



**STATE OF CONNECTICUT
OFFICE OF CONSUMER COUNSEL
NEWS RELEASE**

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FOR IMMEDIATE RELEASE

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**OFFICE OF CONSUMER COUNSEL ENCOURAGES UTILITY CUSTOMERS TO
PARTICIPATE IN PURA PUBLIC COMMENT HEARINGS ON TROPICAL STORM
ISAIAS OUTAGES AND RESPONSE**

*Public Comment on the Response of Eversource and United Illuminating Will Assist
Regulators in Ongoing Investigations*

NEW BRITAIN, Conn. (October 19, 2020) – The Office of Consumer Counsel (OCC) encourages all customers of Eversource Energy and The United Illuminating Company to attend and participate in public comment hearings being held this week by the Public Utilities Regulatory Authority (PURA) regarding the power outages and response of the electric distribution companies to Tropical Storm Isaias, which impacted Connecticut in August. PURA is currently investigating the Eversource and United Illuminating’s responses in Docket No. 20-08-03 and feedback and comment from the public will greatly assist OCC in developing its positions and advocacy on behalf of electric ratepayers. All public comment will become a part of the official record of PURA’s investigation.

PURA is scheduled to hold three upcoming public comment hearings on the response to Tropical Storm Isaias via Zoom:

- Wednesday, October 21, 2020 at 11.00 a.m.
- Thursday, October 22, 2020 at 9.00 a.m.
- Friday, October 23, 2020 at 9.00 a.m.

Registration information may be accessed by the public on PURA’s [Calendar of Events](#). Customers who need assistance registering or require additional information should contact OCC by telephone at 860-827-2900 or e-mail at occ.info@ct.gov.