

CHRO Mission

The mission of the CHRO is to eliminate discrimination through civil and human rights law enforcement and to establish equal opportunity and justice within the state through advocacy and education.

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The information in this pamphlet is based on laws in CT as of March 2023. We hope that the information is helpful. *It is not intended as legal advice for an individual situation.*

Contact Information

CHRO Housing Discrimination Unit
450 Columbus Boulevard
Hartford, CT 06103
(860) 541-3403

Have you experienced discrimination at [work](#), in [public accommodations](#), or [credit transactions](#)?

Call one of our regional offices:

Capitol Regional Office
450 Columbus Boulevard
Hartford, CT 06103
(860) 566-7710

Southwest Region Office
350 Fairfield Avenue 6th Floor
Bridgeport, CT 06604
(203) 579-6246
TDD (203) 579-6246

West Central Region Office
Rowland State Government Center
55 West Main Street Suite 210
Waterbury, CT 06702
(203) 805-6530
TDD (203) 805-6579

Eastern Region Office
100 Broadway, City Hall
Norwich, CT 06360
(860) 886-5703
TDD (860) 886-5707

For more information, visit our website at: www.ct.gov/CHRO



Follow our Social Media at
www.facebook.com/CTCHRO
www.twitter.com/CT_CHRO

Commission on Human Rights & Opportunities



Housing Discrimination



Eliminating housing discrimination

Tel: (860) 541-3400

Tel: (800) 477-5737

www.ct.gov/CHRO

Connecticut's fair housing laws prohibit discrimination because of your

Race	Retaliation (for opposing/reporting discrimination)
Color	
National Origin	
Ancestry	Familial Status (families with children under the age of 18 living with parents or legal custodians and pregnant women)
Alienage	
Creed (Religion)	
Disability (physical, mental, intellectual, learning, or perceived)	Lawful Source of Income (income derived from Social Security, SSI, housing assistance such as Section 8, child support, alimony, public or general assistance)
Age (non-minors)	
Marital Status	
Sex	
Sexual Orientation	
Gender identity or expression	Erasure of a criminal conviction (pursuant to Clean Slate statutes)
Victim of Domestic Violence	
Veteran Status	

What Housing is Covered?

The law covers most housing and housing transactions. In some circumstances, the law may exempt owner-occupied buildings with up to four units and housing designed for and occupied by older persons. Other exemptions may apply in certain situations.

Contact CHRO within 300 days of the discrimination

What is prohibited?

Under state and federal law, no one may take any of the following actions based on prohibited discrimination **in the sale and rental of housing**:

- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable or deny
- Publish a discriminatory statement
- Set different terms, conditions or privileges for the sale or rental of a dwelling
- Provide different housing services or facilities
- Harass, intimidate, or retaliate
- Falsely deny housing is available for inspection, sale or rental
- For profit, induce owners to sell or rent (blockbusting)
- Restrict or attempt to restrict the choices of any buyer or renter (steering)
- Discriminate in providing mortgage or home equity loans.
- Discriminate in providing homeowners insurance.

In addition, if you have a mental or physical disability, your landlord may not: 1) refuse to let you make reasonable modifications (at your expense in private housing), if necessary for you to use the housing; or, 2) refuse to make reasonable accommodations in rules, practices, or services if necessary for you to use the housing.

What to do if you think your rights have been violated

If you think your rights have been violated, contact the CHRO. You can call us or fill out an online complaint form on our website at www.ct.gov/CHRO to set up an intake appointment. **A formal complaint must be filed no later than 300 days after an alleged violation**, but you should file as soon as possible. All of the CHRO's services are free. If you have experienced housing discrimination, **call our Housing Discrimination Unit at (860) 541-3403 or fill out an online inquiry form today to set up an appointment.**

What we need to know:

- Your name, address, phone number, and email address (if you have one)
- The name and address of the person or company your complaint is against
- The address or other identification of the housing involved
- A short description of the alleged event(s) that caused you to believe that your rights were violated
- The date these events occurred

What happens next:

After you file your complaint, your case will go through several stages—mediation, investigation, and if there is enough evidence to believe a discriminatory practice occurred, a public hearing. See our *Complaint Process* brochure for more information, or visit our website at www.ct.gov/CHRO.