

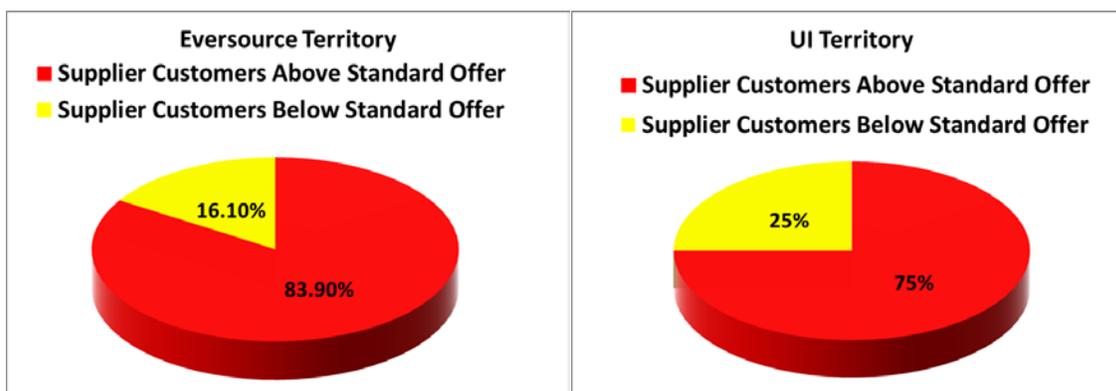


Updated on
November 2, 2015

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, JANUARY THROUGH SEPTEMBER, 2015

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 34.1% of Eversource Energy (Eversource) residential customers and 37.9% of United Illuminating (UI) residential customers, as of September 2015.
- In the month of September 2015, over **eight out of ten** supplier customers paid more than the Standard Offer in Eversource territory, and over **seven out of ten** supplier customers paid more than the Standard Offer in UI territory.



- In the month of September 2015, Eversource customers who chose suppliers paid in aggregate **\$7,800,369.66 million more** than the Standard Offer for their electric generation, and UI customers who chose suppliers paid in aggregate **\$1,600,342.90 more** than the Standard Offer.¹
- For the time period of January 2015 through September 2015, which includes a six month period during which the Eversource and UI Standard Offer prices were unusually high,

¹ These calculations are based on an assumption of 750/month kWh usage, and likely underestimate the consumer harm, because they assume all non-electric heat customers. Were the additional usage by heating customers factored into this calculation, the estimated consumer harm would likely be even greater.

consumers who chose a retail supplier paid, in aggregate, **\$32,878,085.99 more** than the Standard Offer.

- Standard service for CL&P customers is 8.2 cents/kWh through December 31, 2015. Standard service for UI customers is 9.12 cents/kWh through December 31, 2015.
- The following table lists all electric suppliers who charged at least 20% of their customers 13.9 cents/kWh (50% higher than CL&P standard service) or more in the month of September. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

Suppliers Charging at Least 20% of their Customers 13.9¢/kWh or more in September			
Electric Suppliers	% of Eversource Customers paying over 13.9 cents	% of UI Customers paying over 13.9 cents	Supplier Phone Number
Choice Energy	48.65%	56.85%	(888) 565-4490
Clearview Electric	36.24%	34.93%	(888) 257-8439
Direct Energy Services, LLC	33.98%	36.69%	(888) 998-6415
Energy Plus Holdings, LLC	66.32%	59.59%	(888) 766-3509
NRG Retail Solutions	80.42%	N/A	(855) 500-8703
Palmco Power CT, LLC	92.95%	90.87%	(877) 726-5862
Public Power, LLC	36.07%	36.02%	(844) 585-8900
Spark Energy LP	49.27%	45.90%	(877) 374-8013
Starion Energy, Inc.	36.29%	41.74%	(800) 600-3040
Verde Energy USA, Inc	29.72%	28.14%	(800) 388-3862
Viridian Energy Inc.	20.83%	25.68%	(866) 663-2508

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.