Criminal Justice Information System

Governing Board Meeting

August 4, 2016

Agenda

- ➢ CISS Project Update

- ➢ Hosting CT: CHIEF Pilot Status and Vote

- ➢ CISS Search User Deployment Plan
- ➢ Project Expenditures

- ➢ Update on Operational MOU

- ➢ Project Health Check

- ➢ Demonstration: Release 2 - Early Arrest Notification

CISS Project Update

RELEASE		Q2 2016		Q3 2016		Q4 2016			Q1 2017			Q2 2017			Q3 2017			Q4 2017	
		JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
2	WORKFLOW		UAR & MISDEMEANOR SUMMONS NOTICES		Production Ready														
3	SEARCH		POR, CRMVS			Production Ready													
6	SEARCH		CIB, DOC CASE MANAGEMENT, DMV DRIVERS and VEHICLES											Production Ready					
4	WORKFLOW		UAR & MISDEMEANOR SUMMONS - FULL PAYLOAD: DOCUMENT REDACTION, ANNOTATION, RELEASE														Production Ready		
5	SEARCH		LAW RMS, ECM DOCS SEARCH & RETRIEVE														Production Ready		
8	WORKFLOW		POST ARREST, ARRAIGNMENT, DISPOSITION, POST JUDGMENT														Production Ready		
7	WORKFLOW		INFRACTIONS															Production Ready	
9	SEARCH		SOR, CMIS, MNI/CCH, WEAPONS, COLLECT (WANTED PERSONS)																Production Ready

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CISS Project Update

Plans and Completions

➢ **R2 – Early Arrest Notification**

- Systems Testing ✓
- Start User Acceptance Testing ✓
- End User Acceptance Testing – 2.5 Month Delay
- GO LIVE - 6.5 Month Delay – **New GO LIVE Date – 8/22/2016**

➢ **R3 – Search Add'l Sources (CRMVS & POR) & Saved Searches**

- Systems Testing ✓

- Start User Acceptance Testing ✓

- End User Acceptance Testing – 3 Month Delay
- GO LIVE - 6 Month Delay – **New GO LIVE Date – 9/9/2016**

CISS Project Update

Plans and Completions

➢ **R4 – RMS UAR & Misdemeanor Summons Electronic Data**
- Start Development ✓

➢ **R5 – Search Additional Source (RMS) & Events**
- Start Development ✓

➢ **R6 – Search Additional Sources (CIB, DOC/BOPP CM & DMV)**
- Design Approval ✓
- Start Development ✓

CISS Project Update

Plans and Completions

➤ **R7 – Infractions**
- Gap Analysis ✓
- Start Requirements - 2.5 Month Delay

➤ **R8 – Post Arrest, Arraignment, Post Judgement & Case Setup**
- Requirements Review ✓
- Start / Complete Design ✓
- Start Development – Starts Mid-August

CISS Project Update

Plans and Completions

- ➢ **R9 – Search Add'l Sources (SOR, CMIS, MNI/CCH, Weapons & Wanted)**
  - Continue Data Classification – Need to complete Wanted
  - Begin Data Replications for CMIS – On Hold for New System
  - Complete Requirements for:
    - SOR ✓
    - MNI/CCH ✓
    - CMIS ✓
    - Weapons ✓
    - Wanted – Scheduled for End of August

CISS Project Update

Projections

- ➤ **R2 – Early Arrest Notification**
  - ▪ Complete User Acceptance Testing
  - ▪ GO LIVE -**– 8/22/2016**

- ➤ **R3 – Search Add'l Sources (CRMVS & POR) & Saved Searches**
  - ▪ Continue User Acceptance Testing
  - ▪ GO LIVE - **9/9/2016**

- ➤ **R4 – RMS UAR & Misdemeanor Summons Electronic Data**
  - ▪ Continue Development

CISS Project Update

Projections

➢ **R5 – Search Add'l Source (RMS) & Events**
- Continue Development

➢ **R6 – Search Add'l Sources (CIB, DOC/BOPP CM & DMV)**
- Continue Development

➢ **R7 – Infractions**
- Start Requirements Gathering

➢ **R8 – Post Arrest, Arraignment, Post Judgement & Case Setup**
- Start Development

CISS Project Update

Projections

➢ **R9 – Search Add'l Sources (SOR, CMIS, MNI/CCH, Weapons & Wanted)**

- Requirements Gathering for Wanted
- Continue Data Replication
- Start Design for:
  - SOR
  - MNI/CCH
  - CMIS
  - Weapons
  - Wanted

CISS Project Update

RMS

Certification

- ➢ CT: CHIEF and ACCUCOM
  - • 2 of 12 RMS vendors in CT
  - • Cover roughly 20 of 93 police departments
- ➢ Discussions on contractual agreements with New World and TriTech are continuing

PSDN Network Connectivity

- ➢ 77 of 93 police departments are connected
- ➢ 3 police departments are scheduled to connect their routers (Meriden, Stonington and East Hampton)
- ➢ 8 police departments have routers on order
- ➢ 5 police departments have not ordered routers

CISS Project Risks

- ## State Budget Cuts

    Stakeholder involvement with CISS project may be impacted by State budget cuts – No impacts to date

- ## CJIS FBI Clarification about Wanted Persons

    Governance Committee seeking approval for additional information from FBI

Hosting CT: CHIEF Pilot

- ➢ Wethersfield PD status on CT: Chief
  - 50% officers trained and using CT:CHIEF
  - 80% data converted
  - Fully converted & trained by the end of September

- ➢ To date no incident support tickets have been opened for CJIS

- ➢ Storage usage is well below forecast

- ➢ CT: Chief vision includes use by multiple PDs

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Hosting CT: CHIEF Pilot

CT: CHIEF Hosting Pilot Expansion Proposal

➢ Decision to host additional Police Departments on the CT: CHIEF RMS within the CJIS environment based on the attached schedule

- **Vote to approve**

DCJ SharePoint

- Request from the Division of Criminal Justice (DCJ).
  - ➢ Host their SharePoint site utilizing the CJIS external facing SharePoint server for a large Homicide case

- Opportunities:
  - ➢ Use existing resources from CJIS
  - ➢ CJIS partners to collaborate on CJIS data for a critical investigation that would otherwise not be possible
  - ➢ Collects information for future CJIS SharePoint use.
  - ➢ "Do more with less"

- UPDATE - Now in Production

CISS Search User Deployment Plan

High Level Strategy

- ➢ Synchronize adding users to CISS Search value
- ➢ Complete end to end connectivity to CISS for all CJIS agencies
- ➢ Work with each agency to identify prioritized list of administrators, users and an agreed upon schedule
- ➢ Train users and provide secure access to CISS Search

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CISS Search User Deployment

CURRENT SOURCE SYSTEMS IN PRODUCTION

Release 1

- Offender Based Information System (OBIS)
- Paperless Re-Arrest Warrant (PRAWN)

SCHEDULED SOURCE SYSTEMS

Release 2

- CISS RMS Workflow – Early Arrest Notifications

Release 3
- POR
- CRMVS

Release 5
- RMS (NDEx)
- ECM – Search/Retrieval

Release 6
- CIB
- DOC/BOPP CM
- DMV LOBs

Release 9
- SOR
- CMIS
- MNI/CCH
- Weapons
- Wanted

CISS Search User Deployment

CISS Users Trained

	As of 7/20/16
TOTAL USERS TRAINED - Across 3 Roles	90

	As of 7/20/16
USERS	68
ADMINISTRATORS	19
AUDITORS	3

CISS Search User Deployment

Expected Number of Users for Phase 1

AGENCY	EXPECTED USERS
BOPP	70
CPCA	8,900
DCJ	550
DMV	112
DOC	550
DPDS	450
DESPP (State Police)	1,374
DESPP (Local Police)	250
JUDICIAL	885
OVA	4
Total	**13,145**

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CISS Search User Deployment

Cumulative No. Of CISS Users Expected to be Trained in 2017
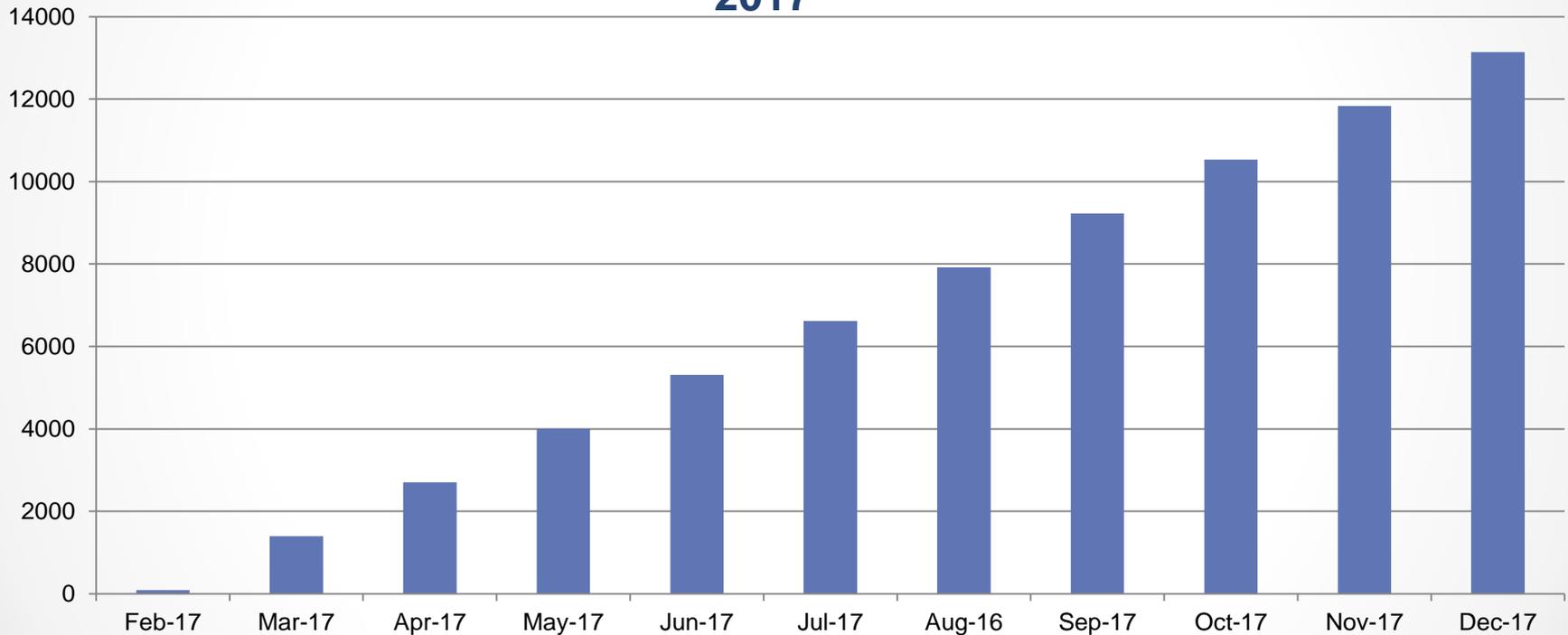
Approximately 1,305 staff need to be trained per month to reach the expectation of 13,145 users.

CISS Project Update

Governance Committee Update

Issues Log

Description	Assigned to	Status or Due Date
A suggestion was made to develop a "clarification on intended use" to send to FBI to confirm intent to utilize COLLECT data as part of CISS search.	Antoinette Webster, James Harris	TBD

CISS Project Update

Expenditures 06/30/16

Expenditures	April	May	June	Planned for Quarter	Total Project Expenditures through 06/30/16	Anticipated Project Expenditures through 06/30/16
Staff *	$599,904	$355,221	$405,986	$1,462,000	$12,874,892	$14,336,892
IT Hardware	$39,590	$18,632	$805	$123,000	$1,178,061	$1,301,061
IT Software	$369,386	-	$192,287	$623,000	$6,787,736	$7,410,736
Development	$62,086	$89,443	$275,416	$596,000	$6,764,021	$7,360,021
IT Hardware/ Software Maintenance	$77,903	$75,734	$664,671	$951,000	$5,813,320	$6,764,320
Project Totals	$1,148,869	$539,031	$1,539,164	$3,755,000	$33,418,029	$37,173,029

CJIS Organizational Reporting

- The Operational MOU has been approved and currently collecting signatures
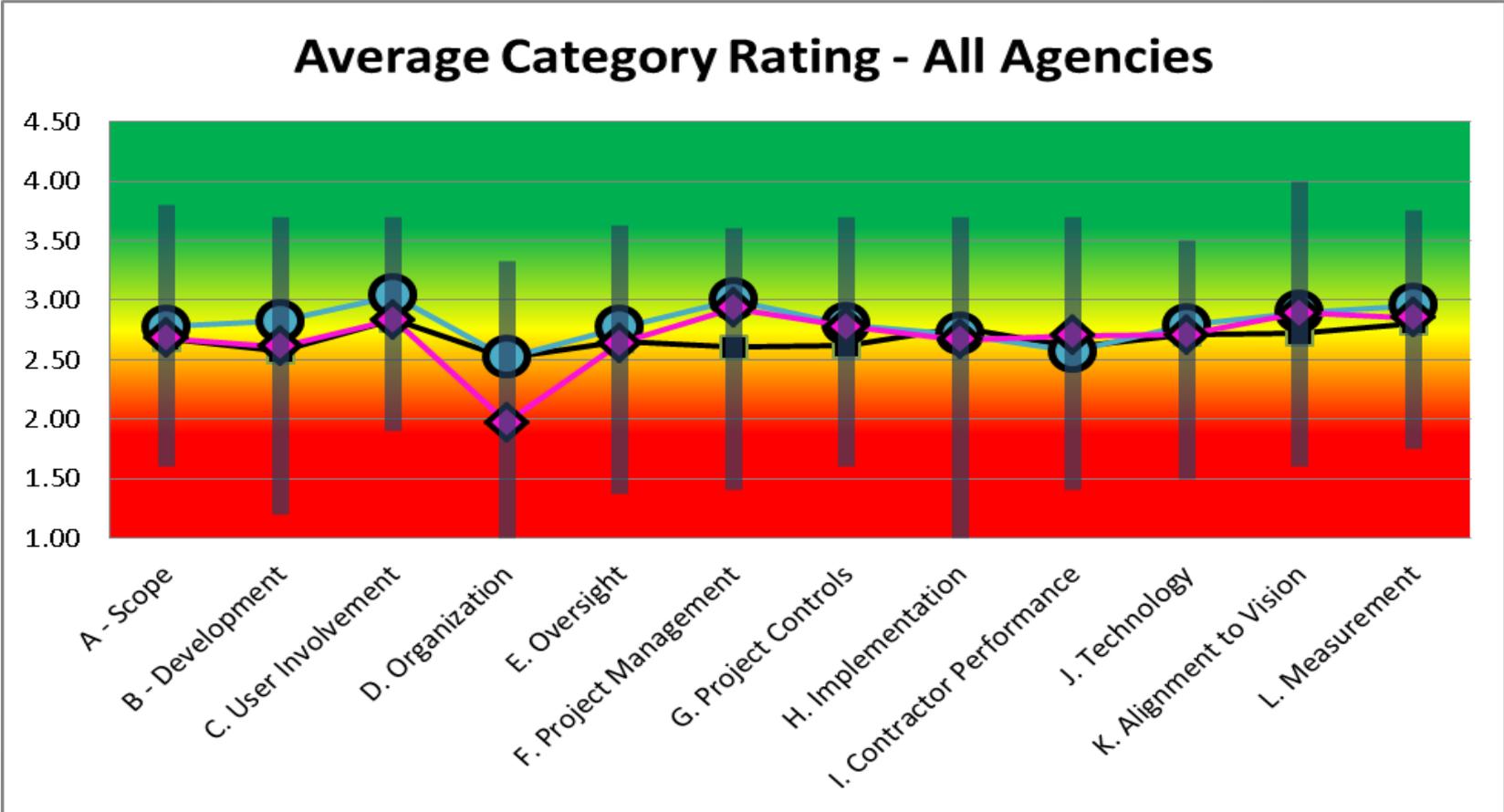
Project Health Check

It Finally Happened…..

As anticipated, survey scores decreased this quarter. Contractor Performance was the lone category to increase. Survey questions related to resources or project timeline dragged scores down. The overall project score decreased from 2.81 to 2.69. If Agencies' resources are impacted more than expected, the scores will likely decrease further in the coming quarter.

Until all decisions from the budget cuts are known, including court closures and State-wide "bumping", Stakeholders will be unsure if they can meet project demands in the current timeline. It will be essential for the PMO to work closely with Agencies to plan resource needs as far ahead as possible to ensure the project schedule is not impacted.

Project Health Check

Average Category Rating - All Agencies

■ Last Year Values
● Last Quarter Values
◆ Current Quarter Values

25

Project Health Check

- Contractor Performance was the sole category to increase this quarter. The PMO worked with Agencies and Xerox this past quarter to improve the requirement gathering sessions. The efforts appear to be paying off, as Stakeholders noted improvements in this area.

- Project Management decreased slightly but remains high. It is important that this category is perceived as a strength as the project navigates the State budget situation.

- User involvement decreased this quarter but remains fairly high. Additional cuts will likely mean further decreases in this score in future quarters.

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Project Health Check

Reporting Period 03/18/2016 – 5/19/2016

- Stakeholders are still concerned about the timeline. With fewer resources at their disposal, it will likely be difficult for Agencies to meet some CISS timelines.

- In summary and at a high level, the looming budget cuts were the leading cause for the decrease this quarter.

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Project Health Check

Project Group Scores by Report Quarter
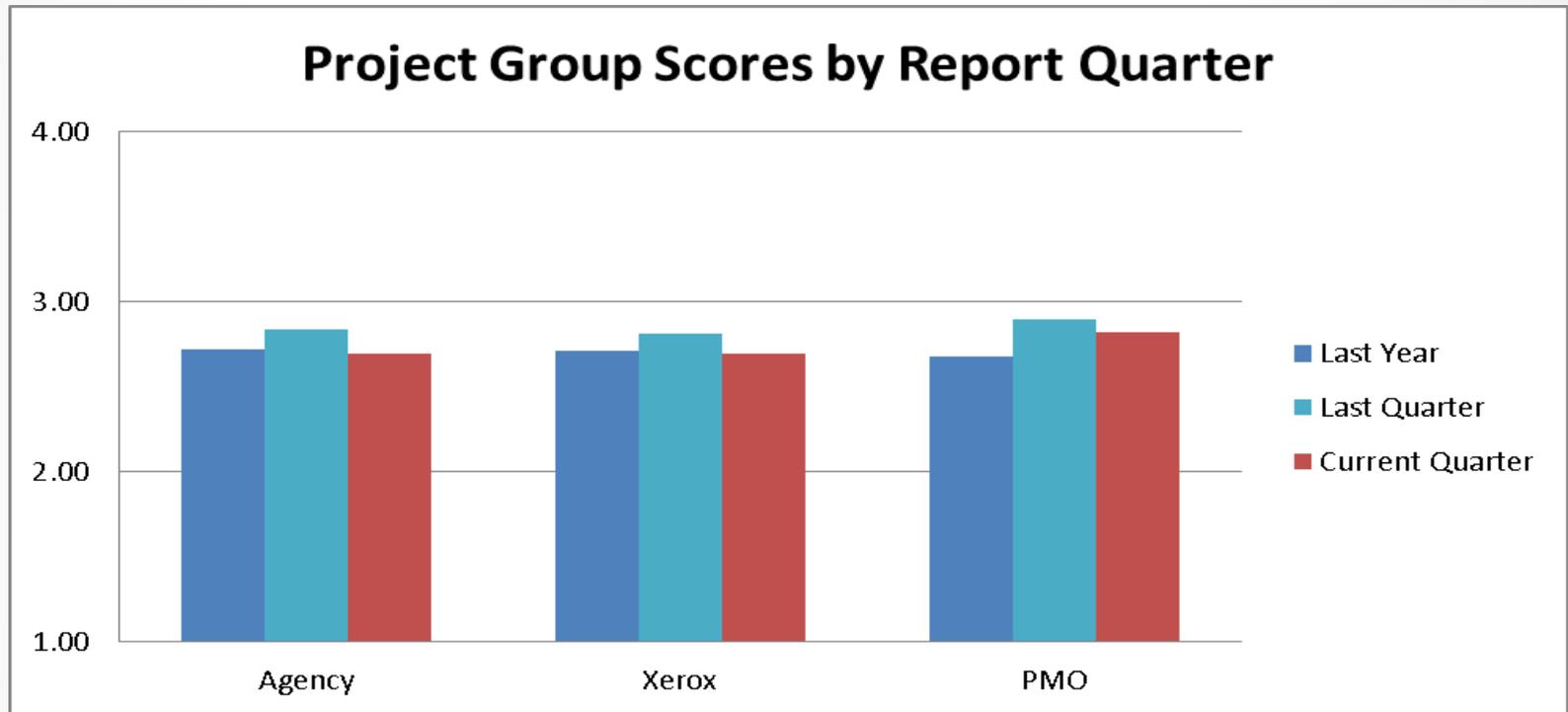
- AGENCY - As with last quarter, the biggest concern Agencies had this quarter was resource availability for the rest of the project
- XEROX - Agencies noted improvements in the requirement gathering process this quarter
- PMO - The Project Management category score decreased this quarter from 3.00 to 2.94, however, it is the highest rated category

Project Health Check

Key Risks

- Again this quarter the State budget cuts influenced interviews and survey responses. At the time of the interviews and surveys, some Agencies had initiated resource cuts in anticipation of future budget reductions, while other Agencies were awaiting final details

On the positive side, many Agencies continue to note their commitment to the success of this project and stress the long term efficiency gains most Agencies hope to receive when the project is fully implemented.

Project Health Check

Reporting Period 03/18/2016 – 5/19/2016

Key Risks

- Risk #1 – Stakeholder Agency(s) will not agree on an outstanding parking lot issues (like data sharing and security), stalling the project

- Risk #5 – The eighteen State positions needed to operationally support the system

- Risk # 9 – The cross-agency support systems, policies, and procedures needed to be in place to support various release implementations

- Risk #11 – State budget cuts impact project resource availability, either directly or indirectly, including the prolonged impact of "bumping"

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Project Health Check

Looking Forward – (Assume Contract Continuation)
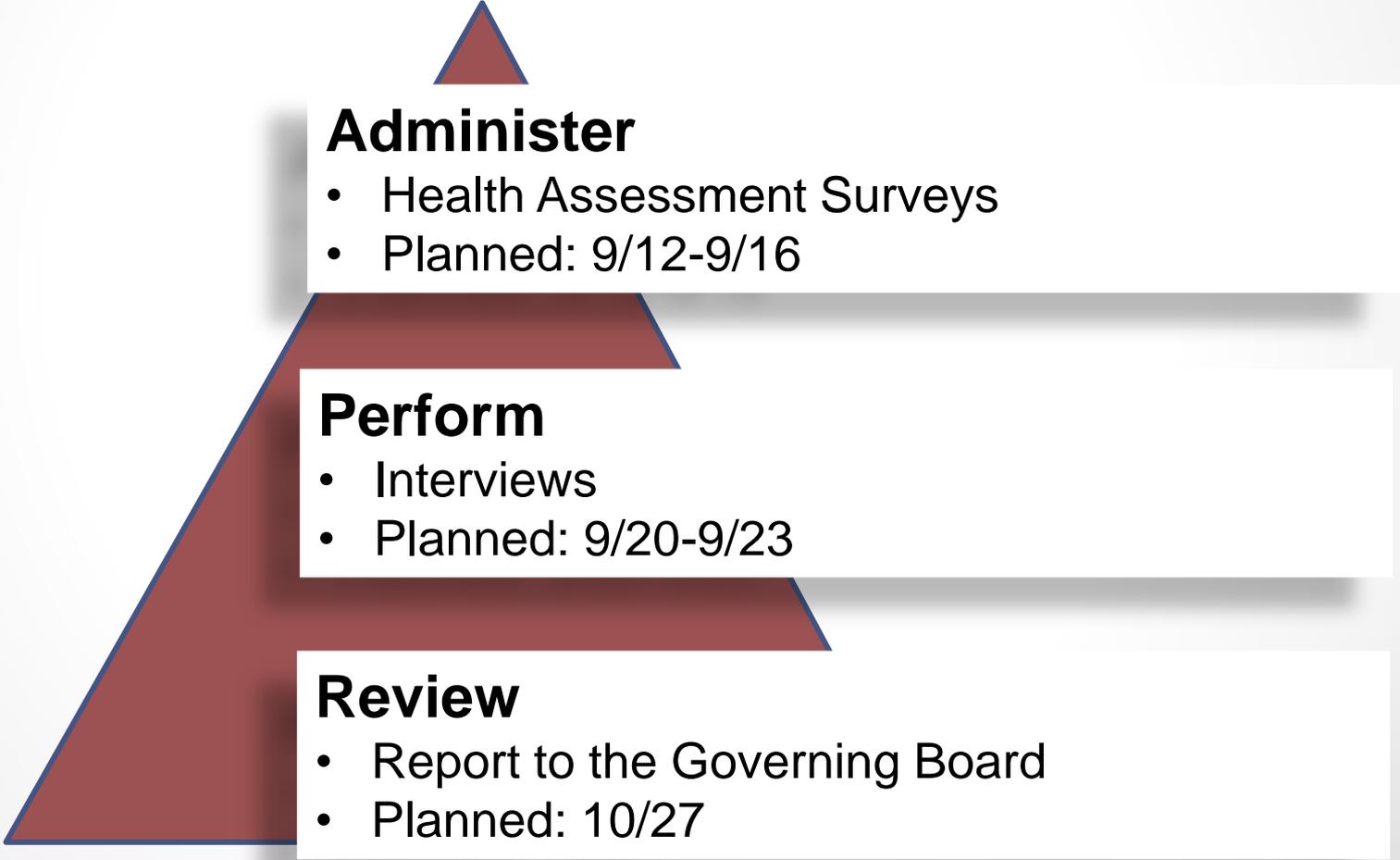
Administer
- Health Assessment Surveys
- Planned: 9/12-9/16

Perform
- Interviews
- Planned: 9/20-9/23

Review
- Report to the Governing Board
- Planned: 10/27

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Demonstration

CISS RMS Workflow

- Release 2 – Early Arrest Notifications

Upcoming Meeting

➤ Thursday, October 27, 2016

1:30 PM
300 Corporate Place, Rocky Hill , CT 06067