COMPETENCY IN SCHOOL NURSE PRACTICE



CONNECTICUT STATE DEPARTMENT OF EDUCATION – 2009

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PREFACE

School nurse practice "is grounded in respect for person, family and other groups and communities and guided by explicit focus of nursing. Nurturing children, promoting their well-being to accommodate their hopes and dreams – including success in school – requires creative integration of multiple ways of knowing and involves understanding, through synthesis of information, within the dynamic context of values and health practice" (Aiken, SREB, 2000; Parker and Berry, 1999).

RATIONALE

Evidence confirms what school nurses know: children are now attending school with more complex health needs, and the frequency of chronic health needs has increased significantly over the last two decades (ANA, 2007; NASSNC, 2007). In order to assure safe and high-quality health care in the educational setting, school nurses now need expanded skills and knowledge in order to meet the growing needs of students.



In addition to the knowledge and skills needed by the individual school nurse, clinical supervision is essential in ensuring safe care. At present, many school nurses do not have access to regular, ongoing clinical supervision. According to the National Association of School Nurses (2003), "It is essential to provide supervision and evaluation of school nurses by school nurses knowledgeable in school nursing practice, supervision and administration, and that evaluations should be based upon standards of professional school nursing practice." The National Association of State School Nurse Consultants (2007) believes that schools have a responsibility to provide safe and high-quality health services, and that these services require clinical supervision by a school nurse manager/coordinator or supervisor.

HOW TO USE THIS DOCUMENT

This document is intended to be used by individual school nurses, their school nurse supervisors and school administrators. It is divided into three sections: competencies, supervision and evaluation.

The competencies are designed to identify the skills and knowledge needed to ensure safe and high-quality health care. These competencies may be used in a variety of ways:

- A framework for nursing school instructors;
- An orientation plan for new school nurses;
- An evaluation tool by nursing supervisors;
- A self-evaluation tool for school nurses;
- A goal-setting tool for school nurses; and
- A program planning tool (See How to Use the Competencies on page 4).

The section on supervision can be used to explore the role of the supervisor, the need for clinical supervision, and the difference between clinical and administrative supervision.

The last section of this document includes the rationale for evaluation and potential components of an evaluation. A sample evaluation tool included in the Appendix is based on the school nursing competencies. This checklist can be used to assess the school nurse's competency levels and can be used for periodic evaluation of the school nurse.





INTRODUCTION

PURPOSE

This document is designed to support the practice of school nursing within Connecticut schools. The areas of school nurse competency, supervision and evaluation are presented in an effort to promote high-quality school health services. In alignment with the national standards of Professional School Nurse Practice (ANA and NASN, 2005), the school nurse competencies delineate the knowledge and skills needed to practice nursing in the school setting. These guidelines also align with Connecticut's Common Core of Teaching (1999) and the underlying tenets of professional growth and professional development. With input from a broad spectrum of school nurses, including school nurse supervisors, higher education and the Connecticut Board of Examiners for Nurses, these guidelines reflect the standards, research and best practices in the field of school nursing.



HIGHLY QUALIFIED PROFESSIONALS

The U.S. Department of Education cites highly qualified professionals as a major objective of the *No Child Left Behind Act of 2001* to ensure that all students have the best teachers possible, and further states that research demonstrates a correlation between student achievement and teacher quality. The Connecticut State Department of Education supports the position that **all** individuals providing services for students should be highly qualified professionals, including *school nurses*. It is expected that school nurses, just as teachers, demonstrate competencies in order to provide Connecticut students with quality health services from the most highly qualified professional school nurses.

One of the three requirements of the highly qualified professional is demonstrated competency. This document provides the defined competencies for a school nurse. To paraphrase Whitehurst (2002) "Quality is affected by general knowledge and ability; certification and licensure; experience, subject matter knowledge, intensive and focused in-service training, alignment between (*nurse*) training and standards-based reforms."

COMPETENCIES

DEFINITION

Competence, as used in this document, is defined as "ongoing professional nursing competence according to level of expertise, responsibility and domains of practice as evidenced by behavior based on beliefs, attitudes and knowledge matched to and in the context of a set of expected outcomes as defined by nursing scope of practice, policy, *Code of Ethics*, standards, guidelines and benchmarks that assure safe performance of professional activities (American Nurses Association, 2000; Whittaker, Carson and Smolenski, 2002).

This definition emphasizes that the school nurse must use his or her core knowledge and skills and be "able to apply that knowledge and those skills to benefit the health and educational success of the school-age child." (Bobo, Anderson and Cooper, 2002)

OVERVIEW

Competencies exist for any number of specific disciplines. For several decades, professional organizations have emphasized the need for professional competencies. "In recent years a growing number of nursing organizations, education programs, regulatory and advisory bodies, and accreditation authorities have put increased emphasis on the objective measurement of outcomes in academic and practice settings." (Bargagliotti, Luttrell and Lenburg, 1999)

The American Nurses Association (ANA) empowered a panel of experts to consider nursing competencies and to formulate the following assumptions regarding continuing competence in nursing (American Nurses Association, 2000; Whittaker, Carson and Smolenski, 2002). The purpose of ensuring continuing competence is protection of the public and advancement of the profession through the ongoing professional development of nurses. Competency assumptions follow.

- The public has a right to expect competence throughout nurses' careers.
- Any process of competency assurance must be shaped and guided by the profession of nursing.
- Assurance of continuing competence is the shared responsibility of the profession, regulatory bodies, organizations/workplaces and individual nurses.
- Nurses are individually responsible for maintaining continuing competence.
- The employer's responsibility is to provide an environment conducive to competent practice.
- Continuing competence is definable, measurable and can be evaluated.
- Competence is considered in the context of level of expertise, responsibility and domains of practice.

Continuing competence contributes to the quality of nursing practice. The ANA continues to examine the issue of nurse competencies "to assure continuing competence in today's environment, where technology and practice are continually changing, new health care systems are evolving and consumers are pressing for providers who are competent." (Whittaker, Carson and Smolenski, 2002)

EVOLUTION OF SCHOOL NURSE COMPETENCIES

In 2000, the Southern Regional Education Board (SREB), a nonprofit, nonpartisan organization that works with educational leaders and policymakers in 16 member states to improve pre-K through postsecondary education, worked with nurse educators and school nurse leaders to develop a framework of core competencies for school nurses (SREB, 2000). It was acknowledged that school nursing is a specialty practice within the nursing profession and that nursing educators required this framework to guide the preparation of school nurses.

Building on the work of the SREB, the National Association of School Nurses partnered in 2001 with the National Consortium of School Nurse Educators, the American School Health Association, the National Association of State School

Nurse Consultants and invited national experts to move the school nursing competencies forward, acknowledging not only the need for core competencies for the beginner nurse, but to expand it to school nurses with a variety of experience (Bobo, Anderson and Cooper, 2002). That work continues.

The Connecticut State Department of Education (CSDE) has responded to the need to provide a set of expanded competencies that define school nursing practice at several levels. These competencies are based on Benner's Application of the Dreyfus Model of Skill Acquisition to Nursing (1984).

BENNER'S APPLICATION

In Benner's original application, the skills of a nurse are based on a five-tiered continuum from novice to expert. In this CSDE document the competencies for school nurses are outlined in a four-tiered continuum from the emergent level to the expert level. The novice nurse, the first tier on the Benner continuum, addresses the undergraduate nurse and, therefore, does not apply to school nurses. The application posits that in the acquisition and development of a skill, a student passes through levels of proficiency and these different levels reflect changes in skilled performance. Permission for the CSDE adaptation of the following continuum was granted by Patricia Benner, R.N., Ph.D., of the University of California at San Francisco:

Emergent School Nurse

The emergent school nurse can demonstrate marginally acceptable performance. Through practical experience in concrete situations, the emergent school nurse starts intuitively to recognize various aspects of a situation when they are present. These aspects require prior experience in actual situations for recognition. Principles to guide actions begin to be formulated. The principles are based on experience, skills and knowledge as part of one's professional education and preparation as a nurse, and as evidenced by licensure as a registered nurse with the state.

Competent School Nurse

Competence is achieved when the school nurse, through instruction or experience, begins to adopt a hierarchical perspective. Typically, the competent school nurse has been on the job in the same or similar situation two or three years. The competent school nurse devises a plan based on considerable conscious, abstract and/or analytic contemplation of the situation he or she is facing. School nurses have to decide for themselves which plan to choose without being sure that it will be appropriate in a particular situation. The competent school nurse, after making a decision, feels responsible for his or her choice and its results.

Proficient School Nurse

Proficient school nurses understand a situation as a whole because they perceive its meaning in terms of long-term goals. The proficient school nurse learns from experience what typical events to expect in a given situation and how plans may need to be modified in response to these events. This response is not yet automatic, as the proficient school nurse has yet to have enough experience with the wide variety of possible actions in each situation. In order to determine the correct response, the school nurse falls back on the detached, rule-based determination of actions.

Expert School Nurse

The expert school nurse no longer relies on an analytic principle (rule, guideline, maxim) to connect her or his understanding of a situation to an appropriate action. The extensive background of the expert school nurse fosters an intuitive grasp of each situation and identification of the nexus of the problem without wasteful consideration of many alternative diagnoses and solutions. "They do what in experience has normally worked, and naturally, it normally works" (Benner, Tanner and Chesla, 1996). The expert operates from a deep understanding of the whole situation. Although the expert's performance is ongoing and nonreflective, she or he thinks before acting, reflects upon the goal or perspective that seems evident, and upon the action that seems appropriate to achieving the goal. The expert school nurse sees intuitively what to do without applying rules and making inferences.

HOW TO USE THE COMPETENCIES

These competencies are intended to be used for the following purposes:

- A framework for nursing school instructors. Nursing education, course work and clinical experiences need to
 incorporate core content and skills to ensure that graduating nurses are well prepared as school nurses (SREB,
 2000). These competencies can assist nursing school instructors to develop curriculum that can prepare nursing
 graduates for entry-level competencies in school nursing practice.
- An orientation plan for new school nurses. While the orientation of school nurses should include basic information, such
 as an introduction to district policies and procedures, familiarity with data collection and nursing documentation,
 and how and when to access the nursing supervisor and available resources, these competencies allow the school
 nurse supervisor to establish basic expectations for the new school nurse's performance. Competencies delineate
 the skills and knowledge required of the new school nurse and the content of an orientation can be guided by
 these competencies.
- An evaluation tool by the nursing supervisor. Competencies provide a framework for performance appraisal of the school nurse in the education setting (Bobo, Anderson and Cooper, 2002). Evaluation provides necessary objective feedback to the school nurse. The sample tool provided in this document is based on the competencies and standards of school nursing practice. Using the competencies as the basis for evaluation provides the nursing supervisor with a fair and consistent standard by which to evaluate all school nurses.
- A self-evaluation tool by the school nurse. Competencies may be used as a yardstick to measure professional
 growth (Bobo, Anderson and Cooper, 2002). Competencies provide the criteria and standards to measure one's
 achievement and allow the school nurse to assess his or her performance. Self-evaluation represents a commitment
 of the school nurse to honestly evaluate his or her own performance, with the goal of increasing professional
 development and the quality of services provided.
- A goal-setting tool for school nurses. Once the school nurse has performed a self-evaluation and assessed her or his
 performance, setting goals will assist the nurse in reaching professional potential. School nurses who set their
 own goals, with the competencies as a guide, demonstrate motivation and professionalism. In partnership with a
 supervisor, the goals can be evaluated, setting the course for performance outcomes.
- A program planning tool. School health services programs can use the competencies to guide program standards
 and policies, develop professional training and assess program quality.

SCHOOL NURSE COMPETENCIES

The school nurse competencies presume that some core knowledge has been provided to the school nurse by his or her supervisor. In developing these competencies, district policies and structures must be in place. These include an orientation at the district level, policies and procedures, a system or for data collection and nursing documentation, access to a nursing supervisor and peer networking opportunities. A tool that lists the competencies in a check-off format can be found in Appendix A of this document.

STANDARD 1: ASSESSMENT

The school nurse collects, analyzes and synthesizes comprehensive data pertinent to the student's health or the situation.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Completes a program of orientation to school district policies, procedures and systems for data collection and documentation; Demonstrates ability to access and follow policies, procedures, protocols and supervisory direction to guide practice in data collection; Collects, prioritizes, documents and evaluates basic student health information during routine student visits to the health office and in emergency situations, according to established policies, guidelines and protocols; Collects basic student health information as it relates to state-mandated screenings and physical exam data as directed by the clinical supervisor; Accesses consultation and supervision for setting priorities of data collection in more complex situations (for example: medically complex students; students not making educational progress; students with ongoing somatic complaints); and Learns to use an already-established data collection system in an organized manner.	Initiates collection of data from students, parents, staff members, and health care providers as guided by protocols and procedures; With supervision, collects and analyzes focused and comprehensive data as indicated by student complaint, family concern/request or school team request; Uses appropriate interview techniques with students, parents and staff members; Drafts health history assessment summaries for individual students in collaboration with clinical supervision; and With direction, supervision and consultation collects, prioritizes, evaluates and documents data in more complex situations using prior and newly-acquired knowledge and skills in accordance with established policies, guidelines and protocols.	Independently collects, prioritizes, documents and evaluates individual and collective student health data guided by clinical judgment and current research information; Synthesizes focused and comprehensive data according to student, program, school and community needs; Uses a variety of modalities to collect and differentiate data, including observations, interviews, standardized assessment tools, outside sources and formal and informal settings with attention to cultural, environmental, educational and bio-psychosocial indicators; Prioritizes data collection in routine and complex health and education situations based on prior experience and knowledge; Uses policies and protocols to help set priorities; Actively contributes to a data collection system that is organized, ongoing and flexible according to student needs; Evaluates and revises the process as indicated. Retrieves individual and aggregate data to inform practice, policy, procedures and program development; and Identifies need for and drafts health history assessment summaries for individual students with clinical consultation.	Empowers students to be partners in the data collection process by encouraging them to develop effective communication, self-advocacy and self-awareness skills; Intuitively prioritizes data collection and synthesizes the data in all situations through a variety of modalities; Develops, implements and evaluates a districtwide data collection process that is organized, systematic and ongoing; Uses the system for research purposes to develop best practice guidelines for the subspecialty of school nursing; instructs others; Designs, implements and evaluates data collection protocols for research initiatives in school health practice at the individual, group and community levels; and Independently produces and presents health assessment summaries for individual students for planning and program purposes.

STANDARD 2: DIAGNOSIS

The school nurse analyzes assessment data to determine the nursing diagnoses and collective problems.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Assigns appropriate nursing diagnoses for individual students after analysis of assessment data during routine office visits and emergency situations; Consults frequently with a supervisor and proficient school nurse colleagues regarding the choice of nursing diagnoses in the routine and emergent care of students; and For individual students, documents nursing diagnoses according to district procedures in order to facilitate expected outcomes and a plan of care.	Derives appropriate nursing diagnoses for individual students through analysis of a broad range of assessment data, including data from the student, family, school staff and health care providers.	Derives a variety of nursing diagnoses for individual students through a holistic assessment of the students within the educational environment and the families; and Derives and validates appropriate nursing diagnoses for groups of students and for the school community.	Conceptualizes and explores implementation of new nursing diagnoses relevant to the care of the students and community in the educational environment; Proposes to accredited bodies, such as NANDA, new diagnoses relevant to the care of students and communities; and Uses trends in student diagnoses to guide district planning for future programs.

STANDARD 3: OUTCOMES IDENTIFICATION

The school nurse identifies expected outcomes for a plan that is individualized to the student or the situation.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Identifies expected short- term student health outcomes based on the nursing diagnoses that are developmentally appropriate; and Possesses beginning awareness of the educational implications of health concerns or problems.	Identifies expected short- term student health and educational outcomes based on the nursing diagnoses; With consultation, identifies outcomes that are culturally appropriate and realistic in relation to the student's present and potential capabilities; Determines outcomes with consideration of resources that are needed and available; and Constructs and documents student health outcomes that are measurable and include a reasonable time frame.	Identifies short- and long-term outcomes that are mutually formulated with the student, family, school staff, community and other providers, as appropriate; Independently identifies outcomes that are culturally appropriate and realistic in relation to the student's present and potential capabilities; Considers risks, costs, benefits and scientific evidence in the development of outcomes; Constructs and documents student health and educational outcomes that are measurable, expressed in educational terms and include a reasonable time frame; and Serves as case manager for students with health needs.	Mentors proficient school nurses in the role of case manager for students with health needs; Identifies and uses trends in student outcomes to guide district planning for future school programs; and Acts as a resource for the school community in the development of health and educational outcomes for students.

STANDARD 4: PLANNING

The school nurse develops a plan that prescribes strategies and alternatives to attain expected outcomes.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Establishes a plan of interventions to meet the immediate needs of students making routine health office visits for wellness concerns, injuries and illnesses; Communicates the intervention plan to the individual student; Documents the intervention plan in the student health record; Recognizes and prioritizes students' needs for individualized health care plans; Initiates the individualized health care plan with the direction of the school nurse supervisor; Documents the completed Individualized Health Care Plan (IHCP) according to district policy; Differentiates the essential components of the health care plan, such as an emergency care plan, routine interventions, transportation plans, off-site plans and medication plans; and Collaborates with other school team and family members to develop individualized health care plans based on standardized health care plan templates.	Establishes a plan of intervention to meet the immediate health promotion, education and developmental needs of students making routine health office visits; Seeks consultation from and makes referrals to other health and education professionals; Includes all the essential components in the development of the health care plan with guidance; Collaborates with other school team and family members to complete an individualized health care plan; and Recognizes program differences related to health care plans that are developed within the regular education, Section 504 and IEP.	Integrates health promotion, education and prevention activities for students making routine health office visits; Integrates a self-care model into planning for routine health office visits based on a student's developmental age and abilities; Collaborates with others in the school community to develop planned strategies to promote appropriate use of the health office; Establishes an efficient system for documenting routine health office visits; Uses current health care standards, trends and evidence-based information to develop health care plans in a timely manner; Integrates the appropriate components into the health care plan as appropriate to the individual or group of students; Considers the impact of the potential recommendations on available school and family resources, such as staffing patterns and availability of equipment and supplies; Independently develops individualized health care plans within the appropriate educational programs (regular education, Section 504 and special education); and Uses professional consultation when appropriate in developing more complex individualized health care plans.	Develops a consistent district-wide approach to the planning for student and school community health needs; Provides district- and community-level guidance and consultation in the development of health care plans for students; Provides a global and research-based perspective to the process of planning for students with special health and developmental needs; and Establishes a planning process that reflects all applicable federal and state laws and regulations, and professional standards of practice.

STANDARD 5: IMPLEMENTATION

The school nurse implements the interventions identified in the plan of care/action.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Provides interventions using the written health care plan and district policies, procedures and clinical protocols to address health needs; Seeks supervision when considering revisions to an established plan of care; With supervision, provides education and direction to school staff members in carrying out specific aspects of the plan; and Documents the nursing interventions in the appropriate health records according school district policies and procedures e.g., nursing notes, medication administration sheets, IHCP, Cumulative Health Record (CHR), etc.	According to the established health care plan, provides education and direction to school staff members in carrying out specific aspects of the plan; Coordinates the delivery and provides for the continuity of health-related supports and services as identified in the health care plan; Documents implementation of the nursing interventions using standardized nursing language or equivalent terminology; and Documents the nursing interventions in the appropriate health and educational records according school district procedures, including the IEP.	Collaborates with nursing and school staff members, community health care providers and community services, such as after-school programs, School Based Health Clinics (SBHCs), young parent programs, summer camps, etc.; Identifies and implements changes or modifications in the plan of care; Seeks scientific evidence through multiple information resources (such as reputable Internet sites, research-based and peer-reviewed journals, text books, etc.) to identify and implement nursing plans; and Serves as an advocate for students, families and staff members on the implementation of care.	Serves as a mentor to other school nurses on appropriate implementation of plans of care; and Uses creative thinking to advocate for the appropriate implementation of a plan with school administrators, families and health care providers.

STANDARD 5A: COORDINATION OF CARE

The school nurse coordinates care delivery.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Coordinates with other school personnel and families to carry out specific aspects of the plan by providing education and direction; and	Works with colleagues to integrate the health care plan into routine school programs; and Coordinates the delivery of	Incorporates the individualized health care plan into the student's educational day; and Coordinates with families and community providers (such as	Promotes coordination of the plan with all agencies involved in the student's care (such as DMR, DSS, DCF, community-based providers, etc.).
Documents coordination of care in the appropriate health care records according to district policy (such as IHCP, nursing notes, 504 plan, etc.).	and provides for continuity of health-related supports and services as identified in the health care plan.	coaches, after-school program directors, etc.) to promote transition of the health care plan goals into their extracurricular and community activities.	

STANDARD 5B: HEALTH TEACHING AND HEALTH PROMOTION

The school nurse provides health education and employs strategies to promote health and a safe environment.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Provides basic health information and counseling to individual students related to identified concerns within a health office visit; Gives consideration to developmental differences among students in their school when providing health information; Acts as a resource to classroom teachers when approached; and With guidance and supervision, provides basic staff wellness education (such as universal precautions, flu prevention, etc.).	Incorporates evidence-based, developmentally appropriate health education and counseling to individual students during the health office visits; Provides evidence-based health education and counseling to families based on students' needs as identified in the health office visit; Gives consideration to cultural and linguistic differences among students in their school when providing health information; Serves as a professional health resource in classroom instruction to enhance the curriculum and promote health literacy; Begins to identify areas of need for health education and health instruction based on health office data; and Promotes wellness among school staff members based on staff concerns.	Integrates evidence-based health promotion concepts into teaching and counseling with individual and groups of students, such as healthy lifestyles, reducing risky behaviors, bullying and violence prevention, and other health promotion activities based on the Connecticut Healthy and Balanced Living Curriculum Frameworks; Seeks opportunities to provide evidence-based education and counseling to individual families and parent groups; Seeks opportunities and provides continual health education to students by co-teaching or serving as a classroom resource; Promotes the integration of health topics into all areas of the school curriculum (e.g., math, reading, art, physical education, etc.); Identifies areas of need for health education and health instruction based on student health data, community needs and youth risk behavior trends; Ensures that health and safety are incorporated into all areas of the school environment, such as serving nutritious foods, safe playground, safe social/emotional environment, indoor air quality; Participates with school staff members in the development and revisions of the health curriculum; and Promotes and provides staff wellness programs and health information.	Designs and evaluates health education strategies and programs to improve the effectiveness of health teaching and counseling with individual and groups of students to meet their developmental, cultural, linguistic and learning needs; Develops partnerships with families and communities to enhance the design and delivery of health education; Conducts research to support and direct evidence-based practice in health education and counseling; Designs a planned program component to provide ongoing student health education as a part of the health education curriculum; Initiates assessments and surveys to determine the areas for individual teaching and curriculum development in health education and health instruction, collaborating with health educators and curriculum leaders; and Designs districtwide staff wellness programs.

STANDARD 5C: CONSULTATION

The school nurse provides consultation to influence the identified plan, enhance the abilities of others and effect change.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Identifies and obtains baseline data in response to a request for consultation; and	Analyzes and synthesizes information from a variety of sources;	Synthesizes data according to evidence-based practice and theoretical frameworks;	Serves as a mentor and resource to others on effective consultation practices; and
Seeks supervision to analyze data and provide appropriate consultation.	Seeks supervision to ensure effective consultation; Identifies stakeholders and includes them in the decision-making process related to the health plan; and Independently communicates recommendations and provides relevant consultation to school personnel and family members, as appropriate.	Requests supervision, as needed, to promote effective consultation; Initiates opportunities to provide consultation to others in order to influence the plan and enhance practice; and Independently communicates recommendations to, and facilitates understanding by, community-based providers and agencies.	Develops models for effective consultation.

STANDARD 6: EVALUATION

The school nurse evaluates progress toward attainment of outcomes.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse: With supervision, Uses a systematic approach to evaluate whether or not plans were implemented as specified; Involves the student and others to evaluate outcomes; Documents the results of the evaluation according to district policies and procedures; and Revises the plan as needed.	The competent school nurse: Independently, Uses a systematic approach to evaluate whether or not plans were implemented, and specified health outcomes were achieved; Involves the student and others to evaluate outcomes; Documents the results of the evaluation according to district policies and procedures; and	The proficient school nurse: Evaluates whether student outcomes had the desired impact on educational progress; and Aggregates data from student outcomes to effect change to policies and procedures, and promotes school health programs that support student learning and healthy development.	The expert school nurse: Develops systems for outcome evaluation; and Conducts research and publishes articles to advance practice in the field.
	Revises the plan as needed.		

STANDARD 7: QUALITY OF PRACTICE

The school nurse systematically evaluates the quality and effectiveness of nursing practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse: Collaborates with the supervisor to assess the quality of student care in the health office; Adheres to the district's system for the collection of data which will be used to monitor the quality and effectiveness of nursing care; Adheres to district policies,	The competent school nurse: Implements activities to enhance the quality of nursing practice in collaboration with the supervisor; and Participates in evaluation and research to test the quality and effectiveness of nursing care.	PROFICIENT The proficient school nurse: Contributes to the development of research to determine the quality and effectiveness of nursing care; Formulates recommendations to improve school nursing practice and/or student outcomes in collaboration with school administrators, boards of education and boards of health;	The expert school nurse: Develops policies, procedures and practice guidelines to improve the quality of care; Initiates changes in nursing practice at the district level based on the results of quality assurance activities; and Designs, implements and evaluates research to test the
procedures and practice guidelines/protocols to promote quality of care; Implements activities to enhance the quality of nursing practice as directed by the supervisor; and Appropriately documents all essential communications.		Initiates changes in nursing practice at the building level based on the results of quality assurance activities; and Contributes to the development of policies, procedures and practice guidelines to improve the quality of care.	quality and effectiveness of school nursing practice.

STANDARD 8: EDUCATION

The school nurse attains the knowledge, skills and competencies required for quality practice in schools.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse: Demonstrates basic knowledge and skills appropriate to the specialty practice of school nursing, including but not limited to: • Knowledge of growth and development; • Pediatric and adolescent primary care Issues; • Infectious and communicable diseases or infestations; • Chronic disease management for school-aged youths; • School health laws and regulations; • Family systems theory; • Roles of school team members; • Skills related to effective oral and written communication; • Information technology; and • Assessment of common pediatric primary care problems; Participates in continuing education activities to enhance current clinical knowledge and professional issues in consultation with a supervisor; and Seeks clinical supervision to enhance their knowledge and skills in school nursing practice.	The competent school nurse: Applies knowledge and skills appropriate to the specialty practices of school nursing; Identifies personal needs for professional development and ongoing formal education; Participates in appropriate professional development and higher education activities; and Acquires more in-depth knowledge related to: • Special education; • Section 504; and • IHCP/IEP process.	PROFICIENT The proficient school nurse: Pursues an advanced degree in nursing or a related field; Seeks advanced knowledge and skills appropriate to the specialty practices of school nursing and the educational environment; and Contributes to the design and implementation of professional development programs in school health at the local or state level.	The expert school nurse: Has an advanced degree in nursing or a related field at the master's level or beyond; and Plans, designs and implements professional development or higher education programs in school health at the local, state or national level.

STANDARD 9: PROFESSIONAL PRACTICE EVALUATION

The school nurse evaluates one's own nursing practice in relation to professional practice standards and guidelines, relevant statutes, rules and regulations.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Participates in performance appraisal on a regular basis in order to identify strengths and areas for improvement; Uses constructive feedback from a clinical supervisor to improve one's practice; Develops annual goals and objectives in collaboration with a supervisor; and Implements performance strategies to achieve goals identified through the evaluation process.	Participates in peer review, as appropriate; Seeks constructive feedback from a clinical supervisor regarding one's practice; Independently identifies professional strengths and areas for improvement; and In collaboration with a supervisor, develops annual goals and objectives to enhance performance.	Initiates and participates in peer review, as appropriate; Collaborates with a supervisor to develop annual goals and objectives to enhance the district's health services program; and Contributes to the development and revision of the district's performance appraisal process.	Develops and revises the district's performance appraisal process; and Mentors others in self- and peer-evaluation.

STANDARD 10: COLLEGIALITY

The school nurse interacts with and contributes to the professional development of peers and school personnel as colleagues.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Understands the organizational structure of the school and district and understands the role of other school staff members; Contributes appropriately to nurse and faculty meeting discussions; and Explores participation in appropriate professional organizations.	Shares nursing knowledge and skills with nursing colleagues and begins to share with interdisciplinary colleagues; Seeks new knowledge and skills from educational colleagues to enhance nursing practice; Understands and supports contributions from other disciplines to the educational processes; and Suggests items for and presents school health information at faculty meetings.	Contributes knowledge to the staff about the impact of health on academic achievement; Seeks constructive feedback from nursing and education colleagues; Provides peers with constructive feedback regarding their practice; Provides professional development to school personnel; and Provides educational opportunities for students of nursing and other professions, as well as other employees.	Researches and synthesizes information on national, state and local issues and their impact on health in schools; and Provides mentoring opportunities for nursing and education professionals.

STANDARD 11: COLLABORATION

The school nurse collaborates with student, family, school staff and others in the conduct of school nursing practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Seeks supervisory assistance to identify, prioritize and establish cooperative relationships with: • Core school; • Core district staff; and • Essential community-based partners; With supervisory support, articulates for students, parents/guardians and school staff members the school nurse's role within a coordinated approach to support the health, learning and achievement of students; and Seeks orientation about and accesses school district policies and procedures regarding standards to share and protect students' health, mental health and educational information, both internally and externally, including obtaining appropriate authorizations.	Cogently articulates the nurse's role and the importance of health services to support learning, health and achievement of students; and Independently establishes and maintains cooperative relationships within the school and community, based on ethical and legal standards permitted and through protected communications.	Models the nurse's role and the importance of health services to support learning, health and achievement by students; Identifies and helps to resolve barriers to effective collaboration; and Advocates for a collaborative approach to student supports and services.	Initiates multidisciplinary teams to promote collaboration; Builds consensus within the school community to achieve identified goals; Collaborates with a multidisciplinary team to initiate systems change, develop policies and programs; and Mentors and supervises others in the collaborative process.

STANDARD 12: ETHICS

The school nurse integrates ethical provisions in all areas of practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Uses the ANA and NASN Codes of Ethics and school district policies to guide decision making in his or her practice; Seeks a supervisor's assistance in interpreting ethical standards as they apply to specific situations; Delivers care in a manner that preserves and protects the autonomy, dignity and rights of students and, when applicable, their families; Maintains therapeutic and professional student-nurse relationships, including appropriate role boundaries, and seeks supervision as necessary; and Seeks orientation to educational laws, health care laws, nursing ethics, and federal, state and district regulations relating to privacy and confidentiality.	Adheres to educational laws, health care laws, nursing ethics, and federal, state and district regulations relating to privacy and confidentiality; Delivers care in a manner that is sensitive to diversity within the school community; and Recognizes ethical dilemmas involving students, colleagues or systems and participates in resolving them with consultation.	Establishes a network of resources for consultation in resolving ethical dilemmas; Facilitates exploration and resolution of ethical dilemmas of students, colleagues or systems; and Educates others about therapeutic and professional student-nurse relationships and role boundaries.	Develops policies, procedures and professional development activities that promote staff adherence to ethical standards related to: • student autonomy, dignity and rights; • diversity within the school community; • educational laws, health care laws, nursing ethics, and federal, state and district regulations; • advocacy for students; and • staff wellness; Acts as a consultant to others to resolve ethical issues of students, colleagues or systems; and Contributes to the establishment and operations of an Ethics Committee for the district.

STANDARD 13: RESEARCH

The school nurse integrates research findings into practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Collaborates with a supervisor to seek and use evidence-based data from professional literature to guide practice decisions; and Participates in data collection (surveys, pilot projects, studies) as directed by the supervisor.	Uses evidence-based data to guide practice decisions and professional growth; Identifies clinical issues for data collection; and Participates on a formal committee or program (e.g., indoor air quality, crisis, wellness, school health advisory).	Analyzes and synthesizes broadbased data to inform and guide clinical practice; Identifies clinical problems specific to nursing research (student care and nursing practice); and Uses school-based data to identify patterns and trends in student health and health services programs.	Uses evidence-based research to develop, implement and disseminate policies and protocols (health and academic) of practice; and Designs and conducts research and contributes to school nursing literature.

STANDARD 14: RESOURCE UTILIZATION

The school nurse considers factors related to safety, effectiveness, cost and impact on practice in the planning and delivery of school nursing services.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse: With supervision, assigns or delegates tasks to school personnel as defined by the Connecticut Nurse Practice Act and Declaratory Rulings, and other relevant statutes and regulations; and Follows district procedures for purchasing and maintaining health office supplies and equipment.	The competent school nurse: Independently assigns or delegates tasks to school personnel; Assists students and families in securing appropriate services within the school and community; and Participates in the budgetary process of the school health office.	The proficient school nurse: Considers factors such as safety, effectiveness, cost and impact on practice when choosing interventions that result in desired student outcomes; and Informs students and families about health promotion, health education, school health services and individualized health interventions for students within the limitations of school resources.	The expert school nurse: Plans and evaluates school health programs that consider cost effectiveness, cost-benefit and efficiency factors; and Independently seeks resources (grant-writing, special funds, etc.) for appropriate school health programs.

STANDARD 15: LEADERSHIP

The school nurse provides leadership in the professional practice setting and the profession.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Is recognized as a team participant who demonstrates energy, excitement and a passion for quality work.	Encourages lifelong practice of healthy behaviors for self and school community; Maintains active member status in state and national professional organizations; Demonstrates knowledge of the philosophy and mission of the school district; and Pursues national certification as a school nurse.	Convenes a multidisciplinary team, including relevant school and community members, to address health needs of students and the school community; Maintains national certification as a school nurse; Promotes active member status and contributes to local, state and national professional organizations through committee work; and Serves in formal and informal leadership roles within the school community.	Organizes and facilitates a coordinated approach to school health by serving as a leader for the school health council; Models the use of critical thinking skills, risk taking and data-driven decision making to foster a learning community; and Serves in formal and informal leadership roles in professional organizations and committees at the local, state or national level.

STANDARD 16: PROGRAM MANAGEMENT

The school nurse manages school health services.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
Maintains an organized health room in an efficient manner; and Uses technology (assistive, informational and medical) to effectively manage school health programs.	Demonstrates knowledge of existing school health programs and current pediatric and adolescent health trends that may impact client care; Implements needed health programs using a program planning process; Orients, trains, supervises and evaluates health aides and assistants; and Participates on school teams to manage environmental health and safety issues in the school building.	Conducts school health program needs assessments to identify current health problems and the need for revising or developing new programs; Initiates changes in the school health program based on the results of a school health needs assessment, data analysis and quality care activities; and Provides leadership for teams to manage environmental health and safety issues in the school building.	Evaluates ongoing school health programs for effectiveness and efficiency and communicates findings to administrators, boards of education and boards of health, as appropriate; Secures resources, such as staffing and technology, to efficiently provide district school health services; and Develops systemwide strategies in response to problem analysis.

SUPERVISION

OVERVIEW

The American Nurses Association (ANA, 2000) believes that it is the employer's responsibility to provide an environment that is conducive to competent clinical practice. This responsibility includes supervision.

Supervision is initial and ongoing direction, procedural guidance, observation and evaluation (Ohio BON, 2001).

The National Association of School Nurses' position statement, *School Nurse Supervision and Evaluation* (NASN, 2003), states that "it is essential to provide supervision and evaluation of school nurses by school nurses knowledgeable in school nursing practice, supervision and administration, and that evaluations should be based on standards of professional school nursing practice." Supervision should be provided through an ongoing, positive, systematic, collaborative process between the school nurses and the school nurse supervisor. School nurses should be supervised and evaluated by someone who has the knowledge and ability to assess "clinical knowledge, nursing diagnostics, judgment, action and intervention" (Periard, Knecht and Birchmeier, 1999).

SUPERVISION REQUIREMENTS

School districts should provide adequate clinical supervision and professional resources to meet the needs of their school nursing staff members. Clinical supervision of school nursing requires discipline-specific training and expertise (CSDE, 2004) and experience in the practice of school nursing and school health or a related clinical setting. A school nurse supervisor should be designated by a school system to respond to practice issues in school nursing and school health, such as appropriate assessment techniques, best practice methods and skill-building in all role functions.

Supervision should be offered on an individual basis for all staff members, including new school nurses, interns and veteran school nurses.

- For new school nurses, direct on-site supervision should be provided for two hours weekly at a minimum and consultation by telecommunications should be available as needed.
- Individual clinical supervision for experienced school nurses should be arranged, based on individual and district needs, ranging from two hours on-site biweekly to biannual evaluations.

CLINICAL SUPERVISION AND ADMINISTRATIVE SUPERVISION — HOW ARE THEY DIFFERENT?

Clinical supervision requires specialized, professional knowledge, skills and related credentials for the practice of school nursing. It promotes, enhances and updates the professional growth of school nurses in terms of their professional and clinical skills and knowledge. As it relates to school nursing, the term *supervision* incorporates activities performed at two levels.

- At the individual level, clinical supervision refers to direct, on-site supervisory sessions between the school nurse
 and the supervising school nurse. These sessions are designed to improve clinical knowledge and skills related to
 nursing assessment, diagnosis, planning, evaluation, consultation and other school nurse role requirements.
- Group supervision has the same goal the enhancement of clinical competencies but refers to sessions with
 a group of two or more school nurses and the supervising school nurse. Group and individual clinical supervision
 require technical proficiency in school nursing and should only be provided by a qualified school nurse supervisor
 who has training and experience in the areas of supervision and evaluation (CSDE, 1999; NASN, 2003).

Administrative supervision may be provided by appropriately credentialed individuals who are knowledgeable about school nursing, such as a building or district administrator (CSDE, 2001). Administrative supervision includes activities and attributes such as adherence to school policy and state and federal regulations, organization, oral and written communication skills, collaborative skills and the day-to-day nonclinical duties performed by the school nurse.

MODELS OF SUPERVISION

School nurses should receive clinical supervision from a registered nurse supervisor.

The National Association of State School Nurse Consultants' (NASSNC) 2007 position paper addresses the rationale for clinical supervision of school nurses being provided by licensed, experienced registered nurses rather than a non-nurse supervisor. Several boards of nursing require that nurses be supervised and evaluated by another RN. The Ohio Board of Nursing (2001) specifically states in its regulations that "supervision and evaluation of the practice of nursing be performed by RNs only." The Kansas Nurse Practice Act requires that "an individual must be licensed to supervise the nursing process. A non-nurse could not supervise nursing practice." And a growing body of evidence supports nurses being clinically supervised by nurses.

While Connecticut's Board of Nursing does not include specific language that requires a nurse to be supervised clinically by another nurse, best practice, legal prudence and professional integrity direct that clinical supervision should be performed by nurses. The nurse supervisor can evaluate and guide the job performance of the nursing staff with "an eye toward risk reduction and improved program outcomes." (Descoteaux, 2001)

As school districts strive to move toward a model of school nurse supervision, the following models may be used:

Clinical supervision at the district level

This model is the benchmark that all school districts should strive to attain.

NASSNC (2007) defines clinical supervision as "a formal process of professional support and learning which enables individual school nurses to develop knowledge and competence, assume responsibility for their own practice and enhance client protection, school nursing practice, and the safety or care in complex clinical situations. This clinical supervision is a practice-focused professional relationship involving a practitioner reflecting on practice, guided by a skilled nursing supervisor."

In this model a school nurse supervisor guides, supports and responds to emergent practice issues and evaluates the school nurse's clinical performance.

Supervision by non-nursing personnel

In school districts where the supervisor or administrator is *not* a school nurse, administrative supervision should be provided. A non-nurse administrator cannot address the need for staff support and professional growth, issues that can be addressed only by a school nurse administrator. If school districts do not have an administrator who is a school nurse supervisor, it is recommended that a designated lead school nurse provide clinical supervision. Other innovative arrangements for evaluating and supervising school nurses (and other support services specialists) might be explored. School systems may need to share supervisors with other districts, develop regional models or appoint a lead school nurse on a part-time basis. School systems also may contract with their regional educational service centers for clinical consultation.

Regional Models

- Regional educational service centers (RESCs) are public education agencies created under state statute
 primarily for the purpose of "cooperative action to furnish programs and services" to public school districts.
 Cooperative efforts of RESCs have saved money for Connecticut school districts over the past 30 years and
 have enabled schools to expand services beyond what they could have accomplished alone.
 - RESCs do what their school districts need them to do. They support both the instructional and operational sides of school districts. In providing programs and services to schools, RESCs may be well-suited to develop regional school nursing supervision for small public school districts in their service areas. Many small school districts do not have the individual resources to have a nursing supervisor but would be able to contribute to a regional system through a RESC.
- Regional school districts, similar to the RESC model described above, that do not have school nurse
 supervision in each town may partner with the towns in their region at both the elementary and secondary
 levels to provide nursing supervision to the entire region.

All models of supervision described above should include nurse supervisor visits to each local public school district throughout the school year, evaluation/performance appraisals for individual school nurses, regularly scheduled nursing meetings with all districts, individual consultation as needed, assistance with the development of policies and procedures, and when appropriate, professional development opportunities for school nurses.

Peer/group supervision

Peer/group supervision is another viable source for staff supervision and development. In this model, competent school nurses with experience can assist new school nurses to function more effectively in their positions and to improve their clinical knowledge and skills. By offering technical assistance, being available for questions and providing support, the new school nurse is supported by someone with clinical experience and technical proficiency.

Peer mentoring

While not a substitute for school nurse supervision, peer mentoring is another means of ensuring sufficient opportunities for professional growth and development for novice school nurses. Houghton's 2003 study on school mentoring finds that it is "crucial to the success of school nursing to offer mentorships and continuing education to individual school nurses. There is an increased demand for experienced and knowledgeable school nurses due to the challenging health, social and emotional needs of today's school-age children... assisting new school nurses to acquire the knowledge and skills necessary to improve the health outcomes of children is essential in today's schools."

PROFESSIONAL DEVELOPMENT

Ongoing professional development is the means by which school nurses maintain, improve and broaden their knowledge and skills and develop the vision to provide quality nursing services that are current and meet the needs of the children and youth they serve. "Nursing professional development is the lifelong process of active participation by nurses in learning activities that assist in developing and maintaining their continuing competence, enhance their professional practice and support achievement of their career goals. Nursing professional development builds on the educational and experiential bases of nurses throughout their professional careers, with the ultimate goal of ensuring the quality of health care to the public" (American Nurses Association, 2000; NASN, 2006).

Supervision also includes providing professional development activities offered through department meetings, workshops and conferences. These activities are part of a comprehensive clinical supervision plan developed for the school nursing staff. Professional development days offer an excellent opportunity for school nurses to pursue leadership opportunities,

learn new skills, review new evidence-based practices, and participate in program review and planning. School systems should provide professional development activities such as peer supervision and workshops specific to school nursing training and expertise. The Association of School Nurses of Connecticut, the National Association of School Nurses, the American Academy of Pediatrics, the State Education Resource Center (SERC) and the Connecticut State Department of Education's school health consultant are all valuable resources in this regard.

Supervisors also should encourage and promote:

- school nurses' participation in state and national associations to maintain professional identity and an up-to-date knowledge of the field of school nursing; and
- the participation of school nurses in professional development workshops offered outside the school system to
 obtain knowledge and to network with colleagues.

Personal responsibility for professional development

While professional development opportunities should be made available and encouraged by the school system and the school nurse supervisor, each school nurse has a professional responsibility to seek out professional development that will enhance his or her skills and knowledge.

The American Nurses Association's "Code for Nurses" (1985) states: "The profession of nursing is obligated to provide adequate and competent nursing care. Therefore, it is the personal responsibility of each nurse to maintain competency in practice.... The nurse must be aware of the need for continued professional learning and must assume personal responsibility for currency of knowledge and skills... evaluation of one's performance by peers is a hallmark of professionalism and a method by which the profession is held accountable to society. Nurses must be willing to have their practice reviewed and evaluated by their peers." (The American Nurses Association, 1985; Whittaker, Carson and Smolenski, 2002)

ADDITIONAL ROLES OF THE SCHOOL NURSING SUPERVISOR

The school nursing supervisor, in addition to having responsibility for staff development and supervision, should assume the following roles and responsibilities:

- Coordinate school nursing services in an organized manner for all students and families;
- Develop policies and procedures that standardize school nursing practice;
- Provide information regarding available community resources;
- Be a liaison to other administrators, helping them understand school nurse roles and practices and advocating for effective school nursing practice within the school system and the community;
- Be a supporter of school nursing staff members;
- Be a teacher/supporter of methods to enhance the school nurse's ability to communicate school nursing knowledge
 and skills in an educational setting;
- Provide a link between school nursing and other support services, special education and general education staff members;
- Provide direction by establishing priorities and evaluating school health programs;
- Develop a budget for the purchase of necessary clinical and professional materials;
- Provide professional leadership through participation in school nursing and related professional organizations;
- Assist staff members in developing a formal professional development plan annually;
- Encourage and assist staff members in seeking advanced recognition (e.g., degrees, national certification, district and national recognition);
- Develop and provide professional development activities designed to enhance clinical skills;
- Develop, with the school nursing staff, an effective job description and evaluation instruments based on the school nurse competencies; and
- Develop liaisons with other school nursing services programs to share professional development activities and to help in policy development and methods.

EVALUATION

"Unlike evaluations based on skills or tasks that are accomplished, the performance standards in a competency-based system are those actions or responsibilities deemed to be critical for practice and quality care, rather than the steps in doing them." (Bargagliotti, T.; Luttrell, M. and Lenburg, C., 1999)

According to Baille, et al. in *Effective Nursing Leadership: A Practical Guide* (1989), a performance evaluation system is designed to:

- Document that an employee's performance meets standards and competency criteria;
- Assess employee knowledge and skills compared to expected levels of competency;
- Allow the employee and his or her supervisor to come to consensus on the standards and expectations for job performance;
- Develop an action plan for improvement;
- Provide an opportunity to acknowledge attitudes and behaviors that may have either a positive or negative impact on job performance;
- Motivate an employee to seek educational opportunities that "will maximize, strengthen and augment the
 employee's experience;" and
- Give the supervisor the opportunity to "encourage, guide and support" professional development opportunities.

The evaluation of school nurses should be based on a comprehensive job description, performance standards and competencies. In evaluating school nurses, direct observation of performance is desirable. (Ethical principles concerning informed consent and confidentiality are followed in conducting such observations.) Other evaluative techniques that are frequently used encompass a review of the school nurse's documentation, content and maintenance of:

- school health records;
- individualized education program (IEP) goals;
- individualized health care plans;
- assessments;
- direct and indirect interventions; and
- the school nurses' notes for individual health interventions.

An evaluation tool based on school nurse competencies can be found in Appendix B of this document.

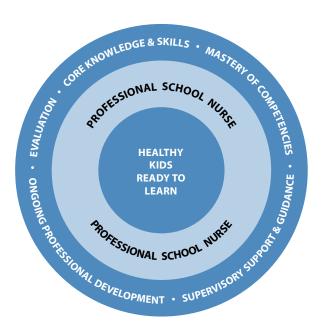
SUMMARY

The vision for a successful and effective school health services program is one that meets the identified health needs of children and supports the health and wellness of students and the school community. When children are healthy and their needs are met, they are ready to learn and can be academically successful. To reach that goal, staff members who provide the health services programs and the supervisors who support them must be highly qualified professionals with skills and knowledge that enable them to perform to the highest standards. To ensure that these standards are being met, a set of competencies, based on professional standards, have been defined. From these standards and competencies, individual school nurses and their supervisors can objectively determine goals for professional performance and growth.

A school nurse must be able to continually grow, learning new skill sets or refreshing skills and knowledge through professional development activities. In addition, a school health program must provide professional supervision of school nurses, and school nurses should expect to receive clinical support for their practice from their school districts.

Finally, in order for a school nurse to establish and reach her or his professional goals and to perform in a highly professional manner, an evaluation should occur. This evaluation provides an opportunity for the school nurse to reflect on his or her own goals and receive feedback, objective observation of performance and assistance with goal-setting from a clinical supervisor. This evaluation should be based on school nursing standards and competencies.

The professional school nurse can provide valuable, needed services to students if he or she has core skills and knowledge, mastery of competencies, and is supported by a supervisor who offers guidance, encourages professional development and provides evaluation.



A school that addresses children's health needs and promotes wellness, and does so with a professional nursing staff guided by experienced nurse supervisors, will support the academic and personal success of its students.

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RESOURCES

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APPENDIX A

SCHOOL NURSE COMPETENCIES TOOL

CHECKLIST FOR 16 SCHOOL NURSE COMPETENCIES

While each standard complements the others, the competency tool is designed to look at each standard independently. The performance evaluation tool in This School Nurse Competency Tool is based on the School Nursing Scope and Standards of Practice (ANA and NASN, 2005). Sixteen standards are presented and each section in this tool represents a separate standard. The tool is designed to assess where each nurse is with a particular standard at a given point in time. Appendix B is designed to provide an overall picture of an individual school nurse's achievement in meeting all of the School Nursing Standards of Practice.

proficient, the school nurse would have successfully accomplished all competencies identified under the emergent and competent level, as well as the competencies delineated for proficient. As mentioned above, each standard should be considered separately; therefore, a school nurse may find that she or he is at the expert This tool is presented in a checklist format in order that the school nurse/school nurse supervisor can identify the skills and knowledge that the school nurse applies in his or her daily practice. As you read each standard, the columns build from left to right, from novice to expert. In other words, to be considered level for assessment but only at the emergent level for research. In order to fully use these competencies to guide individual school nurse practice, it is essential that some overarching principles are in place at the district level. These include an introduction to district policies and procedures, familiarity with the data system within the district for data collection and nursing documentation, knowing how and when to access the nursing supervisor, and having access to available resources both inside and outside the school district.

This competency tool is intended to be used as:

- an orientation plan for new nurses;
- an evaluation tool by a nursing supervisor;
 - a self-evaluation tool by the school nurse;
 - a program-planning tool; and
- a goal-setting tool for school nurses.

STANDARD 1: ASSESSMENT

The school nurse collects, analyzes and synthesizes comprehensive data pertinent to the student's health or the situation.

	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse: The compe	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Completes a program of orientation to school district policies, procedures and systems for data collection and documentation.	☐ Initiates collection of data from students, parents, staff members and health care providers as guided by protocols and procedures.	☐ Independently collects, prioritizes, documents and evaluates individual and collective student health data guided by clinical judgment and current research information.	☐ Empowers students to be partners in the data collection process by encouraging them to develop effective communication, self-advocav and self-awareness skills
□ Demonstrates ability to access and follow policies, procedures, protocols and supervisory direction to guide practice in data collection. □ Collects, prioritizes, documents and evaluates basic student health information during routine student visits to the health office and in emergency situations, according to established policy, guidelines and protocols. □ Collects basic student health information as it relates to state-mandated screenings and physical exam data as directed by the clinical supervision. □ Accesses consultation and supervision for setting priorities of data collection in more complex situations (for example: medically complex students with ongoing somatic complaints). □ Learns to use an already-established data collection system in an organized manner.	 With supervision, collects and analyzes focused and comprehensive data as indicated by student complaint, family concern/request or school team request. □ Uses appropriate interview techniques with students, parents and staff members. □ Drafts health history assessment summaries for individual students in collaboration with clinical supervision. □ With direction, supervision and consultation collects, prioritizes, evaluates and documents data in more complex situations using prior and newly-acquired knowledge and skills in accordance with established policies, guidelines and protocols. 	Synthesizes focused and comprehensive data according to student, program, school and community needs. Uses a variety of modalities to collect and differentiate data, including observations, interviews, standardized assessment tools, outside sources and formal and informal settings with attention to cultural, environmental, educational and bio-psychosocial indicators. □ Prioritizes data collection in routine and complex health and education situations based on prior experience and knowledge. □ Uses policies and protocols to help set priorities. □ Actively contributes to a data collection system that is organized, ongoing and flexible according to student needs. □ Evaluates and revises the process as indicated. Retrieves individual and aggregate data to inform practice, policy, procedures and program development. □ Identifies need for and drafts health history assessment summaries for individual students with clinical consultation.	□ Intuitively prioritizes data collection and synthesizes the data in all situations through a variety of modalities. □ Develops, implements and evaluates a districtwide data collection process that is organized, systematic and ongoing. □ Uses the system for research purposes to develop best practice guidelines for the subspecialty of school nursing; instructs others. □ Designs, implements and evaluates data collection protocols for research initiatives in school health practice at the individual, group and community levels.

STANDARD 2: DIAGNOSIS

The school nurse analyzes assessment data to determine the nursing diagnoses and collective problems.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Assigns appropriate nursing diagnoses for individual students after analysis of assessment data during routine office visits and emergency situations.	☐ Derives appropriate nursing diagnoses for individual students through analysis of a broad range of assessment data, including data from the student, family, school	☐ Derives a variety of nursing diagnoses for individual students through a holistic assessment of the students within the educational environment and the families.	☐ Conceptualizes and explores implementation of new nursing diagnoses relevant to the care of the students and community in the educational environment.
☐ Consults frequently with a supervisor and proficient school nurse colleagues regarding the choice of nursing diagnoses in the routine and competent care of	stati anu neattii care providers.	☐ Derives and validates appropriate nursing diagnoses for groups of students and for the school community.	☐ Proposes to accredited bodies, such as NANDA, new diagnoses relevant to the care of students and communities.
☐ For individual students, documents nursing diagnoses according to district procedures in order to facilitate expected outcomes and a plan of care.			to guide district planning for future programs.

STANDARD 3: OUTCOMES IDENTIFICATION

The school nurse identifies expected outcomes for a plan that is individualized to the student or the situation.

EXPERT	The expert school nurse:	☐ Mentors proficient school nurses in the role of case manager for students with health needs. ☐ Identifies and uses trends in student	
PROFICIENT	The proficient school nurse:	☐ Identifies short- and long-term outcomes that are mutually formulated with the student, family, school staff, community and other providers, as appropriate.	□ Independently identifies outcomes that are culturally appropriate and realistic in relation to the student's present and potential capabilities. □ Considers risks, costs, benefits and scientific evidence in the development of outcomes. □ Constructs and documents student health and educational outcomes that are measurable, expressed in educational terms and include a reasonable time frame. □ Serves as case manager for students with health needs.
COMPETENT	The competent school nurse:	☐ Identifies expected short-term student health and educational outcomes based on the nursing diagnoses	 ■ With consultation, identifies outcomes that are culturally appropriate and realistic in relation to the student's present and potential capabilities. ■ Determines outcomes with consideration of resources that are needed and available. ■ Constructs and documents student health outcomes that are measurable and include a reasonable time frame.
EMERGENT	The emergent school nurse:	☐ Identifies expected short-term student health outcomes based on the nursing diagnoses that are developmentally appropriate.	□ Possesses beginning awareness of the educational implications of health concerns or problems.

STANDARD 4: PLANNING

The school nurse develops a plan that prescribes strategies and alternatives to attain expected outcomes.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Establishes a plan of interventions to meet the immediate needs of students making routine health	☐ Establishes a plan of intervention to meet the immediate health promotion, education and	☐ Integrates health promotion, education and prevention activities for students making routine health office visits.	☐ Develops a consistent district-wide approach to the planning for student and school community
office visits for wellness concerns, injuries and illnesses.	developmental needs of students making routine health office visits.	☐ Integrates a self-care model into planning for routine health office visits hased on a student's develonmental age	health needs.
☐ Communicates the intervention plan to the individual student.	☐ Seeks consultation from and makes referrals to other health and education professionals.	and abilities. Collaborates with others in the school	level guidance and consultation in the development of health care
☐ Documents the intervention plan in the student health record.	☐ Includes all the essential	community to develop planned strategies to promote appropriate use of the health office.	□ Provides a global and research-
☐ Recognizes and prioritizes students' needs for individualized health care	the health care plan with guidance.	☐ Establishes an efficient system for documenting routine health office visits.	based perspective to the process of planning for students with special health and develop- mental needs.
plans.	☐ Collaborates with other school team and family members to	☐ Uses current health care standards, trends and evidence-based information	☐ Establishes a planning process that
☐ Initiates the individualized health care plan with the direction of the	complete an individualized health care plan.	to develop health care plans in a timely manner.	reflects all applicable federal and state laws and regulations, and
school nurse supervisor. □ Documents the completed IHCP	☐ Recognizes program differences related to health care plans that are develoned within the reoular	☐ Integrates the appropriate competents into the health care plan as appropriate to the individual or group of students.	professional standards of practice.
☐ Differentiates the essential competents of the health care plan, such as an emergency care	education, Section 504 and IEP.	☐ Considers the impact of the potential recommendations on available school and family resources, such as staffing patterns and availability of equipment and supplies.	
transportation plans, off-site plans and medication plans.		☐ Independently develops individualized health care plans within the appropriate educational programs (regular education	
☐ Collaborates with other school team and family members to develop individualized health care plans based on standardized health care plan templates.		Section 504 and special education). Uses professional consultation, when appropriate, in developing more complex individualized health care plans.	
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STANDARD 5: IMPLEMENTATION

The school nurse implements the interventions identified in the plan of care/action.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
□ Provides interventions using the written health care plan and district policies, procedures and clinical protocols to address health needs. □ Seeks supervision when considering revisions to an established plan of care. □ With supervision, provides education and direction to school staff members in carrying out specific aspects of the plan. □ Documents the nursing interventions in the appropriate health records according school district policies and procedures (nursing notes, medication administration sheets, IHCP, CHR, etc.)	□ According to the established health care plan, provides education and direction to school staff members in carrying out specific aspects of the plan. □ Coordinates the delivery and provides for the continuity of health-related supports and services as identified in the health care plan. □ Documents implementation of the nursing interventions using standardized nursing language or equivalent terminology. □ Documents the nursing interventions in the appropriate health and educational records according school district procedures, including the IEP.	 □ Collaborates with nursing and school staff members, community health care providers and community services (such as after-school programs, SBHCs, young parent programs, summer camps, etc.). □ Identifies and implements changes or modifications in the plan of care. □ Seeks scientific evidence through multiple information resources (such as reputable Internet sites, research-based and peer-reviewed journals, text books, etc.) to identify and implement nursing plans. □ Serves as an advocate for students, families and staff members on the implementation of care. 	 □ Serves as a mentor to other school nurses on appropriate implementation of plans of care. □ Uses creative thinking to advocate for the appropriate implementation of a plan with school administrators, families and health care providers.

STANDARD 5A: COORDINATION OF CARE

The school nurse coordinates care delivery.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
 □ Coordinates with other school personnel and families to carry out specific aspects of the plan by providing education and direction. □ Documents coordination of care in the appropriate health care records according to district policy (such as IHCP, nursing notes, 504 plan, etc. 	 ■ Works with colleagues to integrate the health care plan into routine school programs. ■ Coordinates the delivery of and provides for continuity of health-related supports and services as identified in the health care plan. 	☐ Incorporates the individualized health care plan into the student's educational day. ☐ Coordinates with families and community providers (such as coaches, after-school program directors, etc.) to promote transition of the health care plan goals into students' extracurricular and community activities.	☐ Promotes coordination of the plan with all agencies involved in the student's care (such as DMR, DSS, DCF, community-based providers, etc).

STANDARD 5B: HEALTH TEACHING AND HEALTH PROMOTION

The school nurse provides health education and employs strategies to promote health and a safe environment.

EXPERT	The expert school nurse:	 □ Designs and evaluates health education strategies and programs to improve the effectiveness of health reaching and counseling with individuals and groups of students to meet their developmental, cultural, linguistic and learning needs. □ Develops partnerships with families and communities to enhance the design and delivery of health education. □ Conducts research to support and direct evidence-based practice in health education and counseling. □ Designs a planned program competent to provide ongoing student health education as a part of the health education as a part of the health education and health instruction, collaborating with health educators and curriculum leaders. □ Designs districtwide staff wellness programs. □ Designs districtwide staff wellness programs. 	
PROFICIENT	The proficient school nurse:	□ Integrates evidence-based health promotion concepts into teaching and counseling with individual and groups of students, such as healthy lifestyles, reducing risky behaviors, bullying and violence prevention, and other health promotion activities based on the Connecticut Healthy and Balanced Living Frameworks. □ Seeks opportunities and parent groups. Seeks opportunities and parent groups. □ Seeks opportunities and provides continual health education to students by co-teaching or serving as a classroom resource. □ Promotes the integration of health topics into all areas of the school curriculum (e.g., math, reading, art, physical education, etc.). □ Identifies areas of need for health education and health instruction based on student health data, community needs and youth risk behavior trends. □ Ensures that health and safety are incorporated into all areas of the school environment, such as serving nutritious foods, safe playground, safe social/emotional environment, indoor air quality. □ Participates with school staff members in the development and revisions of the health curriculum. □ Promotes and provides staff wellness programs and health information.	
COMPETENT	The competent school nurse:	 □ Incorporates evidence-based, developmentally appropriate health education and counseling to individual students during the health office visits. □ Provides evidence-based health education and counseling to families based on students' needs as identified in the health office visit. □ Gives consideration to cultural and linguistic differences among students in their school when providing health information. □ Serves as a professional health resource in classroom instruction to enhance the curriculum and promote health literacy. □ Begins to identify areas of need for health education and health instruction based on health office data. □ Promotes wellness among school staff members, based on staff concerns. 	
EMERGENT	The emergent school nurse:	□ Provides basic health information and counseling to individual students related to identified concerns within a health office visit. □ Gives consideration to developmental differences among students in their school when providing health information. □ Acts as a health resource to classroom teachers when approached. □ With guidance and supervision, provides basic staff wellness education (such as universal precautions, flu prevention, etc.)	

STANDARD 5C: CONSULTATION

The school nurse provides consultation to influence the identified plan, enhance the abilities of others and effect change.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Identifies and obtains baseline data in response to a request for consultation.	☐ Analyzes and synthesizes information from a variety of sources.☐ Seeks supervision to ensure effective	☐ Synthesizes data according to evidence-based practice and theoretical frameworks.	☐ Serves as a mentor and resource to others on effective consultation practices.
☐ Seeks supervision to analyze data and provide appropriate	consultation. ☐ Identifies stakeholders and includes	☐ Requests supervision, as needed, to promote effective consultation.	☐ Develops models for effective consultation.
consultation.	them in the decision-making process related to the health plan. Independently communicates	☐ Initiates opportunities to provide consultation to others in order to influence the plan and enhance practice.	
	recommendations and provides relevant consultation to school personnel and family members, as appropriate.	☐ Independently communicates recommendations to, and facilitates understanding by, community-based providers and agencies.	

STANDARD 6: EVALUATION

The school nurse evaluates progress toward attainment of outcomes.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
With supervision, Uses a systematic approach to evaluate whether or not plans were implemented as specified. Involves the student and others to evaluate outcomes. Documents the results of the evaluation according to district policies and procedures.	Independently. □ Uses a systematic approach to evaluate whether or not plans were implemented, and specified health outcomes were achieved. □ Involves the student and others to evaluate outcomes. □ Documents the results of the evaluation according to district policies and procedures. □ Revises the plan as needed.	 □ Evaluates whether student outcomes had the desired impact on educational progress. □ Aggregates data from student outcomes to effect change to policies and procedures, and promotes school health programs that support student learning and healthy development. 	 □ Develops systems for outcome evaluation. □ Conducts research and publishes articles to advance practice in the field.

STANDARD 7: QUALITY OF PRACTICE

The school nurse systematically evaluates the quality and effectiveness of nursing practice.

EXPERT	The expert school nurse:	 □ Develops policies, procedures and practice guidelines to improve the quality of care. 	□ Initiates changes in nursing practice at the district level based on the results of quality assurance activities. □ Designs, implements and evaluates research to test the quality and effectiveness of school nursing practice.
PROFICIENT	The proficient school nurse:	☐ Contributes to the development of research to determine the quality and effectiveness of nursing care.	□ Formulates recommendations to improve school nursing practice and/or student outcomes in collaboration with school administrators, boards of education and boards of health. □ Initiates changes in nursing practice at the building level based on the results of quality assurance activities. □ Contributes to the development of policies, procedures and practice guidelines to improve the quality of care.
COMPETENT	The competent school nurse:	☐ Implements activities to enhance the quality of nursing practice in collaboration with the supervisor.	Participates in evaluation and research to test the quality and effectiveness of nursing care.
EMERGENT	The emergent school nurse:	☐ Collaborates with the supervisor to assess the quality of student care in the health office.	□ Adheres to the district's system for the collection of data which will be used to monitor the quality and effectiveness of nursing care. □ Adheres to district policies, procedures and practice guidelines/ protocols to promote quality of care. □ Implements activities to enhance the quality of nursing practice as directed by the supervisor. □ Appropriately documents all essential communications.

STANDARD 8: EDUCATION

The school nurse attains the knowledge, skills and competencies required for quality practice in schools.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Demonstrates basic knowledge and skills appropriate to the specialty practice of school nursing,	☐ Applies knowledge and skills appropriate to the specialty practices of school nursing.	☐ Pursues an advanced degree in nursing or a related field.	☐ Has an advanced degree in nursing or a related field at the master's level or beyond.
 including but not limited to: Knowledge of growth and development; Pediatric and adolescent 	☐ Identifies personal needs for professional development and ongoing formal education.	☐ Seeks advanced knowledge and skills appropriate to the specialty practices of school nursing and the educational environment.	☐ Plans, designs and implements professional development or higher education programs in school health at the local, state or national
Infectious and communicable diseases or infestations; Chronic disease management	☐ Participates in appropriate professional development and higher education activities.	☐ Contributes to the design and implementation of professional development programs in school health at the local or state level.	level.
or school-aged youths; • School health laws and regulations;	☐ Acquires more in-depth knowledge related to:		
 Family systems theory; Roles of school team members; Skills related to effective oral and written communication: 	Special education;Section 504; andIHCP/IEP process.		
 Information technology; and Assessment of common pediatric primary care problems. 			
☐ Participates in continuing education activities to enhance current clinical knowledge and professional issues in consultation with a supervisor.			
☐ Seeks clinical supervision to enhance their knowledge and skills in school nursing practice.			

STANDARD 9: PROFESSIONAL PRACTICE EVALUATION

The school nurse evaluates one's own nursing practice in relation to professional practice standards and guidelines, relevant statutes, rules and regulations.

EXPERT	The expert school nurse:	☐ Develops and revises the district's performance appraisal process.	□ Mentors others in self- and peer evaluation.
PROFICIENT	The proficient school nurse:	☐ Initiates and participates in peer review, as appropriate.	 □ Collaborates with a supervisor to develop annual goals and objectives to enhance the district's health services program. □ Contributes to the development and revision of the district's performance appraisal process.
COMPETENT	The competent school nurse:	☐ Participates in peer review, as appropriate.	☐ Seeks constructive feedback from a clinical supervisor regarding one's practice. ☐ Independently identifies professional strengths and areas for improvement. ☐ In collaboration with a supervisor, develops annual goals and objectives to enhance performance. The proficient school nurse:
EMERGENT	The emergent school nurse:	☐ Participates in performance appraisal on a regular basis in order roidentify strengths and areas for	improvement. Uses constructive feedback from a clinical supervisor to improve one's practice. Develops annual goals and objectives in collaboration with a supervisor. Implements performance strategies to achieve goals identified through the evaluation process.

STANDARD 10: COLLEGIALITY

The school nurse interacts with and contributes to the professional development of peers and school personnel as colleagues.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
 □ Understands the organizational structure of the school and district and understands the role of other school staff members. □ Contributes appropriately to nurse and faculty meeting discussions. □ Explores participation in appropriate professional organizations. 	 □ Shares nursing knowledge and skills with nursing colleagues and begins to share with interdisciplinary colleagues. □ Seeks new knowledge and skills from educational colleagues to enhance nursing practice. □ Understands and supports contributions from other disciplines to the educational processes. 	 □ Contributes knowledge to the staff about the impact of health on academic achievement. □ Seeks constructive feedback from nursing and education colleagues. □ Provides peers with constructive feedback regarding their practice. □ Provides professional development to school personnel. 	 □ Researches and synthesizes information on national, state and local issues and their impact on health in schools. □ Provides mentoring opportunities for nursing and education professionals.
	☐ Suggests items for and presents school health information at faculty meetings.	☐ Provides educational opportunities for students of nursing and other professions, as well as other employees.	

STANDARD 11: COLLABORATION

The school nurse collaborates with student, family, school staff and others in the conduct of school nursing practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
 □ Seeks supervisory assistance to identify, prioritize and establish cooperative relationships with: • Core school; • Core district staff; and • Essential community-based partners. □ With supervisory support, articulates for students, parents/guardians and school staff members the school nurse's role within a coordinated approach to support the health, learning and achievement of students. □ Seeks orientation about and accesses school district policies and procedures regarding standards to share and protect students' health, mental health and educational information, both internally and externally, including obtaining appropriate authorizations. 	Cogently articulates the nurse's role and the importance of health services to support learning, health and achievement by students. Independently establishes and maintains cooperative relationships within the school and community, based on ethical and legal standards permitted and through protected communications.	Models the nurse's role and the importance of health services to support learning, health and achievement by students. Identifies and helps to resolve barriers to effective collaboration. Advocates for a collaborative approach to student supports and services.	□ Initiates multidisciplinary teams to promote collaboration. □ Builds consensus within the school community to achieve identified goals. □ Collaborates with a multidisciplinary team to initiate systems change and develop policies and programs. □ Mentors and supervises others in the collaborative process.

STANDARD 12: ETHICS

The school nurse integrates ethical provisions in all areas of practice.

STANDARD 13: RESEARCH

The school nurse integrates research findings into practice.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
 □ Collaborates with a supervisor to seek and use evidence-based data from professional literature to guide practice decisions. □ Participates in data collection (surveys, pilot projects, studies) as directed by the supervisor. 	 □ Uses evidence-based data to guide practice decisions and professional growth. □ Identifies clinical issues for data collection. □ Participates on a formal committee or program (e.g., indoor air quality, crisis, wellness, school health advisory). 	 □ Analyzes and synthesizes broadbased data to inform and guide clinical practice. □ Identifies clinical problems specific to nursing research (student care and nursing practice). □ Uses school-based data to identify patterns and trends in student health and health services programs. 	 □ Uses evidence-based research to develop, implement and disseminate policies and protocols (health and academic) of practice. □ Designs and conducts research and contributes to school nursing literature.

STANDARD 14: RESOURCE UTILIZATION

The school nurse considers factors related to safety, effectiveness, cost and impact on practice in the planning and delivery of school nursing services.

EXPERT	The expert school nurse:	 □ Plans and evaluates school health programs that consider cost effectiveness, cost-benefit and efficiency factors. □ Independently seeks resources (grant-writing, special funds, etc.) for appropriate school health programs.
PROFICIENT	The proficient school nurse:	☐ Considers factors such as safety, effectiveness, cost and impact on practice when choosing interventions that result in desired student outcomes. ☐ Informs students and families about health promotion, health education, school health services, and individualized health interventions for students within the limitations of school resources.
COMPETENT	The competent school nurse:	 □ Independently assigns or delegates tasks to school personnel. □ Assists students and families in securing appropriate services within the school and community. □ Participates in the budgetary process of the school health office.
EMERGENT	The emergent school nurse:	 ■ With supervision, assigns or delegates tasks to school personnel as defined by the Connecticut Nurse Practice Act and Declaratory Rulings, and other relevant statutes and regulations. ■ Follows district procedures for purchasing and maintaining health office supplies and equipment.

STANDARD 15: LEADERSHIP

The school nurse provides leadership in the professional practice setting and the profession.

EMERGENT	COMPETENT	PROFICIENT	EXPERT
The emergent school nurse:	The competent school nurse:	The proficient school nurse:	The expert school nurse:
☐ Is recognized as a team participant who demonstrates energy, excitement and a passion for quality work.	 □ Encourages lifelong practice of healthy behaviors for self and school community. □ Maintains active member status in state and national professional organizations. □ Demonstrates knowledge of the philosophy and mission of the school district. □ Pursues national certification as a school nurse. 	 □ Convenes a multidisciplinary team, including relevant school and community members, to address health needs of students and the school community. □ Maintains national certification as a school nurse. □ Promotes active member status and contributes to local, state and national professional organizations through committee work. □ Serves in formal and informal leadership roles within the school community. 	 □ Organizes and facilitates a coordinated approach to school health by serving as a leader for the school health council. □ Models the use of critical thinking skills, risk taking and data-driven decision making to foster a learning community. □ Serves in formal and informal leadership roles in professional organizations and committees at the local, state or national level.

STANDARD 16: PROGRAM MANAGEMENT

The school nurse manages school health services.

	PROFICIENT		EXPERT
The emergent school nurse: The competent school nurse:	rrse: The proficient school nurse:	chool nurse:	The expert school nurse:
 □ Maintains an organized health room in an efficient manner. □ Uses technology (assistive, informational and medical) to effectively manage school health programs. □ Demonstrates knowledge of existing school health programs that may impact client care. Implements needed health programs using a program planning process. □ Orients, trains, supervises and evaluates health aides and assistants. □ Participates on school teams to manage environmental health and safety issues in the school building. 		 □ Conducts school health program needs assessments to identify current health problems and the need for revising or developing new programs. □ Initiates changes in the school health program based on the results of a school health needs assessment, data analysis and quality care activities. □ Provides leadership for teams to manage environmental health and safety issues in the school building. 	 □ Evaluates ongoing school health programs for effectiveness and efficiency and communicates findings to administrators, boards of education and boards of health, as appropriate. □ Secures resources, such as staffing and technology, to efficiently provide district school health services. □ Develops systemwide strategies in response to problem analysis.

APPENDIX B

SCHOOL NURSE PERFORMANCE EVALUATION

SCHOOL NURSE PERFORMANCE EVALUATION

Review by Nursing Supervisor (date)	
Review by Nurse (date)	
School	
School Nurse	

Code: M - Meeting Standard P - Progress Toward Meeting Standard N - Not Meeting Standard

Based on attached school nurse competency indicators for each standard at Emergent (EMG), Competent (COM), Proficient (PRO), and Expert (EXP) levels

	SELF				S	SUPERVISOR	/ISOR	
EMG COM		PRO	EXP	SIANDARDS	EMG C	COM	PRO	EXP
				Standard 1: Assessment – The school nurse collects, analyzes and synthesizes comprehensive data pertinent to the student's health or the situation.				
				Standard 2: Diagnosis – The school nurse analyzes assessment data to determine the nursing diagnoses and collective problems.				
				Standard 3: Outcomes Identification – The school nurse identifies expected outcomes for a plan that is individualized to the student or the situation.				
				Standard 4: Planning – The school nurse develops a plan that prescribes strategies and alternatives to attain expected outcomes.				
				Standard 5: Implementation – The school nurse implements the interventions identified in the plan of care/action.				
				Standard 5A: Coordination of Care – The school nurse coordinates care delivery.				
				Standard 5B: Health Teaching and Health Promotion – The school nurse provides health education and employs strategies to promote health and a safe environment.				
				Standard 5C: Consultation – The school nurse provides consultation to influence the identified plan, enhance the abilities of others and effect change.				
				Standard 6: Evaluation – The school nurse evaluates progress toward attainment of outcomes.				
				Standard 7: Quality of Practice – The school nurse systematically evaluates the quality and effectiveness of nursing practice.				
				Standard 8: Education – The school nurse attains the knowledge, skills and competencies required for quality practice in schools.				
				Standard 9: Professional Practice Evaluation – The school nurse evaluates one's own nursing practice in relation to professional practice standards and guidelines, relevant statutes, rules and regulations.				
				Standard 10: Collegiality – The school nurse interacts with and contributes to the professional development of peers and school personnel as colleagues.				

	Standard 11: Collaboration – The school nurse collaborates with student, family, school staff and others in the conduct of school nursing practice.	70		
	Standard 12: Ethics – The school nurse integrates ethical provisions in all areas of practice.			
	Standard 13: Research – The school nurse integrates research findings into practice.			
	Standard 14: Resource Utilization – The school nurse considers factors related to safety, effectiveness, cost and impact on practice in the planning and delivery of school nursing services.	reness,		
	Standard 15: Leadership – The school nurse provides leadership in the professional practice setting and the profession.	ting		
	Standard 16: Program Management – The school nurse manages school health services.			
ANNUAL GOALS: (Year)	IL)	FULLY ACHIEVED	PARTIALLY ACHIEVED	NOT ACHIEVED
1. Professional Growth:				
2. Special Contribution to School Community	School Community/Department:			
Other Special Achievements:				
Comments of Nursing Supervisor:				
Comments of Building Administrator:	itor:			

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Rationale:					
Contribution to School Community/Department:	nunity/Departme	ent:			
Expected Outcome(s) for Student Health: _	dent Health:				
Staff Member's Signature	Date	Building Administrator's Signature	Date	Supervisor's Signature	Date

Staff member's signature indicates that he or she has read this document. It does not indicate agreement or disagreement with its content, except for self-evaluation.

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