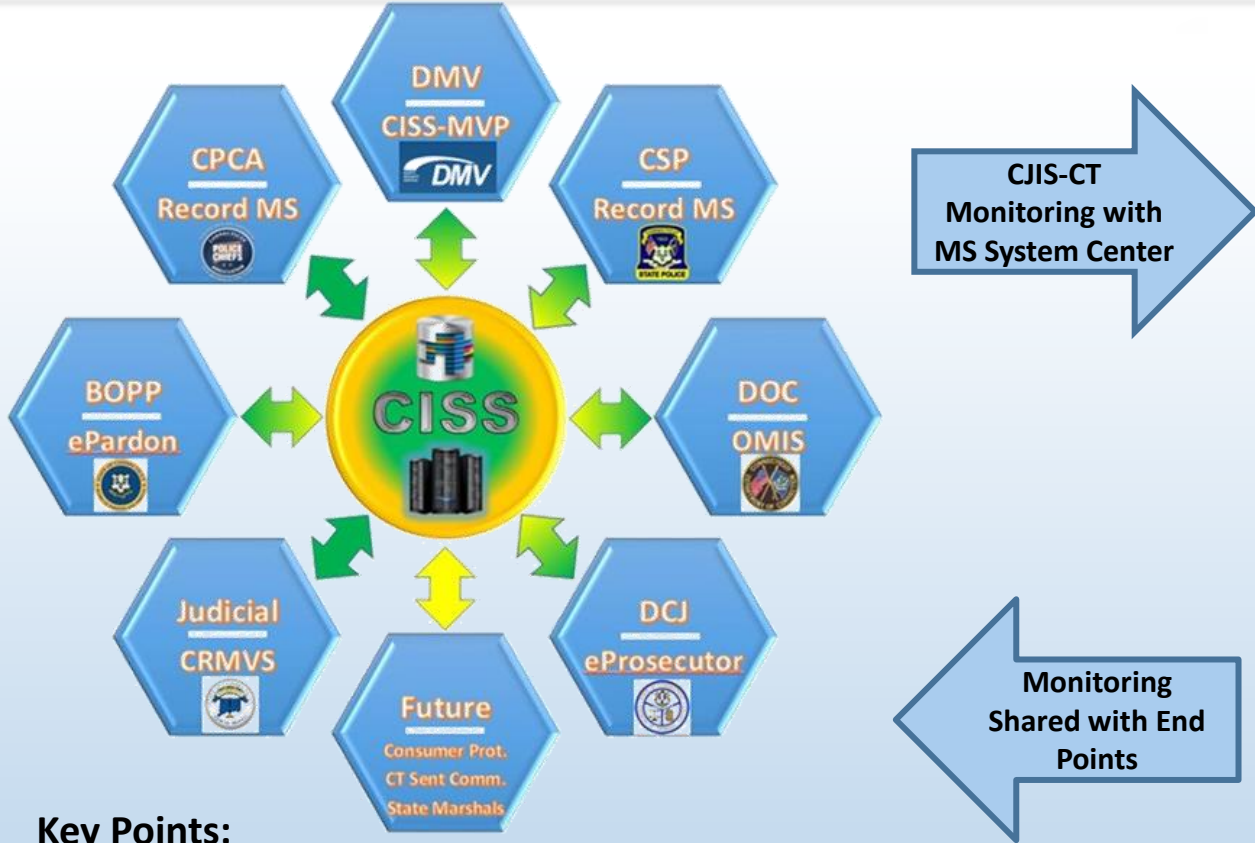
 Watch

 Barriers

***CJIS-CT is starting to collect uptime for each source system and will provide periodic reports. The Goal is overall uptime to be 99.9%.**



CISS Workflow and Search 99.9% Up-time Requirement



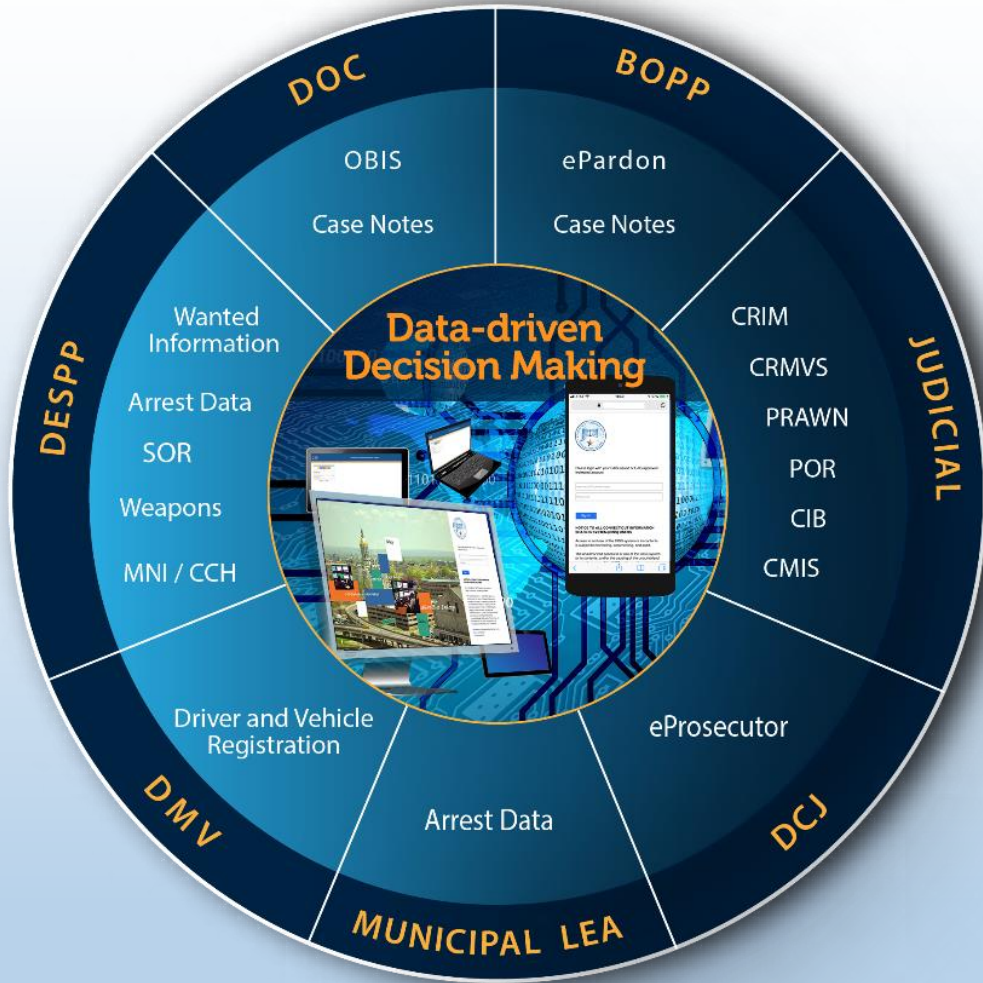
Key Points:

- Goal of 24x7 monitoring of connectivity to all end points using MS System Center SCOM
- Key CJIS-CT application monitoring for uptime
- Monitoring logs for success of message delivery to end points
- Publish periodically metrics of actual uptime –vs- 99.9% goal
- Any failures will be shared with impacted stakeholders as we further develop the system.





CJIS-CT Governing Board 2023 Meeting Schedule



Next Meeting

October 26, 2023

For questions and comments email
CJIS.HelpDesk@ct.gov

CISS Dashboard
<https://dashboard.cjis-ciss.ct.gov>



Appendix-Reference Material



CJIS-CT: 2023 Vision and Mission

Vision: “Committed to bringing information solutions to the CJ community who are working every day to keep Connecticut residents safe.”

Mission: “Deliver value-added information solutions and consultation for the Connecticut Criminal Justice Community by creating efficiencies, improving organizational capabilities to manage and execute portfolios of initiatives, projects and programs, acting with integrity, and providing collaboration and strategic leadership.”

Guiding Principles

1. High Reliability
2. Safety & Security
3. High Customer Satisfaction and Value
4. Enterprise Perspective
5. Risk Management
6. Shared Accountability
7. Stakeholder Partnership
8. Proactivity
9. Time Management
10. Cost-Efficiency
11. Reuse

Growth Skills

1. Architecture
2. Business Process Re-engineering
3. Automation
4. Data Analytics
5. Project Management (Agile, Waterfall)
6. Formal Change Management methods
7. Governance, Risk, Compliance

Goal	Metrics
Support Completion of Clean Slate Automated Erasures System	On time delivery for historical, High level of collaboration with partner agencies/branches
Deploy CISS Workflow to CSP	Complete deployment of L1 and L2 Workflows by end of year
Deploy CISS Workflow to all NextGen, Accucom and IMC RMS Municipal PDs	On-Time, On-Budget, and In-Scope; Initial Estimate vs. Actual Time and Budget, use of change management techniques
Train all CISS Search Users who are willing and able on an ongoing basis	Customer Satisfaction Survey Scores and percentage trained vs total potential population
Planning for Digital Evidence Management Leveraging CISS	Funding allocation, complete planning, and prepare detailed implementation plan report 6 months after receiving funding
Create Customer User Groups for CISS	Create Users Group, membership list and conduct first meeting in 2023

Key Stakeholders

- CJIS Governing Board-Co-Chairs, Members and Designees
- Connecticut Executive Branch Agencies
- Connecticut Judicial Branch
- Connecticut Legislative Branch-Judiciary Comm/legislation
- Non-Justice Public and Private Organizations e.g. CPCA
- General Public
- CJIS Employee Staff incl IT optimization team
- Functional Partners (DESPP Human Resource, Finance, IT)

CJIS Staff and Partner Support

- Executive Director
- Program Manager
- Business Analysts
- Operations/Infra Managers
- Service Manager
- Communications Lead
- Project Managers
- Law Enforcement Liaison
- Financial Administrative Officer
- Information Security Officer
- IT and Business Professionals at Partner Agencies
- IT Optimization resource providers (BITS)

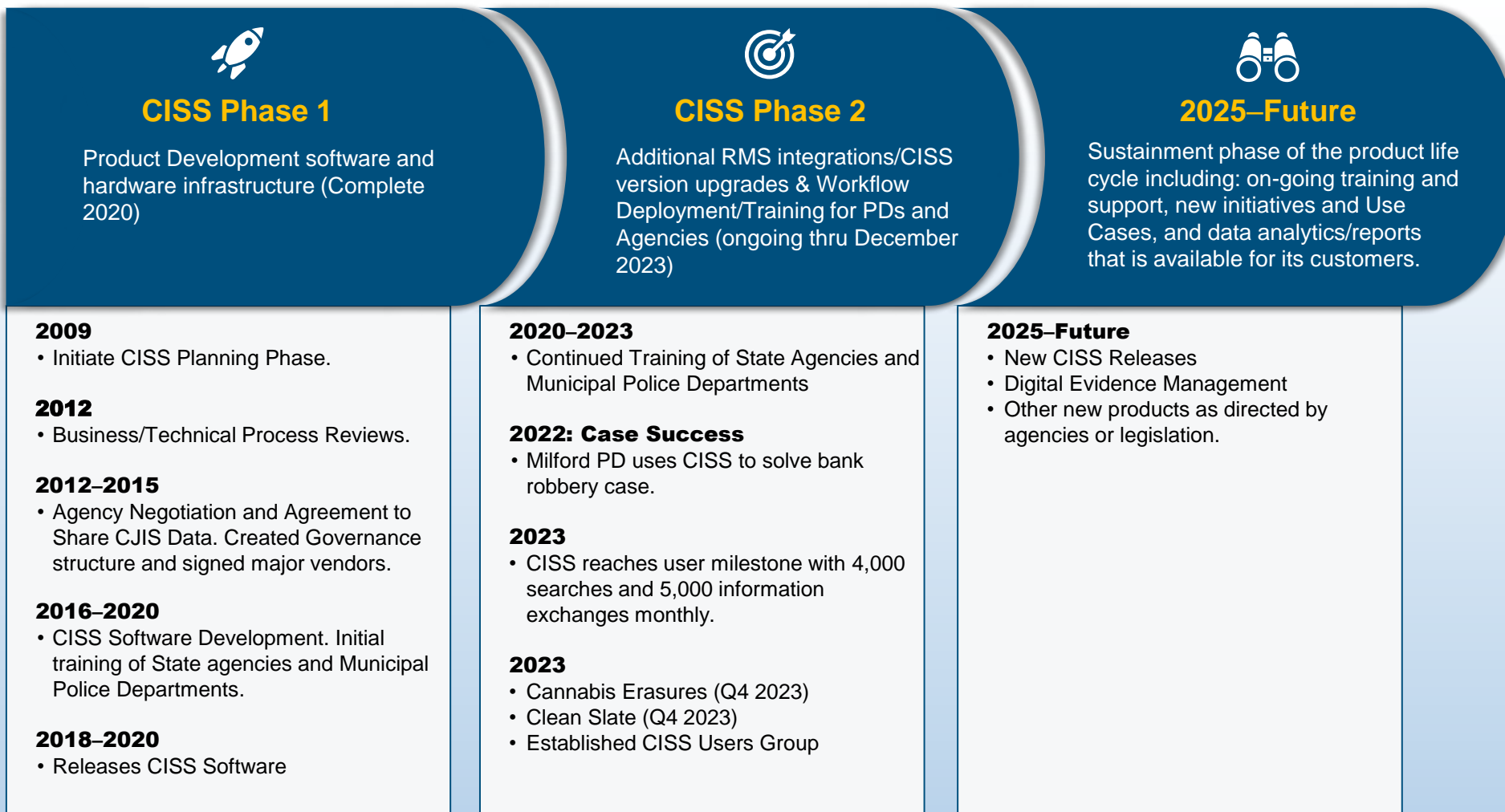
Key CJIS-CT Activities

- Oversee the operations and administration of Criminal Justice Information Systems e.g. CISS
- Establish permanent and ad hoc committees as deemed necessary
- Recommend any legislation necessary for implementation, operation and maintenance of criminal justice information systems
- Data analytics and distribution, consultation
- Perform all necessary functions to facilitate the coordination and integration of criminal justice information systems including new project requests authorized by the Board
- Develop Project proposals
- Define/Maintain Project Portfolio
- Design/Maintain a Risk Management Approach

CT-CJIS can create value in areas that single CJ agencies cannot on their own. That unique value comes with alignment and collaboration.



CISS Project Timeline

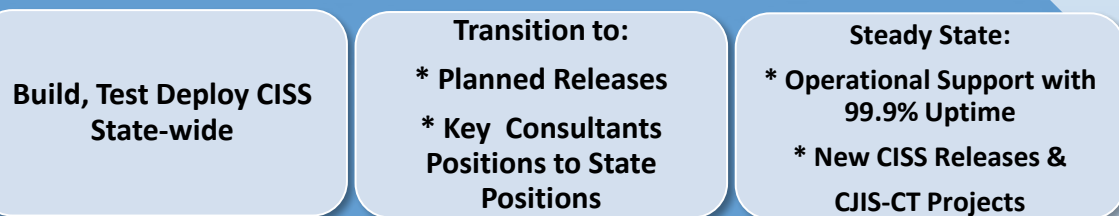




CJIS-CT Transition from Deployment to Steady State Phase

- **Description:** As CJIS-CT and our partner agencies complete the deployment of CISS Workflows for NexGen, Accucom and IMC by early 2024, CJIS will have transitioned to a “steady state” operational and maintenance phase.
 - Additionally, we will maintain a build, test and deploy capability for new release of CISS and other current systems.
 - Current effort to transition consultant positions to state positions to retain critical domain knowledge.
 - New significant projects will need funding.
- **Status:** On Schedule
- **Targeted completion:** 6/30/24 of key initiatives
- **Budget:** FY23 On budget (Detail break down in Appendix)
 - Additional funding for RMS Inform (used by Hartford, Darien, New London Stamford, Waterford and Westport Police Depts.) is being requested.

Transition to Steady State Key Steps



- **Tasks Underway**
 - Convert key consultant positions to state positions.
 - Freeze CISS code and have planned periodic release.
 - Form CISS User Group to provide feedback for new release.
 - Complete documentation and SOP of CISS Systems.
 - Complete application upgrades.
 - Work with OPM for FY24 & FY25 funding for steady state.
 - **NEW** – CJIS internal security audit based on FBI and CT security policies.
- **Key Dates/Next**
 - Work with OPM to get steady state funding approved by 6/30/23.
 - **NEW**- Interviews are being schedule to backfill ITA2 position due to retirement
- **Risks/Issues**
 - Critical domain knowledge lost with consultants leaving.



CISS Operations Scorecard

Metric	Target	Owner	Frequency for Review	June 2023	June 2023 YTD	Comments
Help Desk-Tickets	5 days MTTR Mean Time to Resolve	Pat D.	Monthly			Currently 10 days. CJIS updating SLA based on metrics.
Capacity Management	System capacity	Anatolie	Monthly			Hardware, applications, and licenses
Availability Management (OM reading)	System uptime 99.9% (availability of servers for all environments, excluding scheduled downtime)	Anatolie, Archana	Monthly			Current uptime at 98.6%
Endpoint Management	SCCM up to date	Anatolie, Archana	Monthly			Current and up to date
End of Life (EOL) Management	EOL systems identified and managed	Anatolie, Archana	Monthly			All identified, current update to SharePoint (project)
Security-Unpatched Vulnerabilities	None	Anatolie, Archana	Monthly			Monthly patch 1 week behind plan
RMS Connectivity for CISS Workflows	Router connectivity to CISS	Archana	Monthly			Router connectivity tracking for CISS Workflow with some delays due to changes over time to configurations.
Time to onboard-PD (days)	Metric is number of days between the first police officer trained and the last, inclusive, as Service Excellence Initiatives	Sazara	Monthly			Metric added to onboarding MPD. Goal is 3 months to onboard. Some taking longer due to MPD personnel availability conflicting with job.
Time to onboard-single user (days)	First use date-training date	Sazara	TBD			Report development in progress.



Meeting Spec



Watch



Barriers



CISS FY23-FY24

General Fund Operational Budget Summary

CISS General Fund Operational Budget Summary

	FY 23 Actual		FY 24 Governor's Recommended Budget	
CJIS-CT General Fund Budget	\$	4,990,355	\$	4,990,355
CJIS-CT FY 2022 General Fund Budget	\$	850,193	\$	
CJIS-CT FY 2023 General Fund Budget Requested				1,599,013
CJIS-CT Centralized IT Staff (DAS-BITS)	\$	775,802	\$	775,802
Total Operational Funding for CJIS-CT	\$	6,616,350	\$	7,365,170



CISS FY 23

Bond Commission Approved Allocations

CISS FY 23 Bond Commission Approved Allocations

Approved Allocations	Amounts	
Bond Funds from June 2011 to June 2020 Inclusive for Phase 1	\$	60,920,000
CJIS-CT Appropriated Bond Funds for CISS Phase 2 of \$8.9M	\$	8,900,000
Total Bond Funds for Phase 1 and Appropriations for Phase 2	\$	69,820,000
Expenses	Amounts	
CISS Phase 1 Expenses	\$	57,762,963
Bond Funds Expended from July 2020 - June 2023 Inclusive for Phase 2	\$	\$ 10,864,771
Total Costs for CISS Phase 1 and Phase 2	\$	68,627,734
Remaining Bond Funds for CISS Phase 2 Deployment (Unincombered funds increased from last quarter)	\$	1,192,266

- Allocation for additional RMS Vendor approved and received



Clean Slate Project Financials as of 07/27/23

Clean Slate Project Financials as of 07/27/2023				
Agency	IT Capital Investment Request		Operating Request	
**CJIS-CT	\$	1,640,754	\$	184,000
*DESPP	\$	2,205,656	\$	841,272
*Judicial	\$	250,740	\$	840,570
DOC	\$	335,000	\$	655,000
DCJ	\$	100,000	\$	0
Totals	\$	4,532,150	\$	2,520,842
Total for All Funding Sources			\$	7,052,992
Note: *DESPP and Judicial have carry forward funds of \$1.150M				
**CJIS-CT requested and received additional IT Capitalization Funds of \$717,878 for new legislation scope work needed				

Key Points:

- IT Capital Investment Committee provided original funding requested of \$3,814,272 to agencies listed above.
- Change request order has been received by Idemia and is being reviewed for next steps.



CISS Key Project Risks & Mitigation

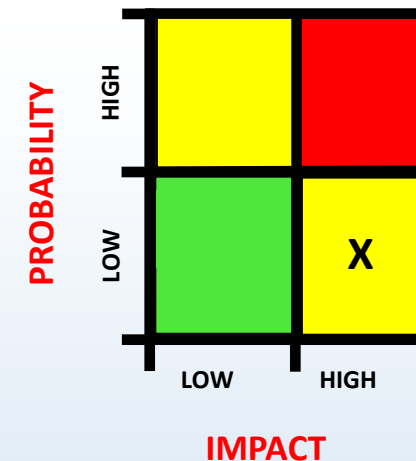
#1 RMS Vendor Participation Does Not Provide 90% + of All Arrests to CISS

Impact:

- CJIS-CT agencies will have to support both the CISS Digital workflows and a significant amount of the legacy paper-based workflows with the current resources. This outcome may not be supportable in the long term.

Mitigation:

- Contract largest RMS vendors with CISS to get 90%+ arrest information in the state. NexGen, Accucom and IMC completing connectivity to CISS. CJIS-CT is negotiating with Central Square to connect on additional RMS vendors Systems to CISS.
- Support Law Enforcement Agencies (LEAs) to migrate to RMS vendors connected to CISS.
- Create CJIS-CT and RMS vendors committee to discuss, plan and coordinate beneficial initiatives.
- SB-927-The bill makes changes to requirements of third-party vendors (including RMS) to be approved by the Criminal Justice information System (CJIS-CT) Governing Board by connecting to CISS Digital Workflows using the Application Programming Interface developed by CJIS-CT.





Clean Slate Key Project Risks & Mitigation

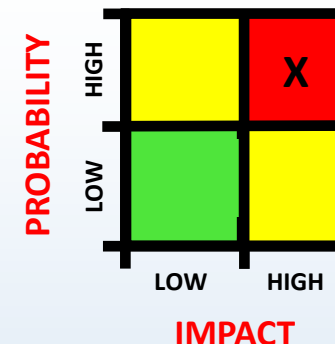
#1 New signed legislation PA 23-169 effectively changes the delivery for the Clean Slate Erasures to January 1, 2024. Current overall project plan schedule is showing delivery of erasures in February 2024.

Impact:

- Non-compliance of new legislation eligibility criteria including DUI, VOP, MV-X Statute eligibility rules is likely for 1/1/24 erasures.

Mitigation and Contingency:

- It is recommended that the State meet with Idemia and GCOM, review full scope to meet legislation requirements by 1/1/24, and request a full scope quote from Idemia for management decision-making.



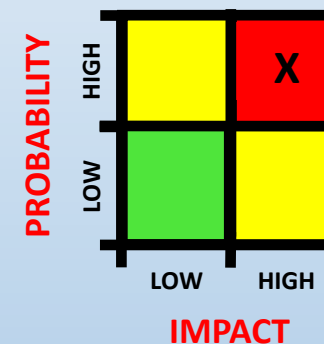
#2 Data availability and data quality issues may exist that require workarounds and/or scope modification.

Impact:

- Delays and/or inability to meet exact legislative requirements may follow from discovery of data issues in existing systems.

Mitigation:

- Discovery process will include data analysis and cleansing required for automation implementation. Manual batch processing options to assist agencies with non-automatable offense erasure determination have been identified and are under review by stakeholders.





Clean Slate Key Project Risks & Mitigation

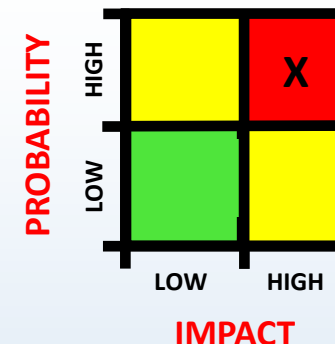
#3 CCH non-fingerprint supported arrests: An inability to match offenders with all related dockets to determine the latest date of conviction could produce inaccurate Clean Slate eligibility results.

Impact:

- Potential for a large set of records requiring manual intervention and processing exists.

Mitigation and Contingency:

- DESPP is leading the effort to improve offender consolidation matching via reconciliation of data with external systems



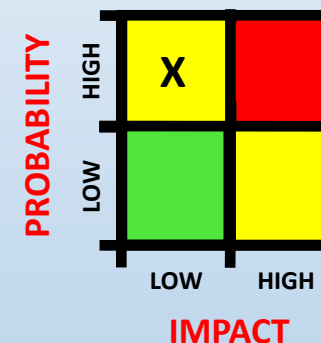
#4 Legacy Systems and Data: DOC legacy data presents challenges for inter-agency processing related to both Offender Docket Matching supporting Offender Discharge and Erasure Processing upon receipt of Clean Slate Erasure Notifications

Impact:

- Offender Docket Matching during DOC Discharge may under or over-match depending on the quality of data available
- Erasure Notifications received by DOC may require manual process to complete

Mitigation and Contingency:

- On-going data reconciliation and remediation process in CCH offender data





CJIS Information Sharing System Workflow Components

CJIS Workflow Components	Status	Release		Date
Early Arrest Notices	In Production	Release 11	✓	
Arrest Paperwork	In Production	Release 11	✓	
Schedule Notification	In Production	Release 11	✓	
Disposition (Erasure)	In Production	Release 11	✓	
Case Update	In Production	Release 11	✓	
CIB Infraction Disposition Exchange	In Production	Release 11.4	✓	
DCJ Document Service Exchange	In Production	Release 11.4	✓	
Cannabis Legislation - Case Update	In Production	Release 11.4	✓	
Clean Slate Erasure Notifications	In Production	Release 11.4	✓	
Parole Decision	On Hold	Future Release		TBD
Release Decision	On Hold	Future Release		TBD
Pardon Decision	On Hold	Future Release		TBD
Continuance Mittimus	On Hold	Future Release		TBD



Statewide JD Workflow Deployment NexGen RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	Mitigation Action Items
Middlesex	GA9-Middletown	Complete	Complete	Complete	Clinton	Cromwell	Portland	East Hampton	Middletown	Troop F	Old Saybrook			Middletown going paperless on 7/6/23 Cromwell paperless pending PD approval
Firewall/Open														
L1 Workflow					9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021	5/24/2023				Portland and East Hampton pending Nexgen Certification
PD W/F Training					Pilot PD	2/14/2023	3/9/2023	3/7/2023	Pilot PD					
L2 Workflow					8/27/2022	1/20/2023	4/13/2023	2/24/2023	2/10/2023	8/29/2023	9/22/2023			
Waterbury	GA4-Waterbury	Complete	Complete	Complete	Naugatuck	Middlebury	Watertown	Wolcott	Waterbury	Troop A				Level II Training for Middlebury/Wolcott scheduled for 7/25/23
Firewall/Open					5/9/2023	6/6/2023	6/13/2023	6/20/2023	6/13/2023					
L1 Workflow					6/7/2023	6/23/2023	6/23/2023	6/23/2023	6/23/2023	5/24/2023				
PD W/F Training					8/4/2023	7/25/2023	7/28/2023	7/25/2023	7/25/2023	8/11/2023				
L2 Workflow					8/11/2023	7/25/2023	7/28/2023	7/25/2023	8/18/2023	9/22/2023				
New Haven	GA-23 New Haven	Complete	Complete	TBD	Guilford	Branford	North Branford	East Haven	Woodbridge	Madison	Troop I			Request for Credentials submitted 7/18/23
Firewall/Open					7/28/2023	7/28/2023	7/28/2023	8/4/2023	8/11/2023	8/11/2023				PD Kickoff Scheduled for 7/21/23
L1 Workflow					7/28/2023	7/28/2023	7/28/2023	8/11/2023	8/18/2023	8/25/2023	5/24/2023			
PD W/F Training					8/18/2023	9/22/2023	9/29/2023	10/6/2023	10/13/2023	10/20/2023				
L2 Workflow					8/25/2023	9/1/2023	9/8/2023	9/15/2023	9/22/2023	9/29/2023	10/6/2023			
New Haven	GA-7 Meriden	Complete	Complete	TBD	Cheshire	Wallingford	Hamden	Meriden						Request for Credentials submitted 7/18/23
Firewall/Open					7/28/2023	7/28/2023	7/28/2023	8/4/2023						PD Kickoff Scheduled for 7/21/23
L1 Workflow					7/28/2023	7/28/2023	7/28/2023	8/11/2023						
PD W/F Training					9/1/2023	9/8/2023	9/15/2023	9/22/2023						
L2 Workflow					9/8/2023	9/15/2023	9/22/2023	9/29/2023						
New Britain	GA-15 New Britain	Complete	Complete	TBD	Southington	Rocky Hill	Bristol	Plainville	Newington	Wethersfield	Berlin			Request for Credentials submitted 7/19/23
Firewall/Open					8/18/2023	8/25/2023	9/1/2023	9/8/2023	9/15/2023	9/22/2023	9/29/2023			
L1 Workflow					9/8/2023	9/15/2023	9/22/2023	9/29/2023	10/6/2023	10/13/2023	10/20/2023			
PD W/F Training					10/6/2023	10/13/2023	10/20/2023	10/27/2023	11/3/2023	11/10/2023	11/17/2023			
L2 Workflow					10/13/2023	10/20/2023	10/27/2023	11/3/2023	11/10/2023	11/17/2023	11/24/2023			
Ansonia/Milford	GA-5 Derby	TBD		TBD	Shelton	Ansonia	West Haven	Stratford						Request for Credentials submitted 7/19/23
Firewall/Open					8/18/2023	8/25/2023	9/1/2023	9/8/2023						
L1 Workflow					9/8/2023	9/15/2023	9/22/2023	9/29/2023						
PD W/F Training					10/6/2023	9/8/2023	9/8/2023	9/8/2023						
L2 Workflow					10/13/2023	10/20/2023	10/27/2023	11/3/2023						
Litchfield	GA-18 Torrington	TBD		TBD	Troop L	Troop B								
Firewall/Open														
L1 Workflow					5/24/2023	5/24/2023								
PD W/F Training														
L2 Workflow					9/22/2023	9/22/2023								

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment NexGen RMS (Continued)

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	Mitigation Action Items
Litchfield	GA-18 Torrington	TBD		TBD	Troop L	Troop B								
Firewall/Open														
L1 Workflow					5/24/2023	5/24/2023								
PD W/F Training														
L2 Workflow					9/22/2023	9/22/2023								
New London	GA-21 Norwich	TBD		TBD	Troop E	Montville								
Firewall/Open						9/15/2023								
L1 Workflow					5/24/2023	10/6/2023								
PD W/F Training						10/6/2023								
L2 Workflow					10/13/2023	10/13/2023								
Windam	GA-11 Windam	TBD		TBD	Willimantic	Troop D								
Firewall/Open					10/27/2023									
L1 Workflow					11/15/2023	5/24/2023								
PD W/F Training					11/24/2023									
L2 Workflow					12/1/2023									
Hartford	GA-14 Hartford	TBD		TBD	Farmington	Avon	Canton	West Hartford	Bloomfield	Enfield	Windsor	East Windsor	Simsbury	
Firewall/Open					10/13/2023	10/20/2023	10/27/2023	11/3/2023	11/10/2023	11/17/2023	11/24/2023	12/1/2023	12/8/2023	
L1 Workflow					10/27/2023	11/3/2023	11/10/2023	11/17/2023	11/24/2023	12/1/2023	12/8/2023	12/15/2023	12/22/2023	
PD W/F Training					11/24/2023	12/1/2023	12/8/2023	12/15/2023	12/22/2023	12/29/2023	1/5/2024	1/12/2024	1/19/2024	
L2 Workflow					12/1/2023	12/8/2023	12/15/2023	12/22/2023	12/29/2023	1/5/2024	1/12/2024	1/19/2024	1/26/2024	
Tolland	GA-19 Tolland	TBD		TBD	Troop K	Troop C	Vernon							
Firewall/Open							10/13/2023							
L1 Workflow					5/24/2023	5/24/2023	10/27/2023							
PD W/F Training							10/27/2023							
L2 Workflow					10/6/2023	10/6/2023	12/1/2023							
Hartford	GA-12 Manchester	TBD		TBD	Manchester	South Windsor	East Hartford	Glastonbury	Troop H					
Firewall/Open					10/27/2023	11/3/2023	11/10/2023	11/17/2023						
L1 Workflow					11/10/2023	11/17/2023	11/24/2023	12/1/2023	5/24/2023					
PD W/F Training					12/8/2023	12/15/2023	12/22/2023	12/29/2023						
L2 Workflow					12/15/2023	12/22/2023	12/29/2023	1/5/2024	9/29/2023					
Danbury	GA-3 Danbury	TBD		TBD	Danbury	Bethel	Ridgefield							
Firewall/Open					12/1/2023	12/8/2023	12/15/2023							
L1 Workflow					12/15/2023	12/22/2023	12/29/2023							
PD W/F Training					1/12/2024	1/19/2024	1/26/2024							
L2 Workflow					1/19/2024	1/26/2024	2/2/2024							
Fairfield	GA-2 Bridgeport	TBD		TBD	Troop G	Fairfield	Trumbull	Monroe	Bridgeport					
Firewall/Open					12/1/2023	12/8/2023	12/15/2023	12/22/2023						
L1 Workflow					5/24/2023	12/15/2023	12/22/2023	12/29/2023	1/5/2023					
PD W/F Training						1/12/2024	1/19/2024	1/26/2024	2/2/2024					
L2 Workflow					10/13/2023	1/19/2024	1/26/2024	2/2/2024	2/9/2024					
Stamford	GA-1 Stamford	TBD		TBD	Norwalk	Wilton								
Firewall/Open					12/15/2023	12/22/2023								
L1 Workflow					12/29/2023	1/5/2024								
PD W/F Training					1/26/2024	2/2/2024								
L2 Workflow					2/2/2024	2/9/2024								



Statewide JD Workflow Deployment Accucom RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
Tolland	GA-19 Tolland	TBD		TBD	Coventry			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/1/2023			
Ansonia/Milford	GA-2 Milford	TBD		TBD	Seymour	Derby	Orange	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/15/2023	9/22/2023	9/29/2023	
Stamford	GA-1 Stamford	TBD		TBD	Weston			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/13/23			
Litchfield	GA-18 Torrington	TBD		TBD	Thomaston	Winsted	Torrington	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/2023	10/27/2023	11/3/2023	
New Britain	GA-15 New Britain	TBD		TBD	Plymouth	Plainville		
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/17/2023			
Fairfield	GA-2 Bridgeport	TBD		TBD	Easton			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/1/2023			
Hartford	GA-14 Hartford	TBD		TBD	Windsor Locks			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/15/2023			
Danbury	GA-3 Danbury	TBD		TBD	Redding			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/29/2023			

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Yellow = Watch

Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment IMC RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
Windam	GA-11 Windam	TBD		TBD	Plainfield	Putnam		
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/1/23	9/8/23		
New London	GA-10 New London	TBD		TBD	Stonington			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/22/23			
New London	GA-21 Norwich	TBD		TBD	Ledyard			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/23			
Litchfield	GA-18 Torrington	TBD		TBD	New Milford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/3/23			
New Britain	GA-15 New Britain	TBD		TBD	New Britain			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/10/23			
Hartford	GA-12 - Manchester	TBD		TBD	Granby	Suffield		
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/24/23	12/1/23		
Danbury	GA-3 Danbury	TBD		TBD	Brookfield			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/22/23			

Green = On track
 Yellow = Watch
 Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment

Inform RMS - Pending Contract

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
New London	GA-10 New London	TBD		TBD	Waterford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/22/23			
New Haven	GA-23 New Haven	TBD		TBD	New Haven			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					8/18/2023			
New London	GA-21 Norwich	TBD		TBD	Ledyard			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/23			
Stamford	GA-1 Stamford	TBD		TBD	Stamford	Darien	Westport	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/22/23	12/29/23	1/5/24	
New Haven	GA-7 Meriden	TBD		TBD	Meriden			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					1/12/24			
Fairfield	GA-2 Bridgeport	TBD		TBD	Milford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					1/26/24			
Hartford	GA-14 Hartford	TBD		TBD	Hartford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					2/16/24			

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



RMS Vendor Status

ELECTRONIC ARREST PACKAGE– RMS LEVEL 2

CISS Integration- RMS Arrests by Percentage (%)

- Currently working with these RMS Vendors:
 - NexGen is 64.1%
 - Accucom is 4.7%
 - Central Square IMC is 2.8%
 - **71.6% + of all State of CT Arrests will be able to go through CISS electronically**

- Working to engage additional RMS Vendors
 - Central Square Ongoing-Scope is 25.0%
 - SunGuard/One Solution is 9.5%
 - Inform Local PDs is 4.7%
 - Inform Enterprise (Hartford PD) is 6.9%
 - Motorola (Norwich PD) is 1.5%
 - Axon TBD

- Inform + SunGuard + Motorola = additional 22.6%

RMS Vendor	Segment	Vendor % of CT Arrests (2021)	Vendor % of CT Arrests (2022)	2022 % Running Total
NexGen	Local PDs	47.7 %	50.0 %	50.0 %
NexGen CSP	CT State Police	17.7 %	14.1 %	64.1 %
Accucom	Local PDs	4.2 %	4.7 %	68.8 %
Central Square	IMC – Local PDs	3.7 %	2.8 %	71.6 %
Central Square	Inform – Local PDs	12.7 %	4.7 %	76.3 %
Central Square	Inform (Ent.) – Hartford PD	N/A	6.9 %	83.2 %
Central Square	Sunguard (One Solution) – Local PDs	9.3 %	9.5 %	92.7 %
Motorola	Premier 1 – Local PDs	N/A	TBD (1.5%)	94.2 %
Central Square	Pro Suite – Local PDs (no integration)	N/A	3.9 %	N/A

Target is > 90% + of all State of CT Arrests will be able to go through CISS electronically

- Long term tracking is 71.6%+22.6% = 94.2%



CISS Search Municipal Router Connectivity* & Training Progress

2021- Present Onboarding Season*

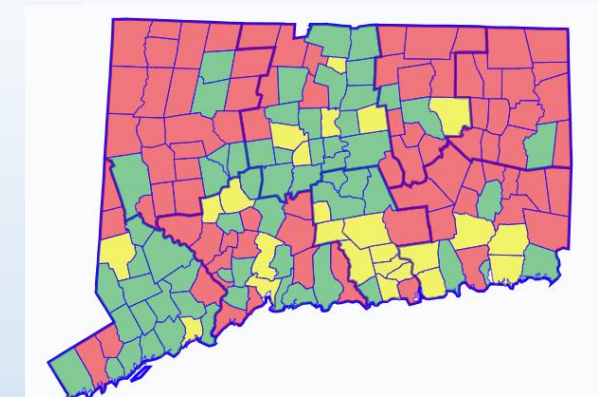
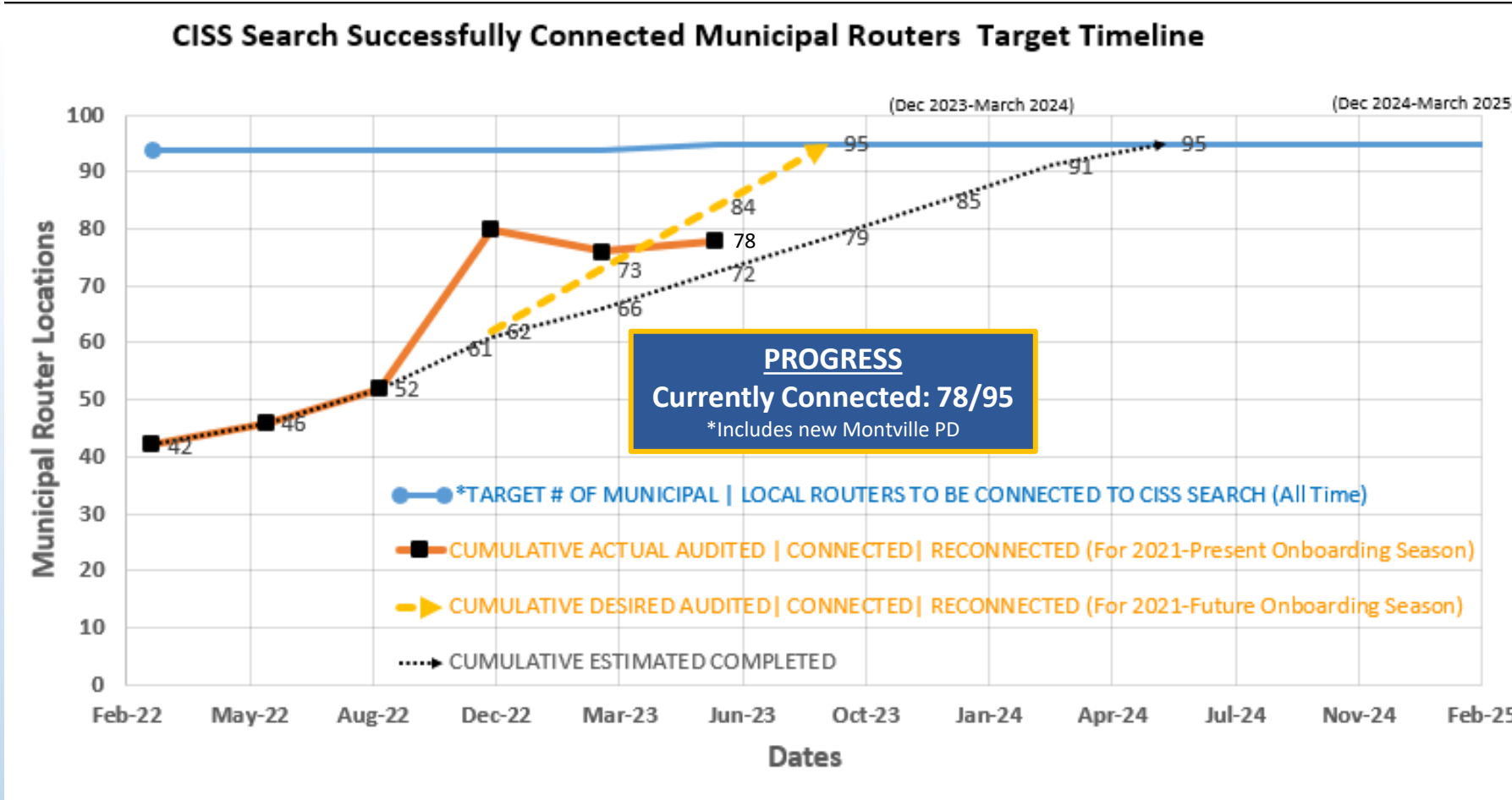
*2021-Present Season is an auditing and onboarding period, connecting new agencies/locations to CISS Search AND assessing the current network health and type of connectivity of agencies/locations that were onboarded from 2020 and prior years

Group Audited and Onboarded in 2021-2022 Season	Group Size (# of Municipal Locations)	Connectivity (Health Score)	Connected (100% complete)	Training (Health Score)	Training (100% Complete)	Comments	
Group C: July-Sept 2021	5		100%		75%	Awaiting Training Confirmations of Completion from 4 PD Chiefs.	 Completed
Group D: Oct-Dec 2021	10		100%		49%	Awaiting Responses from 5 PDs and 1 Dispatch Center	 Watch
Group E: Jan-Mar 2022	6		100%		64%	Awaiting Responses from 2 University PDs and 1 Municipal PD	 Barriers
Group F: Apr-June 2022	5		90%		52%	Awaiting Responses from 2 PDs and 1 Dispatch Center	
Group G: July-Sept 2022	9		100%*		79%	*Change Control Audit to be performed. 1 PD may be disconnected. Awaiting training confirmation from 2 PD Chiefs.	
Group H: Oct-Dec 2022	8		88%		75%	Awaiting Connectivity Response from 1 PD Awaiting training completion from 3 PDs	
Group I: Jan-Mar 2023	4		25%		96%	Awaiting responses from 1 PD	
Group J: Apr-Jun 2023	*TBD		*TBD		*TBD	* Still Undergoing Internal Audit	



Municipal Police Departments: Router Connectivity

Scope 1 Targeted Goal: 95 Municipal PDs (includes new Montville PD)

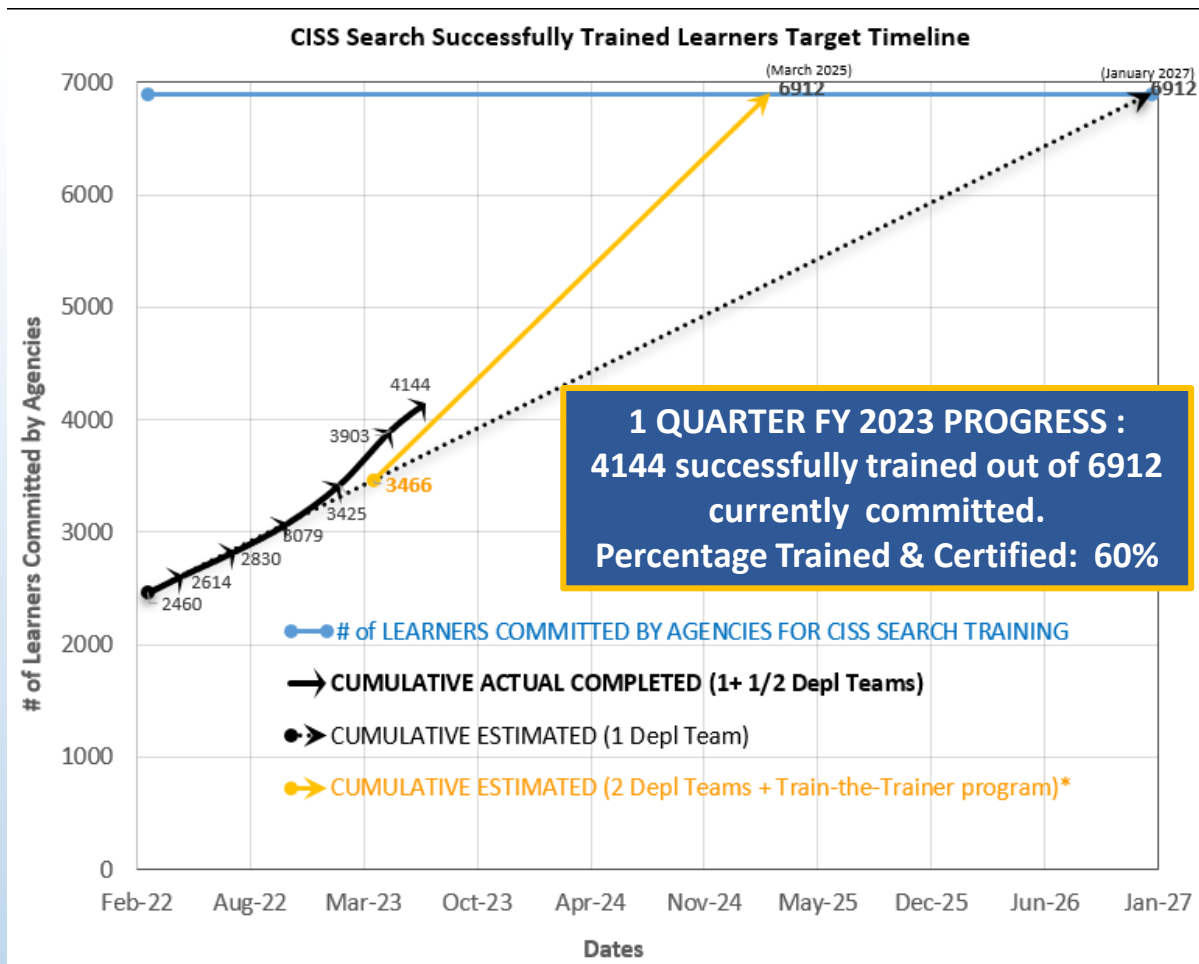


- PDs experience disconnections, reconnections, and new connectivity.
- This chart does not include criminal justice agencies and State Police that do not require a CJIS router.
- The targeted focus is the gold, dashed line for municipal router successful connectivity completion.



Projections: CISS Search Training & Certification

Goal: 6912 Successfully Trained & Certified



Risks:

1. 6912 goal decreases as agencies appoint fewer, key people as the main CISS searchers on behalf of the entire agency/unit.
2. 6912 goal decreases if agencies continue reporting staffing and financial risks
3. Establishing relationships, trust, and CISS familiarity with new assigned agency command staff takes three months to 1 year to receive training approvals
4. CISS onboarding for non-cadet State Police cannot occur until DESPP completes State Police audits

Mitigations:

1. CJIS is working with agencies to determine their CISS Search authorizing criteria with current staff turnover
2. CJIS is working with agencies to determine an achievable shorter-term targeted timeline and longer-term, ongoing timeline: CJIS will continue to work with agencies to onboard onto CISS Search after the short-term goal is met
3. eCUAR initiative –Automate portions of onboarding process for increased ease of use and desired decrease in onboarding time
4. CJIS is meeting with DESPP officials to obtain a timeline of initiation and completion for State Police Audits

* Train the Trainer - Based on approach used on OBTS initiative




Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule*

Group A: Jan-Mar 2021 (10 Locations)		Group B: Apr-June 2021 (6 Locations)		Group C: July 2021 (GA9) (7 Locations) (6 Municipal + 1 State Police Agencies)	
AGENCY	REMAINING TASK	AGENCY	REMAINING TASK	AGENCY	REMAINING TASK
Avon		Coventry		Clinton PD	Training
Branford		Groton Town PD		Middletown PD	
New Haven		Naugatuck PD		Portland PD	Training
East Lyme		South Windsor		East Hampton PD	
West Hartford		Suffield PD	Training	Troop F	Approval of Completion
Westport		Bridgeport PD		Cromwell PD	Training
Windsor				Old Saybrook PD	Connectivity Training
Bristol				* Group C was on pause for Workflow. Restarted as of March 2023.	
State Capitol					
DMV					
Group D: Oct-Dec 2021 (10 Sites)		Group E: Jan-Mar 2022 (11 Sites) (7 Municipal Local Agencies*)			
AGENCY	REMAINING TASK	AGENCY	REMAINING TASK	AGENCY	REMAINING TASK
Watertown PD	Training	Stonington PD*	Training		
Danbury PD	Training	Greenwich PD*			
East Hartford PD	Training	CCSU PD*	Training		
East Windsor PD		Vernon PD*			
Enfield PD		Norwich PD*			
Waterbury PD	Awaiting Confirmation of Completion	UCONN Univ.-Storrs*	Awaiting Confirmation of Completion		
Wilton PD	Awaiting Confirmation of Completion	UCONN Health Center (Farmington)*	Awaiting Confirmation of Completion		
Woodbridge PD		UCONN Avery Point	See UCONN Storrs		
Middletown ECC	TBD	UCONN Hartford	See UCONN Storrs		
Simsbury PD	Training	UCONN Stamford	See UCONN Storrs		
		UCONN Waterbury	See UCONN Storrs		
*UCONN Storrs and Health Center are treated as separate agencies for onboarding purposes.					

 All IT connectivity and training onboarding is complete.

 Onboarding awaits completion

 Awaiting audit for the 2021-present day Customer Service Excellence Season

*Tentative deployment schedule as of April 27, 2023. New deployment schedule will be provided after internal audits are completed.

^a Audits determine whether formerly onboarded agencies still have connectivity to CISS Search, whether their IT networks have changed, whether they need help reconnecting to CISS Search, what staff changes have occurred, introductions to CJIS and CISS Search to new key agency executives, key agency contacts to continue training, paperwork updates where needed, which agency staff should be deactivated in CISS Search, and/or agency heads' approval that onboarding should be considered complete. For new agencies, audits determine agencies' qualifications to onboard, key agency contacts for onboarding, whether the sites have the equipment to onboard to CISS Search, whether they have the human resources and time to onboard to CISS Search, what assistance is needed to help agencies connect to CISS Search, paperwork and approvals to train and certify staff, rosters, and more.




Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule*

Group F: Apr-June 2022 (5 Locations)		Group G July –Sept 2022 (9 Locations)		Group H Oct-Dec 2022 (8 Locations)	
AGENCY	REMAINING TASK	AGENCY	REMAINING TASK	AGENCY	REMAINING TASK
New Milford PD	Awaiting an upgraded router Training	Berlin PD		Stratford PD	Connectivity
Brookfield PD	Training	Manchester PD		Farmington PD	
Orange PD		Hartford PD		Rocky Hill PD	Training
Milford PD	Connectivity	Middlebury PD		Plainville PD	
Bridgeport ECC		New Britain PD	Awaiting Confirmation of Completion	Guilford PD	
		Newington PD	Training	North Haven PD	
		Fairfield County Regional Dispatch Center (FCRD)(Connectivity Only)		Bethel PD	Training
		Torrington PD	Needs upgraded router	Fairfield PD	Training
		East Haven PD	Reconnection Training		
Group I Jan-March 2023 (6 Sites) (2 Criminal Justice Agencies + 4 Municipal Agencies)					
AGENCY		REMAINING TASK			
CSSD		TBD			
DCJ		TBD			
Groton City PD		Training Connectivity			
Groton Long Point PD		Connectivity			
Granby PD (Training Only)		Connectivity			
Trumbull PD		Limited Connection Needs upgraded router			

 All IT connectivity and training onboarding is complete.

 Onboarding awaits completion

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


Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule*

Group J: Apr-June 2023 TBD		Group K Jul-Sept 2023		Group L: Oct-Dec 2023	
AGENCY	AWAITING AUDIT			AGENCY	AWAITING AUDIT
TBD. The onboarding team is doing a large reach out to 20 agencies to allow for a remediation period in Group K. Based upon agency responses by May 12, 2023, the list will be finalized.		REMIEDIATION PERIOD This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process. This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.		DOC-Parole Stamford PD New Canaan PD Eastford PD Prospect PD RST*** Pomfret PD** Canterbury PD** Ellington (Troop C) ** Bolton (RST) *** Killingly RST (Troop D)*** Chaplin RST (Troop D)***	
Group M Jan-March 2024			Group N Apr 2024-June 2024		
AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT
Seymour PD	Norfolk (Troop B)**	Stafford (RST Troop C) ***		Litchfield County Dispatch	
Woodstock PD (Troop D)**	Pleasant Valley/ Barkhamsted (Troop B)**	Woodbury Resident Trooper (Troop L)***		Kent (Troop L)**	
Thompson (Troop D)**	North Canaan (Troop B)**	Beacon Falls, Resident Trooper***		Montville PD***	
Ashford PD (Troop C)**	Oxford Resident Trooper (Troop A)***	Ellington Resident Trooper***		Columbia (RST Troop K) ***	
Sterling PD (Troop D)**	Colchester Resident Trooper (Troop K)***	Foxwoods Mashentucket PD Ledyard RT***		North Stonington RT ***	
Scotland PD (Troop D)**	New Fairfield RST (Troop A)***	State Police Training Academy			
Hampton PD (Troop D)**	Burlington RST (Troop L)***				
Marlborough Police Department (Troop K)**	Willington (RST Troop C) ***				
Salem PD (Troop K)**	Brooklyn (Troop D) ***				
Lebanon PD (Troop K)**	Washington Depot Resident Trooper***				
Salisbury Resident Trooper (Troop B)***	Hebron (RST) ***				

 All IT connectivity and training onboarding is complete.

 Onboarding awaits completion

 Awaiting audit for the 2021-present day Customer Service Excellence Season

*Tentative deployment schedule as of April 27, 2023. New deployment schedule will be provided after internal audits are completed

**State Police

***Resident State Trooper

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


Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule*

Group N Apr 2024-June 2024		Group O July 2024-Sep 2024		Oct 2024-Mar 2025
AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT	
Troop H – Hartford PD**		Sprague PD (Troop E)**		REMEDIATION PERIOD This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process. This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.
Troop H – Airport PD**		Preston PD (Troop E) **		
Ledyard PD		Jewett City/Griswold (Troop E)**		
Northwest Public Dispatch- NEW		New London PD [GA-4]		
Bridgewater (Troop A)**		Mohegan Sun Tribal PD		
Roxbury (Troop A)**		Bethany (Troop I)		
North Branford PD		Plainfield PD		
Sherman (Troop A)**		East Granby RST		
Southbury (Troop A)**		New Hartford RST		
CTIC-Counter Terrorist & Intelligence**		Union (Troop C)		
Lisbon PD (Troop E)**		Somers (Troop C)		
Group P Oct 2024-Dec 2024		Group P Oct 2024-Dec 2024		Group Q Jan 2025-Mar 2025
REMEDIATION PERIOD		REMEDIATION PERIOD		(Secondary Scope or Vetting Required)
Southington PD		Yale PD		Wiretap Unit (DESPP)+++
Madison PD		Stratford ECC		Eastern Dist. Narcotics(DESPP) +++
Hamden PD		Glastonbury PD		NorthWest Narcotics(DESPP) +++
Tolland (Troop C)		Tolland (Troop C)		South Central Narcotics(DESPP) +++
Mansfield (Troop C)		Mansfield (Troop C)		North Central Narc (DESPP) +++
Andover (RST) (Troop K)		Andover (RST) (Troop K)		Rentschler Field, State Police, AFIS+++
Darien PD		Darien PD		Auto Theft (State Police) +++ PD
Putnam PD		Putnam PD		Troop K Fleet Ops
Derby PD		Derby PD		MDC PD^
Shelton PD		Shelton PD		University of New Haven
West Haven PD		West Haven PD		DEEP^

 All IT connectivity and training onboarding is complete.

 Onboarding awaits completion

 Awaiting audit for the 2021-present day Customer Service Excellence Season

*Tentative deployment schedule as of April 27, 2023. New deployment schedule will be provided after internal audits are completed

**State Police

^ = May or may not presently qualify for onboarding

+++Under State Police- Audit required to determine if onboarding is required.

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Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule*

Group Q Jan 2025-Mar 2025 (Secondary Scope or Vetting Required)

- Housatonic Community College[^]
- Western CSU PD[^]
- Naugatuck Valley Community College
- ECSU PD
- Capital Community College
- Manchester Community College[^]
- East Central Narcotics Task Force (Municipal)
- DMHAS
- Gateway Community
- Trinity College
- Univ of Hartford[^]
- Wesleyan University
- SCSU PD
- Regional Water Authority

Oct 2024-Mar 2025

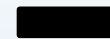
REMEDIATION PERIOD

This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process.

This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.

 All IT connectivity and training onboarding is complete.

 Onboarding awaits completion

 Awaiting audit for the 2021-present day Customer Service Excellence Season

*Tentative deployment schedule as of April 27, 2023. New deployment schedule will be provided after internal audits are completed

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Acronyms

AFIS = Automated Fingerprint Identification System
AST = Application Support System
BEST = Bureau of Enterprise Systems and Technology
BICE = Bureau of Immigration and Customs Enforcement
BOPP = Board of Pardons and Paroles
CAA = Community Agency Administrator
CAD = Computer Aided Dispatch
CBT = Computer Based Training
CCH = Computerized Criminal History (DESPP)
CIB = Centralized Infraction Bureau (Judicial)
CIDRIS = CT Impaired Driver Records Information System
C-ISO = CJIS Information Officer
CISS = CT Information Sharing System
CIVLS = CT Integrated Vehicle & Licensing System
CJIS = Criminal Justice Information System
CJPPD = Criminal Justice Policy Development and Planning Division
CMIS = Case Management Information System (Judicial - CSSD)
COLLECT = CT On-Line Law Enforcement Communications Teleprocessing Network (DESPP)
CPCA = CT Police Chiefs Association
CRCOG = Capital Region of Council of Governments
CRMVS = Criminal Motor Vehicle System (Judicial)
CSO = CT Information Security Officer
CSSD = Court Support Services Division (Judicial)
CUAR = CISS User Authorization Request
DCJ = Division of Criminal Justice
DAS = Dept. of Administrative Services
DESPP = Dept. of Emergency Services and Public Protection
DEMHS = Dept. of Emergency Management and Homeland Security

DMV = Dept. of Motor Vehicles
DMV LOBS = Dept. of Motor Vehicles / Line of Business
DOC = Department of Correction
DOIT = Dept. of Information Technology
DPDS = Div. of Public Defender Services
Enhanced CBT = Instructor Led CBT (POST)
FOIA = Freedom of Information Act
GFIPM = Global Federated Identity and Privilege Management (security standard used by FBI)
JMI = Jail Management System
JUD = Judicial Branch
LASO = Local Agency Security Officer
LEA = Law Enforcement Agency
LIMS = State Crime Laboratory Database
MNI = Master Name Index (DESPP)
OBIS = Offender Based Information System (DOC)
OBTS = Offender Based Tracking System
OCPD = Office of Chief Public Defender
OVA = Office of the Victim Advocate
OVS = Office of Victim Services
OSET = Office of Statewide Emergency Telecommunications
POR = Protection Order Registry (DESPP)
POSTC = Police Officers Standards and Training Council
PRAWN = Paperless Re-Arrest Warrant Network (Judicial)
PSDN = Public Safety Data Network
RMS = Records Management System
SCO = Superior Court Operations Div. (Judicial)
SLEO = Sworn Law Enforcement Officer
SOR = Sex Offender Registry (DESPP)
SPBI = State Police Bureau of Identification (DESPP)
SLFU = Special Licensing of Firearms Unit (DESPP)
TAC = Terminal Access Coordinator
UAR = Uniform Arrest Report

Technology Related

ADFS = Active Directory Federated Services
API = Application Program Interface
COTS = Computer Off the Shelf (e.g., software)
DNS = Domain Name System
ECM = Electronic Content Management
ETL = Extraction, Transformation, and Load
FIM = Forefront Identity Manager (Microsoft)
GUI = Graphical User Interface
HAC = High Availability Clusters
IAFIS = Integrated Automated Identification System
IEPD = Information Exchange Package Document
IExUI = Information Exchange User Interface
IST = Infrastructure Support Team
I-SIM = IBM Secure Identity Manager
IST = Infrastructure Support Team
LAN = Local Area Network
LMS = Learning Management System
MFA = Multi-Factor Authentication
NAT = Network Address Translation
ORI = Originating Agency Identification
PCDN = Private Content Delivery Network
POC = Proof of Concept
RDB = Relational Database
SAN = Storage Area Network
SCOM = Systems Center Operations Manager
SDLC = Software Development Life Cycle
SDM = Software Development Model
SME = Subject Matter Expert
SOA = Service Oriented Architecture
SQL = Structured Query Language