

Committee Name: Human Services Committee

Workgroup: Critical Issues effecting the Human Services Workforce

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Addendum—Potential Data Sources

To calculate potential savings in administrative costs:

Cost Reports filed by private human services agencies to DSS and DDS each year; specifically

- Compiled A&G (Administrative and General) costs such as management services, payroll, administrators, legal services, accounting and audit services
- Recommended metric to be calculated: per-client or per-service administrative costs to illustrate cost inefficiency of duplicating functions across multiple agencies varying widely in size

To calculate state costs of providing services and supports to low-wage human services workers:

- Need to integrate DSS data on costs of programs like HUSKY, SNAP, Section 8, etc. with employer data by unique EIN (Employer Identification Number).
- HUSKY costs are probably the best single measure since it is the most widely used state benefit and closely associated with wage insufficiency (even employees with access to employer health insurance often can't afford the price of coverage for themselves and, especially, for children).

To estimate costs of lost productivity due to care-giving responsibilities:

AARP has done considerable research on the estimate **value** of family caregivers. They may have a research protocol that could be applied to get an understanding of the costs of, say, a parent unable to work, or working only limited hours, because of caregiving responsibilities due to lack of state support resources. This would be important to understand long-term. It also might be a good long-term research project for the UCONN Center on Aging (which also looks at broader disability issues).