PROPOSED TRANSFER OF ASSETS OF

EASTERN CONNECTICUT HEALTH NETWORK, INC. AND AFFILIATES

ТО

VHS EASTERN CONNECTICUT HEALTH SYSTEM, LLC, A JOINT VENTURE TO BE FORMED BETWEEN TENET HEALTHCARE CORPORATION AND YALE-NEW HAVEN SERVICES CORPORATION

Public Hearing Held Pursuant to Section 9 of Public Act 14-168 (Amending Section 19a-486a of the Connecticut General Statutes)

Location: Vernon Senior Center, Vernon, CT

Date: June 24, 2014

TABLE OF CONTENTS

Document/Item	Page(s)
Hearing Transcript	1-76
Slides Presented at Hearing	77-98
Written Statements Submitted in Connection with Hearing*	
Statement of Dr. Robert Carroll	99-100
Statement of Kye Cohen	101
Statement of Representative Timothy D. Larson	102-103
Statement of Melodie Peters**	104-106

*Representative Sam Belsito submitted a statement on June 23, 2014 directly to the Office of Health Care Access and to the Attorney General's Office. Representative Belsito's statement was not referenced or read into the record at the hearing and has not been included here.

**Melodie Peters' statement was submitted at the hearing in Manchester on June 23, 2014, but was referenced by Ms. Peters at the hearing on June 24, 2014 and is included again for reference.

EASTERN CONNECTICUT HEALTH NETWORK

DATE HELD: JUNE 24, 2014

VERNON PUBLIC HEARING

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

DR. O'NEILL: [Slide 1: Preparing for the Future of
 <u>ECHN</u>] Thank you for joining us this evening and welcome to
 our second Public Hearing.

4 My name is Dennis O'Neill. I'm a physician in 5 private practice, and the current Chair of the Board of 6 Trustees of Eastern Connecticut Health Network.

asset to 7 ECHN is а valuable the eastern Connecticut community, and after nearly three years of 8 review, consideration, due diligence and determination to 9 10 strengthen ECHN's future a selection has been made to preserve ECHN through a proposed acquisition by a newly 11 formed joint venture between Tenet Health Care Corporation 12 13 and Yale-New Haven Health Systems.

14 This decision was made through the engagement of 15 community governing structure of Trustees and the 16 Corporators associated with ECHN, which includes representatives of our medical staff. 17

18 The Board of Trustees voted unanimously to pursue 19 this acquisition of ECHN by the newly formed joint venture 20 and this decision was also supported by the ECHN Corporators 21 with a ninety-one percent favorable vote to move forward in 22 pursuance of the proposed transaction.

Additionally, on May 7th, the Connecticut
Legislation -- Legislative Session came to a close with a
Bill, which has now been signed, into Law allowing for

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

hospital conversions in the State of Connecticut to
 continue.

3 This allows ECHN to move into the next phase of 4 the transaction which includes a regulatory process as 5 governed and outlined by the State and Federal Governments. 6 You will hear more about this phase throughout the evening. 7 Now, to review some of tonight's Agenda, and statutory 8 requirements, I'll hand it over to Dennis McConville, ECHN's 9 Chief Strategy Officer.

10 Dennis.

11 MR. McCONVILLE: Thank you, Dennis, Dr. O'Neill.

12 [Slide 2: Agenda] ECHN is hosting two Public 13 Hearings for our Letter of Determination. One was held last 14 evening at Manchester Memorial Hospital, and one here 15 tonight at the Senior Center.

16 These Hearings are to provide information about 17 our proposed transaction contained in our Certificate of 18 Need Letter of Determination that was filed with both the 19 Attorney General's Office and the Department of Public 20 Health, Office of Health Care Access on June 4th of 2014.

Our Agenda for this evening is as follows: I'll take a few moments to present the purpose for the Hearing, the statutory requirements that we believe apply to our proposed transaction, and let you know the format for your participation in the Hearing. Peter Karl, ECHN's President

and CEO will present information about the healthcare
 landscape for ECHN, the rationale for pursuing our
 transaction with Tenet Healthcare Corporation and the Yale New Haven Health System, and the process that ECHN followed.

5 Joyce Tichy who is ECHN's Senior Vice President and 6 Legal Counsel will present the Letter of Determination and 7 then we'll have a comment, question and answer period for 8 you with our panel.

For the public comment and Q and A portion of the 9 Hearing we have some guidelines that we'd like you to 10 11 follow. We conducted two public hearings, one in late April and one in early May for our proposed transaction. 12 With changes to the CON Statute we want to conduct this evening's 13 14 hearing in as precise a manner as possible. Therefore, it will be more structured and will require that we take some 15 time before we open the floor for comments or questions to 16 17 address the Letter of Determination and related matters. I anticipate this will take about forty-five to fifty minutes. 18

19 This Hearing is a legal requirement for the State 20 Regulatory Approval Process. Tonight's presentation and 21 question and answer period will be recorded, transcribed and 22 submitted to the State Department of Public Heath, Office of 23 Healthcare Access, and the Office of the Attorney General.

24 You must sign in if you wish to comment or question the 25 panel regarding the Letter of Determination. If you've not

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

signed in and you wish to speak, please see Nina Kruse in 1 2 the back of the room to do so. If you signed up to testify, I will call your name to come up to one of the microphones 3 4 to make a statement or to ask your question. Before you 5 begin your testimony, please state your name and your town In deference to allow everyone who wishes to 6 of residence. speak, we request that the speaker limit their participation 7 8 to one appearance at the microphone and in the interest of time we ask that you try to limit your comments to 9 10 approximately three minutes or less in order to ensure time 11 for all participants. Your statements or comments should be 12 directed to the contents of the Letter of Determination. Copies of the Letter of Determination are available this 13 14 evening for your review. The Letter of Determination in all 15 the filings will be available on the Attorney General's website and on the OHCA website as the process advances. 16

17 [Slide 3: Proposed Transfer of Assets] Our focus 18 for this evening is the Letter of Determination which 19 describes a proposal for the transfer of the assets of 20 Eastern Connecticut Health Network and its affiliates to VHS 21 Eastern Connecticut Health System, LLC, a joint venture that 22 will be formed between Tenet Health Care

23 Corporation and Yale-New Haven Health System Services24 Corporation.

25

[Slide 4: State Regulatory Process] The first

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

step in the process is the filing of a Letter of 1 2 Within thirty days of filing the Letter of Determination. Determination, the non-profit hospital and the proposed 3 purchaser hold a public hearing on the contents of the 4 5 Letter of Determination, which is why we're here this Again, this evening's Hearing is being recorded 6 evening. 7 and transcribed as required. We'll make the recording or 8 transcription available to the Commissioner of OHCA, the 9 Attorney General and members of the public upon request. 10 The Commissioner and the Attorney General will review the 11 Letter of Determination. It's the Attorney General who 12 determines whether the statute for the transaction requires 13 approval under the so-called conversion statute as a 14 conversion from a non-profit to a for-profit company. Α 15 joint review process is then undertaken by the Commissioner 16 and the Attorney General.

17 [Slide 5: State Regulatory Process] The Certificate of 18 Need Approval Process for Hospital Conversions is governed 19 by Connecticut Law. The Law contains standards that the 20 Attorney General and the Commissioner of Public Health must 21 apply in rendering a decision for each application. The Law 22 also allows for each agency to engage experts to assist in 23 the Certificate of Need process.

24 The Statute states that the Attorney General shall 25 deny an application that's not in the public interest if the

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

transaction is prohibited by Connecticut Statutory or Common 1 2 Law governing non-profit entities, trusts or charities; if the Applicant fails to exercise due diligence in deciding to 3 transfer its assets, selecting the purchaser, obtaining a 4 fairness evaluation, or negotiating the terms and the 5 conditions for the sale; if the non-profit hospital fails to 6 7 disclose any conflict of interest, the Application shall be 8 denied and if the non-profit hospital would not receive fair market value for its assets, the application will be denied. 9

10 [Slide 6: State Regulatory Process] By statute, 11 the Public Health Commissioner must also apply standards in reviewing and ruling on the Application. The Commissioner 12 must deny an Application unless the community will be 13 14 assured of continued access to high quality, affordable care, after accounting for any proposed change impacting 15 hospital staffing. The Commissioner must deny an Application 16 17 unless a commitment has been made to provide care to the 18 uninsured and underinsured.

19 The proposal will also be reviewed under Standard 20 Certificate of Need Guidelines including public need, the 21 impact on the financial strength of the healthcare system in 22 the State, whether the proposal will improve quality, 23 accessibility, and cost effectiveness of the health care 24 delivery system in the region.

[Slide 7: Conversion/CON Process Timeline] Now

25

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

I'm going to walk you through an estimated timeline for our 1 2 CON approval process. Some of these intervals are mandated 3 by State Statute and others are estimates so they may change. The process begins with the filing of the Letter of 4 Determination which was done on June 4th, within thirty days 5 we're required to hold Public Hearings on the content of the 6 7 Letter of Determination. We expect that the Attorney General 8 will rule that our proposed transaction is subject to the Conversion Statute, so we anticipate that we'll receive an 9 10 Application from the Attorney General and the Office of 11 Health Care Access, within forty-five days bringing us to 12 early August.

Once we receive the Application, by statute, we have sixty days to complete the Application and file it with those agencies, the Attorney General's Office and OHCA have twenty days to determine if the Application is complete.

17 If they identify deficiencies in the Application, 18 we'll receive what are known as "completeness questions" and 19 we estimate that it will take twenty more days to respond to 20 those questions, and twenty more days for the Agency to 21 We could see one or two cycles of completeness respond. 22 questions, it's not uncommon. We estimate that our 23 Application would be deemed complete somewhere between 24 November and March. Once the Application is deemed complete 25 the Attorney General and the Public Health Commissioner have

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 120 days to decide on the Application. They'll hold Public 2 Hearings during that time, another opportunity for the 3 public to weigh in on the proposed transaction, and we 4 anticipate that the process will take between nine and 5 twelve months, leaving us with a decision somewhere between 6 March and June of 2015.

7 [Slide 8: The Proposed Transaction] Joyce Tichy 8 will be providing a more detailed -- more detailed 9 information about the Letter of Determination in a few 10 minutes, but I didn't want to go too far into the 11 presentation without giving at least a summary of the 12 proposed transaction.

13 The new joint venture between Tenet Health Care 14 Corporation and Yale-New Haven Services Corporation would 15 buy ECHN. There would be a continued operation of 16 Manchester Memorial and Rockville General Hospitals 17 continued involvement in the advisory board that includes 18 community representatives, capital investments to improve 19 facilities and equipment, a partnership with a leading 20 academic medical center and access to Yale-New Haven Health 21 Systems clinical support, quality and service line management, the establishment of a community foundation to 22 oversee certain charitable funds, and a continuation of 23 ECHN's brand and mission, including a continued commitment 24 25 to charity care and indigent care.

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

Now to review our process and background for the
 acquisition is ECHN's President and C.E.O., Peter Karl.
 Peter.

MR. KARL: Thank you, Dennis.

5 [Slide 9: Preparing for the Future at ECHN] Thank 6 you for joining us this evening. We're here to discuss the 7 proposed transfer of assets of Eastern Connecticut Health Network and affiliates to VHS Eastern Connecticut Health 8 9 System, LLC., which is a joint venture formed between Tenet 10 Healthcare Corporation and Yale-New Haven Health Systems 11 Corporation. ECHN is proud to serve Eastern Connecticut by 12 improving the well-being of the community by offering 13 quality, compassionate healthcare, that is our mission and 14 our organization has pursued this mission for nearly a hundred years. Our commitment to that mission is what we 15 16 want to continue on behalf of our patients and their 17 families, our physicians, and our employees.

18 What we want to see, ECHN -- what we want to see 19 the ECHN name and brand continue. ECHN has made an 20 obligation to training our next generation of physicians. We have developed strong relationships with our medical 21 We support the education of medical students and 22 staff. 23 have established a new graduate medical education residency 24 program at ECHN.

25

4

Our two acute care facilities, Manchester Memorial

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 and Rockville General Hospital, as well as our dozens of 2 affiliates and joint venture companies, are anchors in the 3 regions we serve. ECHN is a significant economic engine 4 providing the salaries for over three thousand skilled jobs 5 and purchasing over ninety million in services and supplies 6 each year.

7 [Slide 10: Preparing for the Future at ECHN] The 8 Patient Protection and Affordable Care Act is designed to 9 provide insurance to thirty-two million Americans who are 10 uninsured. Hospitals, as an industry, agreed that they 11 would accept lower payments as more of their patients would 12 now have some form of insurance.

13 In Connecticut, unlike other parts of the country, 14 residents are relatively well insured so there is not the 15 benefit of more revenue for our hospitals. We estimate that 16 we need to reduce expenses by fifteen to twenty percent 17 which would mean cutting services and staff. In addition, 18 the government and commercial insurers are pushing for payment reforms that shift the risk of getting paid to 19 20 providers like hospitals. The resulting new payment systems reward those who can deliver care at lower costs with 21 22 improved quality and outcomes. This means we need to reform and refocus our delivery of care to keep patients well in 23 the lowest cost settings, generally at home or in outpatient 24 25 settings, preventing patients from needing expensive

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

11

1 hospital stays.

2 The focus on our patients need to be ongoing and proactive, not just on an episodes of illness and hospital 3 4 The information about our patients needs to be stays. 5 accessible to providers across the network. Care management programs need to be expanded through the community. 6 The 7 investments needed to succeed with population health are 8 major and difficult for organizations that are operating on 9 extremely thin margins.

10 [Slide 11: ECHN's Financial Challenges] As you can see here in this slide, in 2001 ECHN lost more than ten 11 12 million and continued to operate in the red for many years. 13 During this time the level of debt continued to increase. I 14 took office nearly ten years ago, and ECHN began to make course corrections, but it took six years to catch up and we 15 16 were forced to defer capital investments. You can see by 17 the lower graph that our pension liability grew dramatically, the result of the Pension Funding Reform that 18 came at a time when the market crashed in 2008. 19 Debt. 20 service and pension contributions consume a large portion of 21 ECHN's cash flow, making capital investments annual 22 difficult.

23 [Slide 12: ECHN's Financial Challenges] Hospital
24 systems are extremely capital-intensive. The cost for new
25 medical and information technology are significant. The

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 building codes for our facilities make improvements
2 expensive.

3 I mentioned population health and the need to 4 share technology across the system. A new electronic 5 medical record system will cost twenty million dollars. 6 There are programs that we would like to develop to address 7 health needs that require capital investments. Private accommodations for our patients are not only about comfort 8 9 and privacy, but they offer a safer environment for our 10 Again, hospitals are expensive to build or patients. 11 renovate.

12 [Slide 13: Continuing Financial Challenges] ECHN 13 and all Connecticut hospitals are struggling with the 14 financial challenges associated with the reduction of 15 government payments for services provided to our patients.

16 Since we started on our journey to evaluate a 17 partnership, more has happened that worsens our financial The State imposed the tax on hospitals that has 18 position. 19 been increased by five hundred fifty million in the current 20 state budget. You can see that our tax burden grows, and it is significant because for a three hundred thirty million 21 22 dollar health system like we are today, we have struggled to 23 achieve a one to two percent margin which is three to six That tax is much higher. ECHN along with all 24 million. 25 other hospitals also had to shoulder the financial impact of

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

Federal sequestration. Medicare provider payments have been 1 2 cut by two percent since April of 2013. The Act requires 3 Federal spending cuts to remain in place through 2022. Sequestration equates to a loss of more than 2.2 million 4 5 dollars per year, each year for ECHN. Some of our 6 reimbursement from the government is already at risk and we 7 are penalized if we don't meet certain criteria. We have 8 done well and not incurred any penalties for readmissions to 9 our hospitals.

10 Additional threats to reimbursement are also on 11 the horizon at the next fiscal year. ECHN has projected to 12 have an additional seven million dollar financial burden to 13 bear.

14 [Slide 14: Negative Forces into the Future] As 15 you can see here, the negative forces associated with the 16 reduction in payment for services coupled with the increased 17 salary and non-salary costs equate to an inability to 18 reinvest in ECHN in an unsustainable financial future.

19 [Slide 15: Preparing for the Future at ECHN] In 20 order to prepare for the future of ECHN, a workgroup of 21 trustees, Corporators, medical staff, and administrators was 22 formed in late 2011 to study ECHN's needs and the benefits 23 that could come from partnering with another health system. 24 After studying the national, regional and Connecticut 25 landscapes along with ECHN's current and potential future

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 position, it was decided that a partnership was in the best
2 interests of ECHN.

3 The partnering workgroup developed criteria in 4 which to evaluate potential partners including cultural and 5 strategic fit, financial strength and long term viability, 6 and the partners' interest to invest in our organization.

7 The workgroup made findings and recommendations to 8 a Committee of the Board of Trustees, the Transaction 9 Committee. The Committee conducted its due diligence and 10 made the recommendation to the Board to pursue a transaction 11 with Tenet Health Care Corporation and Yale-New Haven Health 12 System.

[Slide 16: Preparing for the Future at ECHN] The 13 14 reasons to join another system are clear. We strive to create economic scale to decrease our costs. 15 While we want 16 to improve our access to capital and afford investments, we have to improve finances and reduce or eliminate our debt, 17 and we have to be prepared to participate in the new payment 18 19 systems to insuring that we protect, preserve and grow local 20 access to healthcare services.

21 [Slide 17: The Request for Proposal Process] 22 Requests for proposals were sent to three non-profit health 23 systems and three for-profit hospital operators. After 24 careful, thorough and request for proposal process, that 25 included many meetings with each potential partner produced

1 viable offers. joint venture Both were from two 2 partnerships to acquire ECHN.

3 The first, a joint venture between Hartford Healthcare and L.H.P., a for-profit, and a second a joint 4 5 venture between Yale-New Haven Health and Vanguard Health When we learned that Vanguard Health Systems was 6 Systems. 7 to be purchased by Tenet Healthcare, we went back and 8 performed more due diligence to confirm that a joint venture 9 between Yale-New Haven Health and Tenet Healthcare to 10 acquire ECHN was still a good option.

[Slide 18: Tenet, YNHHS, ECHN Strategic Alliance] 11

12

After careful due diligence which included 13 additional rounds of questions and answers, additional 14 meetings with the parties, the Board selected the proposal from Tenet Healthcare and Yale-New Haven Health as the best 15 16 one that met our needs and criteria for a partner.

17 ECHN would become part of a strong regional healthcare system with aligned mission, vision and values. 18 19 The network would offer thought leadership from best 20 practices among almost eighty hospitals across the U.S. Yale-New Haven Health will offer its clinical leadership and 21 22 programs.

23 Tenet has extensive experience with risk-based 24 contracting, and with Yale-New Haven Health System are 25 forming another joint venture to offer the support and

1 services needed for value-based risk contracting.

2 [Slide 19: What will be achieved?] ECHN firmly believes that the partnership will allow us to serve our 3 It will protect accessibility and affordability of 4 mission. care to our patients while continuing our focus on quality 5 6 and safety of patient care. This will support our efforts to continuously improve satisfaction, it will enable us to 7 8 reinvest in programs, technology and facilities for the 9 benefit of our patients and employees.

10 Now I'd like to ask Joyce Tichy to walk you
11 through some of the finer details associated with the Letter
12 of Determination. Joyce.

[Slide 20: 13 MS. Okay. Letter of TICHY: 14 Determination] So we're going to be on this slide for a little while so I apologize ahead of time. Just to take you 15 back for a second to where we are and what the intention --16 17 our intention in proceeding is about right now, we're guided actually by the Certificate of Need requirements of the 18 19 Attorney General and the Office of Health Care Access. So 20 if you go -- think back to a couple of slides that Dennis --21 when Dennis put up the list of requirements that we're 22 supposed to meet, and just keep those in mind as I describe 23 what is in our transaction. The slides you've seen so far have addressed two of those things. One is that we are 24 25 supposed to demonstrate diligence in deciding to transfer,

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

and diligence in selecting our purchaser. So in addition, 1 2 we have the obligation to show diligent negotiation of the terms and conditions of the transfer, diligence in obtaining 3 a fairness evaluation by an independent party. We have to 4 5 show we're receiving fair market value, that the transaction 6 would result in continuing access to high quality care and 7 that the buyer is committed to making -- to continuing our commitment to the uninsured and underinsured, that the 8 9 transaction will demonstrate an improvement in our financial strength and that it will improve quality accessibility and 10 11 cost effectiveness. So the part that this slide is about is about showing how we have established through due diligent 12 negotiation good terms and conditions for the transfer. 13

14 First off, the description of the buyer, we've -you've heard a couple of times -- it's said a couple of 15 times but the buyer's name will be the VHS Eastern 16 17 Connecticut Health System, LLC. That's a company that will be jointly owned, eighty percent by Tenet and twenty percent 18 19 by Yale-New Haven Health System, and just for convenience, 20 I'll call that "the Buyer", since that's kind of a long name 21 to say all at once over and over. So this is the entity 22 that will ultimately be the legal owner and will make the 23 legally binding decisions on behalf of ECHN after the 24 closing.

25

The form of the transaction is an asset purchase,

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 which is typical for transactions of this kind. And it 2 basically means that the Buyer is going to be buying what's 3 described in the Agreement as "substantially all the assets" 4 of ECHN, and then it says that -- and then we have a long 5 list of all the assets that are going to be purchased, so it 6 kind of says all, and then it lists them all.

7 So the key assets to be acquired by The Buyer are, if you take a look at the proposal you can see them listed, 8 9 but basically and I'm just going to give a quick summary. It's effectively our two acute care hospitals, Manchester 10 Memorial and Rockville General, our nursing home, Woodlake 11 at Tolland, our visiting nurse service, called Visiting 12 Nurse and Healthcare Services of Connecticut, which also 13 14 provides homecare services. We have an insurance captive which handles our medical malpractice claims, we have a 15 billing and physician office, and basically all the other 16 17 entities that you see in the community that bear the ECHN name are part of the transaction. Those include ambulance -18 19 - excuse me -- then we also have an additional set of entities that are going to be transferred and those will be 20 21 ECHN's interest in joint ventures that we partner with 22 others in, typically hospitals and physician groups; that 23 includes two ambulance companies, we have a wheel chair transport company, an occupational medicine provider and 24 25 others.

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

Along with that, effectively all of the equipment,
 real property, leases, accounts receivable and everything
 you see when you walk into these entities that we operate
 will be transferred.

In addition to this, as a result of negotiations 5 between us and the Buyer, we have included some liabilities 6 7 that we maintain. These are, just to be clear, already 8 existing obligations that we have that we would like someone 9 else to take on, so that they're safely handled and managed and maintained going forward. These include ECHN's unfunded 10 11 pension liabilities, and if you think back to the slide that 12 Peter put up relating to our pension, that has been a very 13 significant drain on our resources over time. We wanted to make sure that our employee pensions were taken care of and 14 that there would be a strong financial entity behind them so 15 that we asked for them to be included in the transaction and 16 Tenet agreed; that is, Tenet and Yale-New Haven Health 17 18 System together, as the Buyer.

We've also asked and the Buyer has agreed to take on ECHN's obligation for its post-retiree health plan, the liabilities of our captive insurance company so that we can make sure that our medical malpractice claims are taken care of and our worker's compensation obligations.

24 In addition -- so just to make sure that this is 25 clear, there are key assets and liabilities that are

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

excluded from the transaction. These include 1 donor 2 restricted charitable contributions that are held by the 3 hospitals or our community healthcare foundation, and just 4 by way of explanation, if someone has donated charitable 5 funds to us, with restrictions that they specify, they will not be allowed to be part of the transaction. Instead they 6 7 will be put aside and the Attorney General will decide who 8 and where those funds are to go.

9 In addition, just in the normal course of 10 business, you as an entity will incur lawsuits and you'll 11 have tax settlements. Insofar as there are any of those 12 that arise that result from our activities before the 13 transaction, those continue to belong to the old ECHN and 14 will not be transferred.

15 Medicare requires that we issue cost reports and 16 it takes a long time to settle them, often years, and since 17 there is a pretty long run out for those, Medicare cost 18 settlements will also not be included.

Along with this, the cash and investments that ECHN holds will not go along with the transaction. They will instead be used to pay off our debt, and our long term debt is not part of the transaction. That is, however, something that will be settled at the time of closing by our cash and investments, and the proceeds of the transaction.

25

Next I want to talk just for a minute about our

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

medical foundation, and also just to help you understand 1 2 what that is. In Connecticut, there is generally a rule 3 that says that physicians cannot be employed by 4 That's in order to make sure that they corporations. 5 exercise independent medical judgment. But there's an exception for that if you are a hospital, and so we employ 6 physicians through our medical foundation. Up until early 7 8 May when the most recent legislation was passed, it was not 9 clear whether a for-profit hospital or for-profit health 10 system could own a medical foundation and as a result of the 11 legislation that's been made clear. It is now the case that 12 it can, so our medical foundation will now ultimately be 13 transferred to an entity that is effectively owned by Tenet.

14 So what will the ownership and running of the The role of VHS which is 15 entity look after the closing? 16 effectively the eighty percent owned by Tenet will provide 17 the day-to-day supervision and management of the hospitals and the other ECHN businesses. The Yale-New Haven Health 18 19 System will provide the clinical expertise in order to 20 enhance and improve our services. For example, there are 21 vascular and perinatology services that we would very much 22 like to expand. We would like assistance from Yale-New Haven Health System to help us do that and Yale-New Haven 23 24 Health System has agreed to do that, so that will be 25 effectively its function.

1 There will also be, as part of the transaction -this is something we requested and the Buyer agreed to -- a 2 3 local advisory board for each of the hospitals. The members of that Board will be appointed by ECHN before the closing, 4 and are initially to be made up of five ECHN Trustees, plus 5 6 five others to be identified by ECHN. The members are to 7 include community representatives, physicians who are on the 8 medical staff now and the hospital's CEO.

9 The role of the local Board we anticipate will be quite significant. While it does not -- will not hold the 10 ability to make legal decisions, it will be the advisor to 11 the Buyer about how to spend the capital commitment which is 12 a very significant part of this transaction. I'll get to in 13 14 It will assist with the development of the a minute. strategic plan of the entity, and it will be responsible for 15 medical staff credentialing in order to insure that the 16 17 physicians who come onto our medical staff are capable and It will oversee our very important quality 18 qualified. 19 assurance program, and it will oversee and manage the 20 hospital's accreditation.

In addition, and this actually is required by the regulatory scheme and so we made sure to include it in the transaction, that the Buyer is committed to maintain community support, charity care, and the continuum of care that we now have in place.

It's agreed to maintain ECHN's policies on charity
 care, indigent care, community volunteer services, and
 community outreach services.

Also, we have a graduate medical education program 4 5 with the University of New England College of Medicine and the Buyer has agreed to continue that program. 6 Our goal is 7 to promote that program so that we can local grow physicians who want to stay in our community, and the Buyer 8 9 has agreed to keep that program going.

In addition, the Buyer has agreed to maintain for three years our two acute hospitals including our emergency departments, and to maintain and ownership interest in VNHSC, our visiting nurse service, and Woodlake at Tolland, our nursing home and sub-acute care facility.

We spent quite a lot of time negotiating all of these things, but in addition, the employment aspects of the transaction. The Buyer has agreed as a result of those negotiations to offer employment to substantially all of ECHN's employees who are employed prior to the closing.

20 It's agreed to provide comparable benefit packages to what they enjoy pre-closing. It's agreed -- very 21 22 importantly -- it agreed to assume our collective bargaining 23 and what we did in anticipation of this agreements, worked to extend our collective 24 transaction was we bargaining agreements out for a significant period of time, 25

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

so that those who are covered under them will be protected. 1 2 So our Manchester Memorial Hospital R.N.'s, their contract extends out to June 2018; the Manchester Hospital Service 3 and Skilled Maintenance Employees Contract extends out to 4 5 May 2017; the Manchester Memorial Hospital Technical and LPN Employees' Contract extends to June 2017; and the RN's at 6 7 Rockville Hospital, across the street, their collective 8 bargaining agreement extends out to December 2018.

9 Along with this, I think you heard Peter explain 10 that we have very, very extensive capital needs. Any 11 hospital requires a lot of money to run, to improve 12 equipment, to improve its facilities, and because of our 13 financial situation, we have not had the necessary money to 14 do those upgrades, so as part of this transaction, we asked 15 for and the Buyer agreed to spend seventy-five million 16 dollars over the next five years. This, to be clear, is in addition to the purchase price, after the closing, in order 17 to pay upgrades to ECHN's facilities and the projects that 18 we need to improve our services. 19

20 Examples of how this money will be spent are 21 renovations to our facilities, recruitment costs to bring on 22 needed medical staff, expansion of our clinical departments, 23 purchase of medical equipment and/or electronic medical 24 records, and other things that will enhance -- will address 25 the capital needs of ECHN. One caveat to this is if a law

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 or rule is passed -- this is in our agreement -- or applied 2 that discriminates against for-profit systems, this 3 obligation can be deferred for five years, but if the Buyer 4 chooses to do this, it has to confer with the Local Board 5 and explain the reason for this, and ultimately collaborate 6 with the Local Board on the spending of this money.

7 When you file a Certificate of Need Application, 8 you have to explain to the regulators what changes you 9 anticipate or are requesting in connection with that 10 Application. Our Certificate of Need Application will have 11 no requested changes to any of the services or towns served.

12 [Slide 21: Project Cost] Okay, so I know that was 13 pretty long, and now I'm going to get to basically a little bit of a workflow with respect to the project financial 14 provisions. So if you take a look at this slide, you see on 15 the top it indicates that the price excludes the donor 16 restricted funds that I mentioned before, which will be 17 segregated and directed and used, sent as directed by the 18 Attorney General; our cash and investments; and our cost 19 report settlements. Putting aside those amounts, the amount 20 21 The Buyer has agreed to pay is a hundred five million 22 This amount, just to be clear, was not something dollars. that we just pulled out of a hat, it was the result of 23 24 substantial negotiation. It was based on the Buyer's 25 financial condition and estimate of our our future

PAGE26

1 opportunities and it has been confirmed as fair by an 2 independent very well known valuation firm named Duff and 3 Phelps that basically is known throughout the country for 4 performing these valuations, based on its estimate of our 5 future cash flow, which again you have to think back to a 6 couple of slides is being squeezed in a variety of ways. 7 This purchase price was deemed fair by Duff and Phelps.

8 In addition, I'm going to walk you through a 9 couple of steps about how the money -- this money will be 10 deployed ultimately. And that analysis and the ultimate 11 fairness of the net proceeds that result out of the 12 transaction was also independently evaluated by Duff and 13 Phelps and evaluated as fair.

All of this information will be available to the public as part of the Attorney General and Office of Healthcare Access process. They will put it on their websites and you'll be able to review it if you would like to look at it in more detail.

19 So the process will start with the Buyer offer to 20 pay, the payment of one hundred five million dollars. The 21 next step on that will be a true up, in order to make sure 22 that to make any needed assessments to our estimated net 23 working capital, that's the first step, and that is the 24 amount that we need to pay our bills on an ongoing basis. 25 Just like you have money in your checkbook, you have to just

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 make sure there's enough money in the checkbook the day after the closing to keep paying your bills and -- and 2 doing all the things you do on a daily basis. 3 Then the amount will be reduced by all those commitments that the 4 5 Buyer has made to take on the liabilities that we already Those include our unfunded pension, post retiree 6 owe. 7 health, our captive insurer, worker's compensation liabilities, our employee benefit liabilities, our capital 8 9 leases, and asbestos liabilities, and other things.

10 After all of those deductions, the amount remaining will be combined with the cash and investments 11 12 that, as I mentioned on the top, are not part of the transaction, in order to pay off our long term debt. 13 So that's basically the bondholders and other lenders who have 14 loaned us money over the years, which is very typical and 15 normal for a hospital to incur these kinds of obligations. 16 And they will expect -- anticipate on the day of closing 17 that they will be paid off, and that's what we're going to 18 19 use the money at that stage to do.

After that, the Buyer has negotiated with us and we've agreed to put aside a certain portion of the money to pay -- to fund an indemnity reserve. That's an amount of money that is there because effectively the old ECHN will not have the funds to pay off debts and things that come up after the closing that nobody thought of beforehand, so it's

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

a little bit of sort of safety bank account that they will
 use in order to make sure that all of the obligations that
 we have over time are covered.

4 Once that's done, all those steps are completed, 5 the Attorney General will define and determine where the 6 remainder of the money will go. And in addition the 7 indemnity reserve terminates after a period of time and that 8 money will also be delivered over to the Attorney General 9 for a decision on what to do with it.

Now after the closing, after all of this is done, 10 11 all these payments are made, then there remains that seventy-five million dollars that the Buyer has agreed to 12 spend over the next five years for our capital improvements, 13 14 and that's basically how the transaction will work. Α couple of caveats. The Buyer does have the opportunity not 15 to close on the transaction -- in other words, to terminate 16 17 the Agreement -- if there are material changes to our business, assets, liabilities, financial condition or the 18 19 results of our operations. This is a normal provision in 20 This is something we hope will not happen, but contracts. 21 it's just something to be aware of.

In addition, a condition of the closing is that the medical foundation that has been the subject of legislation over the past few months will need to be successfully set up and agreed to by the regulators as to

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 how it will be run. And there are, as is the case with 2 transactions of this kind many, many other closing 3 conditions that we will have to meet in order to effectively 4 finish the transaction.

5 The last thing I just want to say is that as part 6 of this whole transaction, there are many, many independent 7 verifications that are being done for every step that we 8 take, every decision that we make and every valuation that 9 we put on all of our assets and liabilities.

10 We'll have the Duff and Phelps Fairness Opinion, we'll have the continuing outside audit of our financial 11 12 statements, we have actuarial reports that confirm the pension 13 appropriateness and retiree health of our 14 calculations, and the Attorney General and OHCA will do their own independent review at which time they will hire 15 own experts, not by any decision of 16 us, just their 17 completely independently of us in order to evaluate the 18 transaction from an expert prospective.

19 So that's all I have.

20 MR. McCONVILLE: Thank you, Joyce. [Slide 22: 21 <u>Public Comments & Questions</u>] We've now reached the part of 22 our Hearing where, you the public, may participate, and for 23 that I'd like to first introduce our panel.

24 We have, of course, Peter Karl, President and CEO 25 of ECHN and Joyce Tichy who is Senior Vice President and

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

General Counsel for ECHN, we have Vin Petrini from Yale-New 1 2 Haven Health System. Vin is Senior Vice President for Public Affairs for Yale-New Haven Health. 3 We have Eric Wexler, who is Senior Vice President for Tenet Healthcare 4 5 Northeast Region, and we have Trip Pilgrim who is Senior Vice President and Chief Development Officer for Tenet 6 7 Healthcare.

8 What I'd like to do is review once again the 9 guidelines for our Panel portion of the presentation -- of 10 the Hearing.

11 First of all, again, you must sign in if you wish 12 to comment, or ask a question of the Panel regarding the 13 Letter of Determination. If you've not signed in and wish 14 to speak, then please see Nina Kruse in the back of the room 15 If you've signed up to testify, I'll call your to do so. 16 name to come up to one of the microphones in front to make 17 your statement or ask your question. Before you begin your 18 testimony, please state your name and your town of residence and again in deference to allow everyone who wishes to speak 19 20 time, we request you limit your participation to one 21 appearance at the microphone, and keep your comments to approximately three minutes or less to ensure time for all. 22 Your statements or comments should be directed to 23 the contents of the Letter of Determination, which we have 24 If you've signed in to testify, but have 25 distributed.

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

31

1 changed your mind, when I call your name, just state "no 2 comment".

If you've prepared a written legible -- if you've prepared written legible testimony, and the hour is growing late, you may leave your testimony with Nina Kruse, and with that, let me first call on Melodie Peters.

7 MS. PETERS: Thank you.

8 MR. McCONVILLE: I think it's on.

9 MS. PETERS: Is it on?

10 MR. McCONVILLE: Yes.

11 MS. PETERS: Okay.

12 Thank you very much. MS. PETERS: My name is 13 Melodie Peters. I'm President of the American Federation of 14 Teachers, and while I am not a resident of this lovely area, 15 I have hundreds of members that are. I am proud to say that 16 I represent twenty-nine thousand members, with the AFT employees of 17 Connecticut, seven hundred of them are 18 Manchester and Rockville, and honored to be here representing Sharon Thompson, who is the President of the 19 20 Rockville RN's. I'm sorry if I bore you with redundancy, so 21 I'm going to try to be a little bit brief, but for the 22 record wanted to make sure that our message is heard.

AFT Connecticut recognizes that the healthcare landscape is quickly changing and that ECHN for many reasons has decided that the only path to long term financial stability is to abandon its non-profit status and partner with a for-profit healthcare corporation. As healthcare professionals with a responsibility. and we're all on that boat, to advocate for our patients, their families and our communities, we are concerned about preserving patient access to high quality care and protecting the commitment to our community services program.

8 We strongly urge all actors in this proposed transaction to act openly, honestly and transparently by 9 10 engaging stakeholders. They also, ECHN, initiated 11 substantial discussions with us early on, and I'm really 12 proud to say that you did that. As an organization it really shows where your commitment lies, and to bring the 13 14 employees who actually live in the districts as well to the 15 table to talk about this from the beginning means a great 16 deal and what it did was allow us to address certain, what 17 would be sensitive issues going forward, so that we can 18 partner in this venture, and it did that. It made some 19 changes to, as you heard, changes to the contract 20 agreements, it addressed some of the concerns that we had, 21 you communicated with your employees all along, and to your 22 credit, during these discussions, the collective we said 23 let's go to the community and you did that, and you had as 24 was mentioned two community forums to talk about what was 25 happening in their community.

1 There are some things though that I think the law 2 falls short, and I will be one of the first to say that I 3 was advocating for a little bit more teeth, but we do have 4 some flexibility and hopefully we will achieve some of those 5 changes through this process and the AG's actions.

6 The CON Determination legal notice mentions the establishment of a local advisory Board of Trustees and 7 8 that would include implementing a strategic business plan would include medical staff, quality assurance oversight. 9 10 It would be comprised of physicians and individuals drawn 11 from the local community. Too often, I've seen where individuals that are drawn from the local community and that 12 can be defined as you wish, are people that really are not 13 14 true stakeholders, that actually have a stake in how their 15 quality of life is going to be, so we are asking you to advisory board include 16 consider this to in those 17 stakeholders that actually have a stake in it, and not some 18 corporate, and I say this respectfully, some corporate giant 19 from New York, or from wherever, and it would be great if 20 you did this on your own; if not, we're urging the Attorney 21 General's Office to consider that strongly.

We also think a part in the Legislation that failed to not be included was an independent monitor. We all have somebody who's going to do checks and balances for us. I mean certainly the State has that and when you have 1 this much of an investment, and I thank you for that 2 investment. When you have this much of an investment, not 3 only financially, but from ground swell support from the 4 community, then we need to be responsible in terms of 5 monitoring that, and we would ask that you would consider 6 doing that as well. If not, we are asking the Attorney 7 General to consider that.

8 One of the great things that we can do is our charitable care and our community benefits and proposals 9 10 were rejected during the Legislative Session, so I said last 11 night, you know, there were some losses and some wins and 12 you don't like to see sausage being made, and I spent twelve years in the Senate and I know how that happens, but you 13 14 know that at the end of the day there's always room for improvement and so one of those areas would be to require 15 written 16 undergoing conversion to establish hospitals 17 agreements detailing minimum levels of spending on 18 charitable and uncompensated care, community outreach and 19 volunteer service.

As a healthcare provider myself, and it's strange because I'm President of a Teachers' Union or half teachers, but I'm a healthcare provider, and one of the things that means a great deal to me is if someone in the community is sick and they present themselves at the emergency room that they get the treatment that they deserve and not be turned

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

away because they don't have the ability to pay. 1 It's extremely important for me, it's extremely important for AFT 2 Connecticut. We have looked at hospitals in the State that 3 do need help financially in order to be able to do this and 4 they're not our AFT hospitals, that's so strong we are in 5 advocacy for this, and we call on you and your partners to 6 establish this, and, of course, if you can't do that, we 7 urge the Attorney General's Office to look at this. 8

9 Unemployment -- I said unemployment last night, 10 too. Oh my goodness -- employment, we know that the CON 11 Determination Legal Notice promises -- offers employment to 12 substantially all ECHN employees with salaries and benefits, 13 consistent with Tenet employees, and I did say last night, 14 and I want to say this again, because I sincerely mean this, 15 we have a working relationship.

16 We also have a partnership, not to the degree that some have, but we have a partnership, we have input, and I 17 18 really applaud Tenet for doing that, because change is 19 difficult to begin with. I almost fell apart when we went 20 from glass thermometers to the -- you know -- the -- now 21 they're even more fancy, so change is difficult for anybody. 22 Given our collective relationship with ECHN, we encourage 23 that you not only honor the existing collective bargaining 24 agreements through their duration and we thank you for that, 25 but we also hope that we can build on the relationship to

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

continue that collective bargaining arrangement. You will
 find that we are very comfortable to work with.

3 Tenet Health Care We also strongly urge 4 Corporation and Yale-New Haven Healthcare Services to keep 5 Rockville Hospital open as an acute care hospital, beyond 6 the three years specified in the Determination Legal Notice. Closing it, as one of the communities' largest employers 7 8 would have a devastating effect not just on the employees, but on the local economy as well, and I do believe you know 9 10 It is a very precious part of the State, it's a part that. 11 of the State that not only my members love living in, but 12 also love contributing to the community and I would not want 13 to see these residents let down.

In conclusion, understanding that we don't always agree, and we haven't, we had some "go to your corner" times, but at the end, we've ended up in a good place, and I would like to see that relationship continue, ending in a good place, to protect not only the quality of healthcare, but the access to healthcare, and I thank you for your time.

20 MR. McCONVILLE: Thank you, Melodie.

21 Next I'd like to call on Vernon's Mayor, Dan22 Champagne.

23 MAYOR CHAMPAGNE: Thank you.

I think you have the direction as to where I'm going here. Rockville's Hospital started many years ago as

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

an independent hospital, ninety-three years ago, to be 1 2 exact, and I consider it Rockville's Hospital, it was started by donations from the community. It moved to 31 3 Union Street, and it's been a very big part of our 4 5 establishment here. Being the number two employer in town, that makes it that much more important to us, and you're 6 7 also taking over the visiting nurses which is the number 8 three employer, so protecting both of those organizations is 9 a priority to me.

10 Now I heard numerous times during the conversation 11 that, you know, this merger wants to protect, preserve and 12 grow local access to healthcare services. I think I heard 13 it a minimum of three times, and in order to do that, I look 14 at the three year agreement and I just don't think that's long enough. I think a much longer agreement would -- would 15 16 put a lot of people at ease. Obviously, on a local level, 17 there's not much I can do, you know, to stop the merger, not 18 that I want to, because I want to continue Rockville 19 Hospital moving forward. I think one of the considerations 20 that should have been taken place at the State is maybe 21 lowering that tax burden, I think that would have helped 22 considerably.

As we go through this process, starting today,
this gives the residents of the Town of Vernon and this
entire area a voice, and this is our chance to voice what we

1 think about this, and I think that the strongest, the 2 biggest thing like I said, is the fact that we need a longer 3 agreement. I think it would make me happy. I'm just hoping 4 what you said during your presentation that you are going to 5 preserve the local access.

6 I'm happy about the extra services that Yale is 7 going to be providing at Rockville Hospital. I was happy to 8 hear that during the presentation as well.

I'm going to continue to do everything in my power 9 to make sure Rockville Hospital remains a vital part of this 10 11 community, so you'll probably be seeing me at as many of these hearings as I can, and I'm going to say the same thing 12 over and over again, so that you don't miss out, and 13 14 anything else that I can do to just make sure Rockville 15 Hospital isn't going anywhere, and I guess I aim that more at the Tenet Official than anybody at this point. 16

17 Thank you for allowing everybody here to speak and18 go on the record.

19 Thank you very much.

20 MR. McCONVILLE: Thank you, Mayor.

21 Next I'd like to call on Ginny Gengras. Would you
22 please state your name and your town, please?

23 MS. GENGRAS: Ginny Gengras, Vernon, CT.

I have several points I'm going to make and several questions I'm going to ask and I don't expect

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

answers for them. In fact, let me tell you right now, I
 have been all day at Hartford Blooms, what a terrific thing.
 The Hartford -- that was to really put your best foot
 forward and here we're looking to see our best foot forward
 here in this area.

6 My questions first of all are for the concept of, 7 is healthcare a business? And that's where I have a real 8 problem with it, for-profit. I have a problem with for-9 profit schools, and for-profit prisons, and healthcare falls 10 right along that same line; and so I'm just going to be 11 quickly jotting a few comments down for you.

The Corporators, I question how informed they have 12 been; now I've talked to a few and they don't have much 13 14 information about the issues, and I will tell you my most important issue or information issue has been the Journal 15 Inquirer our local newspaper; I couldn't have hired a lawyer 16 17 to do better work, to be honest with you, and we can't, that's the whole issue. I have not seen a really good 18 19 discussion of the basic issues and I think right across the 20 country, I'm going to say, I don't care if it's healthcare, 21 whatever, do have national education, and we not 22 conversations, we just don't. The facts are hidden; in 23 fact, one of my favorite personalities and purveyors of good information, Bill Moyers, the news is what they don't want 24 you to hear, and they is an important concept. I feel very 25

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 strongly about that as a former educator as well.

2 The comment made to -- about the hospital tax, why is it that it happened that ECHN and other businesses did 3 not make comments, why did we not know that. 4 I read a lot of papers, I keep up with things, I don't know what's going 5 6 How do we know how much the hospital tax has really on 7 crippled our hospitals? We don't. The lay person does not 8 know this; all right, number one, and that could have been 9 something to push for. We should never have that kind of 10 hospital tax, the State is failing us, it's simple as that. 11 Also, I have read the book "Five Days at Memorial". Ι 12 happen to be in a book club and I have a friend who's a 13 nurse and she said you need to read this, it's all about how 14 Tenet failed New Orleans, and my question is, has everybody 15 read that, and have our Legislators read that book, because 16 by the looks of that, Tenet was a disaster. Tenet 17 absolutely did not help the people, they walked away. If 18 you haven't read it, check it out, it's a big thick book, "Five Days at Memorial", I'm saying it to the rest of the 19 20 people, too.

21 So my real concern is, how viable is Tenet, and 22 what I've been reading about is their unfunded liability. 23 They have so many problems, I don't think they can take over 24 hospitals, I just don't. From what I have done research on, 25 I'm just real concerned about that.

1 The other comment -- so therefore I really want to 2 know the financial status of Tenet. From what I found on 3 the internet, it's not pretty. That I'd like to know, and I think also the concept our Legislators have failed us, I 4 5 really am concerned that they have failed the State, I'm 6 really concerned that they did not do their homework, and I 7 think I'm going to give a comment to you, you'll bear with 8 me because there's some stuff -- a lot of what I'm saying, 9 I'll have a comment at the end. This was a recent article 10 in the Journal Inquirer and I said "right on", if you 11 recently watched and this by Don Michak and this was in the 12 Journal on the 23rd of June -- If you have recently watched 13 the Boston Red Sox game on Cable Television you may have 14 seen а short, but stinging advertisement targeting 15 Massachusetts Hospital Executives and calling for more 16 transparency in hospital and healthcare company finances. The thirty second spot which shows two men in business suits 17 18 relaxing on a sunny beach while sharing a iced bottle of 19 champagne and aired as hospital chiefs from across the Bay 20 State gathered for a three day powwow at a luxury resort in 21 the tony Cape Cod town of Chatham. The ad decries of seven 22 figure salaries, it says, were collected by C.E.O.'s at seventeen non-profit hospitals were cutting 23 essential 24 services and staff and as one in North Adams shutdown, which I followed as well. It charges that more than half of some 25

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

one billion dollars in hospital profits come from Government
 Health Insurance Programs, and the hospitals have stashed
 millions in undisclosed accounts in the Cayman Islands. I'd
 like a comment on that.

5 The commercial part of an unusual multimedia 6 campaign mounted in part by the Massachusetts Nurses 7 Association and aimed at winning public support for a bill 8 pending in that State's Legislature, the Hospital Profit and The measure which would impose claw back 9 Fairness Act. 10 penalties on hospitals for excessive profits and executive 11 compensation, and create a fund to increase funding options 12 for hospital serving power, poorer populations and must be 13 approved in July 2nd or appear as a ballot initiative ballot 14 in November, and I think I have a couple more comments here too. I think that's probably it. 15

16 My comment at the end is, as you probably know, and again, I read enough to know that the United States has 17 one of the worst healthcare systems in the world of 18 19 We also, in this country, pay more developed countries. 20 for our insurance and for our healthcare, and frankly I think insurance should be out of the business anyhow, so my 21 question for you, as I end is: Indeed, is Tenet ready for 22 23 the challenge to make us get out of that from number 24 eleventh from healthcare and costs it's vital?

25

So, I have a lot of questions here, I'd love to

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 have some of them answered. There were none answered, I 2 spoke before at other meetings, but thank you very much. 3 MR. McCONVILLE: So, excuse me, Miss Gengras, you wanted an answer to your last question? 4 5 MS. GENGRAS: Please. 6 MR. McCONVILLE: Would somebody like to take that 7 from the panel? 8 MS. GENGRAS: Go for it. 9 MR. McCONVILLE: Is Tenet ready for the challenge? 10 MS. GENGRAS: Right, exactly. 11 MR. PILGRIM: Ready for the challenge? 12 MS. GENGRAS: Yes. 13 MR. PILGRIM: Needs more specificity in healthcare 14 reform --15 MR. McCONVILLE: Healthcare reform --16 MS. GENGRAS: To --17 MS. GENGRAS: Did you put your mic in? 18 MS. GENGRAS: Yes. 19 MR. PILGRIM: Okay. 20 The challenge to essentially improve MS. GENGRAS: 21 the healthcare in terms of the cost and the fact of raising 22 us up in terms of a country. In other words, Tenet is so 23 big --24 MR. PILGRIM: Yes, ma'am. 25 MS. GENGRAS: -- and therefore they should have the

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 obligation to raise the best healthcare at a lower cost.

2 MR. PILGRIM: And to answer your question, we certainly think we're up for the challenge. 3 We've been embarking upon numerous initiatives across the country, in 4 5 various markets, participating actively in the Medicare-6 Pioneer ACO Projects. We have one of those in Boston where we have -- excuse me, Detroit where we have the Detroit 7 Medical Center which is an eight hospital system. 8 We have demonstrated significant savings for Medicare, while at the 9 same time increasing the outcomes. We have one of the 10 largest risk based platforms of all the large healthcare 11 companies centered out of California where we're doing value 12 13 based care.

14 The things you speak of are absolutely right. I mean healthcare in this country for years was, you know, the 15 16 financing -- financing of healthcare was predicated on the more you do the more you make. It had nothing to do with 17 outcomes or quality, and from that prospective we absolutely 18 19 agree with you, in that even before the Affordable Care Act 20 was passed, you started seeing market reforms from things such as health savings accounts, that allowed a more 21 consumer driven healthcare. People became more aware of 22 their healthcare dollar and not spend, and you started to 23 see shifts in the healthcare market place at that point to 24 move away from this old fee for service world; again, where 25

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 it was strictly a volume-based world into a world where 2 reimbursement, reward and compensation is based upon the value that you provide as a healthcare provider. 3 Value being defined as the quality of the care you provide, and 4 5 the efficiency of which you provide it. You know, our 6 facility, and I can let Eric talk about Massachusetts, since 7 that's actually in the neighborhood, so to speak. St. 8 Vincent's Hospital is a Tier 1 Facility in the State of 9 Massachusetts, and what that means is, it's the State 10 recognizes St. Vincent's as providing some of the top care 11 in the State at the most efficient level, providing value. 12 You want to take it a little bit?

13 MR. WEXLER: My name is Eric Wexler, and I'm the leader for the Northeast Region of Tenet. 14 I spent twenty years, by the way, living here in Connecticut, twelve of 15 16 them working in Connecticut hospitals, in fact I worked right across the street here at the Juvenile Court under 17 Judge Allen Smith for a while, while I was in college. So I 18 19 know Rockville, and I love it, it's really a pleasure to be 20 here and see all of you.

21 So if you drive up the highway thirty or forty 22 minutes, you'll hit St. Vincent Hospital. I was a CEO there 23 for several years, before I became the Leader of the Region, 24 and this is a hospital that has as Trip said high value 25 care. What that means is, we've been able to bring our

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

costs in line with the demands of the reimbursement reform 1 2 that you've seen and at the same time, raise the quality of 3 We are a top one hundred hospital in the United care. 4 We one of the top fifty cardiovascular States. are 5 hospitals in the United States. We have а great 6 relationship with our Union there, the MNA, and we have 7 employee satisfaction, so we believe that superb the ingredient to what we've been able to mix up at 8 St. Vincent's Hospital has allowed for a lot of success in 9 10 what's a very difficult health care reform environment.

MS. GENGRAS: I'd like to have you answer or comment on "Five Days at Memorial", how New Orleans Memorial Hospital failed; how you've failed them?

14 I'll just briefly say and then I'll MR. WEXLER: 15 turn it over to Trip. A lot of things went wrong in New 16 Orleans, and what happened with our hospital there was certainly not a good situation, but I can tell you this. 17 18 Both Trip and I are new to Tenet. We were part of the 19 Vanguard merger, and one of the things I want you all to 20 know is I am extraordinarily impressed with Tenet's depth 21 and experience from the bad times that have made this 22 organization an even better organization than it was, so you 23 know we all learn from our mistakes, and one of the things I 24 found out very quickly when we became part of Tenet is we 25 had a very big set of snowstorms this year, and every single

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 time when there was a snowstorm in Massachusetts, we got a 2 call from the home office in Dallas wanting to know what we 3 were doing to make sure we were prepared, what additional 4 resources we needed and how they could help come to our 5 rescue if necessary. Now we didn't need that, you know, 6 we're used to snow around here, but I was really impressed 7 with that.

8 MS. GENGRAS: That sounds good, let's hope it 9 continues, thank you very much.

10 Just to follow, Eric is absolutely MR. PILGRIM: right, "Five Days Memorial", is a really stark depiction of 11 a really, really horrible chapter in the country. 12 It's the worst tragedy I think we've seen in our lifetimes and Eric's 13 14 point there was a lot that went wrong, local level to state 15 At that time I was running our level, to federal level. hospital in San Antonio, Texas. I was in the flight line at 16 17 We took in twenty-two thousand Killian Air Force Base. refugees from New Orleans, and you know the stories that we 18 19 were given from the first responders who came out of San 20 Antonio that went over to New Orleans is hard to fathom. Ιt 21 was really hard to fathom and, yes, it was a very difficult 22 time, and to Eric's point having come over from Vanguard the 23 amount of focus that Tenet has put, not only on its people, 24 on its patients, on its communities in terms of being able 25 to prevent something like that ever happening again, with

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

> > PAGE48

the amount of focus they put on just compliance, doing the 1 right thing at the right time, in the right amount, and if 2 3 there's something going on in the company that's not supposed to be, we want to have the structures in place to 4 5 identify it, root it out and fix it. And when you have a 6 hundred and three thousand employees someone somewhere is 7 likely not to do something you want them to do. So you want to have the mechanisms in place to identify that, and we've 8 9 been recognized by a third party organizations as having a 10 great compliance program and great governance with our Board 11 of Directors, so -- yes, ma'am, we are way up to it.

12 MS. GENGRAS: Thank you.

13 MR. McCONVILLE: I'm sorry, Miss Gengras, I've 14 been asked that given that you have read an excerpt from the 15 Journal Inquirer, the transcript must reflect the author and 16 the date of the publication, as you are not the original 17 author. Can you give us the date and the author?

18 MS. GENGRAS: June 23rd.

MR. McCONVILLE: June 23rd, and that was written
by -MS. GENGRAS: June 23rd.

22 MR. McCONVILLE: That was written by?

23 MS. GENGRAS: (Inaudible.)

24 MR. McCONVILLE: Who was it written by, ma'am?

25 MS. GENGRAS: (Inaudible) Don Micak, M-I-C-A-K.

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 MR. McCONVILLE: Don Michak, thank you. 2 MS. GENGRAS: (Inaudible.) 3 MR. McCONVILLE: Actually, I'll take the article, I'm sure I have a copy in my office. I have close to a 4 5 hundred and seventy articles from the J.I. 6 MS. GENGRAS: (Inaudible.) 7 MR. McCONVILLE: Thank you so much. 8 Thank you and thank you for your questions. 9 All right, next I'd like to call on State 10 Representative, Claire Janowski. 11 REPRESENTATIVE JANOWSKI: Good evening, I am State 12 Representative, Claire Janowski. I represent the 56th 13 District of Vernon and Rockville, and I have been a resident 14 of this community for over thirty-eight years. I am also a client user of the ECHN network utilizing both Rockville 15 16 General Hospital, ECHN doctors, and as well as the 17 affiliates, East of the River, Manchester, I believe there are facilities in, if I'm not mistaken, Windsor and East --18 19 not East Hartford, Glastonbury. 20 I am here to bring to your attention concerns 21 expressed to me by constituents in my district, especially

22 our seniors and disabled population concerning the potential 23 major reduction in services and ultimately closure of 24 Rockville General Hospital.

25 This potential closure was substantiated at the --

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 one of the ECHN information meetings when information was 2 given that there would be a three year commitment that it 3 would not close; therefore, the potential that the hospital 4 could conceivably close or reductions be reduced drastically 5 is very real and it is of extreme concern to the residents 6 of our town.

7 It is of particular concern to the high senior 8 the families who live in Rockville's population and 9 plentiful and affordable housing, as well as the subsidized 10 complexes available through Vernon's Housing Authority, 11 located in very close proximity to Rockville General Although the subsidized housing was initially 12 Hospital. completed and established for seniors due to a shortage of 13 14 housing throughout the State of Connecticut. It is now also provides housing for disabled adults of all ages and as well 15 as seniors, and also includes other placements in need of 16 17 housing referred to by the Department of Social Services or 18 even the Federal Government.

19 The majority do not drive, and the local 20 ambulatory service, and they do have transportation issues 21 so that they are not able to access care outside the 22 parameters of Vernon. They rely heavily on the close 23 proximity of the local ambulatory service for emergency care 24 in access to Rockville General Hospital for preventive care 25 and also their acute care needs. Without the hospital

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

services in close proximity, this underserved population
 would not have access to needed care.

3 Rockville General Hospital is also extremely 4 important to nursing home patients. Vernon's Fox Hill and Vernon Manor Nursing Homes rely on the quick response of the 5 6 town's ambulatory service and quick transport to Rockville 7 The ECHN owned Woodlake at Tolland, a General Hospital. 8 rehab facility, nursing home and rehab facility, also 9 greatly relies on Rockville General Hospital. These 10 facilities -- these facilities all rely on the close 11 proximity which from any of the facilities is between three 12 and four miles to transport to Rockville General Hospital 13 for emergency and ongoing care, that the nursing facilities 14 are not able to accommodate or provide in emergency 15 situations.

16 Without Rockville General Hospital, the fragile 17 elderly population would be placed at risk as transfer times 18 would be forced to double or triple and availability of 19 emergency vehicles would be hampered by longer, more time 20 consuming trips; however, it is not just the underserved and 21 elderly population in Vernon that would be at risk, the 22 potential closure or drastic reduction in services would 23 also be chilling to the surrounding communities of Tolland, 24 Ellington, East Windsor, Somers, Stafford, Willimantic, 25 Coventry, Bolton, South Windsor, and many other towns in the

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

region, who now rely on timely and efficient response times 1 2 for their 911 emergency calls. 911 emergency calls received by Vernon's Dispatch Ambulatory Service is high. It is --3 4 my understanding is it's over four thousand calls yearly, 5 approximately seventy-seven weekly calls for that's emergency ambulatory service; and all of those transfers go 6 to the emergency room at Rockville General Hospital for care 7 8 and room admission. Seventy-five of the calls are from elderly patients, and an additional ten percent are from 9 10 Medicaid patients of all ages living in public housing Many of the patients, I am told, 11 within the area. specifically request Rockville General Hospital, out of 12 13 and without Rockville General Hospital, the choice, 14 ambulance response and transfer time would double or triple 15 jeopardizing patient care to the entire region.

16 While I recognize the financial conditions that 17 led the ECHN Board of Trustees and the Hospital Corporators 18 to approve going forward with the for-profit merger, the 19 potential of closure of Rockville General Hospital creates a 20 major health service access problem for seniors, as well as 21 the underserved population not only in Vernon, but the 22 surrounding region. The increased response and transfer times associated with 911 calls would also create problems 23 24 with emergency response times jeopardizing the ability for 25 providing proper, efficient lifesaving care.

53

For these reasons, I am requesting that any approvals by the Attorney General's Office or the Office of Healthcare Access regarding the Application include a stipulation or an agreement that Rockville General Hospital remain open indefinitely or a reasonably agreed to timeframe as an acute care facility with inpatient and outpatient services.

8 Given its proximity in the east to I-84, which is 9 a major throughway, the needy population it serves as well 10 as the many towns it serves, it would appear that Rockville 11 General Hospital is well suited for expansion, not closure 12 or reduction of services.

13 I would also like to mention that I had the 14 opportunity to attend the Public Hearing last night which, 15 by the way, I found very, very informative, and had the 16 opportunity to listen to the testimony from the Unions, and 17 I would like to lend my support for their concern for --18 concerning jobs they are negotiating and support their efforts to maintain jobs here and elsewhere within the 19 20 hospital communities that are being bought. I would also 21 like to lend my support to the concerns expressed and 22 protections being requested by the Connecticut Citizens Action Group last night who also testified. A lot of their 23 concerns are concerns that unfortunately were not vetted at 24 the Legislature when the Legislation -- when the recent 25

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

Legislation was adopted, and I think that there was room for
 some of those issues to be reconsidered and negotiated
 through your organization, and I thank you for the time.

4 I do have written testimony that I will be 5 providing.

6 Thank you.

MR. McCONVILLE: Great.

8 Thank you, Representative Janowski.

9 Joyce.

7

10 MS. TICHY: I just would like to make a comment to 11 that. I think as I said earlier our current CON Application 12 will have no request for change to services, and in fact 13 were there to be ever a decision by Tenet to close Rockville 14 Hospital, it would have to submit an entirely separate 15 additional CON Application justifying the basis for the 16 closure. It just couldn't close it without it.

17 REPRESENTATIVE JANOWSKI: If I can respond, is 18 that okay?

19 MR. McCONVILLE: Sure.

20 REPRESENTATIVE JANOWSKI: And I understand that 21 there is a separate Application involved, but there is 22 nothing that would prohibit -- I mean once the horse leaves 23 the stable, it's gone, so there is nothing that would 24 prohibit Tenet from applying for another CON for major 25 changes or closure within a certain period of time after the

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 Application is accepted. That three-year period that we 2 were talking about that it wouldn't happen, that's about the 3 timeframe that it takes to be able to process a new 4 a termination Application for of service and/or а 5 termination of a hospital. So I think we need assurances 6 more than just, you know, it's not going to happen in three 7 You know, I agree with the Mayor that was here with years. 8 his testimony that there is a perception in the community 9 that once the merger takes place that things are going to 10 start moving rather quickly, and there's a real potential 11 that closure will happen, and they need assurances.

12 MR. KARL: Let me briefly respond to that also. 13 The reason why we're entering into this type of an agreement 14 is to keep the organization open. If we weren't entering into this type of Agreement, unfortunately, we'd have to 15 make some really tough decisions, and that's the decision we 16 17 won't let do, and under my watch, there's no way that I want 18 to lose physicians here or I want to close Rockville General 19 Hospital, not at all.

20 The taxes that were passed crippled every 21 organization in the State of Connecticut. The taxes that I 22 showed you up there when we were making a profit of eight 23 million dollars, and I hear that not-for-profit shouldn't 24 make a profit; well, if you don't make a profit you can't 25 reinvest. So when the State came down and voted to pass

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 those taxes, it brought every organization to its knees. 2 Hartford Healthcare just laid off three hundred and fifty 3 people, Gaylord Hospital just closed all the sleep apnea 4 centers, Backus Hospital closed their daycare center, Hartford Hospital laid off a hundred and seventy-five people 5 6 last year, three fifty this year, St. Francis just shut down 7 All that came to play because of the taxes a whole unit. 8 that came down from the State Government, so the only way 9 we're able to survive going into the future is by partnering 10 with someone else.

11 REPRESENTATIVE JANOWSKI: And I understand that 12 I'm not here to --

13 MR. KARL: But if you say that you have to keep 14 the hospital open, the only way that both of our hospitals 15 have a chance to stay open is to partner with a great 16 organization, and that being Tenet and Yale-New Haven, 17 that's the only way. If not, those CON's for closing 18 organizations would be going in sooner than you think.

19 REPRESENTATIVE JANOWSKI: And I respect that and I 20 understand that. All I am bringing to you is the perception 21 that is in the community that the hospital could conceivably 22 close within a three-year period and the knowledge that many 23 people that, for example, the other two hospitals were given 24 a broader number of commitment in terms of closure. I think 25 Bristol was given eight years, and the other hospital was

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

also given eight years, so, you know why is there such a
 disparity in the period of commitment with Rockville General
 Hospital. This is the information I'm giving you because
 this is what I'm hearing from constituents.

5 The Bristol -- the Bristol numbers MR. PILGRIM: 6 not public, but the Waterbury is, and there is a disparity 7 in it; generally, it has to do with the environment, the community, the size of the community. Look at Detroit, we 8 9 had a ten year commitment in Detroit. We bought two hospitals in the western suburbs of Chicago, we had a two 10 11 year commitment, so it varies, based upon the circumstances 12 of the transaction. You've seen, you know, one partnership I mean the hospitals in Chicago 13 between one partnership. 14 were in a very challenging part of the community, they've 15 not been failing, and they were slated to be closed, and we said we'd give it a shot, and they're still open today --16

17 MR. WEXLER: Four years later.

MR. PILGRIM: -- four years later and thriving. 18 19 Our goal as a company is not to acquire hospitals to close 20 it's to come in and make the appropriate capital them, investments, insuring continued access and care for the 21 22 community that it serves in a sustainable way, because the 23 community deserves to have the knowledge that their care is going to be there and be available, so it's no one's desire 24 25 to close anything; in fact, we'd like to invest and grow it,

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 that is our model and that is what we point out in the 2 markets across the country where we've done transactions.

3 REPRESENTATIVE JANOWSKI: And just one more 4 comment with regard to the hospital tax. Many of us feel 5 that is an issue, and many of us fought against the hospital 6 tax, I believe it was part of a tax package that was passed 7 a few years ago, two years ago, I believe, and initially the 8 reason as it was explained to me that was done was because 9 of the new Affordable Healthcare Act that more funding would be needed locally, and the money would be going back to the 10 11 Something happened and it didn't go back to the hospitals. 12 hospitals. Somebody negated and I believe that happened at the State level, so it's not -- it didn't work as intended. 13 14 However, some of the uncompensated care dollars for the 15 indigent and the uninsured did continue especially to the 16 Rockville received small community hospitals. over 17 \$650,000.00 last year over and above what they were cut the 18 year before. Maybe Manchester didn't, but Rockville faired 19 pretty, pretty well, and even if it goes to a for-profit 20 that doesn't mean that there may not be some uncompensated 21 care dollars because that's still a need, and I believe 22 that's also something that a lot of us are fighting to 23 continue. So I just wanted you to know that.

24 Thank you.

25 MR. McCONVILLE: Thank you, Representative.

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

We have testimony that Representative, Timothy
 Larson, has asked us to have read into the record, so I'm
 going to ask Dr. O'Neill to do that at this time.

DR. O'NEILL: Thanks, Dennis.

4

5 Representative Larson couldn't be there -- be here 6 this evening, but he wanted his letter read into the record. 7 It's addressed to the Honorable George C. Jepson and the 8 Honorable Jewel Mullen, Commissioner, Department of Public 9 Health. Honorable George Jepson is the Attorney General.

10 "I am pleased that Governor Malloy signed into law 11 PA14-168, an act concerning Notice of Acquisitions, Joint 12 Ventures, Affiliations of Group Medical Practices and 13 Hospital Admissions, Medical Foundations, and Certificates 14 of Need.

15 This Legislation makes it possible for the 16 potential transaction of Eastern Connecticut Health Network 17 and the Joint Venture between Tenet Healthcare and Yale-New 18 Haven Health System to move forward.

19 You are aware, as I, that many of Connecticut 20 Hospitals have expressed their concern of running out of 21 options to remain sustainable in an ever changing healthcare 22 environment.

This Law provides ECHN with a credible option that will allow it to serve the communities east of the river for many years to come.

1 It is important for State and Federal public 2 servants to insure that our constituents have local access 3 to quality healthcare that is affordable. While we must protect our citizens, we also have an obligation to support 4 5 the efforts of our community hospitals, which are striving 6 to continuously improve quality, while reducing costs, but struggling with lower payments for services and continued 7 8 planned cuts in State and Federal reimbursements proposed by 9 the centers for Medicare and Medicaid services.

10 From my conversations with Representatives of 11 ECHN, Tenet and Yale-New Haven, I believe this proposed transaction will benefit patients, employees of ECHN, and 12 13 the communities served by this healthcare system. Access to 14 keep its two hospitals, capital will allow ECHN to 15 Rockville General viable Manchester Memorial and and 16 efficient through the expansion of service lines, to upgrade 17 its facilities and equipment to meet State and Federal code 18 requirements and to remain flexible to quickly respond to 19 patient needs and expectations.

Therefore, I encourage the Office of Healthcare Access and the Office of the Attorney General to look favorably upon the proposed transfer of assets as described in the Certificate of Need Determination Letter recently filed by ECHN.

Regards, Timothy Larson, State Representative,

25

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 House of Representatives, State of Connecticut" 2 MR. McCONVILLE: Thank you, Dr. O'Neill. 3 Next I'd like to call on Dr. Ellen Marmer. 4 Being short, I never stand in front DR. MARMER: 5 of a tall microphone. I'm Dr. Ellen Marmer, Vernon, 6 I've been in practice in this community for Connecticut. 7 forty-five years. I've been a Mayor, two term Mayor in this 8 community not too long ago. I'm very interested in trying 9 to make the best of a very bad situation.

10 Tenet is not a good partner, but it's probably the 11 only partner that we have at this point, so maybe the State 12 Legislature, OHCA and Jepsen can make sure that Tenet owns 13 up to its responsibilities to keep Rockville Hospital as an 14 acute care facility, which also has a separate operating 15 license, and the reason it has a separate operating license 16 is that many of us felt that this would insulate and insure 17 Rockville Hospital's viability when it was merged with 18 Manchester Hospital many years ago. So I think that the Attorney General has to look at the legal limits of what can 19 20 be done with Rockville Hospital when we have a viable 21 current separate operating license, the Rockville Community is also a Federally mandated underserved medical area, which 22 should play a part in making sure that our services are 23 24 maintained.

25

You know I have to say that I don't have a warm

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 feeling in my heart for attorneys, but I have to say that Attorney Tichy's presentation was actually excellent. 2 It 3 was lengthy, but needed to be lengthy. I happen to agree 4 with Peter Karl in this instance about the State mandating 5 the finances that are killing hospitals all over the State of Connecticut. I also have to say that the Affordable Care 6 7 Act is unaffordable for many of my patients, and for many 8 individuals and I call it not Obamacare, I call it Obama 9 Doesn't Care, or actually I have some favorite words for it 10 besides that, but they are not publicly appreciated right 11 now.

12 When I have a twenty year old patient who has a 13 heart valve in place, who's been through three open heart 14 surgeries, who has a very dysfunctional family situation, that is on Medicaid Husky right now, and he wants to make 15 16 something of himself, but if he were to work a little bit 17 more than the part time job he works at Dunkin Donuts right now, he would be off Husky, and he needs his Coumadin, he 18 19 needs his after load reduction, he needs his care and even 20 though I've given him free care for almost twenty years, in 21 many respects, he's not going to get that care, and he's not 22 going to go anywhere because the system is counterproductive 23 to someone like this trying to pull himself up. He's a high 24 school graduate, he's a local resident, and it's -- you know 25 we're not going to solve all these problems.

1 All I ask is that Tenet puts its money where its 2 mouth is and keeps Rockville Hospital open, and I can tell 3 you I'm glad to give you my insightful impact on how you can 4 make Rockville Hospital very viable, and larger, and serving 5 the community in a viable way. I can give you my CV that 6 would make you really pass out because it's about twenty 7 pages of what I've been including Vice President of the 8 American Heart Association, so I know health care, I know 9 community needs, and I know a lot of the things that 10 "fairness corporations" and other people really don't know, 11 because Corporate America isn't Rockville America, and I'm 12 interested in making sure that Rockville-Vernon Community stays intact and has the help; and, you know, you have to 13 14 realize one last thing in my pitch here is, if you think 15 that the people who gravitate to Rockville Hospital for care 16 who actually have access to a car or some kind of vehicle, 17 okay, if you think they are going to go to Manchester Hospital if Rockville is decreased in what they can do, or 18 19 not an acute care hospital, you are sadly mistaken, because 20 once you get into that car, you're going to head down the 21 highway and you're going to go to St. Francis, and you're 22 going to go to Hartford Hospital, you're not going to go to 23 Yale, and so, you know, that's the real object here, so if 24 you want to make Rockville viable, you've got an opportunity 25 and the question is, are you going to go back to your bad

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

64

1 practices that have been well documented and publicized and 2 maybe make your turnaround in that bad practice be in our 3 community and show what you actually can do as a positive 4 force for good.

5 Because one of the things I say to the students I 6 teach is, I can teach you a lot but I cannot teach you how 7 to care, and I'm challenging everyone of you to care enough 8 about this community or any community hospital that you are 9 involved in to make it work, show it can work.

10 Thank you.

11 MR. McCONVILLE: Thank you, Doctor.

12 To hear the testimony from another physician on 13 the ECHN medical staff, Dr. Robert Carroll, who is Director 14 of Emergency Services for ECHN has asked that Dr. O'Neill 15 read his testimony into the record.

16 DR. O'NEILL: This is to the Attorney General, the 17 Office of Health Care Access and the Members of the Hearing 18 Panel.

19 "I apologize for not being able to attend this 20 forum in person, but would like to express my opinion on the 21 acquisition publicly. As the Chair and Senior Medical 22 Director of the Department of Emergency Medicine and the 23 Service Line Director for Emergency Services at ECHN, I 24 would like to express my excitement about the future 25 acquisition of ECHN by Yale and Tenet.

1 For the past several years, we have been facing 2 one financial challenge after the next, whether it be in the 3 form of hospital taxes, sequestration, Medicare reimbursement cuts, pension reform or unfunded quality 4 5 reporting mandates, the only way we have been able to meet 6 these challenges has been to do more with less. My view on 7 healthcare is that we are facing the same struggles now that the smaller department stores and hardware stores faced a 8 9 decade or more ago with the emergence of Walmart and Home 10 Their ability to purchase goods in such large Depot. 11 quantities made it impossible to compete with their prices 12 and many of the mom and pop stores eventually went out of This is the path that I believe ECHN would be on 13 business. 14 if we did not proceed with this acquisition.

I, as a healthcare provider, and ECHN as a healthcare system, have an obligation to the patients we serve. Our obligation is to be there for them in their time of need and to provide the expertise, staff, and equipment necessary to diagnose and treat them at any hour of the day or night.

The acquisition of ECHN by a larger system is the only option that would allow us to continue our mission of improving your well-being by providing high quality, compassionate health care.

25 Without the ability to join a larger system, our

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

PAGE66

I costs will be higher than our competitors, our ability to 2 recruit skilled physicians and nurses will become more 3 difficult and we would eventually find ourselves out of 4 business.

5 I've been asked many times why partner with Yale 6 and Tenet, rather than with one of the other large systems 7 closer to Manchester and Rockville.

8 My desire for Yale and Tenet is based on my belief 9 that they would be the best option for both the patients we 10 serve and for the staff we employ.

11 Yale and Tenet are physically far enough away that 12 in order to succeed they have to help grow our system to 13 allow us to directly compete with other local competitors. I 14 feel that if we had chosen to partner with a nearby 15 competitor, we would eventually become victim to 16 consolidations of services and locations such as the John A. 17 DeQuattro Cancer Center. This would directly impact access 18 to healthcare for our patients in our communities.

In my fourteen years at ECHN I have watched our competitor advertise their cutting edge therapies during the primetime news, and open healthcare centers in our own neighborhoods. I've read about their latest minimally invasive cardiac procedures, and I've heard on the radio about their world class stroke therapies.

25 It would really be nice to have the access to the

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014 1 capital funding that would allow us to advertise the cutting 2 edge programs we have here at ECHN; however, the ability to 3 grow and advertise these type of services is becoming 4 virtually impossible under the financial constraints we are 5 facing.

6 With the implementation of the Affordable Care 7 Act, the increase in Medicaid volume, and the State's taxes on hospitals, remaining independent is futile and no longer 8 9 an option. A partnership with Yale and Tenet will afford us 10 access to the clinical expertise our patients deserve, as 11 well as access to the desperately needed capital funding so 12 that we can resume investing in our technology, staff and 13 infrastructure.

14 This partnership will position ECHN competitively
15 for the foreseeable future of healthcare."

16 Signed, "Sincerely, Robert Carroll, M.D., Chair
17 and Senior Medical Director, Department of Emergency
18 Medicine, Eastern Connecticut Health Network"

19 MR. McCONVILLE: Thank you, Dr. O'Neill.

```
20 Next I'd like to call on Bob Silosofski
```

21 (phonetic).

MR. SILOSOFSKI: Good afternoon, Bob Silosofski.
Just one question, about -

24 MR. McCONVILLE: Your town of residence.

25 MR. SILOSOFSKI: Oh, yeah, Vernon.

1 I volunteer, my wife volunteers both at ECHN, and if we're spending -- if Tenet is going to put in seventy-2 3 five million dollars for improvement, why would you even 4 want to think about closing Rockville Hospital? Can we just 5 change it to fifteen years? Would that be something that 6 can be done as opposed to the three years that's in the 7 contract right now? I was born in Rockville Hospital sixty-8 four years ago. As a matter of fact, sixty-five tomorrow.

9 MR. McCONVILLE: Happy birthday.

10 MR. SILOSOFSKI: Thank you.

11 MR. McCONVILLE: Thank you, sir.

12 MR. SILOSOFSKI: Can we change it?

MR. PILGRIM: We've got a process, a very long process to get through, the Attorney General and Office of Healthcare Access, and I'm sure that issue amongst a couple of dozen others are going to get a lot of attention and discussion.

18 MR. SILOSOFSKI: I think if you could, I think you19 would relieve a lot of tension.

20 MR. McCONVILLE: Thank you. And Kathy Silosofski,
21 did you want to make a comment.

22 MS. SILOSOFSKI: (Inaudible.)

23 MR. McCONVILLE: Thank you.

24 Next I'd like to call on Sharon Thompson.

25 MS. THOMPSON: Hello, I'm Sharon Thompson, I'm

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 from Stafford -- I'm from Stafford, Connecticut, I am also 2 the President of the Nurses' Union at Rockville Hospital, 3 and as you can tell, I didn't plan to speak today, so --4 I've been an employee for almost twenty-three years and I 5 have seen it go through a lot of changes and listening to 6 people tonight, I felt that as an employee for so long I 7 needed to speak.

lot of services leave Rockville 8 I've seen a 9 Hospital. I was a Pediatric Nurse when I started, there's 10 no more pediatrics at Rockville Hospital. I was a Med Surg Nurse on Bissell I, there is no more Bissell I, at Rockville 11 I was an OB Nurse at Rockville 12 Hospital as an inpatient. 13 Hospital, there is no more Birthplace at Rockville Hospital. These are services that are very important to the community. 14 15 I now work in the O.R. and I hope that there will still be 16 an O.R. at Rockville Hospital for a long time to come because I'm getting a reputation, okay, but -- so I just 17 18 wanted to say that having lived through all of these changes 19 at Rockville Hospital, it's so important for the community, 20these services, the Birthplace closing was devastating for 21 not only the employees, we were a family there, I had my kids there, but for the community, and the patients that 22 were seen at Rockville Hospital did not go to Manchester. A 23 lot of them went into Hartford and we lost these people. 24 25 Community Hospitals are birth to death hospitals,

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 you're born there, you seek your seek your services there, 2 eventually you may die there. You have your doctors there. 3 I have lived in various places while the time I worked 4 there, my doctors are all still here. I drove forty-five 5 minutes when I was in labor because I was coming to my 6 hospital.

7 In losing the Birthplace, we lost a vital part of 8 this. I hope that we maintain the services at Rockville 9 Hospital and I hope that in the future maybe some of these 10 other services we have lost can come back for this 11 community. That's all, thank you.

MR. McCONVILLE: Next, I'd like to call on Matt 13 Reiser.

14 MR. REISER: I came in late to the party, sorry.15 MR. McCONVILLE: Name and town.

MR. REISER: Matt Reiser, Vernon, Connecticut, MR. REISER: Matt Reiser, Vernon, Connecticut, lived here pretty much all my life too between Vernon and Manchester. I know a number of people here in these rooms, I don't want to denigrate anything that's been said here tonight, it's all legitimate, they're real concerns and so forth and I trust you folks are going to be addressing those.

As you know, I've spent about twenty years in healthcare governance here in this area; about eight years or so at Rockville, another, ten, eleven, twelve years,

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

71

PAGE71

whatever it was at ECHN, including a term as Chairman of 1 2 ECHN, so I went through the succession of chairs, treasurer, 3 you know, vice chair, led all your different kinds of committees over the years and so forth, so I'm pretty well 4 5 versed in healthcare governance. By the way, I'm also a Director of Indian River Medical Center, currently down in 6 7 River Beach, Florida, so my experience is not old. I'd like 8 to think it's current, and I don't want to belabor anything 9 that's been said here tonight.

10 We all know the challenges facing healthcare today 11 are very numerous and very big challenges, very formidable 12 challenges, and I'll keep it simple, because a lot of people 13 said on the record Matt where are you coming down on this 14 thing, and in my view the only way we will continue to is to do insure local access to quality care 15 this transaction, period, that's it. Anybody want to elaborate 16 17 on that at some point in time, you can buy me a beer and we 18 can talk about it.

19 MR. McCONVILLE: Thank you, Matt.

20 And, finally, on my list we have a Corporator of 21 ECHN, Kye Cohen, who has asked Joy Dorin, an ECHN Trustee to 22 read her testimony.

23 MS. DORIN: "As a Corporator of ECHN, I have 24 always been extremely impressed with the vision, intellect 25 and communication skills of Peter Karl and Dennis O'Neill. I

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

1 am comfortable with their decisions regarding the ECHN 2 merger, and it's my hope that the company becomes more 3 viable and successful as a result.

As a business owner, I am keenly aware of the need for economies of scale. My organization's ability to partner with a larger entity allows us to stay in business, pass immense savings on to our customers, and be philanthropic to the greater Manchester community.

9 The common thread that exists between ECHN and my 10 business is that we both face a highly competitive 11 marketplace. I truly understand the need for ECHN to adapt 12 to a rapidly changing healthcare environment and fully 13 support the merger, so that we may go forward and keep 14 quality healthcare in greater Manchester.

15 Respectfully submitted, Kye Cohen, Owner

16 Shoprite's of Manchester and East Hartford"

17 Thank you.

18 MR. McCONVILLE: Thank you, Joy.

19 Is there anybody else who has signed in to 20 testify?

21 All right, I'd like to call Mike Winkler.

22 MR. WINKLER: Mike Winkler of Vernon. I think 23 the micro level picture has been well flushed out. I'd just 24 like to look at the macro and historic picture for just a 25 second.

I Tenet is a for-profit corporation and so one of the problems I've always had with American capitalism is the maximization of profits, and that seems to be the culture in this country.

5 What I'm afraid of is that the profit in medical 6 services is going to be squeezed out. We already see in 7 health insurance that my daughter got a check because the 8 overhead of her insurance company was above the maximum and 9 so they had to cut checks for people that in essence from 10 the current fifteen percent I think it is --

11 MR. McCONVILLE: (Inaudible.)

12 MR. WINKLER: You can argue -- is it fifteen or 13 twenty?

14 MR. McCONVILLE: The Medical Loss Ratio is fifteen 15 percent.

16 MR. WINKLER: Fifteen percent, okay. Eventually, I mean when we talk about economy as a scale, you look at 17 Medicare, the overhead is three percent. The overhead in 18 19 our healthcare system right now is about fifteen under Obamacare. Over time the profit in the healthcare system is 20 21 going to be squeezed, people are not going to be able to forever pay fifteen percent overhead for healthcare when 22 23 they see a system right next to it that's paying three The thing I'm afraid of most is that Tenet will 24 percent. 25 see this as a short term profit situation realizing that the

> ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

PAGE74

long term picture for really good profits is probably not 1 2 very good, and I'm afraid of short term profit maximization 3 policy where you slash and burn, you cut to the bone, you 4 bring all the profit you can out of the system in the short 5 term, and if you have to you declare bankruptcy and 6 restructure to unload debt. So I have a lot of concerns 7 that a for-profit corporation with that kind of historical 8 outlook will do things that are very injurious to the public 9 and that's my concern.

10

MR. McCONVILLE: Thank you, sir.

11 With that, I'd like to call on Dr. O'Neill.

12 DR. O'NEILL: Thanks, Dennis.

13 In closing, ECHN has enjoyed caring for these 14 communities for nearly one hundred years, and the proposed 15 transaction you heard about this evening and reviewed will 16 continue to fulfill the mission of ECHN and provide high 17 quality compassionate care to the communities we serve.

18 Thank you all very much for coming tonight, for19 your attention and participation, and have a good evening.

24

25

ECHN/YNHHS/Tenet Public Hearing Vernon, CT – June 23, 2014

CERTIFICATE

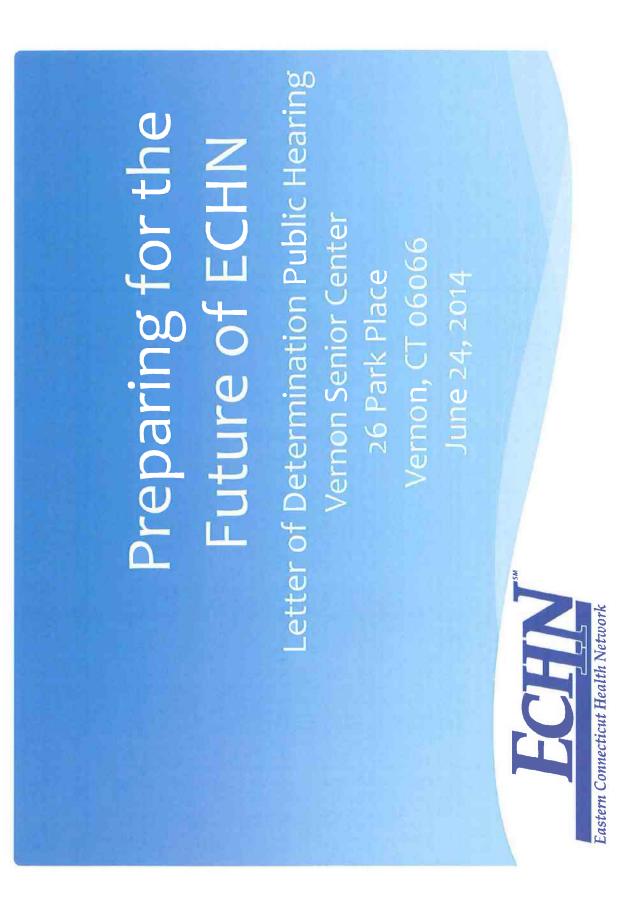
I, Sally Omar, certify that the foregoing Transcript of ECHN Public Hearing held on June 24, 2014, at Vernon, using the required transcription equipment and is a true and accurate record of the proceedings.

Dally Omar

Sally Omar

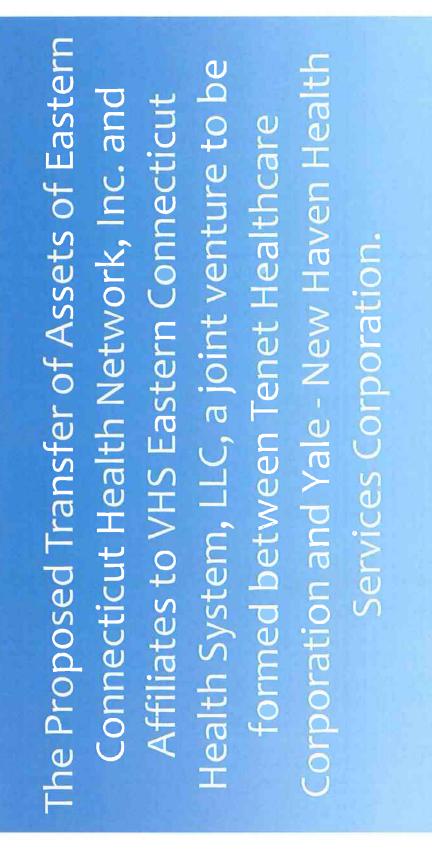
9 Date: June 30, 2014

PAGE76



Velcome & IntroductionsDennis G. O'Neill, MD, Chairman of the Board, ECHNlearing Purpose, Statutory tequirements & FormatDennis McConville, SVP, ECHNlealthcare Landscape, ransaction Rationale & ProcessPeter J. Karl, President & CEO, ECHNlealthcare Landscape, ransaction Rationale & ProcessPeter J. Karl, President & CEO, Peter J. Ka	AGENDA	٨DA
f	Welcome & Introductions	Dennis G. O'Neill, MD, Chairman of the Board, ECHN
ape, ale & Process Letter of ers	Hearing Purpose, Statutory Requirements & Format	Dennis McConville, SVP, ECHN
Letter of ers	Healthcare Landscape, Transaction Rationale & Process	Peter J. Karl, President & CEO, ECHN
Questions & Answers Panel	leed	Joyce A. Tichy, SVP, Legal Counsel, ECHN
	Questions & Answers	Panel

PAGE78





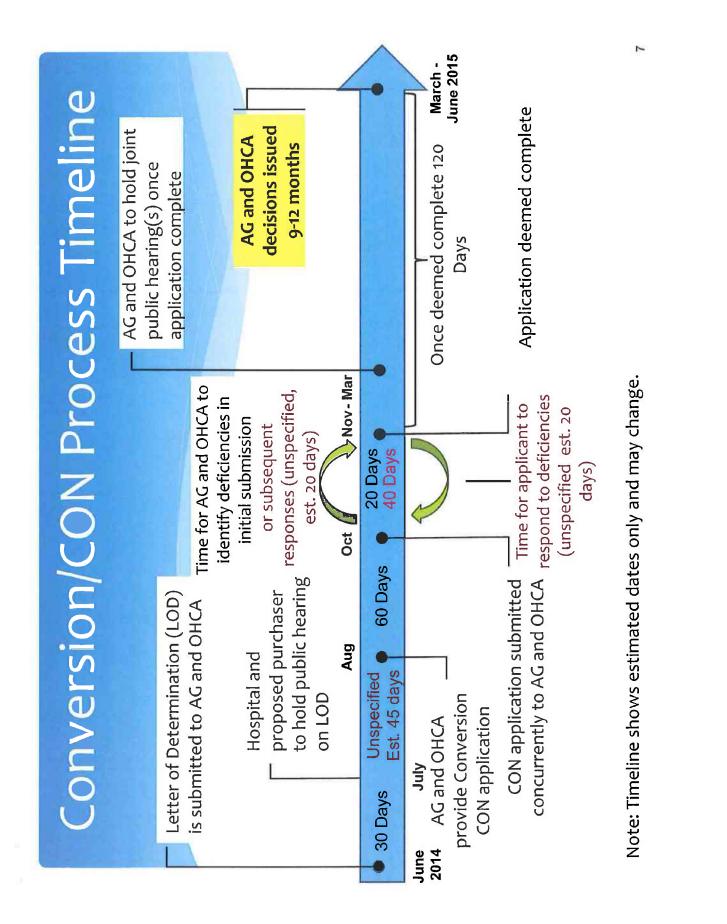
State Regulatory Process Review by Office of Health Care Access (OHCA) and Office of the Attorney General ⁽¹⁾	First step in process is the filing of a Letter of Determination	Within thirty (30) days of filing of the Letter of Determination, the nonprofit hospital and the proposed purchaser hold a public hearing on the contents of the Letter of Determination.	The hearing is to be transcribed, with the recording or transcription made available to the Commissioner of OHCA, the Attorney General, and members of the public upon request.	The Commissioner and the Attorney General review the Letter of Determination. The Attorney General determines whether the transaction requires approval under the so-called "Conversion Statute" as a conversion of a non-profit to a for-profit.	 A joint review process is then undertaken by the Commissioner and the Attorney General. (1) Section 19a-486a of the Connecticut general statutes
Rey	* First ste	* Within hospita Letter o	* The hea to the (upon re	* The Cor The Att the so-c	 * A joint re General. (1) Section 19a-48

L)

State Regulatory Process Statutory Standards – Review by the Attorney General (1)
* The Attorney General shall deny an application as not in the public interest if:
 The transaction is prohibited by Connecticut statutory or common law governing nonprofit entities, trusts or charities.
The applicant fails to exercise due diligence in:
* Deciding to transfer
* Selecting the purchaser
* Obtaining a fairness evaluation
* Negotiating the terms and conditions of the transfer
* The nonprofit hospital failed to disclose any conflict of interest.
* The nonprofit hospital will not receive fair market value for its assets.
(1) Section 19a-486c of the Connecticut general statutes

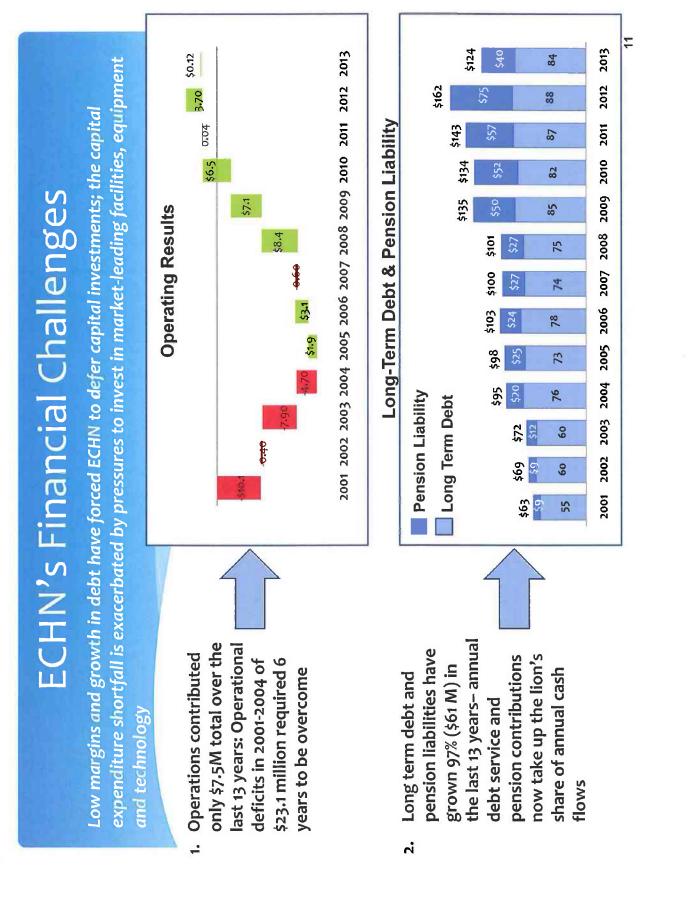
PAGE81

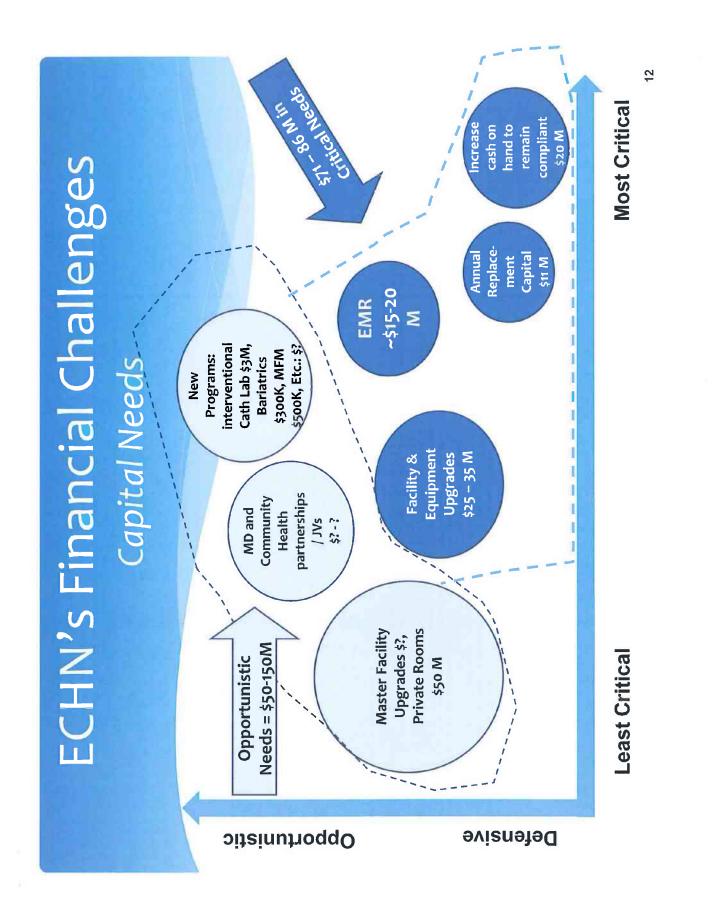
 Brate Regulatory Standas - Review by OHCA (I) The Commissioner of Public Health must deny an application unless: The community will be assured of continued access to high quality and affordable care after accounting for any proposed change impacting hospital staffing. That a commitment has been made to provide care to uninsured and underinsured. The proposal is also reviewed under standard certificate of need guidelines, including public need, impact on financial strength of health care system in the state, whether proposal will improve quality, accessibility and cost-effectiveness of health care delivery in the region, etc.
--



The Proposed Transaction Tenet and Yale-New Haven Joint Venture to buy ECHN * Continued operation of Manchester Memorial and Rockville General Hospitals; * Continued involvement of an advisory board that includes community representatives; * Capital investments to improve facilities and equipment; * Partnership with a leading academic medical center and access to YNHHS's clinical support, quality and service line management; * Establishment of a community foundation to oversee certain charitable funds; and * Continuation of the ECHN brand and mission, including a continued commitment to charity care and indigent care.	
--	--

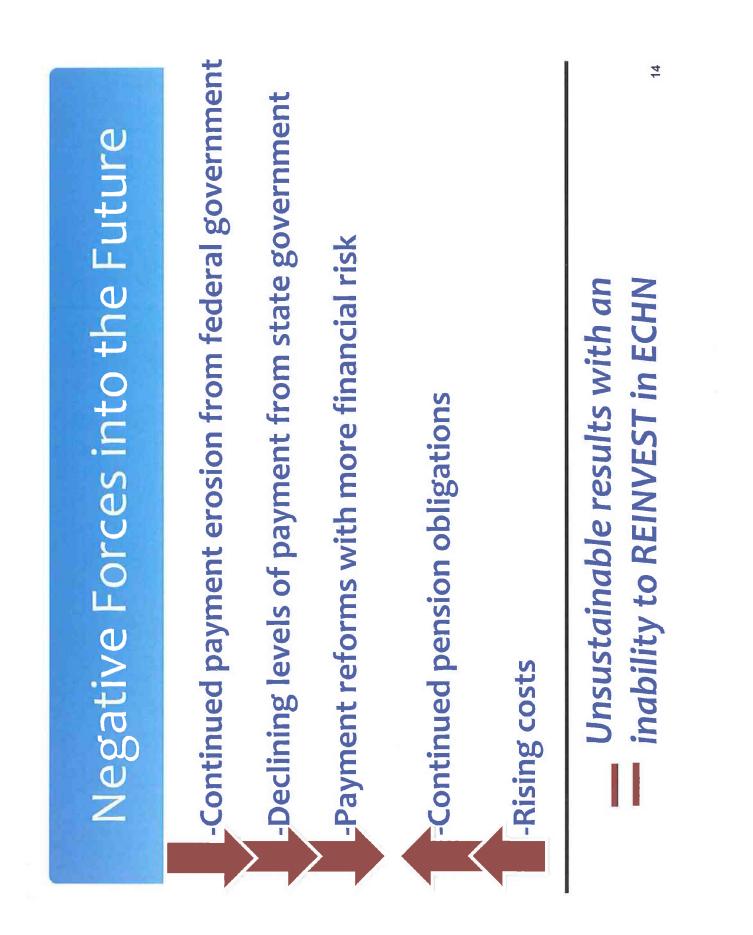
Preparing for the Future at ECHN Impact of Healthcare Reform (PPACA)	 More than insuring 32M more people Declining government payments to hospitals Focus on value, lowest cost and best results New payment systems with providers at risk New delivery models, community focused 	* Major investments required
---	--	------------------------------

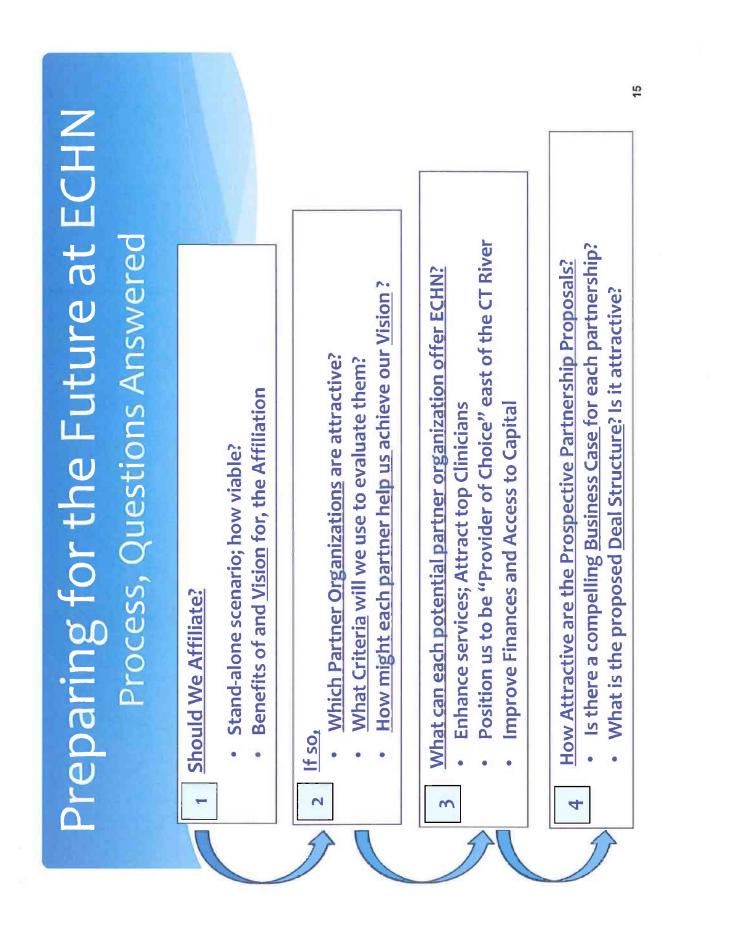




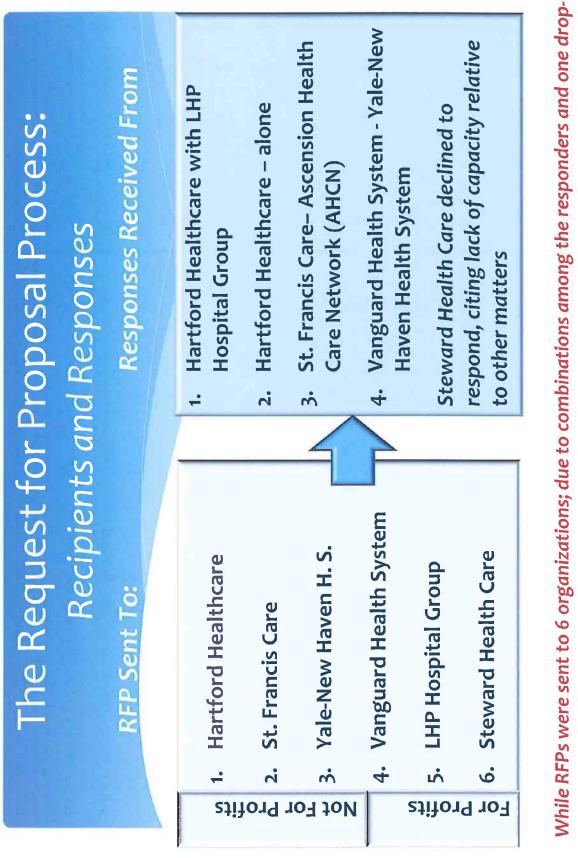
PAGE88

Continuing Financial Challenges Taxes and Reduced Government Payments	Ing Financial Challenge: Reduced Government Payments	Challer nent Payn	nges nents
	FY 2013	FY 2014	FY 2015
CT State User Tax	(4,830,741)	(6,751,665)	(8,623,979)
CMS 2% Sequestration	(1,104,000)	(2,208,000)	(2,208,000)
Value Based Purchasing	(98,141)	TBD	TBD
Readmission rate reductions		TBD	TBD
	(\$6,032,882)	(\$6,032,882) (\$8,959,665) (\$10,831,979)	\$10,831,979)
			13





Preparing for the Future at ECHN Why join another health care system? Rationale * Create scale to decrease costs * Improve access to capital and afford investments * Improve finances, reduce/eliminate debt * Participate in the new payment systems	* Protect, preserve and grow local access to services
--	---



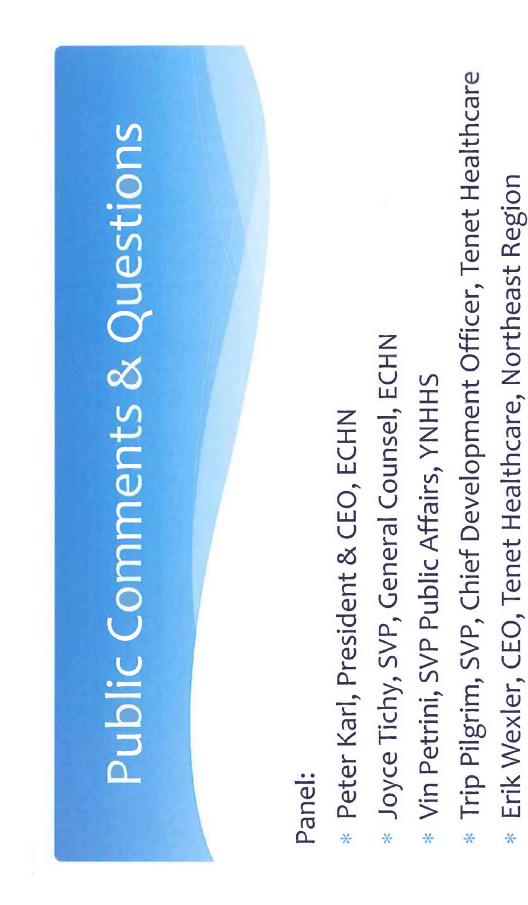
17 out, we received 4 responses.



 * Continue our Mission, Vision & Values * Protect Accessibility and Affordability of Care 	 Continued Focus on Quality & Safety of Patient Care Continuously Improve Patient Satisfaction Ability to invest allowing resources for our medical staff, employees, and for patients' care and benefit
--	---

Letter of Determination	 Description of Buyer Form of Transaction 	 Key Assets and Liabilities to be Acquired by Buyer Key Assets and Liabilities Excluded from the Transaction 	6. Role of VHS	8. Local Advisory Board	9. Commitment to Maintain Community Support – Charity Care	10. Commitment to Maintain Hospitals and Continuum of Care	Network	11. Employment Matters	12. Capital Commitment	13. No changes requested to services or changes to towns served		
					I	ECHI					olic He ine 23	-

	Project Cost
Overvi	Overview of Financial Provisions
Excluded Assets:	Donor restricted funds, cash & investments, cost report settlements
Purchase Price:*	\$105 Million
minus/plus:	Net working capital
Minus:	Indebtedness
	Unfunded pension plan liability
	Post retiree health plan liabilities
	Special employee benefit liabilities (accrued vacation, etc.)
	Captive insurance liabilities
	Worker's compensation liabilities
	Joint venture interests not conveyed
	Asbestos liabilities
Capital Commitment:	\$75 Million
 * Duff & Phelps Fairnes ** Risk of interim operat 	 * Duff & Phelps Fairness Opinion Confirmed Purchase Price as fair ** Risk of interim operations, stock market performance, etc. remain on ECHN prior to closing 21



PAGE98

ECHN Letter of Determination Hearing Vernon, CT 06066 June 24, 2014

To Whom it may Concern:

I apologize for not being able to attend this forum in person, but would like to express my opinion on the acquisition publically. As the Chair and Senior Medical Director of the Department of Emergency Medicine and the Service Line Director for Emergency Services at ECHN, I would like to **exp**ress my excitement about the future acquisition of ECHN by Yale and Tenet. For the past several years we have been facing one financial challenge after the next. Whether it be in the form of hospital taxes, sequestration, Medicare reimbursement cuts, pension reform, or unfunded quality reporting mandates. The only way we have been able to meet these challenges has been to "do more with less".

My view on Healthcare is that we are facing the same struggles now that the smaller department stores and hardware stores faced a decade or more ago with the emergence of Walmart and Home Depot. Their ability to purchase goods in such large quantities made it impossible to compete with their prices, and many of the mom and pop stores eventually went out of business. This is the path that I believe ECHN would be on if we didn't proceed with this acquisition.

I as a healthcare provider, and ECHN as a healthcare system, have an obligation to the patients we serve. Our obligation is to be there for them in their time of need and to provide the expertise, staff, and equipment necessary to diagnose and treat them at any hour of the day or night. The acquisition of ECHN by a larger system is the only option that would allow us to continue our mission of "improving your well-being by providing high-quality, compassionate healthcare." Without the ability to join a larger system, our costs will be higher than our competitors, our ability to recruit skilled physicians and nurses will become more difficult, and we would eventually find ourselves out of business.

I have been asked many times, "Why partner with Yale and Tenet, rather than with one of the other large systems closer to Manchester and Rockville?" My desire for Yale and Tenet is based on my belief that they would be the best option for both the patients we serve and for the staff we employ. Yale and Tenet are physically far enough away that in order to succeed, they have to help grow our system to allow us to directly compete with our local competitors. I feel that if we had chosen to partner with a nearby competitor, we would become victim to consolidations of services and locations, such as the John A. DeQuattro Cancer Center. This would directly impact access to healthcare for our patients in our communities.

In my 14 years at ECHN, I have watched our competitors advertise their cutting edge therapies during the prime time news and open healthcare centers in our own neighborhood. I've read

ECHN Letter of Determination Hearing Vernon, CT 06066 June 24, 2014

about their latest minimally invasive cardiac procedures and have heard on the radio about their world-class stroke therapies. It would be really nice to have the access to capital funding

that would allow us to advertise the cutting-edge programs we have here at ECHN. However, the ability to grow and advertise these types of services is becoming virtually impossible under the financial constraints we are facing. With the implementation of the Affordable Care Act, the increase in Medicaid volume, and the State's tax on hospitals, remaining independent is futile and no longer an option. A partnership with Yale and Tenet will afford us access to the clinical expertise our patients need, as well as access to the desperately needed capital funding so that we can resume investing in our technology, staff, and infrastructure. This partnership will position ECHN competitively for the foreseeable future of healthcare.

Sincerely,

Robert Carroll, MD, FACEP, MBA Chair and Senior Medical Director Department of Emergency Medicine, ECHN

As a Corporator of ECHN, I have always been extremely impressed with the vision, intellect and communication skills of Peter Karl and Dennis O'Neill. I am comfortable with their decisions regarding the ECHN merger and it's my hope that the company becomes more viable and successful as a result.

As a business owner, I am keenly aware of the need for "economies of scale". My organization's ability to partner with a larger entity allows us to stay in business, pass immense savings onto our customers and be philanthropic to the greater Manchester community.

The common thread that exists between ECHN and my business is that we both face a highly competitive marketplace.

I truly understand the need for ECHN to adapt to a rapidly changing healthcare environment and fully support the merger so that we may go forward and keep quality healthcare in greater Manchester.

Respectfully submitted, Kye Cohen Owner, ShopRite of Manchester and East Hartford



State of Connecticut HOUSE OF REPRESENTATIVES STATE CAPITOL HARTFORD, CONNECTICUT 06106-1591

REPRESENTATIVE TIMOTHY D. LARSON ELEVENTH ASSEMBLY DISTRICT

LEGISLATIVE OFFICE BUILDING, ROOM 4027 HARTFORD, CT 06106-1591

> CAPITOL: 860-240-8585 TOLL FREE: 800-842-8267 FAX: 860-240-0206 E-MAIL: Timothy.Larson@cga.ct.gov

June 23, 2014

The Honorable George C. Jepsen Attorney General Office of the Attorney General 55 Elm Street Hartford, CT 06106

The Honorable Jewel Mullen Commissioner Department of Public Health Office of Health Care Access 410 Capitol Avenue Hartford, CT 06134

Dear Attorney General Jepsen and Commissioner Mullen,

I am pleased that Governor Malloy signed into law, PA 14-168 – An Act Concerning Notice of Acquisitions, Joint Ventures, Affiliations of Group Medical Practices and Hospital Admissions, Medical Foundations and Certificates of Need. This legislation makes it possible for the potential transaction of Eastern Connecticut Health Network (ECHN) and the joint venture between Tenet Healthcare and Yale New Haven Health System to move forward. You are aware as I that many of Connecticut hospitals have expressed their concern of running out of options to remain sustainable in an ever-changing health care environment. This law provides ECHN with a credible option that will allow it to serve the communities east of the river for many years to come.

It is important for state and federal public servants to ensure that our constituents have local access to quality health care that is affordable. While we must protect our citizens, we also have an obligation to support the efforts of our community hospitals, which are striving to continuously improve quality while reducing cost but struggling with lower payments for services and continued planned cuts in state and federal reimbursements proposed by the Center for Medicare and Medicaid Services.

SERVING THE TOWNS OF EAST HARTFORD, MANCHESTER & SOUTH WINDSOR

ASSISTANT MAJORITY LEADER

MEMBER BANKS COMMITTEE FINANCE, REVENUE AND BONDING COMMITTEE TRANSPORTATION COMMITTEE

From my conversations with representatives of ECHN, Tenet, and Yale New Haven, I believe this proposed transaction will benefit patients, employees of ECHN, and the communities served by this health care system. Access to capital will allow ECHN to keep its two hospitals, Manchester Memorial and Rockville General, viable and efficient through the expansion of service lines; to upgrade its facilities and equipment to meet state and federal code requirements; and to remain flexible to quickly respond to patlent needs and expectations.

Therefore, I encourage OHCA and the Office of the Attorney General to look favorably upon the proposed transfer of assets as described in the Certificate of Need Determination Letter recently filed by ECHN.

Regards,

State Representative Timothy Larson



Testimony of Melodie Peters, President AFT Connecticut

Certificate of Need Determination Letter Public Hearing H. Louise Ruddell Auditorium Manchester Memorial Hospital June 23, 2014

Good evening. My name is Melodie Peters and I am the President of AFT Connecticut, a diverse union of nearly 29,000 public and private sector members. We are proud to represent approximately 700 members in four bargaining units at Manchester and Rockville Hospitals. Tonight, I am pleased to be joined by Ann-Marie Cerra, President of the Manchester Memorial Hospital RNs, AFT Local 5055, Melanie Karpinski, President of the Manchester Memorial Service & Skilled Maintenance Employees United, AFT Local 5121 and Darcy Cowles, President of the Manchester Technical Unit, AFT Local 5144. Thank you for the opportunity to speak to you this evening about ECHN's proposal to convert to a for-profit healthcare system by transferring assets to Tenet Healthcare Corporation and Yale-New Haven Health Services Corporation.

AFT Connecticut recognizes that the healthcare landscape is quickly changing and that ECHN has decided that the only path to long term financial stability is to abandon its non-profit status and partner with for-profit healthcare corporations. We recognize that we cannot stop this from happening, but as healthcare professionals with a responsibility to advocate for our patients, their families and our communities, we are concerned about preserving patient access to high quality care and protecting the commitment to community service programs that we have come to expect at ECHN. We want our ECHN hospitals to continue to be responsive to these concerns and provide access to all, not just to those who can afford to pay for profitable services. For these reasons, we strongly urge all actors in this proposed transaction to act openly, honestly and transparently by engaging stakeholders, not shareholders.

Last year when ECHN executives decided to pursue a for-profit partner, they also initiated substantive discussions with union representatives about their intentions. This process allowed for a frank labor-management dialogue which allowed the fundamental needs and interests of each party to be clarified and communicated at the earliest stages of the process. Ultimately this process resulted in a number of significant changes in existing collective bargaining agreements and perhaps more importantly, to the extend allowed by Tenet Healthcare Corporation and Yale-New Haven Health Services Corporation, will continue to provide an important line of communication between ECHN and its employees throughout this transition.

1

While this dialogue was unfolding with ECHN management, AFT Connecticut also encouraged them to engage the community in the same spirit of cooperation. To their credit, ECHN hosted two forums in May and April to explain their intentions. It was an important opportunity to begin a process by which the hospitals could move away from simply threatening closure and move instead toward responsiveness and accountability to community needs and concerns.

Those concerns will not end as a result of those forums or tonight's hearing. ECHN and its for-profit partners must demonstrate that they will protect access and quality of care. There are a number of collaborative ways in which this important work can be done. The CON Determination Legal Notice issued by ECHN mentions a number of "features of the proposed transactions that will benefit the current employees and communities" it serves. We feel a number of them do not take full advantage of the resources ECHN has at its disposal.

Community Oversight Board

The CON Determination Legal Notice mentions the establishment of a local advisory board of trustees to serve as a resource on capital investment, maintenance, implementation of strategic business plans, medical staff credentialing and quality assurance oversight. It goes on to say this board would be comprised of physicians and individuals drawn from the local community with an understanding that they will provide input regarding community needs and expectations.

In theory, this sounds appealing. In practice, without knowing who in fact will appoint board members, it is impossible to be certain that members of the board will be independent voices that represent all stakeholders instead of acting as rubber stamps for the new hospital. Legislative efforts were rejected last month that would have required hospitals converting to for-profit status to establish true community oversight boards with members appointed by elected policy leaders who represent all stakeholders, including direct patient caregivers. If ECHN and its partners will not establish such a board voluntarily, we urge the Attorney General and the Office of Healthcare Access to require it as a condition of the conversion.

Independent Monitor

Efforts to create and fund an independent monitor for hospitals undergoing conversion were rejected during the legislative session. Such a role would ensure that ECHN and its partners live up to the terms of the approved conversion and keep the promises they have made to the community. An independent monitor would produce a baseline report on services, staffing levels, uncompensated care, community programs, employee benefits and other measures at the time of conversion. That way, when performance audits are conducted, cuts made after the conversion could be easily identified and their impacts monitored. Establishing an independent monitor would ultimately facilitate dialogue between the hospital, patients, communities, the Attorney General and the Department of Public Health, creating a mechanism for success. If ECHN and its partners will not create an independent monitor voluntarily, we urge the Attorney

General and the Office of Healthcare Access to require it as a condition of the conversion.

Charitable Care/Community Benefits

Proposals were rejected during the legislative session that would have required hospitals undergoing conversion to establish written agreements detailing minimum levels of spending on charitable and uncompensated care, community outreach and volunteer services. In the CON Determination Letter, ECHN and its partners agree only to maintain or adopt policies that are at least as favorable as ECHN's current policies. Who will determine what is "at least as favorable" and who will determine that ECHN's current policies are in fact adequate? We call on ECHN and its partners to establish a detailed, definitive written community benefits agreement voluntarily, but urge the Attorney General and the Office of Healthcare Access to require it as a condition of the conversion if they do not.

Employment

The CON Determination Legal Notice promises offers employment to *substantially* all ECHN employees with salaries and benefits consistent with those of other Tenet employees. It also provides that existing bargaining agreements will be assumed and honored for the existing terms. Given our collaborative relationship with ECHN, we urge Tenet Healthcare Corporation and Yale-New Haven Health Services Corporation to not only honor the existing collective bargaining agreements through their duration, but to recognize the unions within Manchester and Rockville Hospitals and continue to bargain with them in the future. Not to do so would be destabilizing for the workforce and the communities in which they live. It would also have a negative impact on the quality of patient care.

In conclusion, there is much ECHN and its corporate partners can do to protect the communities they serve as they attempt to convert from non-profit to for-profit status. We ask that they proactively address the issues outlined in my testimony and seize the opportunity to establish true partnerships with all stakeholders. It is only by working collaboratively that they will succeed. Thank you.