

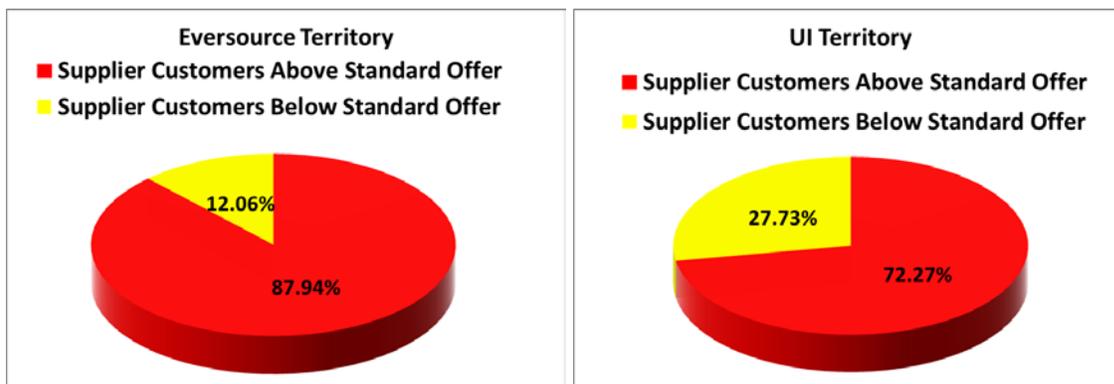


Updated on
Januray 6, 2017

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, DECEMBER 2015 THROUGH NOVEMBER 2016

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 29.5% of Eversource Energy (Eversource) residential customers and 35.9% of United Illuminating (UI) residential customers, in November 2016.
- In the month of November 2016, nearly **nine out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **seven out of ten** residential supplier customers paid more than the Standard Offer in UI territory.¹



- In the month November 2016, residential Eversource customers who chose suppliers paid in aggregate **\$6,199,940.77 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$1,281,458.42 more** than the Standard Offer.²

¹ This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

² These calculations are based on an assumption of 750/month kWh usage.

- For the rolling year of December 2015 through November 2016, residential consumers who chose a retail supplier paid, in aggregate, **\$59,578,551.42 more** than the Standard Offer.
- The Standard Offer for Eversource customers was 9.55 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for Eversource customers is 6.61 cents/kWh.
- The Standard Offer for UI customers was 10.73 cents/kWh from January 1, 2016 through June 30, 2016. From July 1, 2016 through December 31, 2016, the Standard Offer for UI customers is 8.02 cents/kWh.
- The following table lists all electric suppliers who charged at least 20% of their residential customers 9.915 cents/kWh (50% higher than Eversource standard service) or more in the month of November. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

Suppliers Charging at Least 20% of their Customers 9.915¢/kWh or more in November			
Electric Suppliers	% of Eversource Customers paying over 9.915 cents	% of UI Customers paying over 9.915 cents	Supplier Phone Number
Ambit Energy LLC	23.73%	31.76%	(877) 282-6248
Aequitas Energy	N/A	27.37%	(855) 799-8200
Choice Energy	99.86%	100%	(888) 565-4490
Clearview Electric	76.30%	76.25%	(888) 257-8439
Constellation Energy Power Source	27.35%	61.60%	(877) 997-9995
Constellation Newenergy Inc.	43.73%	55.98%	(877) 997-9995
Direct Energy Services	25.54%	36.51%	1(800) 348-2999
Discount Power	N/A	27.94%	(203) 929-3200
Energy Plus Holdings, LLC	96.28%	98.35%	(888) 766-3509
Liberty Power Holdings LLC	96.77%	97.46%	1(866) 769-3799
Major Energy Electric Services, LLC	82.14%	N/A	(888) 625-6760
Mega Energy	N/A	98.85%	518-306-1996
Nextera (F/K/A Gexa Energy Connecticut, LLC)	N/A	23.62%	(855) 262-3596
North American Power and Gas LLC	30.50%	38.31%	(888)313-9086
NRG Retail Solutions	90.85%	91.83%	1(855) 457-5700

Palmco Power CT, LLC	100%	100%	(877) 726-5862
Public Power, LLC	43.48%	46.92%	(844) 585-8900
Spark Energy LP	53.89%	51.01%	(877) 374-8013
Starion Energy Inc.	62.54%	90.14%	(800) 600-3040
Verde Energy USA Inc.	65.65%	40.52%	1(800) 388-3862
Viridian Energy Inc.	85.00%	53.22%	(866) 663-2508
Xoom Energy Connecticut LLC	50.72%	38.45%	(888) 997-8979

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.