

Information Technology Capital Investment Program
Project Status Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Bernard Johnson - Manager, Unified Communications

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Agency: Department of Administrative Services

Project: Unified Communications Continuance Project

Project Manager: Bernard Johnson

Reporting Period: Project Inception through 06/30/2021

Total Funds Requested: \$5,178,200

Total Funds Allotted to Agency: \$5,178,200

Accumulative Total Capital Fund Expenditures to Date: \$3,566,946

Brief Project Description/Summary:

Replacement of old telephony systems and migration to Avaya Enterprise Voice platform. The Avaya core system is a centralized system providing disaster recovery support and feature/functionalities needed by end users in keeping up with constantly evolving technology needs. This centralized telephone system now supports approximately 90 state locations and 22,000 end points.(phones) This current project supports 5 Agency initiatives to replace old phone hardware, and upgrade old cabling where needed at 22 locations.

Summary of Progress Achieved to Date:

Three location requests are complete: The Governor's Office, Dept of Housing, and DOT Newington.

Sixteen facility migrations and upgrades are in progress and being actively worked on by either cable contractors, or the Avaya reseller Altura Communications.

Three facilities to be reviewed for required work in late Q3.

Issues and Risks:

No major risks or Issues are present at this time.

Next Steps & Project Milestones:

By September 10, four more locations will be completed.

By December 31, and additional eleven locations scheduled for completion.

By end of Q1 2022 the final four facilities scheduled for completion.