



Manchester 8th District Fire Department



Presents

Beyond Hoses & Helmets

September 24 & 25, 2016

WHO SHOULD ATTEND: If you are an up-and-coming officer, company officer or chief officer, you need to be here!

WHAT YOU WILL LEARN: leadership techniques; recruitment and retention ideas; problem solving skills; training development; conflict resolution; principles of negotiations, and effective communication

WHY MUST I BE THERE: Because this course is taught by instructors with real life expertise and because the curricula was developed by nationally-recognized fire service leaders from volunteer and combination departments across the United States with technical support provided by the U.S. Fire Administration – you won't get a more thorough education anywhere..... **AND it's only \$25 per person!!**



Beyond Hoses & Helmets is an absolute must for any volunteer or combination fire service leader! After 35 years in the volunteer fire service, I have had the opportunity to participate in many different leadership and motivational courses but BH&H ranks among the very best. If a fire chief has the desire to take his/her department to the next level, it will be the best 16 hours they could spend. I give it 5 stars! Fire Chief Spruce A. McRee, Brierfield (AL) Vol Fire & Rescue

VCOS BH&H class in Salem, Oregon 2009