STATE OF CONNECTICUT

PUBLIC UTILITIES REGULATORY AUTHORITY
TEN FRANKLIN SQUARE
NEW BRITAIN, CT 06051

DOCKET NO. 12-03-06 APPLICATION OF HPC-SIX, LLC TO INSTALL AND USE A WATER SUBMETERING SYSTEM - CHANGE OF VENDOR AND SERVICE FEE INCREASE

May 19, 2021

DECISION

On April 2, 2021, Infinity Apt Holdings, LLC (Company) and Synergy Utility Billing (Synergy) petitioned the Public Utilities Regulatory Authority (Authority) to review and approve Synergy as the new vendor for water submeter reading and billing services and to increase the monthly service fee from $3.25 to $3.50. The previous billing vendor approved to service water submetering customers at 201 Commons Park Road South in Stamford, Connecticut was Minol, Inc.[1]

Pursuant to the Regulations of Connecticut State Agencies (Conn. Agencies Regs.) § 16-11-55, the Authority has reviewed all of the information in the record and finds that the Company has satisfied all of the requirements and that it possesses the technical, financial and managerial capability to submeter water. The Authority also finds that the increase of the monthly service fee to $3.50 is reasonable and in line with Authority precedent. As of the date of this Decision, the Company's request is granted, subject to the Company's compliance with the orders below.

[1] The previous billing vendor was approved by the Authority in a Final Decision issued on October 10, 2012 in this Docket.

ORDERS FOR COMPANY

The Authority's approval of Company's water submetering is subject to continued compliance with the orders below. Submissions filed in compliance with the Authority's orders must be identified by all three of the following: Docket Number, Title, and Order number.

1. The Company shall comply with §§ 16-11-55; 16-11-67 (1), (2), and (3); 16-11-69; 16-11-71; 16-11-77; 16-11-78; 16-11-88; and 16-11-89 of Conn. Agencies Regs.

2. The Company shall comply with relevant statutes, regulations and Authority Decisions, some of which are more specifically identified herein. The Company maintains an obligation to remain current as to changes in statutes, regulations or other applicable administrative law.

3. The Company shall not terminate customers' water service for any reason.

4. The Company shall submit for the Authority's approval any changes to its billing and/or customer service practices, procedures, or policies in writing at least ten (10) business days prior to the effective date of such change.

5. The Company shall notify submetered unit owners/tenants/customers within thirty (30) days of any pending rate changes, once such notice is received from the regulated water utility.

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This Decision is adopted by the following Commissioners:

John W. Betkoski, III

Marissa P. Gillett

Michael A. Caron

CERTIFICATE OF SERVICE

The foregoing is a true and correct copy of the Decision issued by the Public Utilities Regulatory Authority, State of Connecticut, and was forwarded by Certified Mail to all parties of record in this proceeding on the date indicated.

Jeffrey R. Gaudiosi, Esq.
Executive Secretary
Public Utilities Regulatory Authority

May 19, 2021
Date