



CJIS-CT Governing Board

Connecticut

Quarterly
CJIS-CT
Governing
Board Meeting

April 27, 2023





Agenda

- Executive Summary
- CISS Project Update
 - CISS Phase 2 Initiatives
 - Workflow Deployment
 - Search/Connectivity
 - RMS vendors – Integration Updates
- Clean Slate Project Update
- Program Manager Updates
 - Operations/CJIS Project Portfolio
- Risks/Issues



Executive Summary

The CJIS-CT GB continues to execute targeted programs and promote a functional improvement effort that includes inter-agency and inter-branch transparency and outreach, collaboration with partner agencies including DESPP, DOC, DCJ, JUD as well as supporting vendors.

- **Clean Slate Automated Erasures**

- Provisions were made to clear approximately 44,000 cannabis offenses by Jan 2023.
- Focus continues on major initiative delivering an automated Clean Slate erasures approximately 400,000 as per legislation. The complexity of record clearance for Clean Slate is impacted by legacy technology platforms and a clear definition of legislative intent.
- Efforts have been initiated to approach legislative leadership to clarify specific workflows and outcomes to insure accurate and transparent record management. Raised bill HB 6918 in process to clarify intent.
- Currently the technology approach indicates a Q4 2023 system activation date, with a period to process backlog.

- **CISS Phase 2 Workflow Deployment**

- Platform processing has been enabled to allow for records to be passed back and forth from police departments to courthouses and prosecutors. Out of the 94 PD's currently 20 have adopted the solution based on integration with RMS vendors, of which the state has multiple vendors and ensuring the PD operating environment is functional.
- Efforts are underway to increase workflow adoption with a target date of late Q3 2023 for full adoption (NexGen, AccuCom and IMC RMS vendors)
- RMS vendor Inform to be funded for FY24

- **Other Efforts**

- SB 927 AAC *The State's Criminal Justice Information System* (RMS third party vendor compliance) has cleared committee.
- Strategic Work - Digital Evidence capital project-planning phase with OPM
- Transitioning workforce to CISS 'Operations and Maintenance' phase - conversion of some consultants to State FTEs-OPM/BITS discussions



CJIS-CT Project Score Card as of April 2023

Project	Status	Mitigation	Comment
CISS Phase 2			
Workflow Deployment		Deploy model office with GA4	Developing GA4 plan and CSP rollout of workflow
Search (application, support, and training)		Data latency with WEAPONS, WANTED, and CCH feeds. CISS needs connection to partner agency data sources	'Train-the-Trainer' strategy to accelerate training, CISS Internet access including mobile devices.
RMS vendors – Integration Updates			Additional RMS Vendor needed to meet 90% arrest information through CISS.
Automated Erasures			
Cannabis Erasure			Went live Jan 1, 2023
Clean Slate		CJIS working with partner agencies on schedule improvement opportunities	Assessing impact from new legislation. CJIS requesting additional budget from OPM.
Other Projects			
Operations/Customer-Centric Initiatives			May meeting with Capital region CPCA to discuss CISS status

Complete
 On Plan
 Watch
 Barriers



CJIS-CT: 2023 Vision and Mission

Vision: “Committed to bringing information solutions to the CJ community who are working every day to keep Connecticut residents safe.”

Mission: “Deliver value-added information solutions and consultation for the Connecticut Criminal Justice Community by creating efficiencies, improving organizational capabilities to manage and execute portfolios of initiatives, projects and programs, acting with integrity, and providing collaboration and strategic leadership.”

Guiding Principles

1. High Reliability
2. Safety & Security
3. High Customer Satisfaction and Value
4. Enterprise Perspective
5. Risk Management
6. Shared Accountability
7. Stakeholder Partnership
8. Proactivity
9. Time Management
10. Cost-Efficiency
11. Reuse

Growth Skills

1. Architecture
2. Business Process Re-engineering
3. Automation
4. Data Analytics
5. Project Management (Agile, Waterfall)
6. Formal Change Management methods
7. Governance, Risk, Compliance

Goal	Metrics
Support Completion of Clean Slate Automated Erasures System	On time delivery for historical, High level of collaboration with partner agencies/branches
Deploy CISS Workflow to CSP	Complete deployment of L1 and L2 Workflows by end of year
Deploy CISS Workflow to all NexGen, Accucom and IMC RMS Municipal PDs	On-Time, On-Budget, and In-Scope; Initial Estimate vs. Actual Time and Budget, use of change management techniques
Train all CISS Search Users who are willing and able on an ongoing basis	Customer Satisfaction Survey Scores and percentage trained vs total potential population
Planning for Digital Evidence Management Leveraging CISS	Funding allocation, complete planning, and prepare detailed implementation plan report 6 months after receiving funding
Create Customer User Groups for CISS	Create Users Group, membership list and conduct first meeting in 2023

Key Stakeholders

- CJIS Governing Board-Co-Chairs, Members and Designees
- Connecticut Executive Branch Agencies
- Connecticut Judicial Branch
- Connecticut Legislative Branch-Judiciary Comm/legislation
- Non-Justice Public and Private Organizations e.g. CPCA
- General Public
- CJIS Employee Staff incl IT optimization team
- Functional Partners (DESPP Human Resource, Finance, IT)

CJIS Staff and Partner Support

- Executive Director
- Program Manager
- Business Analysts
- Operations/Infra Managers
- Service Manager
- Communications Lead
- Project Managers
- Law Enforcement Liaison
- Financial Administrative Officer
- Information Security Officer
- IT and Business Professionals at Partner Agencies
- IT Optimization resource providers (BITS)

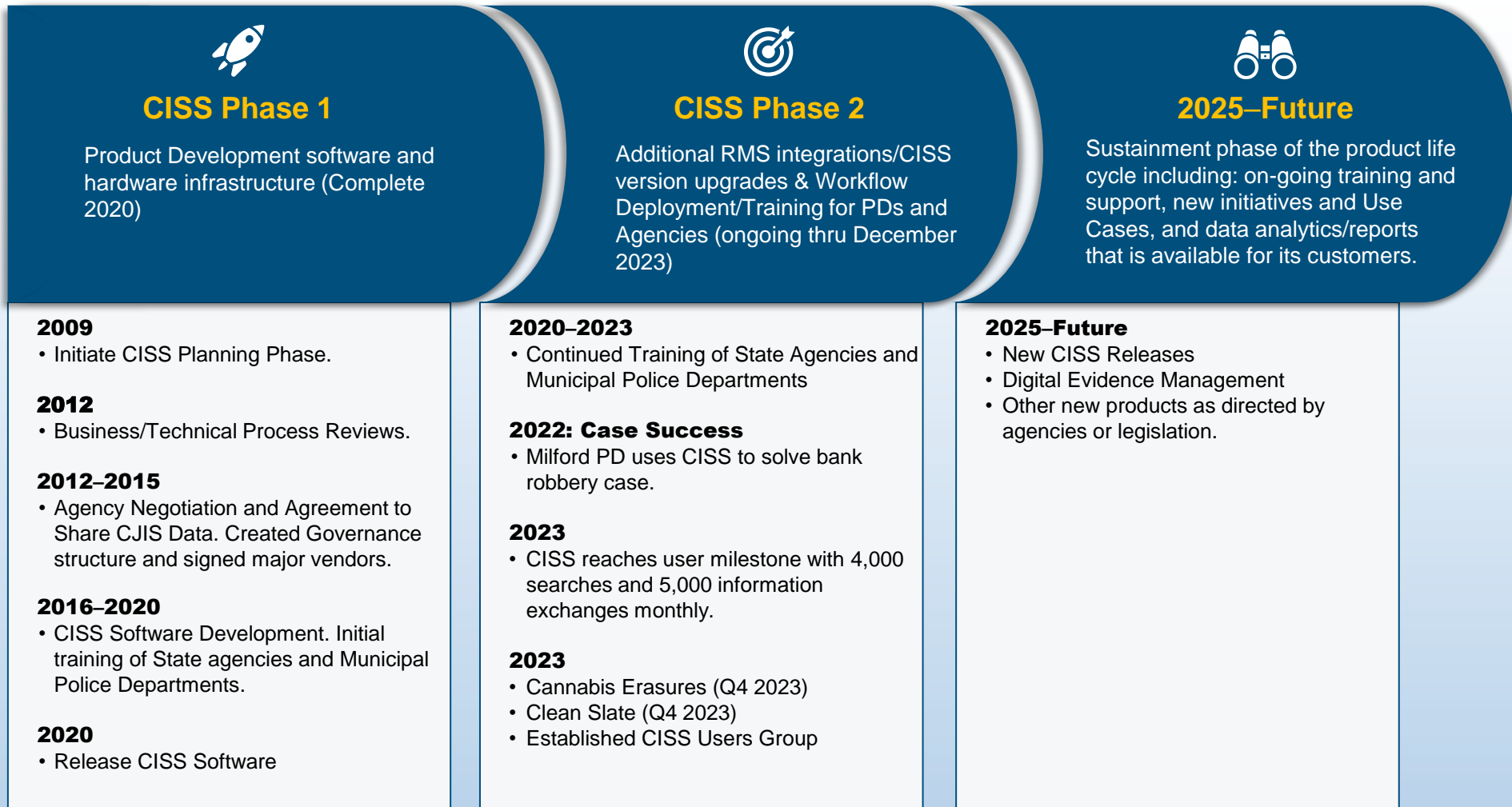
Key CJIS-CT Activities

- Oversee the operations and administration of Criminal Justice Information Systems e.g. CISS
- Establish permanent and ad hoc committees as deemed necessary
- Recommend any legislation necessary for implementation, operation and maintenance of criminal justice information systems
- Data analytics and distribution, consultation
- Perform all necessary functions to facilitate the coordination and integration of criminal justice information systems including new project requests authorized by the Board
- Develop Project proposals
- Define/Maintain Project Portfolio
- Design/Maintain a Risk Management Approach

CT-CJIS can create value in areas that single CJ agencies cannot on their own. That unique value comes with alignment and collaboration.



CISS Project Timeline

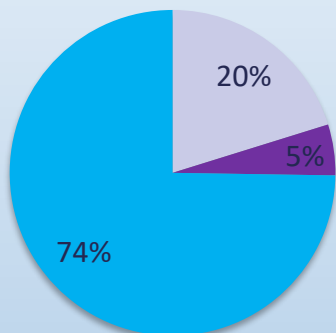




CISS Phase 2: Workflow Deployment

- **Description:** The Workflow will replace current paper-based workflows with electronic messages and documents. L1 and L2 represent different arrest package types.
- **Status:** On Schedule
- **Targeted completion:** 02/2024
- **Budget:** On budget

Phase Completion



L1 Workflow L2 Workflow Remainder

L1: 20/94 or 21% of PDs

L2: 5/94 or 5% of PDs

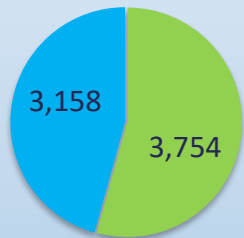
- **Tasks Underway**
 - Complete Paperless Production Certification GA9 PD's
 - Moving to Enabled Early Arrest Notifications (Level I) all PDs in GA4
 - Continue training all CSSD personnel in Pretrial Services and Probation to support statewide deployment of level I services to all NexGen PD's
- **Key Dates/Next**
 - Move GA4 PD's into production of Q2 2023.
 - Complete readiness activities (Training) for GA4 in early Q2 2023.
 - Begin communicating deployment plans for GA23 and GA7 for late Q2 deployment.
- **Risks/Issues**
 - Delays in deployment related to PD readiness and schedule for adoption. Increased escalation to PD leadership.



CISS Phase 2: Search/Connectivity

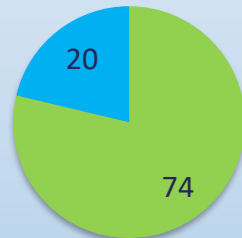
- **Description:** CISS will take data input from criminal justice databases and make it searchable to law enforcement and criminal justice officials with the proper security clearance and credentials. This project is for deploying Search tool to municipal PDs and other agencies
- **Status:** On Schedule
- **Targeted completion:** 4/2025
- **Budget:** On budget

Training Completion 54%



■ Trained ■ Remainder

Municipal-only Connectivity*



■ Connected ■ Remainder

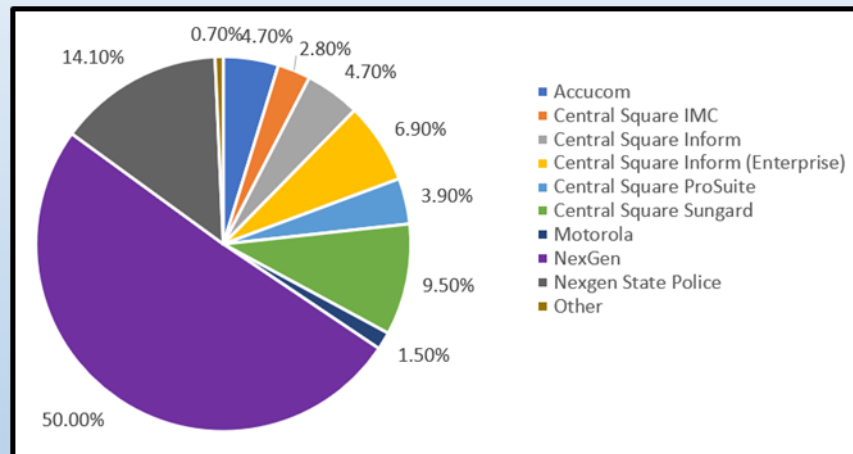
• In the past, municipal and local PD connectivity count was reported by all router sites per agency.

- **Tasks Underway**
 - Group A 100% Complete (10 PDs)
 - CISS Search Internet Access
 - Training CSSD in support of Workflow and CISS Search
 - Initial “Train-the-Trainer” cohort identified (6)
- **Key Dates/Next**
 - Deployment Group J starts on 04/10/2023 (Quarter: 04/2023-06/2023)
 - eCUAR initiative –Automate portions of onboarding process by 12/31/2023
- **Risks/Issues**
 - Stakeholder alignment with schedule
 - ‘Train-the-Trainer’ certification restructuring
 - EOL Router Upgrades
 - Internal Onboarding Team Audits (Data Acquisition)



RMS Vendors – Integration Updates

- **Description:** Police Records Management Systems (RMS) enable law enforcement agencies to store, retrieve, retain, archive, and view information, records, or files pertaining to law enforcement operations.
- **Status:** On Schedule
- **Targeted completion:** Q1 2024
 - NexGen, Accucom, IMC Q1 2024
- **Budget:** On budget (\$1,880,000 total budget)
 - Additional funding for Central Square Inform Requested



- Target is > 90% + of all State of CT Arrests
- Long term tracking is = 94.2%

Tasks Underway

- Early Arrest Notification (EAN) – RMS (Level 1) Deployment is ongoing, 20 PDs currently sending, CT State Police (in final qualifications)
- NexGen - EAN is integrated with LiveScan Interface (> 50 PDs) – L1 Certified. The DESPP project to complete the API interface to allow the RMS (all vendors) to exchange data is active again.
- Accucom is in final development stages for Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO
- IMC is in middle testing stages for Level 2 Certification and will be moving into PD Pilot for Integrated Testing, DCJ, SCO

Key Dates/Next

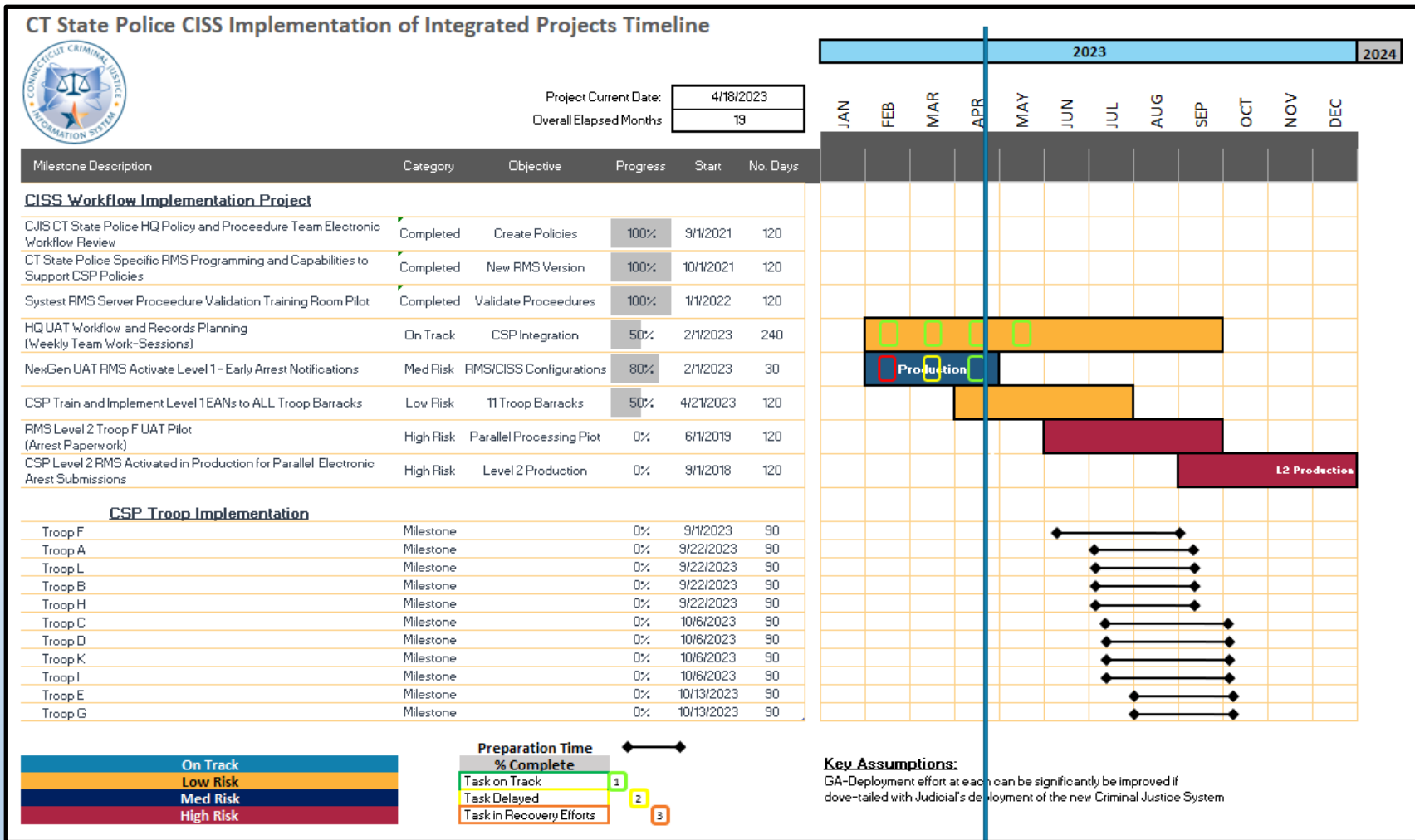
- NexGen Deployment of Level 1 and Level 2 in progress for 2023
- Accucom Development - complete in Q1 2023, Level 2 Pilot in Q3
- Central Square – IMC - complete in Q2 2023, Level 2 Pilot in Q3
- Central Square – Inform - Planning for Contract Creation Phase Q3
- Motorola and Axon – Review and Planning for CISS Integration Development Efforts to begin in Q3/Q4

Risks/Issues

- RISK – the CT State Police Pilot will not be complete by Q3



CSP Workflow Deployment Scorecard



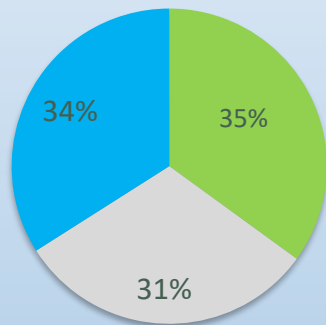
- Integrated Team is working to a project plan and schedule
- Resource Management is active and staffing up
- Fully engaged with the RMS software vendor
- Regularly Scheduled working sessions with open communications



Clean Slate

- **Description:** Under legislation, Section 54-142a of PA 22-26, persons with criminal convictions will have certain records erased automatically after a set period of time. Operation of law is construed as Automated Erasure in the context of systems specifications used to develop and support technology components that implement the Clean Slate statute
- **Status:** On Schedule
- **Targeted Completion:** Q4 2023
- **Budget:** On budget (\$6.335M total budget-all agencies)
 - CJIS-CT Budget under review

Task Completion



■ Complete ■ In-Process ■ Not Started

Tasks Underway

- DESPP Vendor, Idemia – Developing Offender Docket Matching to support DOC Sentence Discharge
- CJIS-CT development team working on final leg of the SDDB (Sentence Discharge Database) and Clean Slate Eligibility Service Subsystem
- SDDB System Integration Testing In Progress – Application processing and CSSD, DOC, and SCO Discharge message exchanges

Key Dates/Next

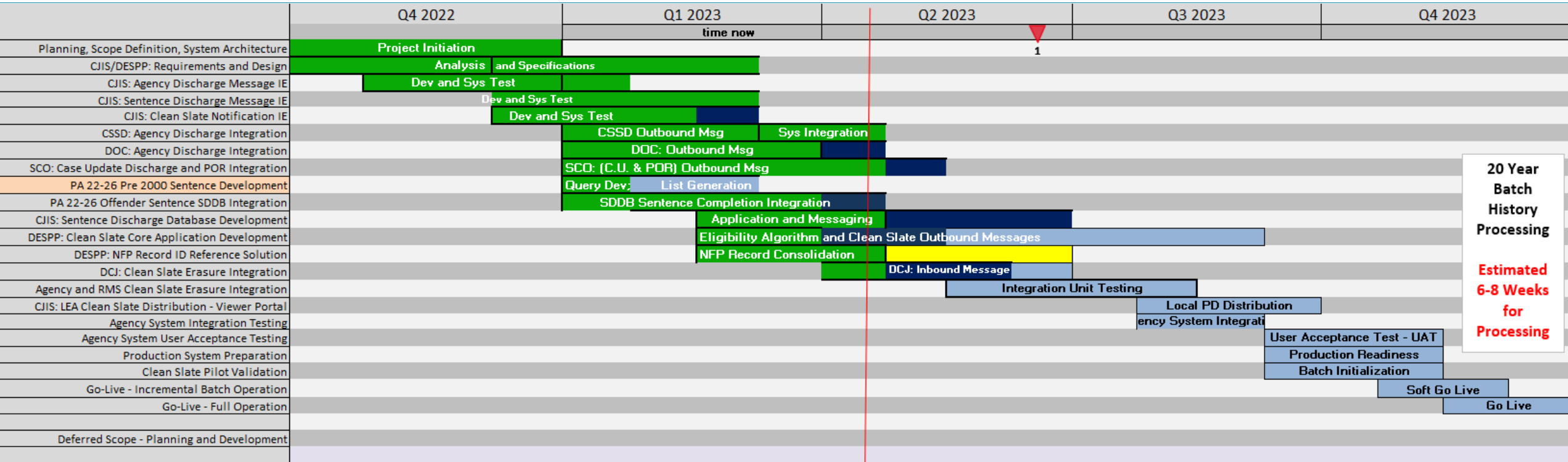
- Complete final leg SDDB scope including RB 6918 legislation changes (5/5/2023)
- Complete Multi-Agency SDDB system integration and coordinated testing (6/15/2023)

Risks/Issues

- Offender Matching processing in CCH is identified as a possible source of data quality issues for clean slate eligibility determination leading to manual data review
- Project stakeholders requested guidance from the next Legislative session on a path forward regarding pre-2000 sentences in order to reduce scope complexity
 - *Will be remediated by implementation of RB 6918*



Clean Slate – Project Timeline



20 Year Batch History Processing
Estimated 6-8 Weeks for Processing

Green: Complete
Not Started
Blue: In Progress
Yellow: Delayed
Red: Overdue
Policy Decision: ▼

Key Policy Decisions:
1. New Clean Slate Legislation – Signed into Law, Approved Project Scope

Target **Go-Live Date**
Assuming no delays or changes to project scope
Q4, 2023



CJIS Special Projects & Analytics



Agency Name	CISS Search	CISS Workflow	CJIS Analytics	Current Status
DMV - Driver Services IB-53/Judicial CR-39	✓		✓	Complete - Ended
DMV - Monitoring Driver Instructors	✓		✓	Complete - Ended
DOC & DMV MVP Dispositions		✓	✓	Complete - Ended
OPM – New Arrests Report & DCJ - Docket Reports			✓	Complete - Ended
New Agency Onboarding - Departments of DCP, DSS, DRS	✓			Active
Combined CJIS/COLLECT Routers	✓	✓		Deployment (98% +) PD LANs - Active
CT Sentencing Commission (SA 19-17) – Study Disparities in Pretrial & Sentencing Outcomes			✓	Part 1 Complete Part 2 – Complete Complete – Ended Part 3 (new) - In Process
State Marshals Self Service Portal (C.G.S §14-10 & C.G.S §6-38a)			✓	Ver. 1 LIVE - Complete Ver. 1.5 - Active
Criminal Record Erasure Reporting (PA 21-32, PA 21-33)		✓	✓	Active
Police Use of Force Transparency (PA 19-90)		✓	✓	Phase 1 Complete Phase 2 – Complete Phase 3 - Active
CISS Search Available via Internet	✓			In Production Pilot
DOL – Incarceration Validation Portal/Data Exchange (DOC)	✓	✓	✓	Active
CISS Workflow Tracking, Delivery & Recovery Dashboard		✓	✓	Complete - Ended
Electronic CISS User Access Request (eCUAR) Onboarding Workflow	✓		✓	Active

Green highlight indicates new changes.

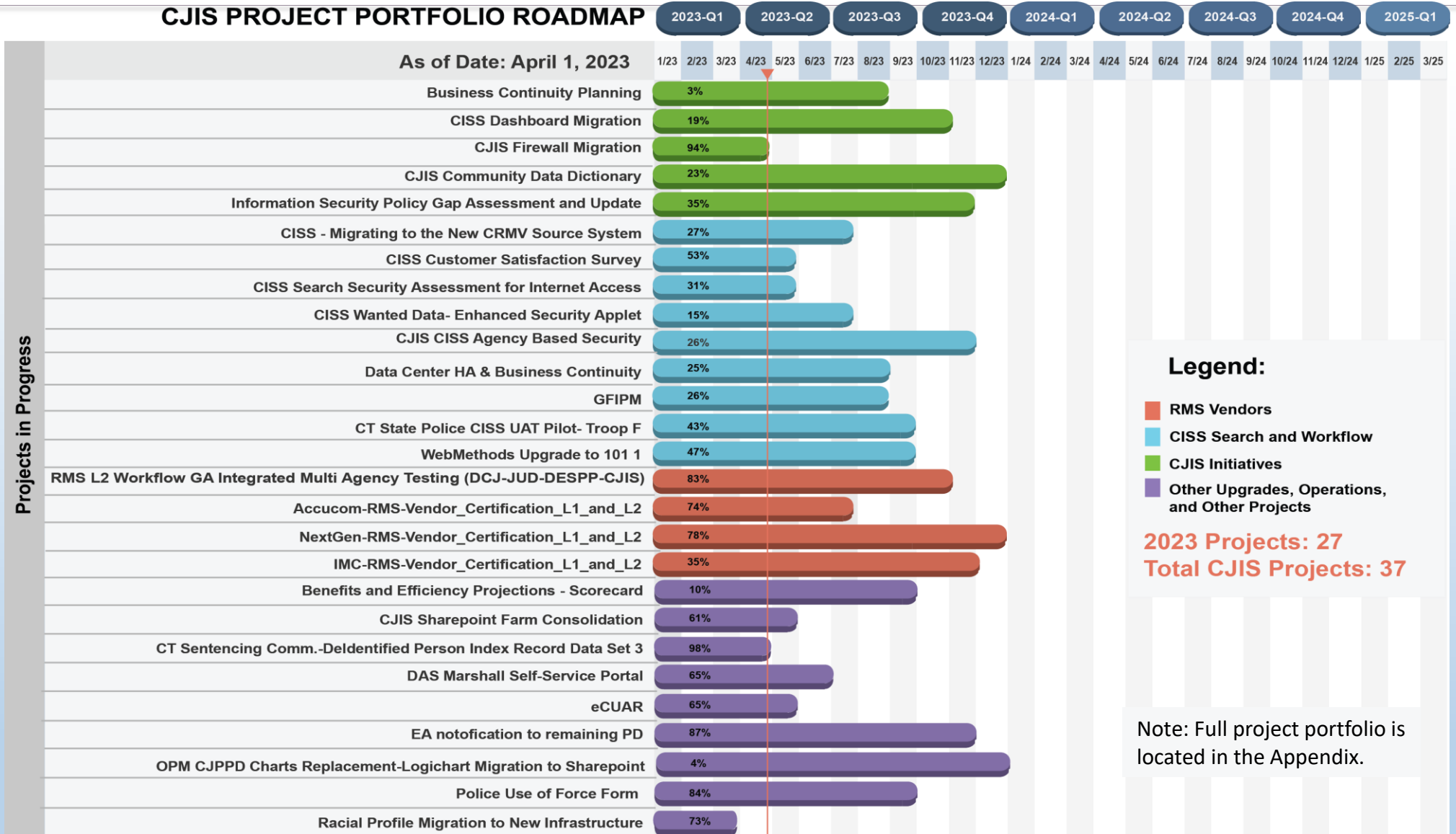
Other Notables:

- Racial Profiling Upgrade,
- BOPP & DESPP Data Exchanges



CJIS-CT Project Portfolio

CJIS PROJECT PORTFOLIO ROADMAP





CJIS –CISS Source Systems Status (S3) Report (cont'd)

Source System	Description	Branch or Agency Partner	Connection to CISS	Comment
Arrest Data	Data on arrests from municipal PD Record Management Systems	Multiple MPD		We are midstream of RMS connection -currently at 78%, goal is 90%+
Driver and Vehicle Registration	Integrated vehicle and licensing system	DMV		
MNI/CCH	Master Name Index / Computerized Criminal History	DESPP		Project to connect to new DESPP server for CCH is in process, est May 2023 comp
WEAPONS	Information Management System for tracking gun licenses	DESPP		Stale data since July 2021, requires connection to new DESPP server
SOR	Sex Offender Registry	DESPP		Look at cost to access-can this be re-negotiated?
Arrest Data (CSP)	Data on arrests from CSP Record Management Systems	DESPP		L1 go live 3/1. Working on L2 deployment plan, meetings in place
WANTED	Data for state and federal Wanted persons.	DESPP		Wanted Data is in production through CISS Search, but only available through COLLECT terminals. The ask is to configure the system to provide Wanted Data to non-COLLECT terminals.



Complete



On Plan



Watch



Barriers



CJIS-CT Transition from Deployment to Steady State Phase

- **Description:** As CJIS-CT and our partner agencies complete the deployment of CISS Workflows for NexGen, Accucom and IMC by early 2024, CJIS will have transitioned to a “steady state” operational and maintenance phase.
 - Additionally, we will maintain a build, test and deploy capability for new release of CISS and other current systems.
 - Current effort to transition consultant positions to state positions to retain critical domain knowledge.
 - New significant projects will need funding.
- **Status:** On Schedule
- **Targeted completion:** 6/30/24 of key initiatives
- **Budget:** FY23 On budget (Detail break down in Appendix)
 - Additional funding for RMS Inform (used by Hartford, Darien, New London Stamford, Waterford and Westport Police Depts.) is being requested.

Transition to Steady State Key Steps

Build, Test Deploy CISS State-wide

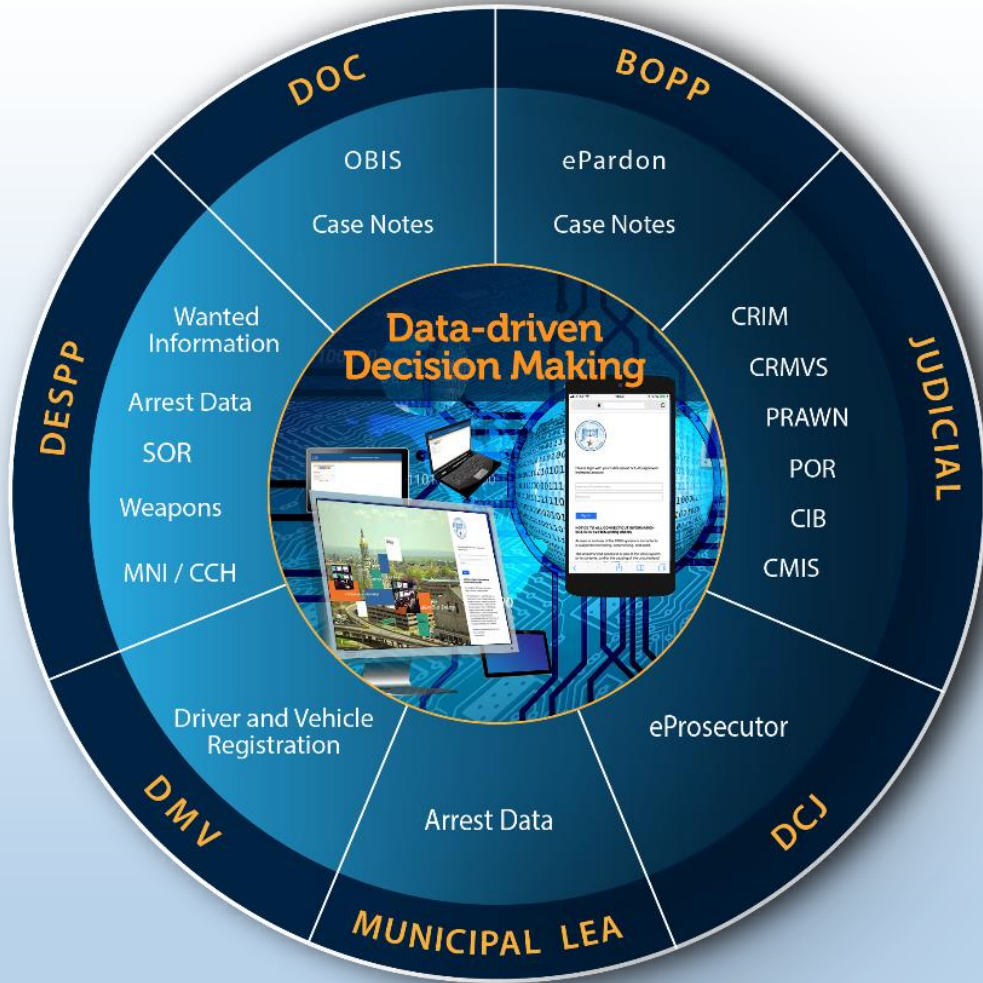
Transition to:
* Planned Releases
* Key Consultants Positions to State Positions

Steady State:
* Operational Support with 99.9% Uptime
* New CISS Releases & CJIS-CT Projects

- **Tasks Underway**
 - Convert key consultant positions to state positions.
 - Freeze CISS code and have planned periodic release.
 - Form CISS User Group to provide feedback for new release.
 - Complete documentation and SOP of CISS Systems.
 - Complete application upgrades.
 - Work with OPM for FY24 & FY25 funding for steady state.
 - **NEW** – CJIS internal security audit based on FBI and CT security policies.
- **Key Dates/Next**
 - Work with OPM to get steady state funding approved by 6/30/23.
 - **NEW**- Interviews are being schedule to backfill ITA2 position due to retirement
- **Risks/Issues**
 - Critical domain knowledge lost with consultants leaving.



CJIS-CT Governing Board 2023 Meeting Schedule



Next Meeting

July 27, 2023

For questions and comments email
CJIS.HelpDesk@ct.gov

CISS Dashboard
<https://dashboard.cjis-ciss.ct.gov>



Appendix-Reference Material



CISS Operations Scorecard

Metric	Target	Owner	Frequency for Review	Nov 2022	2022 YTD	Comments
Help Desk-Tickets	5 days MTTR Mean Time to Resolve	Pat D.	Monthly			Currently 10 days
Capacity Management	System capacity	Anatolie	Monthly			Hardware, applications, and licenses
Availability Management (OM reading)	System uptime 99.9% (availability of servers for all environments, excluding scheduled downtime)	Anatolie, Archana	Monthly			Current uptime at 98.6%
Endpoint Management	SCCM up to date	Anatolie, Archana	Monthly			Current and up to date
End of Life (EOL) Management	EOL systems identified and managed	Anatolie, Archana	Monthly			All identified, current update to SharePoint (project)
Security-Unpatched Vulnerabilities	None	Anatolie, Archana	Monthly			Monthly patch 1 week behind plan
RMS Connectivity for CISS Workflows	Router connectivity to CISS	Archana	Monthly			Router connectivity tracking for CISS Workflow.
Time to onboard-PD (days)	Metric is number of days between the first police officer trained and the last, inclusive, as Service Excellence Initiatives	Sazara	Monthly			Metric added to onboarding audit tracking sheet on 12/7/2022. Goal is 3 months to onboard.
Time to onboard-single user (days)	First use date-training date	Sazara	TBD			Report development in progress.

Meeting Spec

Watch

Barriers



CISS FY23-FY24

General Fund Operational Budget Summary

CISS General Fund Operational Budget Summary				
		FY 23 Actual		FY 24 Governor's Recommended Budget
CJIS-CT General Fund Budget	\$	4,990,355	\$	4,990,355
CJIS-CT FY 2022 General Fund Budget	\$	850,193	\$	
CJIS-CT Centralized IT Staff (DAS-BITS)	\$	775,802	\$	775,802
Total Operational Funding for CJIS-CT	\$	6,616,350	\$	5,766,157



CISS FY 23

Bond Commission Approved Allocations

CISS FY 23 Bond Commission Approved Allocations		
Approved Allocations	Amounts	
Bond Funds from June 2011 to June 2020 Inclusive for Phase 1	\$	60,920,000
CJIS-CT Appropriated Bond Funds for CISS Phase 2 of \$8.9M	\$	8,900,000
Total Bond Funds for Phase 1 and Appropriations for Phase 2	\$	69,820,000
Expenses	Amounts	
CISS Phase 1 Expenses	\$	57,762,963
Bond Funds Expended from July 2020 - December 2022 Inclusive for Phase 2	\$	\$ 10,672,274
Total Costs for CISS Phase 1 and Phase 2	\$	68,435,237
Remaining Bond Funds for CISS Phase 2 Deployment (Unincombered funds increased from last quarter)	\$	1,384,763



Clean Slate Project Financials as of 04/27/23

Clean Slate Project Financials as of 04/27/2023

Agency	IT Capital Investment Request		Operating Request	
CJIS-CT	\$	922,876	\$	184,000
DESPP	\$	2,205,656	\$	841,272
Judicial	\$	250,740	\$	840,570
DOC	\$	335,000	\$	655,000
DCJ	\$	100,000	\$	0
Totals	\$	3,814,272	\$	2,520,842
Total for All Funding Sources			\$	6,335,114

Note: DESPP and Judicial have carry forward funds of \$1.150M

Key Points:

- IT Capital Investment Committee provided funding requested of \$3,814,272 to agencies listed above.
- Change request order has been received by Idemia and is being reviewed for next steps.



CISS Key Project Risks & Mitigation

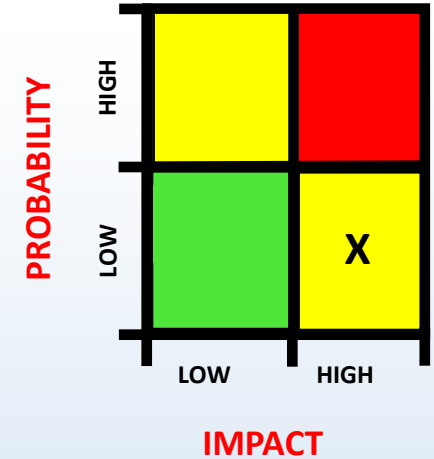
#1 RMS Vendor Participation Does Not Provide 90% + of All Arrests to CISS

Impact:

- CJIS agencies will have to support both the CISS Digital workflows and a significant amount of the legacy paper-based workflows with the current resources. This outcome may not be supportable in the long term.

Mitigation:

- Contract largest RMS vendors with CISS to get 90%+ arrest information in the state. NexGen, Accucom and now IMC started connectivity work as well. CJIS is negotiating with Central Square to connect on additional RMS vendors Systems to CISS.
- Support Law Enforcement Agencies (LEAs) to migrate to RMS vendors connected to CISS.
- CISS Connectivity required to be Standard in CT Contracts and add in new legislation.
- Create CJIS-CT and RMS vendors committee to discuss, plan and coordinate beneficial initiatives.





Clean Slate Key Project Risks & Mitigation

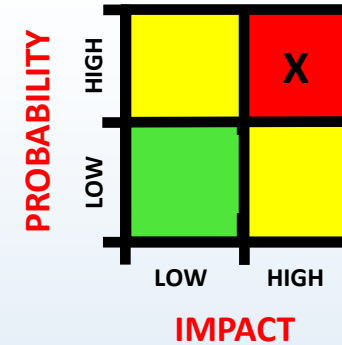
#1 January 1, 2023, Effective date for PA 21-32/33 yields an absolute project go-live date with commensurate intermediate milestone dates. Slippage of any critical path project deliverable jeopardizes meeting the legislatively imposed deadline.

Impact:

- Potential non-compliance with the complete requirements of this statute for 1/1/24. A phased delivery of requirements may be needed.

Mitigation and Contingency:

- CJIS-CT State Partner Agencies have requested a change in the Legislation language for Clean Slate to allow flexibility in the delivery timing. Additionally, CJIS-CT and CJIS Agency Partners are streamlining the work to produce the automated erasure first by 1/1/2024 and the manual erasures to follow.



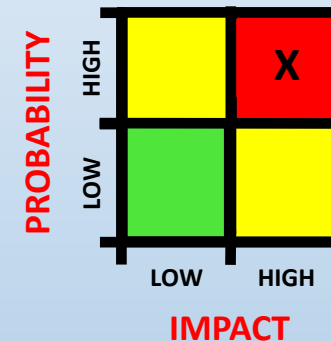
#2 Data availability and data quality issues may exist that require workarounds and/or scope modification.

Impact:

- Delays and/or inability to meet exact legislative requirements may follow from discovery of data issues in existing systems.

Mitigation:

- Discovery process will include data analysis and cleansing required for automation implementation. Manual batch processing options to assist agencies with non-automatable offense erasure determination have been identified and are under review by stakeholders.





Clean Slate Key Project Risks & Mitigation

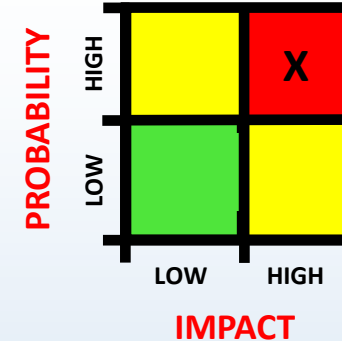
#3 CCH non-fingerprint supported arrests: An inability to match offenders with all related dockets to determine the latest date of conviction could produce inaccurate Clean Slate eligibility results.

Impact:

- Potential for a large set of records requiring manual intervention and processing exists.

Mitigation and Contingency:

- DESPP is leading the effort to improve offender consolidation matching via reconciliation of data with external systems



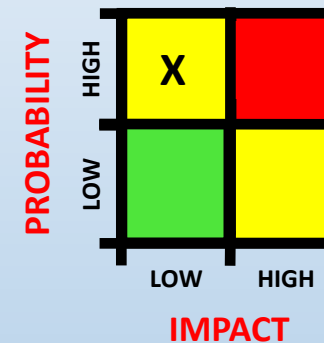
#4 Legacy Systems and Data: DOC legacy data presents challenges for inter-agency processing related to both Offender Docket Matching supporting Offender Discharge and Erasure Processing upon receipt of Clean Slate Erasure Notifications

Impact:

- Offender Docket Matching during DOC Discharge may under or over-match depending on the quality of data available
- Erasure Notifications received by DOC may require manual process to complete

Mitigation and Contingency:

- On-going data reconciliation and remediation process in CCH offender data





CJIS Information Sharing System Workflow Components

CJIS Workflow Components	Status	Release		Date
Early Arrest Notices	In Production	Release 11	✓	
Arrest Paperwork	In Production	Release 11	✓	
Schedule Notification	In Production	Release 11	✓	
Disposition (Erasure)	In Production	Release 11	✓	
Case Update	In Production	Release 11	✓	
CIB Infraction Disposition Exchange	In Production	Release 11.4	✓	
DCJ Document Service Exchange	In Production	Release 11.4	✓	
Cannabis Legislation - Case Update	In Production	Release 11.4	✓	
Clean Slate Erasure Notifications	In Production	Release 11.4	✓	
Parole Decision	On Hold	Future Release		TBD
Release Decision	On Hold	Future Release		TBD
Pardon Decision	On Hold	Future Release		TBD
Continuance Mittimus	On Hold	Future Release		TBD



Statewide JD Workflow Deployment NexGen RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	Mitigation Action Items
Middlesex	GA9-Middletown	Complete	Complete	Complete	Clinton	Cromwell	Portland	East Hampton	Middletown	Troop F	Old Saybrook			Coordinate with Old Saybrook on date
Firewall/Open														
L1 Workflow					9/30/2019	7/28/2022	2/17/2023	2/22/2023	12/15/2021					
PD W/F Training					Pilot PD	2/14/2023	3/9/2023	3/7/2023	Pilot PD					
L2 Workflow					8/27/2022	1/20/2023	4/13/2023	2/24/2023	2/10/2023	8/29/2023	9/1/2023			Requires RMS Software Modification - Due 4/24/23
Waterbury	GA4-Waterbury	Complete	4/14/2023	TBD	Naugatuck	Middlebury	Watertown	Wolcott	Waterbury	Troop A				
Firewall/Open					4/11/2023									
L1 Workflow														
PD W/F Training														
L2 Workflow					4/28/2023	5/5/2023	5/12/2023	5/19/2023	5/26/2023	9/22/2023				
New Haven	GA-23 New Haven	TBD		TBD	Guilford	Branford	North Branford	East Haven	Woodbridge	Madison	New Haven	Troop I		
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					6/9/2023	6/16/2023	6/23/2023	6/30/2023	7/7/2023	7/14/2023	7/21/2023	10/6/2023		
New Haven	GA-7 Meriden	TBD		TBD	Cheshire	Wallingford	Hamden	Meriden						
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					6/30/2023	7/7/2023	7/14/2023	7/21/2023						
New Britain	GA-15 New Britain	TBD		TBD	Southington	Rocky Hill	Bristol	Plainville	Newington	Wethersfield	Berlin			
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					8/4/2023	8/11/2023	8/18/2023	8/29/2023	9/1/2023	9/8/23	9/15/2023			
Ansonia/Milford	GA-5 Derby	TBD		TBD	Shelton	Ansonia	West Haven	Stratford						
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					8/11/2023	8/18/2023	8/29/2023	9/1/2023						
Litchfield	GA-18 Torrington	TBD		TBD	Troop L	Troop B								
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					9/22/2023	9/22/2023								

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment NexGen RMS (Continued)

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	PD4	PD5	PD6	PD7	PD8	PD9	Mitigation Action Items
New London	GA-21 Norwich	TBD		TBD	Troop E									
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/13/2023									
Windam	GA-11 Windam	TBD		TBD	Willimantic	Troop D								
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/6/2023									
Hartford	GA-14 Hartford	TBD		TBD	Farmington	Avon	Canton	West Hartford	Bloomfield	Enfield	Windsor	East Windsor	Simsbury	
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/13/2023	10/20/2023	10/27/2023	11/3/2023	11/10/2023	11/17/2023	11/24/2023	12/1/2023	12/8/2023	
Tolland	GA-19 Tolland	TBD		TBD	Troop K	Troop C	Vernon							
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/6/2023	10/6/2023	10/13/2023							
Hartford	GA-12 Manchester	TBD		TBD	Manchester	South Windsor	East Hartford	Glastonbury	Troop H					
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/27/2023	11/3/2023	10/10/2023	11/17/2023	9/29/2023					
Danbury	GA-3 Danbury	TBD		TBD	Danbury	Bethel	Ridgefield							
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					11/3/2023	11/10/	11/17/2023							
Fairfield	GA-2 Bridgeport	TBD		TBD	Troop G	Fairfield	Trumbull	Monroe	Bridgeport					
Firewall/Open														
L1 Workflow														
PD W/F Training														
L2 Workflow					10/13/2023	12/1/2023	12/8/2023	12/15/2023	12/22/2023					



Statewide JD Workflow Deployment Accucom RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
Tolland	GA-19 Tolland	TBD		TBD	Coventry			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/1/2023			
Ansonia/Milford	GA-2 Milford	TBD		TBD	Seymour	Derby	Orange	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/15/2023	9/22/2023	9/29/2023	
Stamford	GA-1 Stamford	TBD		TBD	Weston			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/13/23			
Litchfield	GA-18 Torrington	TBD		TBD	Thomaston	Winsted	Torrington	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/2023	10/27/2023	11/3/2023	
New Britain	GA-15 New Britain	TBD		TBD	Plymouth			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/17/2023			
Fairfield	GA-2 Bridgeport	TBD		TBD	Easton			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/1/2023			
Hartford	GA-14 Hartford	TBD		TBD	Windsor Locks			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/15/2023			
Danbury	GA-3 Danbury	TBD		TBD	Redding			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/29/2023			

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Statewide JD Workflow Deployment IMC RMS

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
Windam	GA-11 Windam	TBD		TBD	Plainfield	Putnam		
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/1/23	9/8/23		
New London	GA-10 New London	TBD		TBD	Groton City	Groton Long Point	Stonington	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/22/23	9/29/23	10/6/23	
New London	GA-21 Norwich	TBD		TBD	Ledyard			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/23			
Litchfield	GA-18 Torrington	TBD		TBD	New Milford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/3/23			
New Britain	GA-15 New Britain	TBD		TBD	New Britain			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/10/23			
Hartford	GA-12 - Manchester	TBD		TBD	Granby	Suffield		
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					11/24/23	12/1/23		
Danbury	GA-3 Danbury	TBD		TBD	Brookfield			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/22/23			

Green = On track
 Yellow = Watch
 Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



Statewide JD Workflow Deployment

Inform RMS - Pending Contract

JD	GA	CSSD Trained	SCO Trained	DCJ Trained	PD1	PD2	PD3	Mitigation Action Items
New London	GA-10 New London	TBD		TBD	Groton City	Groton Long Point	Stonington	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					9/22/23	9/29/23	10/6/23	
New London	GA-21 Norwich	TBD		TBD	Ledyard			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					10/20/23			
Stamford	GA-1 Stamford	TBD		TBD	Stamford	Darien	Westport	
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					12/22/23	12/29/23	1/5/24	
New Haven	GA-7 Meriden	TBD		TBD	Meriden			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					1/12/24			
Fairfield	GA-2 Bridgeport	TBD		TBD	Milford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					1/26/24			
Hartford	GA-14 Hartford	TBD		TBD	Hartford			
Firewall/Open								
L1 Workflow								
PD W/F Training								
L2 Workflow					2/16/24			

Green = On track
Yellow = Watch
Red = Barriers

Yellow and Red need a date for closure. If not started just put planned date in cell. Completion date column is date for entire GA. Mitigation is general statement about how to cure Yellows and Reds. We review as management team 2x a week.



RMS Vendor Status

ELECTRONIC ARREST PACKAGE– RMS LEVEL 2

CISS Integration- RMS Arrests by Percentage (%)

- Currently working with these RMS Vendors:
 - NexGen is 64.1%
 - Accucom is 4.7%
 - Central Square IMC is 2.8%
 - **71.6% + of all State of CT Arrests will be able to go through CISS electronically**
- Working to engage additional RMS Vendors
 - Central Square Ongoing-Scope is 25.0%
 - SunGuard/One Solution is 9.5%
 - Inform Local PDs is 4.7%
 - Inform Enterprise (Hartford PD) is 6.9%
 - Motorola (Norwich PD) is 1.5%
 - Axon TBD
- Inform + SunGuard + Motorola = additional 22.6%

RMS Vendor	Segment	Vendor % of CT Arrests (2021)	Vendor % of CT Arrests (2022)	2022 % Running Total
NexGen	Local PDs	47.7 %	50.0 %	50.0 %
NexGen CSP	CT State Police	17.7 %	14.1 %	64.1 %
Accucom	Local PDs	4.2 %	4.7 %	68.8 %
Central Square	IMC – Local PDs	3.7 %	2.8 %	71.6 %
Central Square	Inform – Local PDs	12.7 %	4.7 %	76.3 %
Central Square	Inform (Ent.) – Hartford PD	N/A	6.9 %	83.2 %
Central Square	Sunguard (One Solution) – Local PDs	9.3 %	9.5 %	92.7 %
Motorola	Premier 1 – Local PDs	N/A	TBD (1.5%)	94.2 %
Central Square	Pro Suite – Local PDs (no integration)	N/A	3.9 %	N/A

Target is > 90% + of all State of CT Arrests will be able to go through CISS electronically

- Long term tracking is 71.6%+22.6% = 94.2%



CISS Search Municipal Router Connectivity* & Training Progress

2021- Present Onboarding Season*

*2021-Present Season is an auditing and onboarding period, connecting new agencies/locations to CISS Search AND assessing the current network health and type of connectivity of agencies/locations that were onboarded from 2020 and prior years

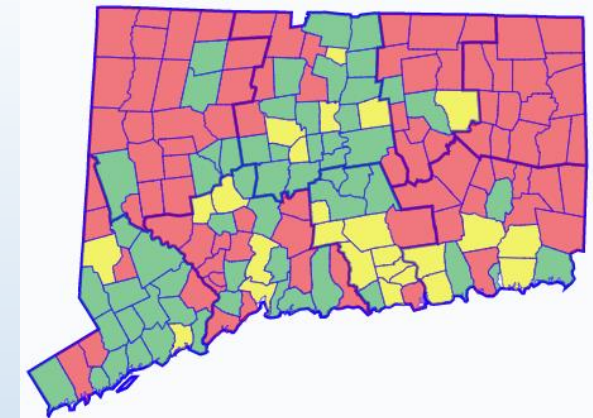
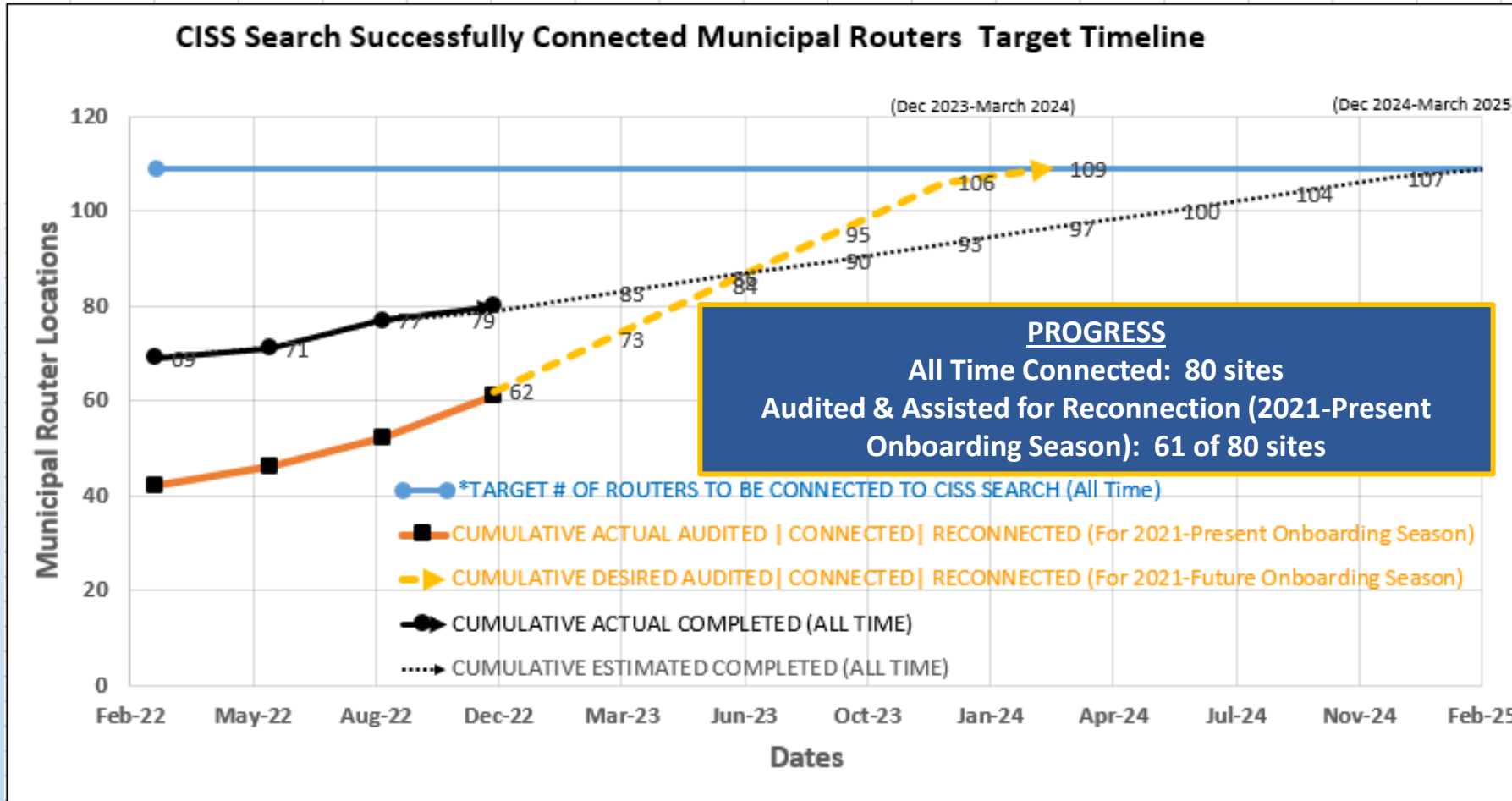
Group Audited and Onboarded in 2021-2022 Season	Group Size (# of Municipal Locations)	Connectivity (Health Score)	Connected (100% complete)	Training (Health Score)	Training (100% Complete)	Comments	
Group B: Apr-June 2021	6		100%		83%	Awaiting 1 PD Response	 On Schedule
Group C: July-Sept 2021	6		86%		67%	Awaiting connectivity approval from 1 PD Awaiting Training Completion from 4 PDs	 Watch
Group D: Oct-Dec 2021	10		100%		41%	Awaiting Responses from 6 PDs and 1 Dispatch Center	 Barriers
Group E: Jan-Mar 2022	7		100%		64%	Awaiting Responses from 2 University PDs and 1 Municipal PD	
Group F: Apr-June 2022	5		90%		52%	Awaiting Responses from 2 PDs and 1 Dispatch Center	
Group G: July-Sept 2022	9		100%*		72%	*Change Control Audit to be performed. 1 PD may be disconnected. Awaiting training confirmation from 3 PD Chiefs.	
Group H: Oct-Dec 2022	8		88%		73%	Awaiting Connectivity Response from 1 PD Awaiting training completion from 3 PDs	
Group I: Jan-Mar 2023	4		25%		46%	Awaiting responses from 3 PDs	



Municipal Police Departments: Router Connectivity

Phase 1 Targeted Goal: 94 Municipal PDs

Phase 1 and 2 (All Time) Targeted Goal: 109 Municipal Locations

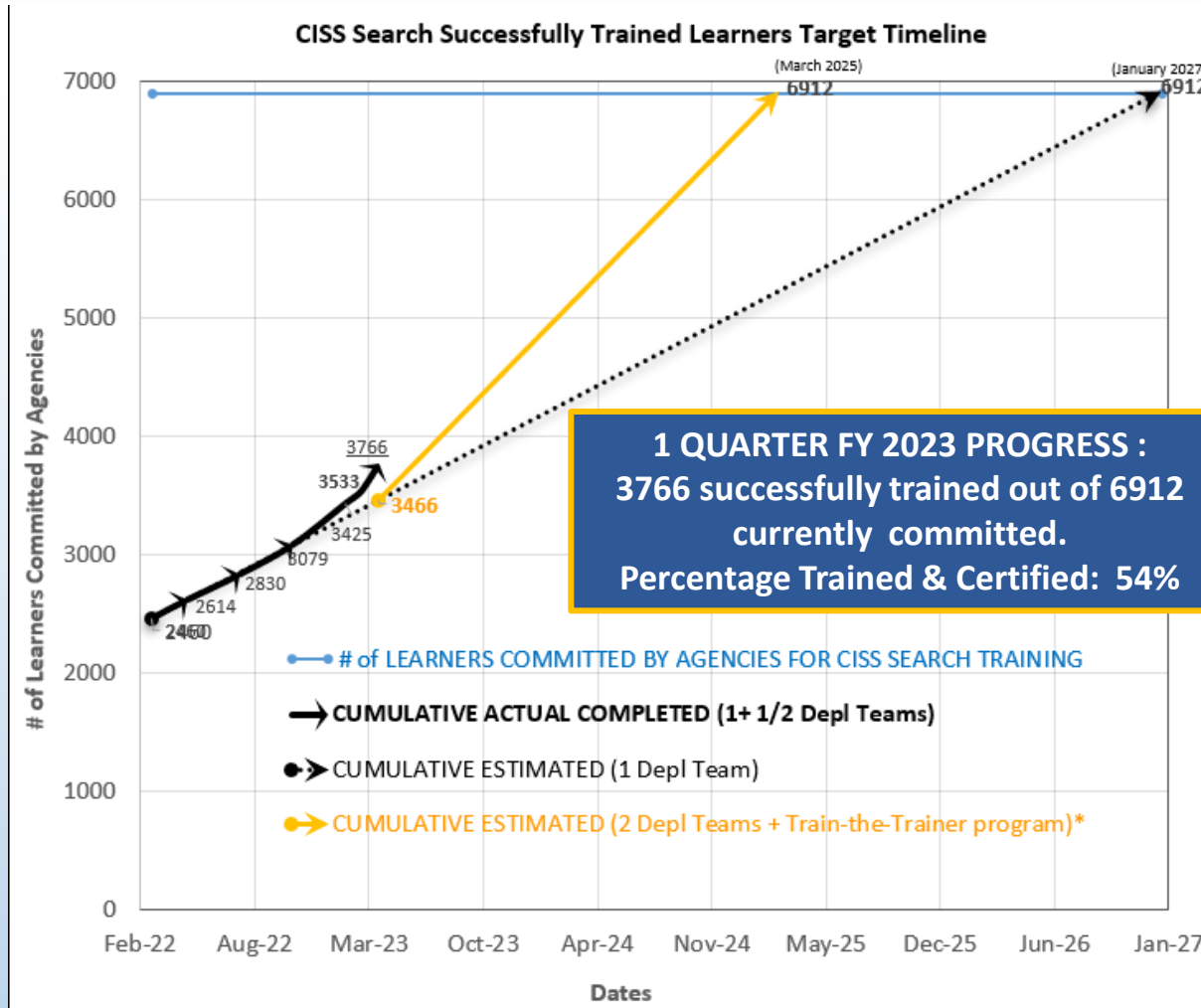


- This chart does not include criminal justice agencies and State Police that do not require a CJIS router. After validating, CJIS will include those agencies on a chart showing all locations connected to CISS Search.
- The targeted focus is the gold line for municipal router successful connectivity completion.



Projections: CISS Search Training & Certification

Goal: 6912 Successfully Trained & Certified



Risks:

1. 6912 goal decreases as agencies appoint fewer, key people as the main CISS searchers on behalf of the entire agency/unit.
2. 6912 goal decreases if agencies continue reporting staffing and financial risks
3. Establishing relationships, trust, and CISS familiarity with new assigned agency command staff takes three months to 1 year to receive training approvals
4. CISS onboarding for non-cadet State Police cannot occur until DESPP completes State Police audits

Mitigations:

1. CJIS is working with agencies to determine their CISS Search authorizing criteria with current staff turnover
2. CJIS is working with agencies to determine an achievable shorter-term targeted timeline and longer-term, ongoing timeline: CJIS will continue to work with agencies to onboard onto CISS Search after the short-term goal is met
3. eCUAR initiative –Automate portions of onboarding process for increased ease of use and desired decrease in onboarding time
4. CJIS is meeting with DESPP officials to obtain a timeline of initiation and completion for State Police Audits

* Train the Trainer - Based on approach used on OBTS initiative



Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule

Group A: Jan-Mar 2021 (10 Locations)		Group B: Apr-June 2021 (6 Locations)		Group C: July 2021 (GA9) (7 Locations) (6 Municipal + 1 State Police Agencies)	
AGENCY		AGENCY	REMAINING TASK	AGENCY	REMAINING TASK
Avon		Coventry		Clinton PD	Training
Branford		Groton Town PD		Middletown PD	
New Haven		Naugatuck PD		Portland PD	Training
East Lyme		South Windsor		East Hampton PD	
West Hartford		Suffield PD	Training	Troop F	Approval of Completion
Westport		Bridgeport PD		Cromwell PD	Training
Windsor				Old Saybrook PD	Connectivity Training
Bristol				* Group C was on pause for Workflow. Restarted as of March 2023.	
State Capitol					
DMV					
Group D: Oct-Dec 2021 (10 Sites)		Group E: Jan-Mar 2022 (11 Sites) (7 Municipal Local Agencies*)			
AGENCY	REMAINING TASK	AGENCY	REMAINING TASK		
Watertown PD	Training	Stonington PD*	Training		
Danbury PD	Training	Greenwich PD*			
East Hartford PD	Training	CCSU PD*	Training		
East Windsor PD		Vernon PD*			
Enfield PD		Norwich PD*			
Waterbury PD	Awaiting Confirmation of Completion	UCONN Univ.-Storrs*	Awaiting Confirmation of Completion		
Wilton PD	Awaiting Confirmation of Completion	UCONN Health Center (Farmington)*	Awaiting Confirmation of Completion		
Woodbridge PD		UCONN Avery Point	See UCONN Storrs		
Middletown ECC	TBD	UCONN Hartford	See UCONN Storrs		
Simsbury PD	Training	UCONN Stamford	See UCONN Storrs		
		UCONN Waterbury	See UCONN Storrs		
*UCONN Storrs and Health Center are treated as separate agencies for onboarding purposes.					

- All IT connectivity and training onboarding is complete.
- Onboarding awaits completion
- Awaiting audit for the 2021-present day Customer Service Excellence Season

^a Audits determine whether formerly onboarded agencies still have connectivity to CISS Search, whether their IT networks have changed, whether they need help reconnecting to CISS Search, what staff changes have occurred, introductions to CJIS and CISS Search to new key agency executives, key agency contacts to continue training, paperwork updates where needed, which agency staff should be deactivated in CISS Search, and/or agency heads' approval that onboarding should be considered complete. For new agencies, audits determine agencies' qualifications to onboard, key agency contacts for onboarding, whether the sites have the equipment to onboard to CISS Search, whether they have the human resources and time to onboard to CISS Search, what assistance is needed to help agencies connect to CISS Search, paperwork and approvals to train and certify staff, rosters, and more.



Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule

Group F: Apr-June 2022 (5 Locations)		Group G July –Sept 2022 (9 Locations)		Group H Oct-Dec 2022 (8 Locations)	
AGENCY	REMAINING TASK	AGENCY	REMAINING TASK	AGENCY	REMAINING TASK
New Milford PD	Awaiting an upgraded router Training	Berlin PD		Stratford PD	Connectivity
Brookfield PD	Training	Manchester PD		Farmington PD	
Orange PD		Hartford PD		Rocky Hill PD	Training
Milford PD	Connectivity	Middlebury PD		Plainville PD	
Bridgeport ECC		New Britain PD	Awaiting Confirmation of Completion	Guilford PD	
		Newington PD	Training	North Haven PD	
		Fairfield County Regional Dispatch Center (FCRD)(Connectivity Only)		Bethel PD	Training
		Torrington PD	Needs upgraded router	Fairfield PD	Training
		East Haven PD	Reconnection Training		
Group I Jan-March 2023 (6 Sites) (2 Criminal Justice Agencies + 4 Municipal Agencies)					
AGENCY		REMAINING TASK			
CSSD		TBD			
DCJ		TBD			
Groton City PD		Training Connectivity			
Groton Long Point PD		Connectivity			
Granby PD (Training Only)		Connectivity			
Trumbull PD		Limited Connection Needs upgraded router			

- All IT connectivity and training onboarding is complete.
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Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule

Group J: Apr-June 2023 TBD		Group K Jul-Sept 2023		Group L: Oct-Dec 2023	
AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT
TBD. The onboarding team is doing a large reach out to 20 agencies to allow for a remediation period in Group K. Based upon agency responses by May 12, 2023, the list will be finalized.		REMEDATION PERIOD This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process. This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.		DOC-Parole Stamford PD New Canaan PD Eastford PD Prospect PD RST*** Pomfret PD** Canterbury PD** Ellington (Troop C) ** Bolton (RST) *** Killingly RST (Troop D)*** Chaplin RST (Troop D)***	
Group M Jan-March 2024			Group N Apr 2024-June 2024		
AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT
Seymour PD	Norfolk (Troop B)**	Stafford (RST Troop C) ***		Litchfield County Dispatch	
Woodstock PD (Troop D)**	Pleasant Valley/ <u>Barkhamsted</u> (Troop B)**	Woodbury Resident Trooper (Troop L)***		Kent (Troop L)**	
Thompson (Troop D)**	North Canaan (Troop B)**	Beacon Falls, Resident Trooper***		Montville PD***	
Ashford PD (Troop C)**	Oxford Resident Trooper (Troop A)***	Ellington Resident Trooper***		Columbia (RST Troop K) ***	
Sterling PD (Troop D)**	Colchester Resident Trooper (Troop K)***	Foxwoods <u>Mashentucket</u> PD Ledyard RT***		North Stonington RT ***	
Scotland PD (Troop D)**	New Fairfield RST (Troop A)***	State Police Training Academy			
Hampton PD (Troop D)**	Burlington RST (Troop L)***				
Marlborough Police Department (Troop K)**	Willington (RST Troop C) ***				
Salem PD (Troop K)**	Brooklyn (Troop D) ***				
Lebanon PD (Troop K)**	Washington Depot Resident Trooper***				
Salisbury Resident Trooper (Troop B)***	Hebron (RST) ***				

- All IT connectivity and training onboarding is complete.
- Onboarding awaits completion
- Awaiting audit for the 2021-present day Customer Service Excellence Season

**State Police

***Resident State Trooper

^a Audits determine whether formerly onboarded agencies still have connectivity to CISS Search, whether their IT networks have changed, whether they need help reconnecting to CISS Search, what staff changes have occurred, introductions to CJIS and CISS Search to new key agency executives, key agency contacts to continue training, paperwork updates where needed, which agency staff should be deactivated in CISS Search, and/or agency heads' approval that onboarding should be considered complete. For new agencies, audits determine agencies' qualifications to onboard, key agency contacts for onboarding, whether the sites have the equipment to onboard to CISS Search, whether they have the human resources and time to onboard to CISS Search, what assistance is needed to help agencies connect to CISS Search, paperwork and approvals to train and certify staff, rosters, and more.



Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule

Group N Apr 2024-June 2024		Group O July 2024-Sep 2024		Oct 2024-Mar 2025
AGENCY	AWAITING AUDIT	AGENCY	AWAITING AUDIT	
Troop H – Hartford PD**		Sprague PD (Troop E)**		REMEDIAION PERIOD This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process. This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.
Troop H – Airport PD**		Preston PD (Troop E) **		
Ledyard PD		Jewett City/Griswold (Troop E)**		
Northwest Public Dispatch- NEW		New London PD [GA-4]		
Bridgewater (Troop A)**		Mohegan Sun Tribal PD		
Roxbury (Troop A)**		Bethany (Troop I)		
North Branford PD		Plainfield PD		
Sherman (Troop A)**		East Granby RST		
Southbury (Troop A)**		New Hartford RST		
CTIC-Counter Terrorist & Intelligence**		Union (Troop C)		
Lisbon PD (Troop E)**		Somers (Troop C)		
Group P Oct 2024-Dec 2024		Group P Oct 2024-Dec 2024		Group Q Jan 2025-Mar 2025
REMEDIAION PERIOD		REMEDIAION PERIOD		(Secondary Scope or Vetting Required)
Southington PD		Yale PD		Wiretap Unit (DESPP)+++
Madison PD		Stratford ECC		Eastern Dist. Narcotics(DESPP) +++
Hamden PD		Glastonbury PD		NorthWest Narcotics(DESPP) +++
Tolland (Troop C)		Tolland (Troop C)		South Central Narcotics(DESPP) +++
Mansfield (Troop C)		Mansfield (Troop C)		North Central Narc (DESPP) +++
Andover (RST) (Troop K)		Andover (RST) (Troop K)		Rentschler Field, State Police, AFIS+++
Darien PD		Darien PD		Auto Theft (State Police) +++ PD
Putnam PD		Putnam PD		Troop K Fleet Ops
Derby PD		Derby PD		MDC PD^
Shelton PD		Shelton PD		University of New Haven
West Haven PD		West Haven PD		DEEP^

- All IT connectivity and training onboarding is complete.
- Onboarding awaits completion
- Awaiting audit for the 2021-present day Customer Service Excellence Season

**State Police

***Resident State Trooper

^ = May or may not presently qualify for onboarding

+++Under State Police- Audit required to determine if onboarding is required.

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Tentative CISS Search Agency Audit^a and CISS Search Group Onboarding Deployment Schedule

Group Q Jan 2025-Mar 2025 (Secondary Scope or Vetting Required)
Housatonic Community College [^]
Western CSU PD [^]
Naugatuck Valley Community College
ECSU PD
Capital Community College
Manchester Community College [^]
East Central Narcotics Task Force (Municipal)
DMHAS
Gateway Community
Trinity College
Univ of Hartford [^]
Wesleyan University
SCSU PD
Regional Water Authority
Oct 2024-Mar 2025
REMIEDIATION PERIOD
This remediation period allows for Criminal Justice and Law Enforcement Agencies from Groups B through I that could not start or finish onboarding during their 2021-2023 Service Excellence Initiative deployment group to complete the process.
This grants the CJIS-CT onboarding team time to update all internal agency audit forms to provide proper customer service and mitigate challenges for these agencies.

- All IT connectivity and training onboarding is complete.
- Onboarding awaits completion
- Awaiting audit for the 2021-present day Customer Service Excellence Season

**State Police

***Resident State Trooper

[^] = May or may not presently qualify for onboarding

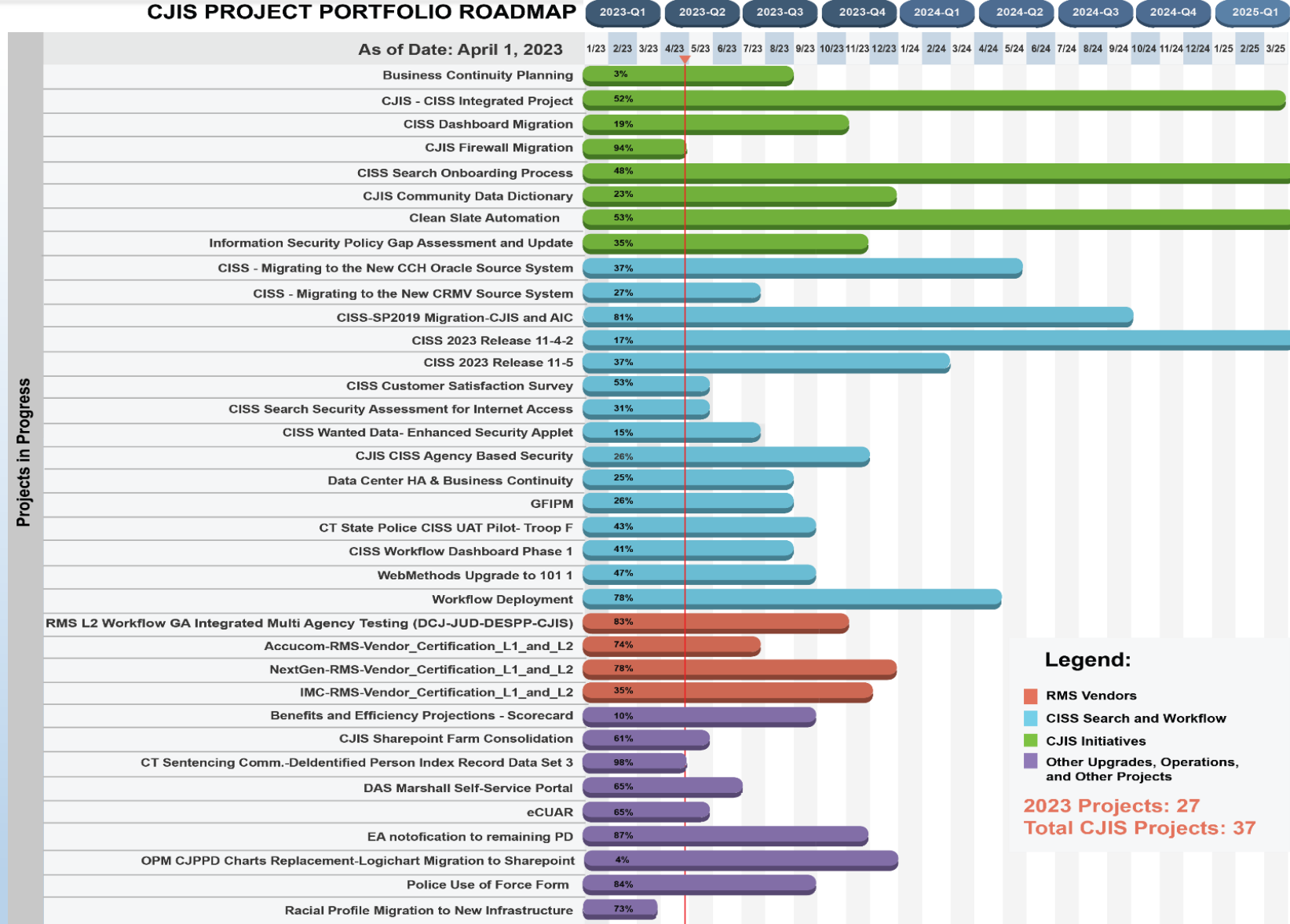
+++Under State Police- Audit required to determine if onboarding is required.

^a Audits determine whether formerly onboarded agencies still have connectivity to CISS Search, whether their IT networks have changed, whether they need help reconnecting to CISS Search, what staff changes have occurred, introductions to CJIS and CISS Search to new key agency executives, key agency contacts to continue training, paperwork updates where needed, which agency staff should be deactivated in CISS Search, and/or agency heads' approval that onboarding should be considered complete. For new agencies, audits determine agencies' qualifications to onboard, key agency contacts for onboarding, whether the sites have the equipment to onboard to CISS Search, whether they have the human resources and time to onboard to CISS Search, what assistance is needed to help agencies connect to CISS Search, paperwork and approvals to train and certify staff, rosters, and more.



CJIS-CT Total Project Portfolio

CJIS PROJECT PORTFOLIO ROADMAP



Legend:

- RMS Vendors
- CISS Search and Workflow
- CJIS Initiatives
- Other Upgrades, Operations, and Other Projects

2023 Projects: 27
Total CJIS Projects: 37



Acronyms

AFIS = Automated Fingerprint Identification System
AST = Application Support System
BEST = Bureau of Enterprise Systems and Technology
BICE = Bureau of Immigration and Customs Enforcement
BOPP = Board of Pardons and Paroles
CAA = Community Agency Administrator
CAD = Computer Aided Dispatch
CBT = Computer Based Training
CCH = Computerized Criminal History (DESPP)
CIB = Centralized Infraction Bureau (Judicial)
CIDRIS = CT Impaired Driver Records Information System
C-ISO = CJIS Information Officer
CISS = CT Information Sharing System
CIVLS = CT Integrated Vehicle & Licensing System
CJIS = Criminal Justice Information System
CJPPD = Criminal Justice Policy Development and Planning Division
CMIS = Case Management Information System (Judicial - CSSD)
COLLECT = CT On-Line Law Enforcement Communications Teleprocessing Network (DESPP)
CPCA = CT Police Chiefs Association
CRCOG = Capital Region of Council of Governments
CRMVS = Criminal Motor Vehicle System (Judicial)
CSO = CT Information Security Officer
CSSD = Court Support Services Division (Judicial)
CUAR = CISS User Authorization Request
DCJ = Division of Criminal Justice
DAS = Dept. of Administrative Services
DESPP = Dept. of Emergency Services and Public Protection
DEMHS = Dept. of Emergency Management and Homeland Security

DMV = Dept. of Motor Vehicles
DMV LOBS = Dept. of Motor Vehicles / Line of Business
DOC = Department of Correction
DOIT = Dept. of Information Technology
DPDS = Div. of Public Defender Services
Enhanced CBT = Instructor Led CBT (POST)
FOIA = Freedom of Information Act
GFIPM = Global Federated Identity and Privilege Management (security standard used by FBI)
JMI = Jail Management System
JUD = Judicial Branch
LASO = Local Agency Security Officer
LEA = Law Enforcement Agency
LIMS = State Crime Laboratory Database
MNI = Master Name Index (DESPP)
OBIS = Offender Based Information System (DOC)
OBTS = Offender Based Tracking System
OCPD = Office of Chief Public Defender
OVA = Office of the Victim Advocate
OVS = Office of Victim Services
OSET = Office of Statewide Emergency Telecommunications
POR = Protection Order Registry (DESPP)
POSTC = Police Officers Standards and Training Council
PRAWN = Paperless Re-Arrest Warrant Network (Judicial)
PSDN = Public Safety Data Network
RMS = Records Management System
SCO = Superior Court Operations Div. (Judicial)
SLEO = Sworn Law Enforcement Officer
SOR = Sex Offender Registry (DESPP)
SPBI = State Police Bureau of Identification (DESPP)
SLFU = Special Licensing of Firearms Unit (DESPP)
TAC = Terminal Access Coordinator
UAR = Uniform Arrest Report

Technology Related

ADFS = Active Directory Federated Services
API = Application Program Interface
COTS = Computer Off the Shelf (e.g., software)
DNS = Domain Name System
ECM = Electronic Content Management
ETL = Extraction, Transformation, and Load
FIM = Forefront Identity Manager (Microsoft)
GUI = Graphical User Interface
HAC = High Availability Clusters
IAFIS = Integrated Automated Identification System
IEPD = Information Exchange Package Document
IExUI = Information Exchange User Interface
IST = Infrastructure Support Team
I-SIM = IBM Secure Identity Manager
IST = Infrastructure Support Team
LAN = Local Area Network
LMS = Learning Management System
MFA = Multi-Factor Authentication
NAT = Network Address Translation
ORI = Originating Agency Identification
PCDN = Private Content Delivery Network
POC = Proof of Concept
RDB = Relational Database
SAN = Storage Area Network
SCOM = Systems Center Operations Manager
SDLC = Software Development Life Cycle
SDM = Software Development Model
SME = Subject Matter Expert
SOA = Service Oriented Architecture
SQL = Structured Query Language