

#### **EMPOWERING PEER SUPPORT**

HELP PEOPLE GET SUPPORT FROM PEOPLE THEY TRUST "IF I CAN DO IT, SO CAN YOU!"

#### **UNDERSTANDING PEER SUPPORT**

- What is a Peer Support?
- Who is a Peer Support?
- How can providers help a Peer Support?
- How does a provider find a Peer Support?
- What does the provider receive?
- How do we become a Peer Support provider agency?



#### WHAT IS A PEER SUPPORT?

- A peer/individual who has experience in various life situations to share their personal strategies with other individuals
- We learn from each other and this is an excellent way for people to learn from another person who has gone through a similar experience.
- A peer support will assist the person on their "life journey"
- The person hires a peer support with their DDS funding
- This is a short term support based on a life goal from the person's IP

#### WHO IS A PEER SUPPORT?

- A person/peer who is paid to provide their expertise
- A person/peer who has life experiences to share
- A person/peer who presently receives supports through a waivered service
- A person/peer who has developed a resume explaining their experiences and how they can support others on their life journey
- A person/peer who is qualified to provide Peer Support
- A person/peer who is employed by a Qualified Provider Agency

# WHY AND WHEN WOULD A PERSON ASK FOR A PEER TO SUPPORT THEM?

- They want advice from someone who has already experienced what they want to do or what they want to try to do
- They want to learn from a peer and get their ideas and learn from their personal experiences
- They are looking to hire a peer to learn from their life experiences:
  - How to manage and be independent at home
  - How to self direct your own supports
  - How to find, get, and maintain a job
  - How to advance in a chosen career
  - How to access and build community supports

# WHY AND WHEN WOULD A PERSON ASK FOR A PEER TO SUPPORT THEM?

- They want advice about life choices such as:
  - Moving to a new home
  - Changing from a group home to a more independent living situation
  - Getting Real Work for Real Pay jobs
  - Learning how to live a self determined life
  - Learning how to find friends and get connected in their community
  - Figuring out what makes them happy
  - Supporting the person to develop a Circle of Support or a group of people who love and support them.

### WHY AND WHEN WOULD A PERSON ASK FOR A PEER TO SUPPORT THEM?

- They want advice about life choices such as:
  - Move from a nursing home to their own home
  - Learning to budget to be more independent
  - How to hire and manage their own staff being a boss



#### What advice are they looking for?





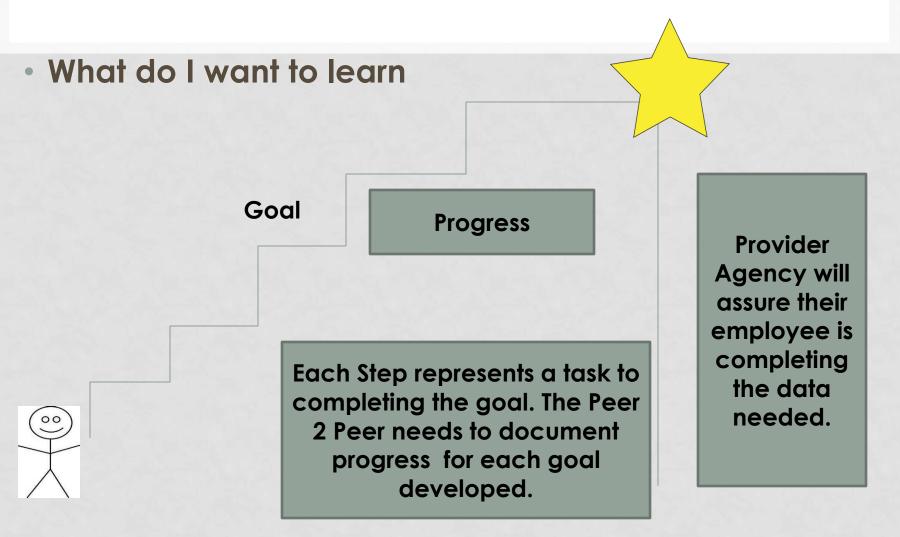
### HOW DO PEOPLE FIND OR GET A PEER SUPPORT?

- Look on the DDS Advocates' Corner for contacts
- Contact the Peer Support through email
- Request the Peer Support's resume
- Interview the Peer Support and see if they think their experience and skills match the need
- Do they feel comfortable with the Peer Support?
- Contact the case manager to assist





#### PEER SUPPORT DOCUMENTATION



#### PEER SUPPORT

- Be at least 21 years old
- Possess a high school diploma, GED, or Certification of Completion
- Minimum 2 years of personal experience
- Personal experience related to:
  - How to manage and be independent at home
  - How to self direct their own supports
  - How to find, get, and maintain a job
  - How to advance in a chosen career
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#### **QUALIFYING INDIVIDUALS**



- Develop a resume Include their personal experiences that qualify them.
- Complete the <u>Qualified Vendor Form</u> found on the DDS website.
  - Click "Provider Gateway" on DDS home page.
  - Click "Become a Provider"
  - Choose "Agency Application" or "Individual Practitioner" depending on applicant affiliation.
- Submit their resume and <u>Qualified Vendor Form</u> to Debra Lynch, DDS Central Office.
- The application will be reviewed by the Peer Review Committee.
  Individual interviews may be required.
- They will be notified if they are accepted.
- Accepted Peer Supports will be posted on the <u>DDS Advocates</u>'
   <u>Corner</u> and The <u>Qualified Vendor List</u>.

## OTHER QUALIFICATIONS CONSIDERED BY THE PERSON HIRING THE PEER SUPPORT?

- The Peer Support follows instructions given by the person hiring them
- The Peer Support is responsible for providing progress of the person's skills or understanding
- The Peer Support MUST maintain confidentiality
- The Peer Support meets the person's needs as indicated in their IP
- The Peer Support is part of the person's PST if asked
- The Peer Support has participated in Healthy Relationship Training

# OTHER QUALIFICATIONS CONSIDERED BY THE PERSON HIRING THE PEER SUPPORT?

- The Peer Support knows how to respond to fire and emergency situations
- The Peer Support follows directions and accepts supervision from the participant or the participant's conservator and or DDS depending on the Peer Support provided
- The Peer Support maintains accurate, complete and timely records that meet Medicaid requirements
- The Peer Support provides services in a respectful culturally competent manner
- The Peer Support uses effective Peer Support Practices.

#### PEER SUPPORT – MESSAGE THIS IS A REAL JOB!

#### Peer Supports:

- Are professional
- Dress for success
- Need to document supports and interactions with the person – maintain a time sheet
- Have a responsibility and need to be reliable
- Maintain confidentiality
- Maintain a professional relationship they work for the person that hires them (not the agency)
- Paid by the employer that hires them to be their Peer Support

### PEER SUPPORT – THIS IS A REAL JOB!



- Tips to being a professional Peer Support
  - Have a personal email address
  - Create a resume
  - Have reliable transportation to do the job BUT not be responsible for their employer's transportation
  - Know how to track work time on a timesheet
  - REMEMBER This is a short term job so make the best of the time with the person





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