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Executive Director

1850 M Street NW 12th Floor Washington, DC 20036 (202) 326-6000 www.naag.org April 1, 2021

Via First Class and Electronic Mail

Jack Dorsey

Chief Executive Officer

Twitter, Inc.

1355 Market St. San Francisco, CA 94103

Tobias Lütke

Chief Executive Officer

Shopify

33 New Montgomery St #750

San Francisco, CA 94105

Jamie lannone

Chief Executive Officer

eBay, Inc.

2025 Hamilton Avenue

San Jose, California 95125

Re: Deceptive marketing and sales of fake COVID vaccine cards

Dear Messrs. Dorsey, Lütke and lannone

The undersigned attorneys general are committed to protecting the safety and well-being of the residents of our states. It has come to our attention that your platforms are being used to market and sell blank or fraudulently completed COVID vaccine cards bearing the Centers for Disease Control and Prevention logo.

We are deeply concerned about this use of your platforms to spread false and misleading information regarding COVID vaccines. The false and deceptive marketing and sales of fake COVID vaccine cards threatens the health of our communities, slows progress in getting our residents protected from the virus, and are a violation of the laws of many states. Multiple states' laws provide for injunctive relief, damages, penalties, and other remedies for such conduct.

The use of your platforms to disseminate the deceptive marketing and sales of fake vaccine cards is a threat to residents of our states. As a result, we are asking you to take immediate action to prevent your platforms from being used as a vehicle to commit these fraudulent and deceptive acts that harm our communities. Such action should include, without limitation: (1) monitoring your platforms for ads or links marketing or selling, or otherwise indicating the availability of, blank or fraudulently completed vaccine cards; (2) promptly taking down ads or links identified through that monitoring; and (3) preserving records, such as the content, username, and actual user identity, pertaining to any such ads or links.

We would appreciate a response to this request by April 9, 2021 setting forth how you intend to comply with the foregoing. We are also available for a virtual meeting to further discuss our concerns. We look forward to your timely response.

Sincerely,

Josh Stein

North Carolina Attorney General

Treg R. Taylor

Alaska Attorney General

Matthew Rodriquez

Acting California Attorney General

William Tong

Connecticut Attorney General

Karl A. Racine

District of Columbia Attorney General

Herbert H. Slatery III

Tennessee Attorney General

Leslie Rutledge

Arkansas Attorney General

Phil Weiser

Colorado Attorney General

Kathleen Jennings

Delaware Attorney General

Ashley Moody

Florida Attorney General

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Christopher M. Carr Georgia Attorney General



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Minnesota Attorney General

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