

Fiscal Year July 1, 2011 to June 30, 2012

The Commission on Human Rights and Opportunities

CASE PROCESSING REPORT, CUMULATIVE DATA

1. Complaints Filed by Region

Capitol	478
Southwest	350
West Central	482
Eastern	403
Housing Discrimination Unit	<u>125</u>
Total	1838

2. Complaints Filed by Type of Charge

Employment	1559
Housing	125
Public accommodation	108
Credit	1
Other	44
Grand Total	1837

3. Complaints Filed Against State Agencies 148

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4. Case Closures

Closure Type	Total
Administrative Dismissal	34
Merit Assessment Review - Frivolous	22
Merit Assessment Review - No Claim for Relief	21
Merit Assessment Review - No Possibility of Reasonable Cause Finding	237
Merit Assessment Review - Respondent Exempt	3
No Fault Agreement	1
No Reasonable Cause	124
Pending	3
Pre-determination Conciliation	76
Public Hearing/Court Closure	37
Release of Jurisdiction	276
Satisfactorily Adjusted	8
Withdrawal	60
Withdrawal with Settlement	397
Grand Total	1299

5. OPH Closures

Administrative Dismissal	0
Public Hearing Withdrawal	9
Referee Decision	3
Stipulated Agreement	13

6. Number of Reasonable Cause Findings

Case Certified to Public Hearing	66
Reasonable Cause Draft Issued	92
Grand Total	158

7. Total Number of Pending Cases at End of Year 53

8. Total Number of Active Cases at End of Year 61
114

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Complaints Filed	Type					
Basis	CREDIT	EMPLOYMENT	HOUSING	OTHER	PA*	Total
Age		467	4	4	6	481
Alienage		2		5		7
Ancestry		154	1	8	13	176
Color	1	445	26	18	51	541
Familial Status		3	10			13
Learning Disability		10		1	5	16
Marital Status		18	2	1		21
Mental Disability	1	98	25	11	23	158
Mental Disorder		19	2	1	2	24
National Origin		232	5	10	12	259
Other		306	1	5	17	329
Physical Disability	1	380	52	4	22	459
Prior Conviction of Crime		3			1	4
Race	1	541	25	20	60	647
Religious Creed		44		5	11	60
Retaliation - Housing		1	5			6
Sex	1	437	3	7	14	462
Sexual Orientation		47	1		3	51
Source of Income		1				1
Source of Income - Other			5			5
Source of Income - Sect. 8			14			14
Grand Total	5	3208	181	100	240	3734

***Public accommodation**

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Complaints Filed by Issue		
Type	Issue/Description	Total
CREDIT EMPLOYMENT	Other	1
	Advertising	1
	Aiding & Abetting	35
	Demotion	55
	Discharge	1014
	Failure to Refer	1
	Harassment	376
	Hiring	88
	Other	535
	Other(Pregnancy)	22
	Promotion	75
	Reasonable Accommodation	11
	Refused Leave(Pregnancy)	3
	Retaliation	535
	Sexual Harassment	140
	Termination(Pregnancy)	21
Terms & Conditions	612	
HOUSING	Terms and Conditions	36
	Denial of Rental	29
	Eviction	1
	Loan/Credit	1
	Other	3
	Reasonable Accommodation	60
	Retaliation	6
	Sale	1
Terms & Conditions	2	
OTHER	Terms and Conditions	30
	Code of Fair Practices	12
	Contract Compliance	1
	Criminal Offender	2
	Other	28
	Recreation	1
	Retaliation	1
	Terms & Conditions	1
	Terms and Conditions	2
PUBLIC ACCOMODATION	Aiding & Abetting	1
	Code of Fair Practices	1
	Food	1
	Harassment	2
	Other	86
	Public Agency	18
	Reas./Accommodation	1
	Retaliation	10
	Sale	1
	Sexual Harassment	1
Grand Total		3864

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Count of Cases															
Basis Description	AD	ADRS	MAR/RE	MARC	MARF	MARR	NRC	NRC/LOJ	PDC	PH	PNDG	SA	WD	WDWS	Total
Age	9	102	1	21		1	43	2	5	20	2		30	202	438
Alienage				4									1		5
Ancestry	6	26		11			14	1	1	4		1	6	44	114
Color	36	74		37		7	79	1	5	12	6	5	27	174	463
Familial Status		1												3	4
Learning Disability		1		3			2						2	14	22
Marital Status		2		1			1			2			1	9	16
Mental Disability	3	21		13		1	18	1	8	6	2	1	6	40	120
Mental Disorder		4		1			6						1	9	21
Mental Retardation														1	1
National Origin	11	50		13		2	30		4	6	2	4	15	86	223
Other	21	82		21		2	40	1	1	10		2	16	151	347
Physical Disability	13	98		21		4	59	1	30	16	6	2	37	197	484
Prior Conviction of Crime		1		1			1								3
Race	37	100		42		9	80	1	5	18	6	5	32	206	541
Religious Creed	3	9		5		3	6			2			4	13	45
Retaliation - Housing							2		2						4
Sex	34	123		29		4	54	3	6	13	3	1	32	222	524
Sexual Orientation	2	11		2	1		3						2	24	45
Source of Income										2					2
Source of Income - Other	1						1		1			2	2		7
Source of Income - Pub. Assistance									1						1
Source of Income - Sect. 8	3						6		3	1			1		14
Source of Income - SS													1		1
Grand Total	179	705	1	225	1	33	445	11	72	112	27	23	216	1395	3445

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Complaints Closed by Unit					Total
	EMPLOYMENT	HOUSING	OTHER	PA*	
Capitol	199			13	212
Southwest	206			11	217
West Central	180		3	7	190
Eastern	143		8	13	164
Housing		110			110
Legal	368	17	5	16	406
Grand Total	1388	129	21	87	1625

*Public Accommodation

Complaints Closed by Type	Total
Administrative Dismissal	85
Merit Assessment Review - Frivolous	1
Merit Assessment Review - No Claim for Relief	17
Merit Assessment Review - No Possibility of Reasonable Cause Finding	96
Merit Assessment Review - Respondent Exempt	1
No Reasonable Cause	222
No Reasonable Cause - Lack of Jurisdiction	7
Pending	11
Pre-determination Conciliation	53
Public Hearing/Court Closure	57
Release of Jurisdiction	374
Satisfactorily Adjusted	12
Withdrawal	118
Withdrawal with Settlement	746
Grand Total	1800