

A photograph of a diverse family of four—two adults and two young children—laughing joyfully together on a couch. The woman on the left has her arm around the child in the center, and the man on the right has his arm around the child on the right. They are all smiling broadly, creating a warm and happy atmosphere. The background is a simple, light-colored wall with white curtains.

# Access Health CT Update

May 2022

# Covered Connecticut Marketing Update



## New Updates since March

- ✓ Planning twice weekly update calls for information sharing to support Phase II
- ✓ Added several new mentions of Covered Connecticut to AHCT's homepage to make it easier to find information about the program

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### Connecting You to Quality Health Insurance Plans

Access Health CT is Connecticut's official health insurance marketplace, where you can shop, compare and enroll in quality healthcare plans; and it is the only place where you can qualify for financial help to lower your costs, and if eligible, enroll in free or low-cost coverage through HUSKY Health Program (Medicaid/CHIP) or the Covered Connecticut Program.

Latest from the blog

The American Rescue Plan Act Means More Access to Affordable Coverage in CT  
Aug 5, 2021  
Residents can act during the Open Enrollment Period from November 1, 2021 – January 15, 2022. Many current customers will see lower monthly bills.

3 Things Every Resident Should Know About The New Covered Connecticut Program  
Aug 3, 2021  
As of July 1, 2021, some Connecticut residents that meet specific eligibility requirements are paying \$0 for their health insurance coverage through Access Health CT, thanks to the new Covered Connecticut Program created by the State of Connecticut. If you qualify...

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### I want to...

- Find a Plan >**  
WE CAN HELP YOU GET STARTED  
New to Access Health CT? Looking for coverage options for yourself or your family? Have you heard about the Covered Connecticut program and would like to see if you are eligible to enroll?
- Manage my Account >**  
MAKE SURE YOU STAY COVERED  
Get to know your insurance company, how to pay your bill and where to find the right pharmacy and provider directory. Remember – if any of your personal information
- Find Plans for my Small Business >**  
WE CAN HELP YOUR SMALL BUSINESS  
Provide your employees with quality and affordable healthcare coverage. We can help you understand your options.  
You can also Find a Broker
- Learn about our commitment to Health Equity >**  
Eliminating health disparities in Connecticut is core to our mission at Access Health CT. Click here to learn more and join us in the pursuit to achieve true and sustainable health equity.

# Public Health Emergency (PHE) Unwinding

- ✓ Currently over 380k enrollees benefiting from a coverage extension to the Public Health Emergency.
- ✓ Coverage extended through July 31st, 2022. Awaiting an update from HHS regarding extension or expiration.
- ✓ Coordinating with the Department of Social Services (DSS) on a wind down plan in preparation for a future expiration.
- ✓ Currently working with DSS to ask customers to update their contact information as future communications needs become more imminent.

**Attention HUSKY Health Members**

We need your most up-to-date mailing address and phone number to make sure you get important info from Access Health CT and the Connecticut Department of Social Services.

**Update your info!**

HUSKY A, B, and D Members can make updates:

[www.accesshealthct.com](http://www.accesshealthct.com)  
1-855-805-4325

HUSKY C Members can make updates:

[www.mydss.ct.gov](http://www.mydss.ct.gov)  
1-855-626-6632

Help us spread the word and keep Connecticut covered!

**HUSKY HEALTH** CONNECTICUT

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# Broker Academy

[accesshealthct.com/ba-training/](https://accesshealthct.com/ba-training/)

## Zoom Welcome Series

When	Topic
April 26 at 6pm	Healthy Chat
May 3 at 6pm	Small Business and Dental
May 10 at 6pm	Broker Resources
May 17 at 6pm	Effective Communication
May 24 at 6pm	Welcome to Broker Academy

### HAVE QUESTIONS?

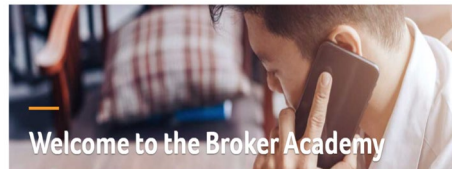
- Any questions on this Welcome series? Email us at [AHCT.HealthEquity@ct.gov](mailto:AHCT.HealthEquity@ct.gov)

The Zoom Welcome Series is live every Tuesday at 6 pm progress. Each webinar will be available for later

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## Welcome to the Broker Academy

Access Health CT is excited to have you join our first Broker Academy!

As part of our introduction, we will be offering a Welcome series with short weekly updates to share some helpful information about Access Health CT and The Broker Academy.

Our Welcome series will be held on upcoming Tuesdays at 6pm on Zoom. We planned a total of 5 sessions – listed below. We will



- ✓ Applicant selection:
  - ✓ 164 total applicants
  - ✓ Application deadline was May 2, 2022
  - ✓ 96 Students accepted
  - ✓ 16 students on the waitlist
- ✓ Ongoing student engagement:
  - ✓ Weekly info sessions
  - ✓ Surveys
  - ✓ Welcome video
  - ✓ Recorded presentation
- ✓ Training:
  - ✓ 3 day in person class at Capital, Gateway and Housatonic Community College
  - ✓ Classes start June 1
  - ✓ Laptop distribution
  - ✓ Self Study support from June to august
  - ✓ Mentorship program in August

# Certified Application Counselor (CAC) Training

- ✓ Broker/CAC Support Team and the Outreach Team have continued to recruit staff at hospitals and health centers.
- ✓ Focus is on training and certifying more CACs on the AHCT system, to insure CT residents on site.
- ✓ **Results as of May 3, 2022: 14 new CACs have started the certification process.**

