



## Community Rehabilitation Provider (CRP)

# Consumer Choice Guide

This guide is intended for use with consumers to assist with making an informed decision around the selection of a Community Rehabilitation Provider for vocational rehabilitation services

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# CRP Regional Coverage

## Western Region

- **Ability Beyond**
- **Goodwill of Western and Northern CT**
- **Independent Living Solutions**
- **New Opportunities**
- **The Kennedy Collective**
- **Easter Seals Rehabilitation Center of Greater Waterbury** (Waterbury Area)
- **Primetime House** (Litchfield County, Waterbury Area)

## Southern Region

- **Disabilities Network of Eastern CT (DNEC)** (New London County Only)
- **Easter Seals Capital Region & Eastern CT** (New London County Only)
- **Goodwill of Western and Northern CT** (New Haven County Only)
- **Independent Living Solutions** (New Haven County Only)
- **New Opportunities** (New Haven County Only)
- **Project Genesis**
- **Southeastern Employment Services**
- **The Kennedy Collective** (New Haven County Only)
- **Sharp Training** (New London County Only)
- **United Services** (Windham County Only)
- **Viability** (New London County Only)

## Northern Region

- **Ability Beyond**
- **CW Resources**
- **Easter Seals Capital Region & Eastern CT**
- **Goodwill of Western and Northern CT**
- **Independent Living Solutions**
- **New Opportunities**
- **Project Genesis**

# Ability Beyond

4 Berkshire Boulevard, Bethal, CT 06801

Website: [www.abilitybeyond.org](http://www.abilitybeyond.org)

## **Regional Coverage:**

Western Region  
Northern Region

## **Referral Contacts:**

Greater Danbury

**Sarah Laird**

(203) 470-3929

[Sarah.laird@abilitybeyond.org](mailto:Sarah.laird@abilitybeyond.org)

Greater Stamford, Greater Norwalk

**John Schiller** (temp coverage)

(203) 456-5955

[John.schiller@abilitybeyond.org](mailto:John.schiller@abilitybeyond.org)

Greater New Haven , Greater  
Middletown, Greater Bridgeport, Valley

**Kerry Brown**

(203) 837-0154

[kerry.brown@abilitybeyond.org](mailto:kerry.brown@abilitybeyond.org)

Greater Waterbury, Torrington

**Paul Gonzalez**

(203) 368—8611

[paul.gonzalez@abilitybeyond.org](mailto:paul.gonzalez@abilitybeyond.org)

Bristol, New Britain and surrounding area

**Paul Gonzalez**

(203) 368—8611

[paul.gonzalez@abilitybeyond.org](mailto:paul.gonzalez@abilitybeyond.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

At Ability Beyond, we discover, build, and celebrate the ability in all people. Our organization is dedicated to empowering every person, no matter their ability, to have the opportunity to live, work and thrive as an integral part of their community.

Through our Career Development services at Ability Beyond, our Employment Specialists are responsible for assisting individuals in their search for a new job or career. We take great pride in the professionalism and commitment of these staff- at a minimum these are bachelor's degree level staff, and many have their master's. More importantly, many are Certified Employment Support Professionals. Our Employment Specialists work closely with you and your BRS/BESB counselor to assist you in reaching your employment goal.

Ability Beyond has been delivering award winning and innovative services for over 65 years. Currently, services are provided throughout a large part of CT, as well as Westchester, Putnam, and Rockland counties in NY.

# CW Resources

200 Myrtle Street New Britain, CT 06053

Website: [www.cwresources.org](http://www.cwresources.org)

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## **Regional Coverage:**

Northern Region

## **Referral Contacts:**

Alicia Dziob

(860) 229-7700

[svazquez@cwresources.org](mailto:svazquez@cwresources.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

CW Resources, Inc (CW) has been providing vocational services for individuals with disabilities since 1964. CW is determined to help people define their own goals and aspirations and to play an active role in helping people achieve their potential. Our professional staff are committed to supporting the uniqueness and diversity of each individual in order to foster growth, independence and personal choice. CW provides services for several State and local agencies/school systems. CW's overall mission is to empower those with disabilities so that they can lead meaningful and productive lives.

# Disabilities Network of Eastern CT (DNEC)

19 Ohio Avenue, Norwich, CT 06360

Website: [www.dnecorg](http://www.dnecorg)

## **Regional Coverage:**

Southern Region  
(New London County Only)

## **Referral Contacts:**

Sharon Heddle  
(860) 823-1898  
[Sheddle@dnec.org](mailto:Sheddle@dnec.org)

## **Direct Service Staff**

ASL: **YES**  
Monolingual Spanish: **NO**

## **About Our Program**

The Disabilities Network of Eastern Connecticut (DNEC) is a Center for Independent Living, serving persons of all ages and all disability types who reside in Eastern Connecticut.

DNEC utilizes peer mentoring, self-advocacy, and independent living skills training to assist individuals with disabilities to re-enter or remain in the community and to make meaningful life choices.

DNEC believes that change starts with the individual, but inclusion can only be achieved when there is support from the community. We are dedicated to educating the public and advocating for systems change at the legislative level to improve our communities and neighborhoods.

DNEC provides vocational services that identifies an individuals' interests, abilities, and skills. DNEC provides interview preparedness services, mock interviews, vocational assessments, work experiences, job placement, and job coaching in Eastern Connecticut. As a Community Rehabilitation Providers (CRP), DNEC collaborates with BRS to provide consumers the necessary training and job supports to find and keep employment with the services mentioned above. DNEC has staff that are fluent in ASL and Spanish.

# Easter Seals Capital Region & Eastern CT

100 Deerfield Road, Windsor, CT 06095

Website: [www.hartford.eastersealas.com](http://www.hartford.eastersealas.com)

## **Regional Coverage:**

Northern Region

Southern Region (Windham and New London County Only)

## **Referral Contacts:**

Daniel Bracken

(860) 801-3793

[dbracken@escrec.org](mailto:dbracken@escrec.org)

## **Direct Service Staff**

ASL: NO

Monolingual Spanish: NO

## **About Our Program**

Easterseals Capital Region & Eastern Connecticut, Inc. is a nonprofit organization that provides training and employment services for individuals with disabilities as well as specialized services for veterans and their families. Our successful track record dates back for over 70 years and we remain proud of our long-term reputation for service excellence. Our fully trained and knowledgeable staff is well versed regarding the needs of the business community and has developed exceptional relationships with area employers. We also rely on our Business Advisory Council, comprised of area employers and human resource professionals to support our need to network on your behalf.

Our CARF certification, the highest level of accreditation in the industry, reflects our commitment to excellence and our goal of providing you with the highest quality services possible. Our vocational rehabilitation services models have repeatedly been recognized by the State of Connecticut as “exemplary.”

Easterseals believes that all people have a desire and a right to live with dignity and be offered the highest level of respect. Assisting you in achieving your goals, that is what we are about. When you arrive at Easterseals, you will be welcomed and helped to understand that we are here for YOU!

# Easter Seal Rehabilitation Center of Greater Waterbury

78 Howard Street, Waterbury, CT 06708

Website: [www.easterseals.com/waterburyct/](http://www.easterseals.com/waterburyct/)

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## **Regional Coverage:**

Western Region (Waterbury  
Area Only)

## **Referral Contacts:**

Amber Boroski

(203) 236-0188 ext 103

[aboroski@eswct.com](mailto:aboroski@eswct.com)

## **Direct Service Staff**

ASL: NO

Monolingual Spanish: NO

## **About Our Program**

### **Employment & Community Services**

Experience has taught us that meaningful employment is one of the best ways to boost an individual's self-esteem and confidence that they play a valuable role within their community. Easterseals strives to pace the road to independence through employment.

Employment and Community Services offers a CARF accredited employment program including pre-vocational evaluation, work adjustment training, employment planning, school-to-work transition, supported employment, and job placement services.

Our Community Experience Program is ideal for adults with intellectual disabilities who like variety and seek opportunities out in the community while building independent skills. The program provides opportunities for community integrated activities of choice, valued adult experiences, and participation in all activities the community has to offer.



# Goodwill of Western and Northern CT

165 Ocean Terrace, Bridgeport, CT 06605

Website: [www.gwct.org](http://www.gwct.org)

## **Regional Coverage:**

Western Region  
Northern Region  
Southern Region (New Haven County only)

## **Referral Contacts:**

New Haven, Bridgeport, Stamford

### **Savannah Brown**

(475) 332-0972

[sbrown@gwct.org](mailto:sbrown@gwct.org)

Danbury, Waterbury, Torrington, New Britain, Middletown

### **Filipa Silva**

(203) 209-9604

[fsilva@gwct.org](mailto:fsilva@gwct.org)

Hartford, Enfield, Danielson, Manchester, East Hartford

### **Lori Cuyler**

(475) 225-5391

[lcuyler@gwct.org](mailto:lcuyler@gwct.org)

## **Direct Service Staff**

ASL: NO

Monolingual Spanish: **YES**

## **About Our Program**

Goodwill of Western and Northern CT leverages its statewide employer network to quickly connect participants to employment opportunities in the community.

A full team of staff works directly with participants to assist in the achievement of employment goals. This team includes; Employment Specialists, Community Employment Liaisons, and Human Services Associates. Team members may assist with job exploration, vocational skill building, job attainment, and job supports. Goodwill feels that the team approach allows us to best support our participants in order to achieve the best outcomes. Career Center Coaches are also available in Goodwill Career Centers throughout the state to assist with building or updating resumes.

Goodwill has adopted practices of Continuous Improvement that allow us to always update and refine our processes in order to drive positive results for participants. Continuous Improvement creates new, more efficient methods for teams to approach successful employment outcomes while monitoring our progress and responding to trends along the way. We are always looking at ways to provide the best services possible to the individuals that we serve.

# Independent Living Solutions

355 Meriden Road, Waterbury, CT 06705

Website: [www.ilsct.com](http://www.ilsct.com)

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## **Regional Coverage:**

Western Region

Northern Region

Southern (New Haven,  
Middlesex Counties)

## **Referral Contacts:**

Kara Pfeifer

(860) 414-5086

[kpfeifer@ilsct.org](mailto:kpfeifer@ilsct.org)

## **Direct Service Staff**

ASL: **YES**

Monolingual Spanish: **YES**

## **About Our Program**

Our mission is to join with individuals, families, and communities to encourage and assist people with disabilities to achieve independence, good health and meaningful living.

# New Opportunities

232 North Elm Street, Waterbury, CT 06702

Website: [www.newoppinc.org](http://www.newoppinc.org)

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## **Regional Coverage:**

Western Region

Northern Region

Southern (New Haven,  
Middlesex Counties)

## **Referral Contacts:**

Gawdys Grullon

(203) 575-4285

[ggrullon@newoppinc.org](mailto:ggrullon@newoppinc.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: **YES**

## **About Our Program**

New Opportunities, Inc. (NOI) as a community action agency brings five decades of experience in working with vulnerable populations within its service area. This experience includes an array of program services ranging from early childhood education to parent engagement to housing assistance to senior support services. On an annual basis the agency provides services to over 65,000 individuals.

The agency is recognized in these communities as a leader in the delivery of social services due to its comprehensive integrated service delivery model. This service delivery model allows access to assistance services for customers regardless of where they enter the agency.

# Prime Time House

836 Main Street, Torrington, CT 06790

Website: [www.primetimehouse.org](http://www.primetimehouse.org)

## **Regional Coverage:**

Western Region (Litchfield County and Waterbury Area)

## **Referral Contacts:**

Tom Stanton

(860) 496-2177

[tstanton@primetimehouse.org](mailto:tstanton@primetimehouse.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

Prime Time House empowers individuals to lead productive, independent, and fulfilling lives through community participation. We have a thirty-year track record of helping hundreds of individuals gain and retain meaningful employment. Our dedicated Employment Specialists assist participants through every step of the employment process, including developing career plans based on personal interests and experience, assistance with resumes, mock interviews, and connections to workforce development programs.

We are proud to partner with the Bureau of Rehabilitation Services (BRS) to provide vocational support throughout the Litchfield County and Greater Waterbury areas. Services include evaluation, assessment, interview preparation, job development, job coaching, and on-the-job training. Our Employment Specialists have established trusted relationships with local employers and are available to meet with individuals at convenient locations including the Waterbury and Torrington American Job Centers, as well as our downtown Torrington campus.

Prime Time House will collaborate closely with you and your BRS counselor to help you grow, realize your employment goals, and achieve independence.

# Project Genesis

720 Main Street, Willimantic, CT 06226

Website: [www.projectgenesis.us](http://www.projectgenesis.us)

## **Regional Coverage:**

Northern Region

Southern Region (New Haven,  
Middlesex, Windham Counties)

## **Referral Contacts:**

Shawn Schlieper

860-634-4659

[sschlieper@projectgenesis.us](mailto:sschlieper@projectgenesis.us)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

Since 1991, Project Genesis, Inc. has provided vocational services to individuals with disabilities through both the Bureau of Rehabilitation Services (BRS) and Bureau of Education and Services for the Blind (BESB), which include Job Development, Assessment, Evaluation, Job Coaching, Interview Preparedness, On the Job Training, Summer Youth Employment and Pre-employment Transition Services (Level Up Services). Services are individualized and tailored to meet consumers' unique needs and ambitions, experiences, interests, and skills. In addition to BRS and BESB consumers, Project Genesis provides vocational services to students with disabilities through our Special Education Support Services (SESS) program and to adults in our Acquired Brain Injury Program.

Our goal is to promote the highest level of consumer participation in the development of our services and to provide meaningful, high quality, vocational services that empower consumers to become more active, productive, and valued citizens. We work with employers throughout Connecticut, representing a broad range of industries and job offerings. Through our partnership with BRS and BESB we have successfully employed thousands of Connecticut residents with disabilities.

# Sharp Training

78 Howard Street, New London, CT 06320

Website: [www.sharptraininginc.com](http://www.sharptraininginc.com)

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## **Regional Coverage:**

Southern Region (New London County Only)

## **Referral Contacts:**

Mary Ellen Buffington

(860) 608-7063

[mbuffington@sharptraininginc.com](mailto:mbuffington@sharptraininginc.com)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

Sharp Training Inc. has been helping individuals throughout Southeastern CT with employment for over 35 years. Our organization believes in thinking outside of the box and strives to obtain employment opportunities that are innovative and showcase each person's abilities. Our professional staff are skilled in career development services and can assist in each step of the process from work readiness skills, job development, job trials, to on-site coaching. Our agency's mission is to provide individuals the opportunity to acquire employment that is meaningful to them and allows them to thrive in their community.

# Southeastern Employment Services

7 Halls Road, East Lyme, CT 06371  
375 Morgan Lane, West Haven, CT 06516 (satellite office)

Website: [www.sesct.org](http://www.sesct.org)

## Regional Coverage:

Southern Region

## Referral Contacts:

New Haven Area  
Beverly Felix  
(203) 889-6224  
[beverlyfelix@sesct.com](mailto:beverlyfelix@sesct.com)

Middlesex County  
Julie Hines  
(860) 391-1326  
[jhines@sesct.com](mailto:jhines@sesct.com)

Norwich, New London,  
Uncasville  
Kathi Russell  
(860) 984-4308  
[kathirussell@sesct.com](mailto:kathirussell@sesct.com)

## Direct Service Staff

ASL: No

Monolingual Spanish: No

## About Our Program

Southeastern Employment Services (SES) originated with a single mission: to develop competitive employment opportunities for people living with a disability in the community of their choosing. To achieve that purpose, SES provides a wide array of employment services specifically designed to assist each person to be successful in finding and keeping a job. Services provided may incorporate: identifying skills, talents and interests; developing and using job search skills, including interviewing skills; job placement, on-the-job training and support. SES staff also provides career development services that ensure the people we place are successful. Follow-up services are available, based on the unique needs of the person and the business.

Since 2003, SES and its dedicated, responsive staff have provided effective individualized employment services in integrated competitive jobs to over 6,000 persons, so that they may achieve economic self-sufficiency, personal growth, and fulfillment. In this process, it has developed relationships with over 1,400 Connecticut employers. While SES primarily provides services in partnership with the CT Department of Aging and Disability Services/ADS (including both BRS and BESB), it also partners with agencies such as Dept. Developmental Services (DDS), local school systems and Social Security's Ticket to Work to provide ongoing employment services.

# The Kennedy Collective

2440 Reservoir Avenue, Trumbull, CT 06611

Website: [www.thekennedycollective.org](http://www.thekennedycollective.org)

## **Regional Coverage:**

Western Region

Southern Region (New Haven County Only)

## **Referral Contacts:**

John Jones

(203) 252-8141

[jjones@thekennedycollective.org](mailto:jjones@thekennedycollective.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

The Kennedy Collective has been working with individuals with disabilities since 1951 offering an array of services that would help individuals attain their personal and professional goals.

Our placement program assists individuals who may have a variety of disabilities, such as learning disability, acquired brain injury, mental health issues, autism disorders, visual impairments, developmental disabilities, etc. We help individuals identify employment options that best meet their skills, abilities, and interests while offering them the most successful and rewarding experience possible.

Our staff are consistently partnering with businesses to develop relationships and opportunities to meet each individual's employment goals. Individuals who find employment through the Kennedy Collective generally retain employment significantly longer; some remain in their positions for at least a year while others as long as 15-20 years. We believe individuals should have the opportunity to select positions that will allow them growth and advancement in their career and to build on the skills they presently have.

Let us help you obtain, train, and retain your next employment opportunity. Our goal is to help you achieve your professional goals.



# United Services

1007 North Main Street, Dayville, CT 06241

Website: [www.unitedservicesct.org](http://www.unitedservicesct.org)

## **Regional Coverage:**

Southern Region (Windham County)

## **Referral Contacts:**

Noreen Long

(860)456-2261

[nlong@usmhs.org](mailto:nlong@usmhs.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

United Services is among Connecticut's most comprehensive private, non-profit providers of behavioral health, psychosocial, chemical abuse, primary care, care coordination, wellness and prevention services to the community, and employee assistance program services for business and industry. Our primary service area is the 21 towns in northeastern Connecticut. With more than 30 programs, 12 service locations, and a dedicated staff of over 250 professionals, we are proud to continue growing in our mission of "Creating Healthy Communities" by providing top-notch, caring mental health and social services to the children, adults, families, and communities of Northeastern Connecticut.

United Services has provided over 25 years of employment support and placement services to the community which include job search and development, resume writing, interview preparedness, assessment and evaluation, explaining employment gaps and criminal histories to potential employers and follow along supports to assist in maintaining job placement. Our Employment Services programs include Mental Health Supported Employment Services funded by the Department of Mental Health and Addiction Services which is a SAMHSA-endorsed Evidence-based Supported Employment Practice (EBP) for persons with serious and persistent psychiatric disorders, Mobile Employment Services (MES) which focuses on providing onsite employment support in DMHAS funded halfway houses, recovery houses, and supported recovery housing for individuals in early recovery who are unemployed or underemployed and providing vocational services as a Community Rehabilitation Provider to those being served by the Bureau of Rehabilitation Services and Bureau of Education Services for the Blind.

# Viability

50 Griffin Road South, Bloomfield, CT 06002

Website: [www.viability.org](http://www.viability.org)

## **Regional Coverage:**

Southern Region (New London County Only)

## **Referral Contacts:**

Shawn W. Smith

(860) 464-7221

[swwsmith@viability.org](mailto:swwsmith@viability.org)

## **Direct Service Staff**

ASL: No

Monolingual Spanish: No

## **About Our Program**

Viability is a CARF accredited agency offering a comprehensive array of services to individuals with disabilities and members of disadvantaged populations throughout a network of thirty-six service locations in Connecticut, Massachusetts, New York, Oklahoma, and Rhode Island. We consistently offer services that support self-determination and choice in the least restrictive setting and manner.

Viability, Inc. was formed as a result of a strategic merger between two strong forward thinking human service organizations, Community Enterprises, Inc. and Human Resources Unlimited. Viability believes that individuals with disabilities and other societal disadvantages are an essential resource for our country's future. Our mission is to help build a world in which individuals with disabilities and other disadvantages realize their full potential.

Viability has partnered with the Department of Aging and Disability Services (ADS) for the past 30 years in providing supported employment and job placement services. In addition, our Rehabilitation Services and Training Programs have achieved awards and recognition from numerous entities including awards from APSE, Mutual of America, the President's Committee on Employment of People with Disabilities as well as an exemplary rating from CARF in our 2012 survey.