

# Connecticut State Innovation Model Work Stream Update




- CAB planned a Young Adult event at Manchester Community College, which will take place on October 14, to engage the students around the changing healthcare landscape.
- Population Health team expects to hire two epidemiologists in October and continues recruitment for a Primary Prevention Services Coordinator, Health Program Associate and Health Program Assistant
- The VBID fully-insured employer manual was developed and will be shared with the Steering Committee before being released for public comment
- The CHW Advisory Committee finalized a definition of CHWs to be included in their policy recommendations
- The Quality Council reviewed public comment on the Quality Council Report and recommended edits to address the comments. The final draft of the report will be presented to the Steering Committee in October.
- The UConn Evaluation team released an RFP to identify a vendor to administer the Care Experience Survey (CAHPS). The Evaluation team also published dashboard updates with new data.
- The RFP closed for the AMH vendor and proposals are currently under review.
- Planning continued for the AMH practice recruitment event, a collaboration with DSS and the CSMS. The event will take place on December 8. More details will follow soon.
- Planning continued for the first VBID Learning Collaborative event, to be held on October 20 at Pitney Bowes.
- The Performance Year 1 Budget was approved by CMMI, and approval of the Operational Plan is anticipated following several rounds of feedback.
- Performance Year 1 officially launched on September 28!

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
<b>Healthcare Innovation Steering Committee (HISC)</b>		<ul style="list-style-type: none"> <li>No September Meeting</li> </ul>	<ul style="list-style-type: none"> <li>Review revisions to the Quality Council Report reflecting public comment</li> <li>Review fully-insured VBID employer manual to release for public comment</li> </ul>	10/13/16
<b>Consumer Advisory Board (CAB)</b>	<b>Consumer Engagement</b>	<ul style="list-style-type: none"> <li>Continued planning efforts, in conjunction with the Consumer Engagement Coordinator, to develop the Consumer Engagement Strategy</li> <li>Planned an event to engage young adults around the evolving healthcare system at Manchester Community College on October 14</li> <li>Continued work to refine Consumer/Advocate application process</li> </ul>	<ul style="list-style-type: none"> <li>Work with Consumer Engagement Coordinator to develop Communication Strategy</li> <li>Work with Planning Committee on Consumer/Advocate application process</li> <li>Begin recruitment process for consumers/advocates to fill vacancies on the CAB and other Committees</li> </ul>	10/11/16
<b>Practice Transformation Task Force (PTTF)</b>		<ul style="list-style-type: none"> <li>Engaged in focus group assessing barriers to integrated behavioral healthcare through Maine Medical Center</li> <li>Reviewed workstream alignment strategy</li> </ul>	<ul style="list-style-type: none"> <li>Provide input on transformation plan development for CCIP Participating entities</li> </ul>	12/13/16


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<b>Health Information Technology (HIT)</b>	<ul style="list-style-type: none"> <li>• UCONN Staff continued to meet with SIM PMO to discuss DSS use case for alert notification, EMPI, and Provider Registry implementation</li> <li>• UCONN and DSS attended several meetings as requested by the SIM PMO to answer CMMI questions on the HIT section of the operational plan and to discuss the DSS alert notification strategy and timetable with SIM PMO staff, ONC TA contractors, ONC staff, and SIM PMO HIT consultants about Connecticut’s HIT landscape.</li> <li>• UCONN assigned new staff to dedicate a portion of their time to support the SIM HIT initiative including John Destefano who is the lead on DSS alert notification and Alan Fontes who is the lead on DSS EMPI and Provider Registry Implementation. Other staff will be hired as appropriate for project support after agreement is reached on project scope.</li> </ul>	<ul style="list-style-type: none"> <li>• Continue selection process for Health Information technology Officer.</li> </ul>	State HIT Advisory Council: 10/20/16	
<b>Quality Council (QC)</b>	<ul style="list-style-type: none"> <li>• Continued working with the UConn Evaluation team to identify a desired scorecard design and process for implementation</li> <li>• Reviewed public comment on Quality Council Report and provided final recommendations for edits to the Report, to be presented to the Steering Committee on 10/13/16</li> </ul>	<ul style="list-style-type: none"> <li>• Continue working with the UConn Evaluation team to identify a desired scorecard design and process for implementation</li> <li>• Review workstream alignment strategy</li> </ul>	11/9/16	

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<b>Care Management Committee (CMC)</b>  (A sub- committee of <u>MAPOC</u> )	<i>PCMH+</i>	<ul style="list-style-type: none"> <li>Held several different touchpoint meetings with CHN to further the PCMH+ design.</li> </ul>	<ul style="list-style-type: none"> <li>Continue to hold work sessions and education sessions to further the PCMH+ design and implementation.</li> </ul>	10/12/16

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(DPH)**

- DPH maintains efforts to identify qualified candidates for the Primary Prevention Services Coordinator, Health Program Associate and Health Program Assistant positions. The two epidemiologist positions are expected to be hired in October.
  - The DPH convened the State Health Improvement Coalition to review the action agenda for next year which includes emphasis in the alignment of health systems and population health objectives.
  - The Population Health Council met and received information about health reform initiatives in the state, particularly with the State Health Improvement Plan, and about alignment of the Population health project with several other SIM work streams. The council also heard the results of the SIM sponsored update of the State Health Assessment Indicators. Discussions about validation of SIM priorities and potential interventions took place.
  - The DPH executed an amendment with Health Resources in Action to continue facilitation of the population health council deliberations and conduct an environmental scan of prevention initiatives in Connecticut and research elements of community accountability from examples at the national level.
  - The DPH executed a contract amendment with the BRFSS contractor to cooperate with local health departments to prepare local-level weights for as many towns as possible from the combined 2011-2015 BRFSS dataset. With a sample size of over 40,000 interview responses obtained over five years, there is sufficient statistical power to
- Present the environmental scan for consideration by the Population Health Council.
  - Complete staffing of the program.
  - Begin crafting the basic assumptions for establishing a Prevention Service Center model.
  - Advance data collection and methods for regional analysis of community accountability and population health measures.

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10/27/16

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
<b>Person Centered Medical Home Plus (PCMH+, formerly MQISSP)</b>		<p>measure annual core health indicators for 52 towns and town groups.</p> <ul style="list-style-type: none"> <li>Staff designed a set of four questions related to food and housing insecurity, as well as built environment to be included in the 2016 BRFSS survey. Staff completed meetings of the 2017 BRFSS Planning Workgroup and came to consensus on the recommended survey content. Funding sources for the 2017 BRFSS are being compiled, and the amount of funding will determine the sample size possible for the survey.</li> <li>Continued meeting with CMS/CHN to discuss the PCMH+ design and implementation, utilizing the Concept Paper and other historical stakeholder materials.</li> <li>Worked through first portion of implementation work plan in preparation for Jan 1 2016</li> </ul>	<ul style="list-style-type: none"> <li>Continue working through and develop membership communication materials and the oversight and monitoring plan.</li> </ul>	N/A

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<b>Value-based Insurance Design</b>		<ul style="list-style-type: none"> <li>The fully-insured employer manual was approved for review by the Steering Committee and will then be released for public comment.</li> <li>The PMO and OSC continued to work with CBIA to plan the first learning collaborative event which will take place in Fairfield county, partnering with Pitney Bowes. The event will take place on October 20 and will highlight the work of the VBID Consortium as well as local employer/employee stories on their successful implementation of VBID plans.</li> <li>The PMO is working to keep Freedman Healthcare on to provide support for two additional meetings of the Consortium over the coming year. These meetings will allow the Consortium to review the templates and make changes and recommendations based on legislation and experience of the Learning Collaborative.</li> <li>Continued discussions with the UConn Evaluation team and federal project team around methods for assessing VBID penetration among employers.</li> </ul>	<ul style="list-style-type: none"> <li>Continue planning for first Learning Collaborative event.</li> <li>Assess communication and marketing pieces to promote VBID among employers.</li> <li>Release the fully-insured employer manual for public comment.</li> <li>Plan additional Learning Collaborative events and engagement opportunities.</li> <li>Meet with health plans to discuss the development of VBID insurance templates for the fully-insured market.</li> <li>Continue work to identify a method for assessing VBID penetration among employers.</li> </ul>	LC Meeting: 10/20/16

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<b>UCONN Community Health Worker (CHW) Initiative</b>	<ul style="list-style-type: none"> <li>• Completed strategy, wireframe, and prototype phase for CHW website. Next step is the design phase.</li> <li>• Held design group on 9/29/16 to draft CHW definition. Definition to be presented during next Advisory Committee meeting on Oct. 20th for approval.</li> <li>• Met with evaluators on 9/1/16 to discuss revising the evaluation plan to reflect the new CCIP focus.</li> <li>• Met with representatives of the Child Health and Development Institute on 9/13/16 to discuss the role of CHWs in promoting child health.</li> <li>• Met with the Metro Hartford Alliance for Careers group of the Capital Workforce partners to discuss SIM CHW Initiatives, including the CHW Apprenticeship model.</li> <li>• Reviewed work done by Center for Health Impact for marketing materials for promoting CHWs for the CHW Association of CT.</li> <li>• Participated in Common Indicators for CHWs monthly conference call to plan for preconference session at APHA on 10/28.</li> <li>• Met with New England Asthma Innovation Coalition and the CT Hospital Association Asthma Initiative to discuss financing methodology and use of CHWs in Asthma.</li> <li>• Served as a reviewer of an Asthma White Paper soon to be released in CT.</li> <li>• Participated in the New England CHW Coalition bi-monthly conference call. This group is endorsing the newly proposed DOL definition of CHWs. Invited to submit proposal for Yale SPH Practice-Based Community Health Research for employer assessment of knowledge and ability to incorporate CHWs into practices.</li> </ul> <p><b>Non-SIM-Funded Related Activities</b></p> <ul style="list-style-type: none"> <li>• Received contract from DPH Office of Oral Health's HRSA grant to identify curricula to train 50 CHWs on Oral Health Initiatives and track use of their knowledge.</li> </ul>	<ul style="list-style-type: none"> <li>• Begin meeting with CCIP vendor and identifying best approaches and resources for integration of CHWs into care teams.</li> <li>• Convene certification design group on or around 10/13/16.</li> <li>• Present on SIM CHW Initiative at CT Hospital Association symposium on 10/13/16.</li> <li>• Begin design phase of website.</li> </ul>	10/20/16	



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UCONN Evaluation	<b>Dashboard</b>	<ul style="list-style-type: none"> <li>Published dashboard with new data and first of SIM target values</li> </ul>	<ul style="list-style-type: none"> <li>Continue data acquisition for 1/1/17 dashboard publication</li> </ul>	N/A
	<b>Care Experience Survey</b>	<ul style="list-style-type: none"> <li>Finalized CT SIM CAHPS survey content</li> <li>Developed Spanish version of CT SIM CAHPS survey</li> <li>Released Care Experience Survey Vendor RFP</li> <li>Continued communications with plans, including producing a revised project description</li> </ul>	<ul style="list-style-type: none"> <li>Compile responses to RFP for Care Experience Survey vendor</li> <li>Select and notify Care Experience survey vendor</li> <li>Obtain data format from plans</li> </ul>	
	<b>Public Scorecard</b>	<ul style="list-style-type: none"> <li>Continued discussions with other SIM States about their online health care quality scorecards</li> <li>Presented scorecard progress at September Quality Council Meeting</li> </ul>	<ul style="list-style-type: none"> <li>Continue research into online health care quality scorecard options and discussions with other SIM States about their scorecards</li> </ul>	
	<b>Reporting to CMMI</b>	<ul style="list-style-type: none"> <li>Attended monthly call with National Evaluators</li> <li>Revised and submitted draft template for metrics reporting to CMMI</li> </ul>	<ul style="list-style-type: none"> <li>Attend monthly call with National Evaluators</li> <li>Work towards fulfilling November 1 reporting requirement</li> </ul>	
<b>Advanced Medical Home Vanguard Program</b>		<ul style="list-style-type: none"> <li>The RFP closed to identify a vendor who will provide transformation services to the first cohort of primary care practices in our AMH Program. Proposals are currently under review.</li> <li>The application process closed for the AMH Vanguard Program with a total of 95 practices enrolled.</li> <li>Planning continued for an AMH practice recruitment event, in collaboration with DSS and the CSMS. The event will be held on December 8.</li> </ul>	<ul style="list-style-type: none"> <li>Review proposals and select a vendor to provide AMH transformation services</li> <li>Continue planning for AMH practice recruitment event on December 8.</li> <li>Continue providing transformation services for AMH Vanguard Program.</li> </ul>	N/A

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<b>Program Management Office (PMO)</b>	<ul style="list-style-type: none"> <li>Responded to several rounds of feedback from CMMI on the Operational Plan and received approval on Performance Year 1 budget. The PMO expects the approval of the Operational Plan pending final review of responses.</li> <li>Worked with DSS and CSMS to plan AMH recruitment event to take place December 8</li> <li>Oversaw CCIP Vendor Selection Process, with vendor expected to be announced in October</li> <li>Oversaw CCIP Transformation Award Selection Process and developed follow-up questions for potential awardees</li> <li>Worked with the evaluation team to finalize annual and quarterly reporting template.</li> <li>Amended MOAs with UConn, DPH, and DSS to account for Performance Year 1 activities.</li> </ul>	<ul style="list-style-type: none"> <li>Announce CCIP Vendor and Transformation Awardees.</li> <li>Oversee AMH Vendor Award Selection Process</li> <li>Continue planning efforts around AMH recruitment event.</li> </ul>	N/A	

## ACRONYMS

**APCD** – All-Payers Claims Database

**AHCT** – Access Health Connecticut

**BRFSS** – Behavioral Risk Factor Surveillance System

**CAB** – Consumer Advisory Board

**CCIP** – Clinical & Community Integration Program

**CHW** – Community Health Worker

**CMC** – Care Management Committee

**CMMI** – Center for Medicare & Medicaid Innovations

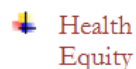
**DPH** – Department of Public Health

**DSS** – Department of Social Services

**EAC** – Equity and Access Council

**EHR** – Electronic Health Record

**HISC** – Healthcare Innovation Steering Committee



**HIT** – Health Information Technology

**MAPOC** – Medical Assistance Program Oversight Council

**MOA** – Memorandum of Agreement

**MQISSP** – Medicaid Quality Improvement and Shared Savings Program

**PCMH** – Patient Centered Medical Home

**PMO** – Program Management Office

**PTTF** – Practice Transformation Task Force

**QC** – Quality Council

**SIM** – State Innovation Model

**FQHC** – Federally Qualified Health Center


**RFP** – Request for Proposals

**OSC** – Office of the State Comptroller

**VBID** – Value-based Insurance Design

**The purpose of this document is to raise awareness among members of SIM Governance and SIM-funded work stream leads so that they can stay up-to-date about SIM progress, understand their work in context, and spot inter-dependencies where collaboration or coordination may be beneficial**

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