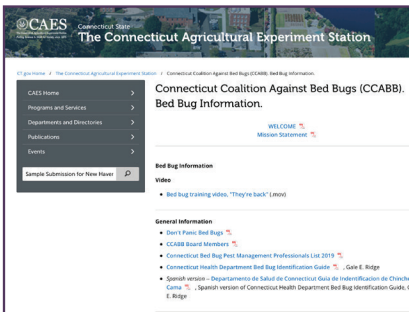
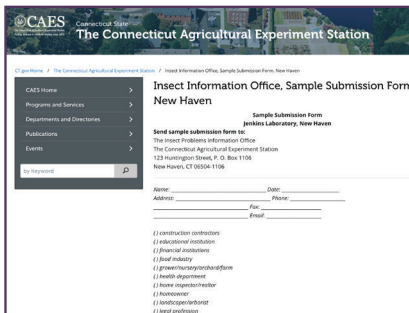
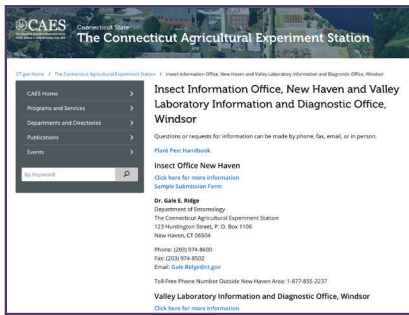


Website

<https://portal.ct.gov/CAES/Insect-Office/New-Haven/Insect-Information-Office-New-Haven>



For More Information

Contact:

Dr. Gale E. Ridge
Ms. Katherine Dugas
Phone: (203) 974-8600
Email: gale.ridge@ct.gov
katherine.dugas@ct.gov

Visit the website:

<https://portal.ct.gov/CAES/Insect-Office/New-Haven/Insect-Information-Office-New-Haven>

Office Hours:

8:30 am - 4:30 pm
Monday - Friday
(except state holidays)



Insect Information Office

Solving Your Insect and Arthropod Identification Problems



The Connecticut Agricultural Experiment Station
Putting Science to Work for Society since 1875

<https://portal.ct.gov/CAES>

Who We Are

The Insect Information Office (IIO) is part of the Department of Entomology of The Connecticut Agricultural Experiment Station (CAES). This office answers inquiries about insect and other arthropod problems for all Connecticut residents.

Who We Serve

- Private citizens, native American communities
- Pest management professionals
- Real estate and hospitality industries
- Nurseries, land care, arborcare, and agriculture
- Healthcare and medical professions, including health departments
- Law enforcement, state and local government, including housing authorities
- Schools, colleges, and universities

What We Do

- Insect and arthropod identification—visual assessment using microscopic examination, and other scientific procedures
- Provide management advice
- Tick identification and referral for tick testing

How To Submit Inquiries

Inquiries and samples can be submitted via phone, email, mail, and in person.

Where We are Located

Jenkins-Waggoner Laboratory
123 Huntington Street
New Haven, CT 06511



Collecting Samples

Collecting Samples

For prompt identification, samples should be in good condition. If samples arrive in poor condition, it may be necessary for us to request additional specimens.

- Please provide complete background information about the specimen. A form to accompany samples is available upon request from this office or from the Experiment Station website. It is suggested that this form be completed as thoroughly as possible to assist diagnosis.
- All specimens should be submitted in crush-proof containers. In addition, the submission of spiders should be in a container of alcohol that is leak-proof. Please avoid putting specimens between 2 pieces of tape.
- Intact ticks, mosquitoes, and other blood-feeding arthropods are acceptable submissions, but we cannot accept any public submissions of human or animal blood, mucosa, feces, or other tissues. Medical samples must be submitted to us through a physician, veterinarian, or medical facility.



Mailing Samples, Sending Digital Images

Mailing Samples

- Mailing live insects is highly discouraged. Place your insect specimens into the freezer for 24 hours to freeze kill prior to mailing.
- Send your samples within a crush proof container placed inside a padded envelope or small parcel. Modern mail processing equipment often crushes samples if they are sent in regular flat envelopes.
- Mail packages should arrive on weekdays for a prompt response.
- Mail samples to:
*Insect Information Office
The Connecticut Agricultural Experiment Station
123 Huntington Street
New Haven, CT 06511*

Sending Digital Images

- Take in-focus photos of the insect using the macro feature on your camera or smartphone. If possible, include an object for scale.
- Send images via email to:
gale.ridge@ct.gov or
katherine.dugas@ct.gov

