

Information Technology Capital Investment Program
Project Close Out Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Michael Clark

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Agency: Department of Veterans Affairs

Project: DVA Electronic Health Record (EHR) System

Project Start Date: 9/30/2013



Project End Date: 12/31/2019



Project Manager: Joe Danao

Total Funds Requested: \$1,118,956

Total Funds Allotted to Agency: \$1,118,956

Accumulative Total Capital Fund Expenditures to Date: \$1,115,427

Brief Project Description/Summary:

The Agency has completed the implementation of the EMR system for all the modules in clinical operation and fiscal operation. The Agency recognizes the fact that the system will require updates and modifications to meet the needs of the operation from time to time.

The Agency replaced the old paper-based documentation of patient care and the antiquated legacy patient care system in the agency with ADL health record system (EHR) in compliance with the HITECH Act. The DVA's EHR system offers an enterprise-wide approach to meeting the needs in different aspects of patient care -- medical, nursing, clinical ancillary, medications, billing, accounts receivables, etc. The ADL system ensures compliance with the HIPAA regulations and updated CMS requirements.

List Project Goals and Deliverables Completed:

(Please provide a brief summary of the goals and deliverables that were implemented. Please reference the IT Capital Investment Brief for the initial goals of the projects.)

- Fully integrated software solution (clinical, financial, and administrative)
- Assured HIPAA compliance in patient information management
- Provide for all aspects of Electronic Health Record (e-HR)
- Minimum Data Set (MDS) – required to maintain Federal VA certification
- Compliance with HITECH Act which requires the establishment of an electronic health record that meets federal VA standards/ meaningful use protocol by 2014.
- Increased reimbursements through effective third-party billing for services
- Data capture at point of care
- Enhanced enterprise-wide reporting (Clinical, and Financial); and Overall decreased cost of doing business at the agency

Project Replication Opportunities:

(Are there opportunities to repeat or leverage the project solution by other state agencies? Please provide a brief explanation.)

DVA is the only state run Skilled Nursing Facility and is quite unique in its operation. The use of ADL system probably is not applicable to other state agencies.

Key Lessons Learned:

(Provide any lessons learned or experienced during this project that may be helpful to other agencies starting a similar project.)

- The benefit of a professional project manager -- This was an enterprise-wide project that involves clinical and fiscal operation. Having the project manager helped us with collaboration and understanding the needs of each area.