

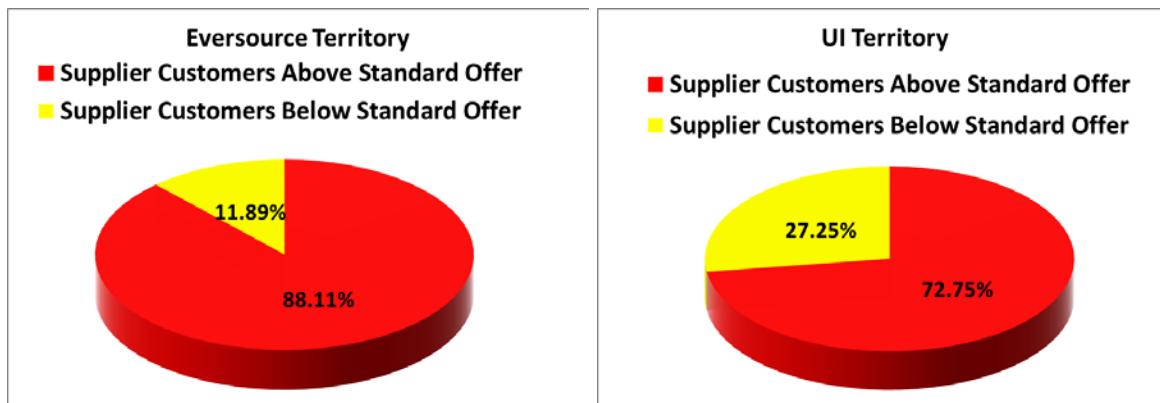


Updated on
October 26, 2020

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, AUGUST 2019 THROUGH JULY 2020

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 19.3% of Eversource Energy (Eversource) residential customers and 24.2% of United Illuminating (UI) residential customers, in July 2020.
- In the month of July 2020, nearly **nine out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and over **seven out of ten** residential supplier customers paid more than the Standard Offer in UI territory.¹



- In the month July 2020, residential Eversource customers who chose suppliers paid in aggregate **\$3,955,673 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$971,336 more** than the Standard Offer.²
- For the rolling year of August 2019 through July 2020, residential consumers who chose a retail supplier paid, in aggregate, **\$41,023,111 more** than the Standard Offer.

¹ This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

² These calculations are based on an assumption of 750/month kWh usage.

- The Standard Offer for Eversource customers from From July 1, 2019 through December 31, 2019 was 8.123 cents/kWh The Standard Offer for Eversource customers from January 1, 2020 through June 30, 2020 was 9.414 cents/kWh. For July 1, 2020 through December 31, 2020 the Standard Offer is 7.375 cents/kWh
- The Standard Offer for UI customers from From July 1, 2019 through December 31, 2019 was 8.3532 cents/kWh The Standard Offer for UI customers from January 1, 2020 through June 30, 2020 was 10.5607 cents/kWh. For July 1, 2020 through December 31, 2020 the Standard Offer is 8.6672 cents/kWh.
- As of July 1, 2020 customers coded as hardship were returned to standard service. Suppliers are no longer able to serve hardship coded customers going forward in Connecticut as a result of PURA ruling in Docket No. 18-06-02.

Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in July			
Electric Suppliers	% of Eversource Customers paying over 11.0625 cents	% of UI Customers paying over 13.000 cents	Supplier Phone Number
Choice Energy	99.77%	41.79%	(888) 565-4490
Energy Plus Holdings, LLC	92.83%	85.97%	(888) 766-3509
North American Power and Gas LLC	43.53%	40.29%	(877) 572-0442
Ambit Energy LLC	24.89%	47.94%	(877) 282-6248
Liberty Power Holdings LLC	26.38%	N/A	(866) 769-3799
NRG Retail Solutions	95.87%	87.00%	(855) 500-8703
Public Power LLC	36.04%	N/A	(888) 354-4415
Spark Energy LP	83.90%	84.12%	(877) 547-7275
Sunwave Gas and Power CT Inc.	47.83%	37.41%	(855) 478-6928
Verde Energy USA Inc	74.53%	62.94%	(800) 388-3862
Viridian Energy Inc	83.38%	31.79%	(866) 663-2508
CT Gas and Electric Inc	32.17%	N/A	(855) 799-8200
Discount Power Inc.	48.12%	N/A	(203) 929-3200
Mega Energy of New England LLC.	30.42%	N/A	(855) 810-6342
Xoom Energy Connecticut LLC	28.33%	N/A	(888)-997-8979
Major Energy Electric Services LLC	N/A	47.53%	(888) 625-6760

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.