Once you become a member, sign up for your secure personal online account at UHCRetiree.com/TRB

Your member website has been designed to help you get the most out of managing your health plan information. After you sign up for your online account and log in, the homepage shows your plan information at a glance, which will help you find what you need quickly.

- Look up your latest claim information
- Review benefit information and plan materials
- Print a temporary UnitedHealthcare member ID card and request a new one
- Search for drugs and see how much they cost under your plan
- Search for network doctors
- Explore Renew by UnitedHealthcare®, our member-only Health & Wellness Experience.
- Learn about wellness topics, use interactive quizzes and tools, and watch health-related videos.
- Sign up to get your Explanation of Benefits (EOB) online

Find a COVID-19 vaccine resource locator in your area by logging on to UHCRetiree.com

Use the ZIP-coded online to find FDA-authorized COVID-19 vaccine resources near you. We’ve gathered links to public resources to help you stay informed. These resources may include, who can get a vaccine, where to get a vaccine, how to sign up for alerts and how to schedule an appointment. Look to your local news, pharmacies and health care providers. They may have additional details on vaccines in your area.

Questions?
1-866-794-3033, TTY T11, 8 a.m.–8 p.m. local time, 7 days a week
UHCRetiree.com/TRB

Go to the Virtual Education Center to explore and learn more
- View a library of fliers, brochures, videos and more
- Print additional custom plan program information
- Access via any tablet, computer or smartphone
Visit uhcvirtualretiree.com/TRB

Learn more about the UnitedHealthCare Group Medicare Advantage PPO plan benefits and programs
As a UnitedHealthCare Medicare Advantage member, you get all the benefits of Original Medicare, plus additional benefits and programs
UnitedHealthcare Healthy at Home
With UnitedHealthcare® Healthy at Home, you are eligible for the following benefits up to 30 days following all inpatient and skilled nursing facility discharges:

28 home-delivered meals through Mom’s Meals® when referred by a UnitedHealthcare Advocate

Contact Mom’s Meals for additional details and to place your meal orders if you have been referred into the program.

12 one-way rides to medically related appointments and to the pharmacy when referred by a UnitedHealthcare Advocate

Contact ModivCare™ for additional details and to schedule your trip once you have been referred into the program.

6 hours of in-home personal care provided through a CareLinx® professional caregiver to perform tasks such as preparing meals, bathing, medication reminders and more

A referral is not required.

Lifeline personal emergency response system
UnitedHealthcare is working with Philips Lifeline to provide a personal emergency response service at no cost to eligible UnitedHealthcare® Group Medicare Advantage plan members.

Philips Lifeline personal emergency response system (PERIS) allows you to ask for help whenever you need it, any time of day or night — 365 days of the year, 24/7. All you need to do is push the help button, worn as a wristband or pendant, and a Trained Care Specialist will assist you to help make sure you quickly get the help you need.

Features include:
- Optional AutoAlert fall detection technology automatically provides access to help if it detects a fall — even if wearer is disoriented, immobilized or unconscious and cannot push their help button
- Cellular or landline compatible, Lifeline works anywhere in the U.S. where current telephone and cellular service is provided
- Lightweight, waterproof help button can be worn on the wrist or as a pendant

Philips Lifeline is the most popular personal emergency response system in the U.S. today, offering solutions to fit your lifestyle and unique needs

What exactly is included in a personal emergency response service? And is everything covered?
The Philips Lifeline personal emergency response service includes both the equipment and the monitoring service. When the help button is pressed, the communicator acts as a speakerphone and dials the Philips Lifeline Response Center. A Trained Care Specialist quickly accesses the member’s profile, assesses the situation and dispatches the help requested. Yes, everything is covered.

What if the personal emergency response service stops working?
Any equipment malfunction should be reported to Philips Lifeline customer service at 1-855-595-0389. They will help troubleshoot and replace any malfunctioning unit or help button that has not been tampered or altered from its original manufactured state.

If the personal emergency response service button is lost, can a replacement be ordered? Philips Lifeline will replace the first lost button. Successive lost buttons may require member copays up to $50.

Rally Coach™ programs
Get help living a healthier, happier life with Rally Coach programs at no additional cost.

Real Appeal® weight loss and Real Appeal diabetes prevention
Online weight loss programs designed to help you gain energy, reduce risk of developing serious health conditions and achieve your long-term health goals.

Wellness coaching
An online and live coaching support program that provides access to a variety of digital health and wellness courses.

Quit For Life®
A tobacco cessation program providing access to the tools and resources you may need to help you quit all types of tobacco use.

Real Appeal® weight loss and Real Appeal diabetes prevention

Let OptumRx home delivery bring your medications to you
With OptumRx® home delivery, you can get a 3-month supply of your long-term medications. Plus, they are mailed to you with free standard shipping.

Want more reasons?
Skip the trips
Your medications can be delivered to your door. You don’t even have to leave home or wait in the pharmacy line.

Save some money
You may pay less than what you do at in-store pharmacies. And, standard shipping is free.

Stay on track
With a 3-month supply, you may be less likely to miss a dose. You can even sign up for automatic refills.

Be in control
Use UHCRetiree.com/TRB or the OptumRx app to easily track orders, request refills, price medications and set up alerts.

Get the lowest price
Home delivery members save $10–$12 on average when they use the drug pricing tool and fill with home delivery.

Use the OptumRx app or go online to see what you can save.

We’re here when you need us
Our pharmacists and customer support team are ready 24/7.