

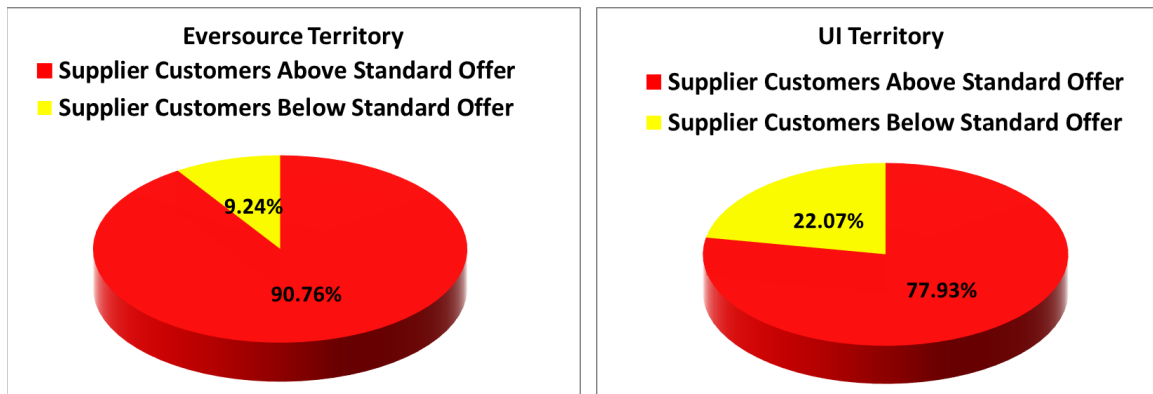


Updated on
January 27, 2022

OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, JANUARY 2021 THROUGH DECEMBER 2021

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 13.2% of Eversource Energy (Eversource) residential customers and 14.8% of United Illuminating (UI) residential customers, in December 2021.
- In the month of December 2021, **nine out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and nearly **eight out of ten** residential supplier customers paid more than the Standard Offer in UI territory.¹



- In the month December 2021, residential Eversource customers who chose suppliers paid in aggregate **\$2,980,943 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$847,789 more** than the Standard Offer.²
- For the rolling year of January 2021 through December 2021, residential consumers who chose a retail supplier paid, in aggregate, **\$35,861,812 more** than the Standard Offer.

¹ This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

² These calculations are based on an assumption of 750/month kWh usage.

- Since January 2015, when OCC started tracking supplier data, customers with a supplier have overpaid a total of **\$311,072,508** more than standard service.
- The Standard Offer for January 1, 2021 through June 30, 2021 was 8.391 cents/kWh. For July 1, 2021 through December 31, 2021 the Standard Offer is 7.003 cents/kWh.
- The Standard Offer for January 1, 2021 through June 30, 2021 was 9.3694 cents/kWh. For July 1, 2021 through December 31, 2021 the Standard Offer is 8.0103 cents/kWh.
- As of July 1, 2020 customers coded as hardship were returned to standard service. Suppliers are no longer able to serve hardship coded customers going forward in Connecticut as a result of PURA ruling in Docket No. 18-06-02.

Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in December 2021			
Electric Suppliers	% of Eversource Customers paying over 10.505 cents	% of UI Customers paying over 12.015 cents	Supplier Phone Number
Choice Energy	100%	93.11%	(888) 565-4490
Champion Energy Services LLC	76.02%	N/A	(877) 653-5090
Atlantic Energy LLC	99.41%	N/A	(800) 917-9133
CT Gas & Electric LLC	97.18%	33.80%	(866) 568-0289
Discount Power Inc.	62.26%	41.99%	(877) 259-7693
Eligo Energy CT LLC	56.34%	N/A	(888) 744-8125
Liberty Power Holdings LLC	33.20%	N/A	(866) 769-3799
Public Power LLC	40.32%	27.74%	(888) 354-4415
Energy Plus Holdings, LLC	91.19%	83.28%	(888) 766-3509
North American Power and Gas LLC	66.54%	52.93%	(877) 572-0442
Ambit Energy LLC	N/A	42.52%	(877) 282-6248
NRG Retail Solutions	97.33%	88.34%	(855) 500-8703
Verde Energy USA Inc	70.20%	50.76%	(800) 388-3862
Viridian Energy Inc	95.49%	81.31%	(866) 663-2508
Townsquare Energy	35.29%	N/A	(877) 430-0093

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or occ.info@ct.gov if you have any questions about this information.