

Pearson

Pearson has temporarily closed company-owned U.S. and Canada-based Pearson Professional Centers (PPCs) through to April 30, or whenever conditions are deemed safe to re-open. Candidates scheduled for testing anytime between now and April 30 will receive a cancellation/reschedule notice. Candidates whose testing appointments are canceled will be able to reschedule at no cost or receive a full refund. PPCs are accepting appointments now for scheduled testing May 1, 2020 and after.

On March 25, 2020, Pearson opened a subset of PPCs on a limited basis (in both hours and days) across the United States and Canada in order to deliver medical and first responder personnel exams to support the immediate COVID-19 medical personnel shortage. Pearson will also continue delivering medical and first responder personnel exams on a limited basis through April 30.

Pearson updates its [Coronavirus Update Page](#) frequently, including any changes or additions to policies in specific regions. The Connecticut Pearson program web site has been updated to include messaging and information for candidates regarding COVID-19 and possible impacts to Pearson test centers, including the health and safety measures that are being taken at the test centers:

<http://www.ct.nesinc.com/>

edTPA (Pearson)

With many EPPs and P–12 school districts impacted by COVID-19, Pearson has provided the following guidance to programs and teacher candidates in need of options for successfully preparing and submitting an edTPA portfolio. The following guidance can also be found on [edTPA.com](#).

Virtual Learning Environments

The edTPA program has a “Virtual Learning Environment” option available to candidates who prepare and provide instruction to students in virtual learning environments. This option is currently accessed through an alternative arrangements process. For more information and to download the request form, please review the information available on the [Requesting Alternative Arrangements due to a Virtual Learning Environment](#) page.

Registration Extension Available to Candidates

Teacher candidates have 18-months to prepare and submit a finalized portfolio from the date of edTPA registration, for both initial submissions and retakes. To provide additional support to teacher candidates impacted by COVID-19, all registrations will be extended to expire on December 5, 2021. The extension will apply to open registrations (e.g., initial submissions and retakes) without the need for candidates to contact Pearson.

Additional Submission and Reporting Dates

Two additional submission and reporting dates have been added to the [2019–2020 submission and reporting schedule](#) to support candidates impacted by school closures due to COVID-19:

- Submit by June 18, 2020, to receive scores on July 9, 2020
- Submit by August 20, 2020, to receive scores on September 10, 2020

Candidates should utilize the current edTPA handbooks available in their portfolio platforms for preparing and submitting portfolios for the remainder of the 2019–2020 submission and reporting schedule. The [2020–2021 edTPA submission and reporting schedule](#) is also available. The schedule provides the submission deadlines with score reporting dates after September 10, 2020.

edTPA Coordinators and program faculty members who need additional information, or have questions regarding this topic, may contact edTPA EPP Support at edtpaeppsupport@pearson.com, or by telephone at (866) 613-3278.

ETS:

As of March 18, 2020, Prometric, which is the primary testing venue for ETS testing, has closed all testing centers in the United States and Canada until April 16th, 2020. The ETS Strategic Testing Network (STN) centers—those operated independently at colleges, universities and other locations—are deciding on a case-by-case basis if, or when, they will close. At this point, most of these testing centers have closed also due to stay-at-home orders around the country.

ETS has waived test rescheduling fees regardless of whether it involves a closed test center or a concerned candidate wishing to reschedule. To meet the growing number of calls ETS has expanded call center hours to allow test takers who are trying to get help the opportunity to reach a live agent. Call center communications remain high as candidates attempt to reschedule their exams. Due to staff availability and New Jersey stay-at-home orders, ETS call centers close at 6 p.m. EDT Monday – Friday until further notice. Prometric is sending email instructions to all registered candidates regarding how to reschedule test taking to a future date once it is safe to resume testing.

ETS testing information can be monitored on the ETS website: <https://www.ets.org/s/cv/important-update>. This link has also been posted to the account home page—“My Praxis Account” page—of all registered candidates, so that when candidates sign in to their ETS accounts, they can see the information.