

## CHRO Mission

The mission of the CHRO is to eliminate discrimination through civil and human rights law enforcement and to establish equal opportunity and justice within the state through advocacy and education.

The Commission on Human Rights and Opportunities:

Enforces human rights laws that ban illegal discrimination in employment, housing, public accommodations, and credit transactions

Monitors compliance with state contract compliance laws and with laws requiring affirmative action in state agency personnel practices

Establishes equal opportunity and justice for all persons in Connecticut through education and outreach activities.

## Contact Information

To start the process online, visit our website at [www.ct.gov/CHRO](http://www.ct.gov/CHRO). You can also contact one of our regional offices to start the process:

Capitol Regional Office  
450 Columbus Boulevard  
Hartford, CT 06103  
(860) 566-7710

Southwest Region Office  
350 Fairfield Avenue 6th Floor  
Bridgeport, CT 06604  
(203) 579-6246  
TDD (203) 579-6246

West Central Region Office  
Rowland State Government Center  
55 West Main Street Suite 210  
Waterbury, CT 06702  
(203) 805-6530  
TDD (203) 805-6579

Eastern Region Office  
100 Broadway, City Hall  
Norwich, CT 06360  
(860) 886-5703  
TDD (860) 886-5707

Housing Discrimination Unit  
450 Columbus Boulevard  
Hartford, CT 06103  
(860) 541-3403

For more information, visit our website at: [www.ct.gov/CHRO](http://www.ct.gov/CHRO)

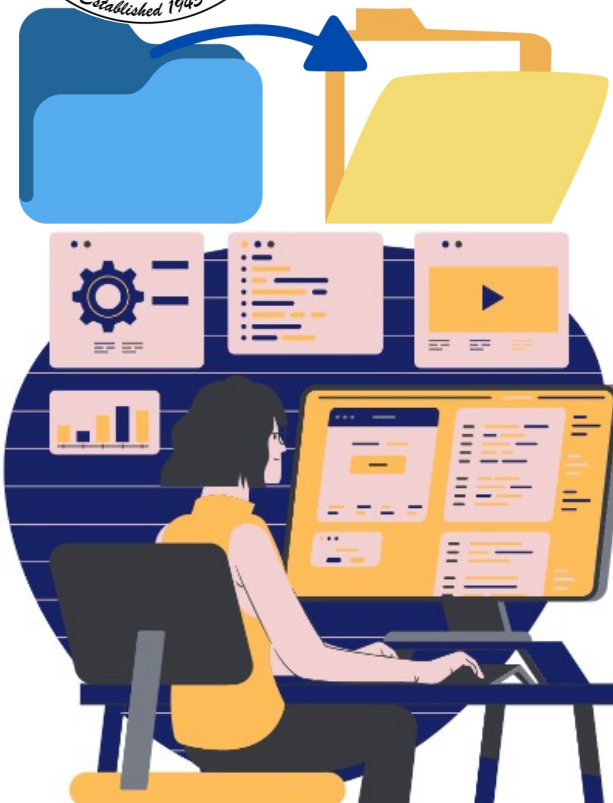


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## Commission on Human Rights & Opportunities



### File Online with CHRO



### Start the discrimination complaint process on our website

Tel: (860) 541-3400

Tel: (800) 477-5737

[www.ct.gov/CHRO](http://www.ct.gov/CHRO)

## If you believe you have been discriminated against in:

- Employment
- Housing
- Public Accommodation
- Credit Transactions

### Because of your:

Age	Lawful source of income (housing and public accommodations)
Alienage	
Ancestry	
Breastfeeding	Learning disability
Color	Marital Status
Criminal Record	Mental Disability
Domestic violence victim	National Origin
Familial Status, responsibilities, or planning	Physical disability
	Race
Failure to accommodate due to a disability	Creed (Religion)
Gender Identity or Expression	Retaliation (opposing discrimination)
	Sex, including pregnancy
Genetic Information (employment)	Sexual harassment
Guide Dog (access)	Sexual orientation
Intellectual disability	Veteran Status
	Clean Slate

Contact CHRO within 300 days of the discrimination

## The CHRO Online Inquiry Form

### Where to go

Visit our website at [www.ct.gov/CHRO](http://www.ct.gov/CHRO). There, you will find a link to a CHRO online form to fill out and begin the CHRO Complaint process.

### What you need

You will need to provide **your information** (name, contact information, address, etc.). You will also need to provide **information for whomever you want to file a complaint against**—whether your employer, landlord, homeowners' association, a private business, municipality, etc. We also need to know **what kind of complaint you want to file** (housing, employment, public accommodation, credit transactions), **what happened to you** (fired, evicted, denied a loan, etc.), and **your "protected class"** (race, disability, etc.; see the list to the left).

### Tell us your story

The form will also ask you to describe what happened to you. Explain **why you believe you've been discriminated against and the dates of when the discrimination occurred**. You need to be able to link the way you were treated back to your protected class to show discrimination. Tell us if there was anyone in a similar situation that was treated differently (e.g. other people have been late to work but were not fired, other people have paid rent late but were not evicted, etc.), or any verbal statements showing discrimination.

### The next step

After you fill out our online form, the **CHRO will review the details you provided and contact you to set up an intake appointment**. During the intake appointment, the CHRO will work with you to **draft a discrimination complaint** that you will sign and then file with our office.

**Complaints must be filed within 300 days of the discriminatory act.** If you don't file your claim within 300 days, it may be dismissed as untimely. Make sure to contact the CHRO as soon as possible to ensure that you can file your claim on time. **If you are within one month of the end of the 300 day filing period, call** the appropriate regional office using the phone numbers on the back of this brochure **as soon as possible**.

### After you file your complaint

Once your complaint is filed, it will be sent to the person or company you filed against. The case processing will then begin. See our **Complaint Process** brochure for more information on what you can expect when you file a claim with CHRO.

