

## **Data & Accountability Committee**

### **Roles & Responsibilities**

**Chair:** Dave O'Neill, COO, Indeed

**Vice Chair:** Jay Williams, President, Hartford Foundation for Public Giving

**Chief Administrative Officer:** Scott Gaul, Chief Data Officer, CT Office of Policy and Management

There are **3 initiatives** that compose the work of the data and accountability committee.

- 4.1 Online Workforce Development Services
- 4.2 Data and Performance Management Tools
- 4.3 Integrated Data System

#### **Objective:**

To use data and technology to better understand outcomes of workforce and education training programs, improve their effectiveness for jobseekers, students, and employers, and ensure comprehensive, high-quality, workforce services are being delivered to all constituencies.

By December 2021, the Committee aims to achieve three goals:

- Develop a comprehensive plan, and initial prototype, for redesigning CT's online workforce services
- Create standard set of workforce development dashboards and ROI templates
- Obtain agreement of all relevant state agencies to join the P20 WIN longitudinal data group

#### **Responsibilities:**

- Oversee the progress and direction of the subcommittee working groups
- Engage as an advisor and thought partner on the subcommittee work as necessary
- Ensure connections are made between subcommittees as necessary
- Approve measurable key performance indicators and milestones for each initiative

#### **Meeting Cadence:**

- Bi-Monthly meeting of all committee members (60 minutes)
- Bi-Monthly meeting of Committee Chair, Vice-Chair, and CAO
- Quarterly GWC meetings set for 2:30pm-5:00pm on January 28, April 15, July 15, and Oct 7, 2021

#### **GWC Data and Accountability Council Members:**

- **Dave O'Neill**, COO, Indeed (Chair)
- **Jay Williams**, President, Hartford Foundation for Public Giving (Vice-Chair)
- **Judy Olian**, President, Quinnipiac University
- **Senator Tony Hwang**, CT Senate District 28

#### **GWC Data and Accountability Ex-Officio Members:**

- **Scott Gaul**, Chief Data Officer, CT Office of Policy and Management (CAO)
- **Josh Geballe**, Chief Operating Officer, State of Connecticut + Commissioner, Department of Administrative Services

#### **GWC Data and Accountability Partner Committee Members:**

- **William Villano**, Workforce Alliance, President & CEO
- **Andy Greenwalt**, Social Venture Partners
- **Rich Wenning**, Be Foundation

#### 4.1 Online Workforce Development Services Subcommittee

##### 4.1 *Online Workforce Development Services*

##### 4.2 Data and Performance Management Tools

##### 4.3 Integrated Data System

#### **Objective:**

Propose a comprehensive online services redesign by year end 2021, including delivery of an initial prototype of the new system.

#### **Outcomes:**

- A fully-integrated, intuitive, and personalized system that allows students and job seekers to find pathways to good jobs and upgrade skills and credentials, and a phased implementation plan for developing such a system.

#### **Intermediary Steps:**

- Develop measurable performance indicators to evaluate progress against objectives and outcomes.
- Assess current education and workforce systems being deployed in Connecticut.
- Engage key user groups (e.g., end-users, advisors, employers) that will inform which services should be deployed to meet the needs of different constituents.
- Develop a robust set of 'user profiles' that reflect the needs of different users (e.g., job seekers, students, policy makers, teachers, guidance counselors, etc.) of the workforce system.
- Connect with other states to learn about their online workforce services platform and what best practices Connecticut may want to emulate.
- Develop a crosswalk of features from various technologies (based on vendor conversations) against the needs of Connecticut users and best practice features.
- Design a structure for storing data that will be leveraged to inform various data systems.
- Integrate and coordinate with other Governor's Workforce Council technology-related initiatives.

#### **Meeting Cadence:**

- Bi-Weekly subcommittee working sessions (60 minutes each)
- Bi-Monthly meeting of committee members and subcommittee leads
- Quarterly GWC meetings set for 2:30pm to 5:00pm January 28, April 15, July 15, and Oct 7, 2021

#### Subcommittee Members:

- Be Foundation: Richard Wenning
- CBIA: Eric Brown
- Connecticut Confederation of Independent Colleges: Jen Widness
- Connecticut Office of the Governor: Mohit Agrawal
- CSU: Victoria Bozzuto, Greg DeSantis, Ken Klucznik
- CT Department of Labor: Bridget Kemmling, Robert Bongiolatti
- CT DOL: Sandy Mello, Erica Tew
- CT Office of Early Childhood: Rosa Rada
- CT Office of Higher Education: Sean Seepersad
- CT Office of Policy and Management: Scott Gaul
- CT Office of Workforce Strategy: Niall Dammando
- CT State College & University System: Vicki Bozzuto
- CT State Department of Education: Ajit Gopalakrishnan, Chris Soto
- DAS BEST: Max Gidle, David Labbadia
- Governor's Workforce Council: Mark Argosh
- Indeed.com: Jack Mahoney
- Northwest Regional Workforce Development Board: Cathy Awwad
- Norwalk Acts: Jesse Buccolo
- Social Venture Partners: Andy Greenwalt

**Commented [BLM1]:** Jesse did not select this in his survey, is he confirmed?

#### 4.2 Data and Performance Management Tools Subcommittee

- 4.1 Online Workforce Development Services
- 4.2 Data and Performance Management Tools**
- 4.3 Integrated Data System

##### Objective:

By the end of the 2021, the **Data and Performance Management Tools Working Group** will create a series of performance dashboards and ROI templates that allow decision-makers to access and utilize valuable state labor, education, and workforce data to make informed decisions.

##### Outcomes:

- A full suite of automated dashboards that highlights specific labor market data (e.g., labor force participation rate, income, unemployment, etc.) education and training data (e.g., K-12 graduation, postsecondary enrollment, postsecondary credential attainment, student employment, etc.), and barriers to employment data (e.g., SNAP adoption, childcare gap, etc.).
- A consistent, standard, process and system for evaluating the defined success metrics (e.g., return on investment) of different workforce and educational programs across the state.

##### Intermediary Steps:

- Research best practices from other states with a comprehensive series of high-quality workforce, education, and economic development dashboards.
- Develop an outline of indicators to include in Connecticut performance dashboards.
- Determine source systems of data that will inform performance dashboards.
- Determine software provider and build front-end visualization templates for performance dashboards.

##### Meeting Cadence:

- Bi-Weekly subcommittee working sessions (60 minutes each)
- Bi-Monthly meeting of committee members and subcommittee leads
- Quarterly GWC meetings set for 2:30pm to 5:00pm January 28, April 15, July 15, and Oct 7, 2021

##### Subcommittee Members:

- Analytics Capacity (e.g., Project Evident)
- Be Foundation: Richard Wenning
- C SCU, UConn, CCIC, CSDE Representatives
- CT Data: Michelle Riordan-Nold
- CT Department of Labor: Robert Bongiolatti, Laurie Colbourn
- CT Office of Policy and Management: Scott Gaul, Lily Hoffman
- CT Office of Workforce Strategy: Niall Dammando
- CT State College & University System: Vicki Bozzuto
- Eastern Connecticut Workforce Investment Board: Mark Hill
- School and State Finance Project: Patrick Gibson
- Social Finance: Jake Edwards, John Pion, Nic Miragliuolo
- University of Connecticut: Fred Carstensen

### 4.3 Integrated Data System

The Integrated Data System strategy lies within the broader Data and Accountability committee.

- 4.1 Online Workforce Development Services
- 4.2 Data and Performance Management Tools
- 4.3 ***Integrated Data System***

#### Objective:

By June 2021, the **P20 WIN system (Preschool through 20 Workforce Information Network)** will expand to include a broader range of education, workforce and supportive services agencies, allowing for richer and more responsive analysis of key questions on workforce development. As the GWC has identified the P20 WIN system as the backbone for workforce data, the activities in this section will be managed through the existing P20 WIN governance framework and the participating agencies.

#### Outcomes:

- A revised set of legal agreements that allows for participation by an expanded set of agencies and a more efficient process to review and fulfill data requests
- Expanded analytical capacity through federal support, data analytics training and review of the technical infrastructure for P20 WIN
- An increased ability to use state administrative data to inform decision-making

#### Intermediary Steps:

- Engage a diverse set of workforce training and education stakeholders who will participate in the P20 WIN system for sharing and analyzing workforce data outcomes.
- Research data collection, analytics, and visualization best practices across different states and federal agencies.
- Continue to develop internal capabilities for better collecting, analyzing, and sharing workforce data across a variety of mediums.

#### Meeting Cadence:

- Monthly P20 WIN Data Governing Board meetings (60 minutes each)
- Monthly P20 WIN Data Steward Committee meetings (60 minutes each)
- Quarterly Executive Board meetings (February 16, May 18, August 17 and November 16, 2021)

**Commented [BLM2]:** What meetings are these? The other docs reference GWC but I don't see these on your calendar.

#### Subcommittee Members:

- *The P20 WIN governance committee membership and meeting times, locations and materials are listed here:*  
<https://portal.ct.gov/OPM/P20Win/Governance>
  - *Membership is limited to the P20 WIN participating agencies and the Office of Policy and Management, but meetings are open to the public*
- Be Foundation: Richard Wenning
- CT DECD: Glendowlyn Thames
- CT Department of Labor: Robert Bongiolatti, Laurie Colbourn
- CT Office of Policy and Management: Scott Gaul, Lily Hoffman
- CT Office of Workforce Strategy: Niall Dammando
- CT State College & University System: Vicki Bozzuto
- Social Finance: Jake Edwards, John Pion, Nic Miragliuolo
- University of Connecticut: Lloyd Blanchard