



## **OCC Provides Seminar to Bloomfield Residents on the Retail Electricity Market**

On July 21, 2015, staff from the Office of Consumer Counsel (OCC) presented a comprehensive "Know Your Rights" seminar about shopping for electricity prices in the retail market at the Marilyn Michaelson Senior Center in Bloomfield. The Program explored the difference between the Standard Service rate from Eversource Energy, which is fixed for six months (from January through June, and from July through December), and offers from electric suppliers who purchase electricity from the wholesale market. OCC staff discussed how to shop for the most competitive rates while avoiding often tricky terms and conditions that may include high variable rates, enrollment fees, and cancellation fees. New legislation affecting consumers, such as the residential electric bill redesign, was also explained.

OCC staff will continue to provide presentations on the retail electricity market at community centers throughout Connecticut. Stay tuned for upcoming dates. If your organization is interested in a presentation from OCC staff, please contact the OCC at (860) 827-2900 or [occ.info@ct.gov](mailto:occ.info@ct.gov).