

# SPECIAL LICENSING WEAPONS REGISTRATION SYSTEM (SLWRS) MODERNIZATION PROJECT

Department Of Emergency Services and Public Protection  
Division of State Police



# SPECIAL LICENSING AND FIREARMS UNIT Waiting Line – 7/8/13



# SLWRS Project Description

Modernize the **Special Licensing Weapons Registration System (SLWRS)** to improve firearm-related and other licensing services offered by the State Police using the latest technologies and e-government capabilities.

# SLWRS Modernization

## Business Drivers

- Statewide demand for firearm permits, gun sale authorizations and associated background checks has increased by at least 25% (and is expected to grow)
- Heightened public sensitivity regarding gun sales, coupled with the need to conduct thorough background checks in a timely manner
- Lack of automation and system integration driving the need for additional SLFU staff
- Inability to adapt SLWRS to accommodate new legislation affecting DESPP/SLFU in an efficient or timely manner
  - i.e. Dangerous Weapon Offender Registry
- SLFU currently paying vendor roughly \$300K per year for maintenance and support

# SLWRS Modernization

## Technology Drivers

- Obsolete technology
  - Current system platform (VB6) is nearing end-of-life and will no longer be supported by Microsoft as of April 2014 (significant security risk)
  - Utilizing analog modems to handle after hours authorizations for only top 3 gun dealers statewide
  - Aging Interactive Voice Response (IVR) system used for permit-only sales
- SLWRS is not integrated with CSP's Computerized Criminal History (CCH) system
  - Screen scraping of FBI data requires visual inspection by SLFU staff
  - Redundant information entered by both SPBI and SLFU personnel
  - Current system does not capture State ID (SID)
    - Only definitive fingerprint-supported identifier for individuals
- SLWRS lacks other salient technical functionality
  - No e-commerce capabilities for permit-related services
  - No online identity verification of licensees

# SLWRS Modernization Benefits

The SLWRS Modernization Project will benefit DESPP, DMHAS, Probate, Judicial, municipal PDs and the citizens of the state of Connecticut by:

- Automating manual, time-intensive processes via E-Government capabilities:
  - Online self-service gun sales authorizations to all 400+ CT dealers
    - Significantly reduces qty of authorizations conducted via phone
  - Online identity verification of licensees (and photos)
  - Online payments for permit-related services
- Replacing obsolete technology and services
  - Strategic technology platform that is adaptable, easily maintained/enhanced, and safeguards sensitive firearm-related data
  - Common infrastructure and IT environment supported by state employees
- Enhancing data sharing with key CJIS systems (i.e. Collect, MNI/CCH, CISS)
- Deploying a flexible solution that will allow DESPP to remain in compliance with state and federal regulations and **prevent future backlogs!**