# CONTACT LIST

## MAIN NUMBER
(800) 504-1102 or (860) 241-8400

Due to Covid-19 closures, All Calls are being directed to the below extensions.

<table>
<thead>
<tr>
<th>Benefits Ext 8403</th>
<th><a href="mailto:TRB.Benefits@ct.gov">TRB.Benefits@ct.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fiscal Ext 8409</td>
<td><a href="mailto:TRB.Fiscal@ct.gov">TRB.Fiscal@ct.gov</a></td>
</tr>
</tbody>
</table>

## DIVISIONS

<table>
<thead>
<tr>
<th>Division</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration Division</td>
<td><a href="mailto:Administration.TRB@ct.gov">Administration.TRB@ct.gov</a></td>
</tr>
<tr>
<td>Benefits Division</td>
<td><a href="mailto:TRB.Benefits@ct.gov">TRB.Benefits@ct.gov</a></td>
</tr>
<tr>
<td>Fiscal Division</td>
<td><a href="mailto:TRB.Fiscal@ct.gov">TRB.Fiscal@ct.gov</a></td>
</tr>
<tr>
<td><a href="mailto:TRB.1099@ct.gov">TRB.1099@ct.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:TRB.Benefits@ct.gov">TRB.Benefits@ct.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:HealthInsurance.TRB@ct.gov">HealthInsurance.TRB@ct.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:TRB.IT@ct.gov">TRB.IT@ct.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

## POPULAR TOPICS

### FOR RETIRED TEACHERS

- **1099R**
  - TRB.1099@ct.gov
- **Award Document**
  - TRB.Benefits@ct.gov
- **Benefit Notices (Electronic Funds Transfer-EFT)**
  - TRB.Benefits@ct.gov
- **Benefit Payments**
  - TRB.Benefits@ct.gov
- **Income Verification**
  - TRB.Benefits@ct.gov
- **Post Retirement Reemployment**
  - TRB.PRR@ct.gov
- **Social Security Statement**
  - TRB.Benefits@ct.gov
- **Update Account Information (Address, Bank Account, Taxes)**
  - TRB.Benefits@ct.gov

### FOR ACTIVE/INACTIVE TEACHERS

- **Disability Allowances**
  - TRB.Benefits@ct.gov
- **Letter of Acceptance**
  - TRB.Fiscal@ct.gov
- **Member Statement**
  - Account Balance
    - TRB.Fiscal@ct.gov
  - Income Verification
    - TRB.Fiscal@ct.gov
- **Preparing to Retire**
  - TRB.Benefits@ct.gov
- **Purchasing Service**
  - Service Purchase Request
    - TRB.Benefits@ct.gov
  - Payments & Receipts
    - TRB.Fiscal@ct.gov
  - Withdrawals and Account Termination
    - TRB.Fiscal@ct.gov

### FOR EMPLOYERS

- **General Transmittal (Monthly Pension Contributions)**
  - TRB.Fiscal@ct.gov
- **Health Insurance Subsidy**
  - HealthInsurance.TRB@ct.gov
- **Software/Application Technical Questions**
  - TRB.IT@ct.gov

### FOR HEALTH INSURANCE

- **TRB Enrollment & Health Insurance**
  - HealthInsurance.TRB@ct.gov
- **Plan Providers and Lost ID Cards**
  - Advantage PPO
  - Anthem Supplement
  - Prescriptions (Express Scripts)
  - Dental (Cigna)

### FOR OTHERS

- **Divorces, Proposal Requests, Legal Matters, or Employer Issues**
  - Administration.TRB@ct.gov