

Information Technology Capital Investment Program
Project Close Out Report

To: Information Technology Strategy and Investment Committee
John Vittner, Office of Policy and Management

From: Brian Batalis, Project Manager

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Agency: Department of Labor

Project: Re-Employment and Eligibility Assessment Program (REA)

Project Start Date: 10/1/2014



Project End Date: 7/20/2018



Project Manager: Brian Batalis

Total Funds Requested: \$293,184

Total Funds Allotted to Agency: \$293,184

Accumulative Total Capital Fund Expenditures to Date: \$292,607

Brief Project Description/Summary:

States that receive REA grants must require a portion of their UI claimants to attend in-person, one-on-one interviews as a condition of continuing eligibility. The interviews include a review of the claimant's work search and ongoing UI eligibility, the provision of current labor market information, the development of a reemployment plan, and a referral to reemployment services and/or training, as needed. This program is designed to ensure that claimants meet all UI eligibility provisions and are referred to reemployment services so they may return to the labor market as quickly as possible. The project includes mainframe enhancements to support the automated selection and scheduling of claimants and the filing of accurate federal reports.

List Project Goals and Deliverables Completed:

(Please provide a brief summary of the goals and deliverables that were implemented. Please reference the IT Capital Investment Brief for the initial goals of the projects.)

Increase the number of UI claimants required to participate in reemployment services; increase the number of claimants receiving individualized employment plans/job search assistance to help them return to work sooner; reduce the average duration of UI benefits by at least one week for participants; automate appointment scheduling; decrease the duration/occurrence of overpayments among those claimants selected for participation.

Project Replication Opportunities:

(Are there opportunities to repeat or leverage the project solution by other state agencies? Please provide a brief explanation.)

To provide efficient & easily accessible services for all selected claimants, including a streamlined scheduling & notification process; provide reporting components that track service delivery and the results of participation.

Key Lessons Learned:

(Provide any lessons learned or experienced during this project that may be helpful to other agencies starting a similar project.)

IT conducted multiple System Design "walk-thru" sessions with the Business which was helped clarify a number of questions.

Communication among team members, particularly during UAT, was excellent. This helped to keep everyone on the same page and maintain our momentum.