The following is an update to the Office of Consumer Counsel’s (OCC’s) Electric Supplier Market Fact Sheet, originally created in 2014. The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority’s Docket Number 06-10-22.

- Retail suppliers serve 16.9% of Eversource Energy (Eversource) residential customers and 21.4 % of United Illuminating (UI) residential customers, in July 2021.

- In the month of July 2021, nine out of ten residential supplier customers paid more than the Standard Offer in Eversource territory, and seven out of ten residential supplier customers paid more than the Standard Offer in UI territory.1

- In the month July 2021, residential Eversource customers who chose suppliers paid in aggregate $3,348,629 more than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate $905,842 more than the Standard Offer.2

- For the rolling year of August 2020 through July 2021, residential consumers who chose a retail supplier paid, in aggregate, $36,818,163 more than the Standard Offer.

- Since January 2015, when OCC started tracking supplier data, customers with a supplier

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1 This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

2 These calculations are based on an assumption of 750/month kWh usage.
have overpaid a total of $291,036,383 more than standard service.

- For July 1, 2020 through December 31, 2020 the Standard Offer was 7.375 cents/kWh. The Standard Offer for January 1, 2021 through June 30, 2021 was 8.391 cents/kWh. For July 1, 2021 through December 31, 2021 the Standard Offer is 7.003 cents/kWh.

- For July 1, 2020 through December 31, 2020 the Standard Offer was 8.6672 cents/kWh. The Standard Offer for January 1, 2021 through June 30, 2021 was 9.3694 cents/kWh. For July 1, 2021 through December 31, 2021 the Standard Offer is 8.0103 cents/kWh.

- As of July 1, 2020 customers coded as hardship were returned to standard service. Suppliers are no longer able to serve hardship coded customers going forward in Connecticut as a result of PURA ruling in Docket No. 18-06-02.

### Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in July 2021

<table>
<thead>
<tr>
<th>Electric Suppliers</th>
<th>% of Eversource Customers paying over 10.505 cents</th>
<th>% of UI Customers paying over 12.015 cents</th>
<th>Supplier Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Choice Energy</td>
<td>100%</td>
<td>93.46%</td>
<td>(888) 565-4490</td>
</tr>
<tr>
<td>Atlantic Energy LLC</td>
<td>100%</td>
<td>N/A</td>
<td>(800) 917-9133</td>
</tr>
<tr>
<td>CT Gas &amp; Electric LLC</td>
<td>94.76%</td>
<td>33.95%</td>
<td>(866) 568-0289</td>
</tr>
<tr>
<td>Discount Power Inc.</td>
<td>51.04%</td>
<td>48.26%</td>
<td>(877) 259-7693</td>
</tr>
<tr>
<td>Liberty Power Holdings LLC</td>
<td>25.71%</td>
<td>N/A</td>
<td>(866) 769-3799</td>
</tr>
<tr>
<td>Public Power LLC</td>
<td>30.83%</td>
<td>N/A</td>
<td>(888) 354-4415</td>
</tr>
<tr>
<td>Energy Plus Holdings, LLC</td>
<td>92.64%</td>
<td>83.97%</td>
<td>(888) 766-3509</td>
</tr>
<tr>
<td>North American Power and Gas LLC</td>
<td>51.71%</td>
<td>43.12%</td>
<td>(877) 572-0442</td>
</tr>
<tr>
<td>Ambit Energy LLC</td>
<td>42.83%</td>
<td>62.71%</td>
<td>(877) 282-6248</td>
</tr>
<tr>
<td>NRG Retail Solutions</td>
<td>97.33%</td>
<td>88.57%</td>
<td>(855) 500-8703</td>
</tr>
<tr>
<td>Verde Energy USA Inc</td>
<td>67.09%</td>
<td>52.83%</td>
<td>(800) 388-3862</td>
</tr>
<tr>
<td>Viridian Energy Inc</td>
<td>94.98%</td>
<td>81.23%</td>
<td>(866) 663-2508</td>
</tr>
<tr>
<td>Major Energy Electric Services LLC</td>
<td>30.03%</td>
<td>50.00%</td>
<td>(888) 625-6760</td>
</tr>
<tr>
<td>Spark Energy LP</td>
<td>51.35%</td>
<td>82.76%</td>
<td>(877) 547-7275</td>
</tr>
</tbody>
</table>

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.