

Connecticut State Innovation Model Work Stream Update



- MQISSP officially adopted a new name, Person Centered Medical Home Plus (PCMH+). The RFP remained open, with a deadline of August 2.
- The [CCIP Transformation Awards RFA](#) remains open (Deadline: August 18). Transformation Awards of up to \$500,000 will be provided to some PCMH+ participating entities to help them achieve CCIP standards.
- The [CCIP Vendor RFP](#) remains open (Deadline: August 26). The vendor will provide transformation support to those PCMH+ participating entities that are eligible for CCIP.
- Public Comment on the [Quality Council Report](#) continues through August 5
- Recruitment continued for the Health Information Technology Officer.
- The PMO continues to accept [applications for the AMH program](#), more than 80 practices recruited in 2016
- Planning efforts underway for the Arab-American Listening Forum, which will be co-hosted by the Consumer Advisory Board.
- The second meeting of the Population Health Council was held, with a focus on prevention.
- The CHW Advisory Committee agreed upon a [CHW scope of practice](#) for inclusion in their policy framework.
- The [VBID self-insured employer manual](#) was presented to the Steering Committee, receiving positive reviews and approved for release for public comment.
- The UConn Evaluation team began working with the Quality Council to identify a process for the development of the Public Scorecard focusing on the performance of Advanced Networks and FQHCs.
- The PMO worked closely with work stream leads and CMMI to finalize the Performance Year 1 Operational Plan for submission on August 1....Congratulations on a timely submission!!!

Council/ Work Stream	Major Topics Covered	Progress/ Outputs	Next Steps	Upcoming Meetings
Healthcare Innovation Steering Committee (HISC)	<i>VBID</i> <i>Population Health</i> <i>Operational Plan</i>	<ul style="list-style-type: none"> Reviewed and discussed VBID Employer Manual for self-insured employers Observed and discussed rebasing strategy for Population Health measures Observed Operational Plan work stream presentations for performance year 1 	<ul style="list-style-type: none"> Review Public Comment on recommended Core Quality Measure set Review feedback from CMMI on the Performance Year 1 Operational Plan 	9/15/16 (August meeting canceled)
Consumer Advisory Board (CAB)	<i>Quality Measures</i>	<ul style="list-style-type: none"> Continued planning efforts, in conjunction with the Consumer Engagement Coordinator, to develop the Consumer Engagement Strategy Initiated activities to address immediate areas of focus for the CAB, including how CAB connects with consumers, examining the CAB application process, a new member manual and CAB Fact Sheet Continued planning internal communication strategies to connect consumer representatives with SIM priorities and healthcare innovation strategies Initiated planning efforts for Arab-American Listening Forum and considered a proposal process to review future community forums Hosted two webinars to review the recommended Core Quality Measure set, including one focused specifically on behavioral health. 	<ul style="list-style-type: none"> Continue planning efforts with the Consumer Engagement Coordinator Continue planning for Arab-American Listening Forum and implement proposal review process for selecting community forums and events Work with Consumer Engagement Coordinator to develop Communication Strategy CAB to host presentation and webinar to facilitate consumer input into CT healthcare cost containment strategies 8/9 CAB to host additional webinars with SIM Consumer Reps on priority issues raised during Quality Measures webinars 	8/9/16

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Practice Transformation Task Force (PTTF)		<ul style="list-style-type: none"> No July meeting 	<ul style="list-style-type: none"> Engage in focus group assessing barriers to integrated behavioral healthcare through Maine Medical Center Receive updates on the AMH Pilot, recruitment for Wave 1, and the CCIP Vendor and Transformation Award processes 	9/13/16 (August meeting canceled)
Health Information Technology (HIT)		<ul style="list-style-type: none"> LG's Office continued recruitment process for the Health Information Technology Officer HIT section of the Operational Plan was finalized by the PMO PMO prepared a SIM HIT Council Summary 	<ul style="list-style-type: none"> Continue recruitment process for Health Information Technology Officer Finalize SIM HIT Council Summary 	Statewide HIT Advisory Council: 8/18/16
Quality Council (QC)		<ul style="list-style-type: none"> Discussed CQMC measure set with CMMI Reviewed and discussed Public Scorecard design with the UConn Evaluation team 	<ul style="list-style-type: none"> Work with the UConn Evaluation team to identify a desired scorecard design and process for implementation Review and prepare response to public comment on Quality Measure Alignment Report 	9/14/16
Care Management Committee (CMC) (A sub-committee of MAPOC)	PCMH+	<ul style="list-style-type: none"> Convened in a work session to develop PCMH+ design at the July MAPOC Care Management Committee meeting. Held several different touchpoint meetings with CHN to further the PCMH+ design. 	<ul style="list-style-type: none"> Continue to hold work sessions and education sessions to further the PCMH+ design. 	8/3/16

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Population Health Planning (DPH)		<ul style="list-style-type: none"> • The Population Health Council held a second meeting focusing on the topic of prevention. • Alignment conversations took place with the CHW work stream, PCCI and Access Health CT. • Monitored recommendations discussed in the Healthcare Cabinet regarding Accountable Communities. • Participated in a CDC, CMMI, ONC site visit to Connecticut • HRiA advanced planning of Council facilitation and prevention services environmental scan. • Developed work streams alignment priorities together with PMO. • Alignment discussions took place with the Health Systems workgroup of the SHIP coalition. • DPH and UConn completed the review of baseline, trends and target indicators for SIM evaluation. • BRFSS staff compiled a five-year data set to measure health indicators for 52 towns and town groups. • Hiring process for up to five staff was reactivated. 	<ul style="list-style-type: none"> • Develop an outline for a DPH/DSS MOA • Finalize a CT Health Status update 	9/22/16
Person Centered Medical Home Plus (PCMH+, formerly MQISSP)		<ul style="list-style-type: none"> • Continued meeting with CMS/CHN to discuss the PCMH+ design, utilizing the Concept Paper and other historical stakeholder materials. • Participated in the July MAPOC Care Management Committee work session to further develop PCMH+. 	<ul style="list-style-type: none"> • Continue working through and developing membership communication materials and the oversight and monitoring plan 	N/A

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Value-based Insurance Design	<ul style="list-style-type: none"> The final version of the self-funded employer manual, which include the templates, was shared with the Steering Committee. Further discussion occurred around employer engagement strategies, for both the self- and fully-insured populations The PMO and OSC worked with CBIA to develop a strategy for the self-insured learning collaborative. The evolved approach will include a series of regional meetings in conjunction with employer champions to promote VBID concepts and encourage participation in the learning collaborative. 	<ul style="list-style-type: none"> Work with CBIA to plan regional employer meetings to promote VBID and the learning collaborative Further develop the fully-insured employer manual Meet with health plans to discuss the development of VBID insurance templates for the fully-insured market 	No meetings currently scheduled	

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UCONN Community Health Worker (CHW) Initiative		<ul style="list-style-type: none"> • Held 4th meeting of the CHW Advisory Committee on 7/21 to discuss and adopt CHW roles and skills. • Made significant progress on draft summary of 1999, 2012, and 2014 CHW survey data. • Worked with contractor to develop topics and content for introductory prototype pages of CHW website. • Further refined project logic model and evaluation plan to incorporate evaluator guidance and recommendations. • Participated with Dr. Mario Garcia in a discussion of how the CHW and Population Health Initiatives relate and share multiple aims (7/5). • Initiated conversation with potential MQISSP/CCIP applicant regarding CHW workforce (7/26). <p>Non-SIM-Funded Related Activities</p> <ul style="list-style-type: none"> • CHW Initiative staff attended the Hispanic Health Council’s cross-cultural and diversity-inclusion training. • Established new contract with DPH’s Breast and Cervical Cancer Early Detection Program to provide CHW training and technical assistance. • Participated in a call with Mark Gallegos to discuss the social-determinants-of-health metrics that Maricopa County (AZ) DPH is using in its Million Hearts project. • Attended Behavioral Health-Substance Abuse Steering Committee as part of the Primary Care Action Group in Bridgeport (7/28). 	<ul style="list-style-type: none"> • Convene 5th meeting of the CHW Advisory Committee on 8/30, focusing on CHW certification. • Continue to engage stakeholders. 	8/30/16

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UCONN Evaluation	<p><i>Dashboard</i></p> <p><i>Care Experience Survey</i></p> <p><i>Public Scorecard</i></p>	<ul style="list-style-type: none"> Presented strategy for rebasing targets to HISC Attended monthly call with Federal Evaluators Attended webinar on metrics reporting Continued data acquisition and work towards October 1 dashboard publication Assembled list of NCQA Certified CAHPS PCMH 2016 Survey Vendors Developed draft of RFP for Care Experience Survey Vendor Developed RFI for potential RFP applicants (from survey vendor list) for Care Experience Survey Vendor Presented online health care quality scorecard (“Public Scorecard”) roadmap and decision points to Quality Council Began discussions with other SIM States about their online health care quality scorecards 	<ul style="list-style-type: none"> Work towards October 1 dashboard publication Continue data acquisition for dashboard Attend monthly call with National Evaluators Continued communication with payers about care experience survey Issue RFI for Care Experience Survey Vendor Revise RFP Care Experience Survey Vendor based on input from RFI Continue discussions with other SIM States about their online healthcare quality scorecards Work toward September presentation of online health care scorecard options to Quality Council 	N/A

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Advanced Medical Home Vanguard Program		<ul style="list-style-type: none"> • 27 practices received NCQA PCMH Recognition Level 3 and are working on Planetree Bronze Recognition • 4 practices are awaiting NCQA notification • 6 practices are working on their EHR documentation • 2 practices have dropped out both due to lack of staffing and/or change in EHR system • 9 practices will be submitting their corporate tool in August • 6 practices will be submitting their site specific tool in August • 4 practices have begun to upload documents into the survey tool • On July 13th, the PMO released an addendum to the AMH Vanguard Program RFA that extends the deadline for submission of applications for the second cohort from July 13th to August 15th 	<ul style="list-style-type: none"> • Continue transformation services. • Continue recruitment efforts for Wave 1, including a joint recruitment event with DSS • Prepare for qualitative evaluation of AMH program pilot using survey and/or interviews with practice participants 	N/A
Program Management Office (PMO)		<ul style="list-style-type: none"> • Worked closely with work stream leads and CMMI to finalize the Performance Year 1 budget and Operational Plan, for submission on August 1 • Hosted CMMI site visit to inform the Performance Year 1 Operational Plan • Developed draft work stream alignment strategy in response to feedback from CMMI 	<ul style="list-style-type: none"> • Develop internal process for managing CCIP Transformation Awards • Work with DSS to plan AMH recruitment event • Oversee CCIP Vendor Selection process • Work with work stream leads to further develop alignment strategy 	

ACRONYMS

APCD – All-Payers Claims Database

 Population Health

 Health Equity

 Healthcare Quality

 Consumer Empowerment

 Affordability

AHCT – Access Health Connecticut

BRFSS – Behavioral Risk Factor Surveillance System

CAB – Consumer Advisory Board

CCIP – Clinical & Community Integration Program

CHW – Community Health Worker

CMC – Care Management Committee

CMMI – Center for Medicare & Medicaid Innovations

DPH – Department of Public Health

DSS – Department of Social Services

EAC – Equity and Access Council

EHR – Electronic Health Record

HISC – Healthcare Innovation Steering Committee

HIT – Health Information Technology

MAPOC – Medical Assistance Program Oversight Council

MOA – Memorandum of Agreement

MQISSP – Medicaid Quality Improvement and Shared Savings Program

PCMH – Patient Centered Medical Home

PMO – Program Management Office

PTTF – Practice Transformation Task Force

QC – Quality Council

SIM – State Innovation Model

FQHC – Federally Qualified Health Center

RFP – Request for Proposals

OSC – Office of the State Comptroller

VBID – Value-based Insurance Design

The purpose of this document is to raise awareness among members of SIM Governance and SIM-funded work stream leads so that they can stay up-to-date about SIM progress, understand their work in context, and spot inter-dependencies where collaboration or coordination may be beneficial

 Population Health

 Health Equity

 Healthcare Quality

 Consumer Empowerment

 Affordability