



STATE OF CONNECTICUT

NEWS RELEASE

Consumer Counsel Elin Swanson Katz

FOR IMMEDIATE RELEASE

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CONNECTICUT ELECTRIC CUSTOMERS TO BENEFIT FROM NEW PRICING DETAILS ON ELECTRIC BILLS

Starting January 2016

NEW BRITAIN, Conn. (January 13, 2016) – Consumer Counsel Elin Swanson Katz urges Connecticut electric customers to be alert to important additional pricing information on their monthly electricity bills from Eversource Energy (Eversource) and The United Illuminating Company (UI) starting this month. The additional pricing information includes:

- The fixed or variable terms of a customer’s third-party supply rate (if the customer receives service from a third-party supplier), and the expiration month of that rate;
- Any changes (increases or decreases in price) to a customer’s third-party supply rate that becomes effective in the next billing cycle; and
- Any applicable cancellation fee charged to customers by a third-party supplier for early termination of their contract.

“This new information on the bill is the most significant change we have seen in Connecticut’s electric supplier market, as it completely shifts the way the market functions,” said Consumer Counsel Katz. “Gone are the days where you were notified of your electric rate the month *after* it became effective. That was like filling your car with gas, and then finding out the cost per gallon after you’d used up the tank. This information on the next cycle’s rate is the most important tool for consumers on the revised electric bill. It enables consumers to review their electricity rates and ‘comparison shop’ weeks before a new rate becomes effective, allowing consumers to look for another electric supplier or return to their utility’s Standard Service rate if the next cycle’s rate is too high. Consumers will no longer be obligated to pay high supplier rates for which they had no advance notice. The new bill features also provide consumers with information on how long their current terms are, and whether there is a cancellation fee, which under the law may not be more than \$50. I commend Eversource and UI for all of the work done to implement these important bill changes over the last 18 months.”

Eversource and UI have been revamping their bills in a two-phase redesign initiative. The first phase of bill changes occurred on July 1, 2015. This included information such as the current Eversource/UI Standard Service rate, the terms and expiration date of that rate, and the dollar

amount the customer would have been billed if the customer were on the Eversource/UI Standard Service rate rather than a third-party supplier. The bill changes are part of legislation sponsored by Senator Majority Leader Bob Duff (D-Norwalk) and Representative Lonnie Reed (D-Branford), among others, with support from Governor Dannel Malloy, Attorney General George Jepsen and Consumer Counsel Katz. The legislation, passed in 2014, is designed to help customers compare pricing and contract terms among electric suppliers.

Consumer Counsel Katz reminds customers that if they do not want to closely monitor their electric bills, they may stay with the Eversource or UI Standard Service rates instead of choosing a third-party supplier. Moreover, there is no fee for customers to return to the Eversource or UI Standard Service rate from a third-party supplier, and that transaction takes less than 72 hours to complete. Effective January 1, 2016 through June 30, 2016, the Standard Service rate for Eversource customers will be 9.55 cents per kilowatt hour (kWh), while the Standard Service rate for UI customers will be 10.73 cents per kWh. Customers who wish to return to Standard Service or have questions about their current supply rate are encouraged to call their electric distribution company, Eversource at 1-800-286-2000, or UI at 1-800-722-5584. Consumers who wish to shop for current third-party supplier rates may do so at <http://www.energizect.com/>, or call 1-800-382-4586 for more information.

Attached to this Press Release are sample Eversource and UI electric bill copies reflecting the new information displayed.

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The Office of Consumer Counsel (OCC) is the State of Connecticut's advocate for consumers on issues relating to electricity, natural gas, water, and telecommunications. For more information, visit www.ct.gov/occ.

000002



JOHN J CUSTOMER

Due Date	Total Amount Due
Jan 25, 2016	\$214.15

Statement date: Dec 28, 2015

Customer name key: GUST

Account number: 5110000002

Contact Information

Emergency: 1-800-286-2000 (anytime)
 Web Site: www.eversource.com
 CustomerServiceCTElectric@eversource.com
 Pay by Phone 1-888-783-6618

Residential customers:

Customer Service: 1-800-286-2000
 860-947-2000 Hartford/Meriden
 (M-F 7:00 am - 7:00 pm)

Your electric supplier is

ANY ENERGY COMPANY
 ANY STREET
 ANY CITY ANY STATE 00000
 1-000-000-0000

Residential Generation Information

Supplier Rate: 14.050 ¢/KWH Fixed
 Term: 6 cycles
 Expiration: Jun 2016 meter read
 Next Cycle Rate: 14.050 ¢/KWH
 Cancellation Fee: \$50
 Standard Service Rate: 9.555 ¢/KWH
 Term/Expiration: 6 mos until Jun 30, 2016

Your Supplier Charge: \$98.35
 Standard Service Comparison: \$66.89

To return to Standard Service, visit the Rate Board
 at www.EnergizeCT.com, Eversource.com or call
 1-800-286-2000

Electric Account Summary

Amount due on Dec 28	\$37.50
<hr/>	
Balance Forward	\$37.50
The 'Balance forward' Includes \$21.92 generation charges	
** Past Due Amount \$37.50 **	
New Charges/Credits	
Electricity Supply Services	\$98.35
Delivery Services	\$78.30
Total new charges	\$176.65
<hr/>	
Total amount due	\$214.15

** Please remit the past due amount of \$37.50. This amount is due immediately in order to avoid a possible service disconnection. Please disregard if you have made a payment or confirmed a payment arrangement. (e.g., Matching Payment Program).

Detail for Service at:

123 ANY ST , ANY TOWN ANY STATE 00000

Service reference: 300000000

Billing cycle: 19

Your meter reading for meter # 0200000000

For billing period: Dec 1 - Dec 28 (27 days)

Next read date on or about: Dec 29, 2015

Actual reading on Dec 28, 2015	6232
Estimated reading on Dec 1, 2015	- 5532
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Billed usage	= 700

Generation Detail	ANY ENERGY COMPANY	
Generation Srcv Chrg**	700.00KWH x \$0.140500	\$98.35
<hr/>		
Subtotal		\$98.35

Remit Payment To: Eversource, P.O.Box 650032, Dallas, TX 75265-0032

(continued on next page)

Make your check payable to Eversource. Please consider adding \$1 for Operation Fuel. To add more visit www.eversource.com



Account Number Statement date Total amount due
 51100000002 Dec 28, 2015 \$214.15

Amount Enclosed

JOHN J CUSTOMER
 123 ANY ST
 ANY TOWN ANY STATE 00000

Eversource
 PO Box 650032
 Dallas, TX 75265-0032

000000000000 0000000000 0000000000



The United Illuminating Company

Call us anytime at 1-800-7-CALL UI (1-800-722-5584).

Account Number	Payment Due	Amount Now Due
000-0000000-0000	2/03/16	\$ 104.36

Please make your check payable to:
The United Illuminating Company.

Please Indicate Amount Paid	
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JANE CUSTOMER
7 ANY RD
NORTH HAVEN CT 06473

THE UNITED ILLUMINATING COMPANY
PO BOX 9230
CHELSEA MA 02150-9230

Please consider adding \$1 for Operation Fuel to your payment this month or call 1-800-7-CALL-UI to donate more than \$1.

Your Account Information

Customer Name Key: CUST
JANE CUSTOMER
7 ANY RD
NORTH HAVEN, CT 06473

Account Number: 000-0000000-0000
Meter Number: 011112345
Trans and Dist Rate: R - Residential
Generation Rate: 890
Billing Period: 12/07/15 - 1/04/16
Statement Date: 1/06/16
Next Meter Reading (on or about): 2/03/16

Previous Charges & Credits

Amount of Previous Bill	12/08/15	\$	92.31
Payment Received. Thanks!	1/04/16	\$	92.31 cr
Balance Forward		\$	0.00

New Charges & Credits

POD 1610023456789 (CYCLE 02)

Current Supplier: ENERGY SUPPLY SERVICES			
Generation Services Charge	401 kWh X \$.116900	\$	46.88
Total Generation Services Charges		\$	46.88

Transmission per kwh	345 kWh X \$.027317	\$	9.42
Transmission per kwh	56 kWh X \$.023546	\$	1.32
Distribution Basic Service		\$	17.25
Distribution per kwh	401 kWh X \$.062823	\$	25.19
Combined Public Benefits Charge	401 kWh X \$.011762	\$	4.72
Decoupling Adjustment	345 kWh X \$.000834	\$	0.29
Decoupling Adjustment	56 kWh X \$.000000	\$	0.00
Earnings Sharing	345 kWh X \$.002071-	\$	0.71 cr
Total Delivery Charges		\$	57.48

Total New Charges \$ 104.36

Amount Now Due: \$ 104.36

One or more components have changed pricing this month, pricing may not print for that component.

All charges are due as of your Statement Date. Any unpaid charges will be subject to interest as of your Statement Date, at the rate of 1.25% per month, if not paid on or before **February 3, 2016**. Making your payment on the Due Date at an authorized payment agent may not post until the following business day. If you have a question, contact UI. As authorized by law, for residential accounts, we supply payment information to credit rating agencies. If your account is more than sixty days delinquent, a delinquency report could harm your credit rating.

Electricity Usage					
Meter	Service Period	Meter Reading		Multiplier	Kilowatt Hours
		Current	Last		
011112345	29 days POD ID: 161-0023456-789	007057	006656	X 1 =	401 kWh

MESSAGES

Have a question for UI?
Click on Customer Care on UI's website at www.uinet.com.

Residential Customers:
The box below shows Alternative Supplier Info. Remember to compare your alternate supplier price with UI Standard Service. If "NOT PROVIDED" displays, it means your supplier did not provide information.

The Connecticut Public Utilities Regulatory Authority (PURA) has approved new rates for customers effective Jan. 1, 2016. Please look for information in your bill inserts and check uinet.com.

Your electric supplier is :

ENERGY SUPPLY SERVICES
789 MAIN ST
ANY TOWN, CT 06000
800 123-4567
www.energysupply.com

Residential Generation Information

POD ID: 1610023456789
Your supplier rate Fixed 11.6900¢
Mar Cycle rate 11.6900¢
Term 24 Months
Expiration Mar 2017 Meter Read
Cancellation fee \$0

* UI Standard Srvc Gen 10.7358¢
Term 6 Months
Expiration Jun 30, 2016

* Your supplier charge \$46.88
UI Standard Srvc Comparison \$43.05

* For further info visit PURA rate board at WWW.EnergizeCt.com

* To return to UI Standard Service Call UI at 1-800-7-CALL-UI
Or click on Customer Care on UI's Website at www.uinet.com



The United Illuminating Company

Call us anytime at 1-800-7-CALL UI (1-800-722-5584).

Account Number
000-0000000-0000

Payment Due	Amount Now Due
2/03/16	\$ 104.36

Please make your check payable to:
The United Illuminating Company.

Please Indicate Amount Paid	
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