



Protection of Vulnerable Communities in the Wake of COVID-19

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Housing Assistance

- Eviction Moratorium: Governor Lamont's Executive Order Nos. 7X, 7DDD, 7000, and 9E - temporary relief from statutory eviction proceedings thru January 1, 2021
- Multistate action (35 AGs) urging HUD and FHFA to help borrowers with mortgage loans during pandemic
- Multistate action (26 AGs) urging HUD to take immediate action to protect seniors with reverse mortgages from foreclosure during pandemic

Utility Shutoff Moratorium

- 3/12/20: Public Utilities Regulatory Authority (PURA) Docket No. 20-03-15, Emergency Petition of William Tong, Attorney General
- PURA ordered public service companies to cease water, electric, and gas shut-offs, except for reasons of public safety, for the duration of the Public Health and Civil Preparedness Emergencies.
- AG also urged non-regulated utilities to voluntarily comply; they did.

Protection of SNAP Food Assistance

- Multistate action (24 AGs and NYC) urging Congress to block the Trump Administration's efforts to cut vital food assistance for millions of Americans in the midst of the pandemic
- Multistate court victory (D.D.C.) (15 AGs) protecting SNAP benefits for 700,000 Americans who are unemployed able-bodied adults without dependents (ABAWD) - 25,788 CT ABAWD

Broadband Service Protection

- Distance learning, or teleschooling, became (and remains) a permanent feature of the post-COVID-19 landscape.
- Teleworking and telemedicine are likewise critical components.
- Multistate action (38 AGs) urging Congress to help ensure that all Americans have the home internet connectivity necessary to participate in telemedicine, teleschooling, and telework as part of any additional legislation that provides relief and recovery resources related to addressing the COVID-19 pandemic.

Prevention of Stimulus Check Fraud

- The Office of the Attorney General actively monitors and investigates complaints regarding mishandling of COVID-19 economic impact payments, *i.e.* stimulus checks.
- For example, the Office has been investigating such complaints about elderly nursing home residents who may be unable to self-advocate, ensuring that these monies get to the intended recipients.

Price Gouging Enforcement

- Approximately 750 price gouging complaints from CT consumers!²
- Each merchant was contacted.
- Proactive consumer warnings were issued to the general public.
- Formed a Joint State-Federal COVID-19 Task Force with the USAO-CT and Chief State's Attorney's Office

Multifaceted Enforcement Approach

- In sum, there are a variety of ways in which Attorney General Tong and this office took immediate action to protect vulnerable residents during this pandemic. We are continuing to do so.
- This enforcement approach involves Assistant Attorneys General from various departments within the office, across state agencies, and in coordination with our multistate partners at offices of Attorneys General across the nation.