

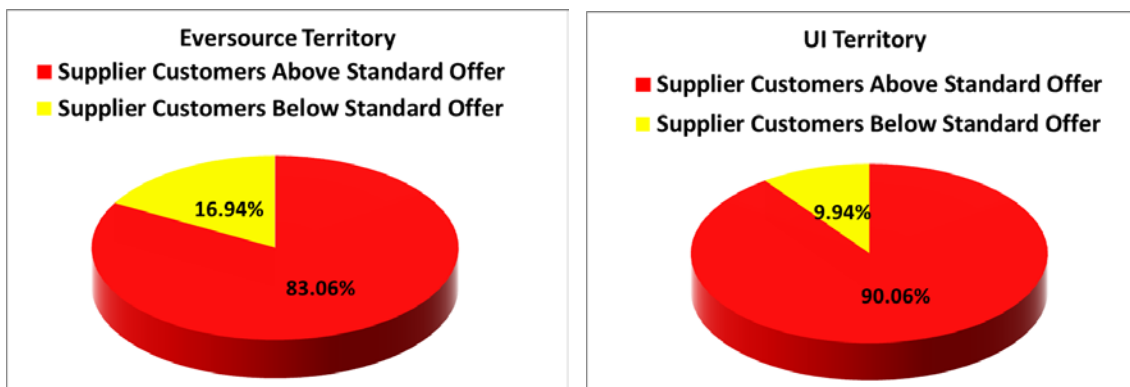


Updated on  
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## OCC FACT SHEET: ELECTRIC SUPPLIER MARKET, SEPTEMBER 2018 THROUGH AUGUST 2019

The following is an update to the Office of Consumer Counsel's (OCC's) Electric Supplier Market Fact Sheet, originally created in [2014](#). The numbers provided herein are based on data submitted as compliance filings in the Public Utilities Regulatory Authority's Docket Number 06-10-22.

- Retail suppliers serve 23.9% of Eversource Energy (Eversource) residential customers and 29.6% of United Illuminating (UI) residential customers, in August 2019.
- In the month of August 2019, over **eight out of ten** residential supplier customers paid more than the Standard Offer in Eversource territory, and **nine out of ten** residential supplier customers paid more than the Standard Offer in UI territory.<sup>1</sup>



- In the month August 2019, residential Eversource customers who chose suppliers paid in aggregate **\$4,246,009 more** than the Standard Offer for their electric generation, and residential UI customers who chose suppliers paid in aggregate **\$1,796,152 more** than the Standard Offer.<sup>2</sup>
- For the rolling year of September 2018 through August 2019, residential consumers who chose a retail supplier paid, in aggregate, **\$34,178,751 more** than the Standard Offer.
- The Standard Offer for Eversource customers from July 1, 2018 through December 31,

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<sup>1</sup> This Fact Sheet only examines available data regarding pricing by electric suppliers. While some suppliers may offer products or services to customers such as airline miles or a product with additional renewable energy content, there is no data available to quantify the value of such offers. OCC recommends that customers look carefully at the fine print for offers for additional products or services that come with higher prices, to ensure they are getting sufficient value to justify the higher price tag.

<sup>2</sup> These calculations are based on an assumption of 750/month kWh usage.

2018 was 8.53 cents/kWh. From January 1, 2019 through June 30, 2019, the Standard Offer for Eversource customers is 10.143 cents/kWh. From July 1, 2019 through December 31, 2019, the Standard Offer for Eversource customers is 8.123 cents/kWh.

- The Standard Offer for UI customers from July 1, 2018 through December 31, 2018 was 9.04 cents/kWh. From January 1, 2019 through June 30, 2019, the Standard Offer for UI customers was 11.2263 cents/kWh. From July 1, 2019 through December 31, 2019, the Standard Offer for UI customers is 8.3532 cents/kWh.
- The following table lists all electric suppliers who charged at least 20% of their residential customers 12.79 cents/kWh (50% higher than Eversource standard service) or 13.57 cents/kWh (50% higher than UI standard service) or more in the month of March. The phone numbers for each supplier are taken from those listed at energizect.com or the website for that supplier.

<b>Suppliers Charging at Least 20% of their Customers 50% or more than Standard Offer in August</b>			
Electric Suppliers	% of Eversource Customers paying over 12.184 cents	% of UI Customers paying over 12.529 cents	Supplier Phone Number
Choice Energy	90.73%	58.05%	(888) 565-4490
Energy Plus Holdings, LLC	89.76%	87.31%	(888) 766-3509
North American Power and Gas LLC	43.05%	37.98%	(877) 572-0442
Ambit Energy LLC	35.65%	48.78%	(877) 282-6248
Liberty Power Holdings LLC	28.54%	N/A	(866) 769-3799
NRG Retail Solutions	84.77%	86.28%	(855) 500-8703
Public Power LLC	35.90%	34.03%	(888) 354-4415
Spark Energy LP	84.57%	37.20%	(877) 547-7275
Sunwave Gas and Power CT Inc.	32.23%	N/A	(855) 478-6928
Verde Energy USA Inc	59.55%	48.98%	(800) 388-3862
Viridian Energy Inc	78.03%	85.34%	(866) 663-2508
Aequitas Energy Inc	N/A	75.76%	(855) 799-8200
CT Gas and Electric Inc	N/A	26.79%	(855) 799-8200

Please feel free to contact the Office of Consumer Counsel at 860-827-2900 or [occ.info@ct.gov](mailto:occ.info@ct.gov) if you have any questions about this information.