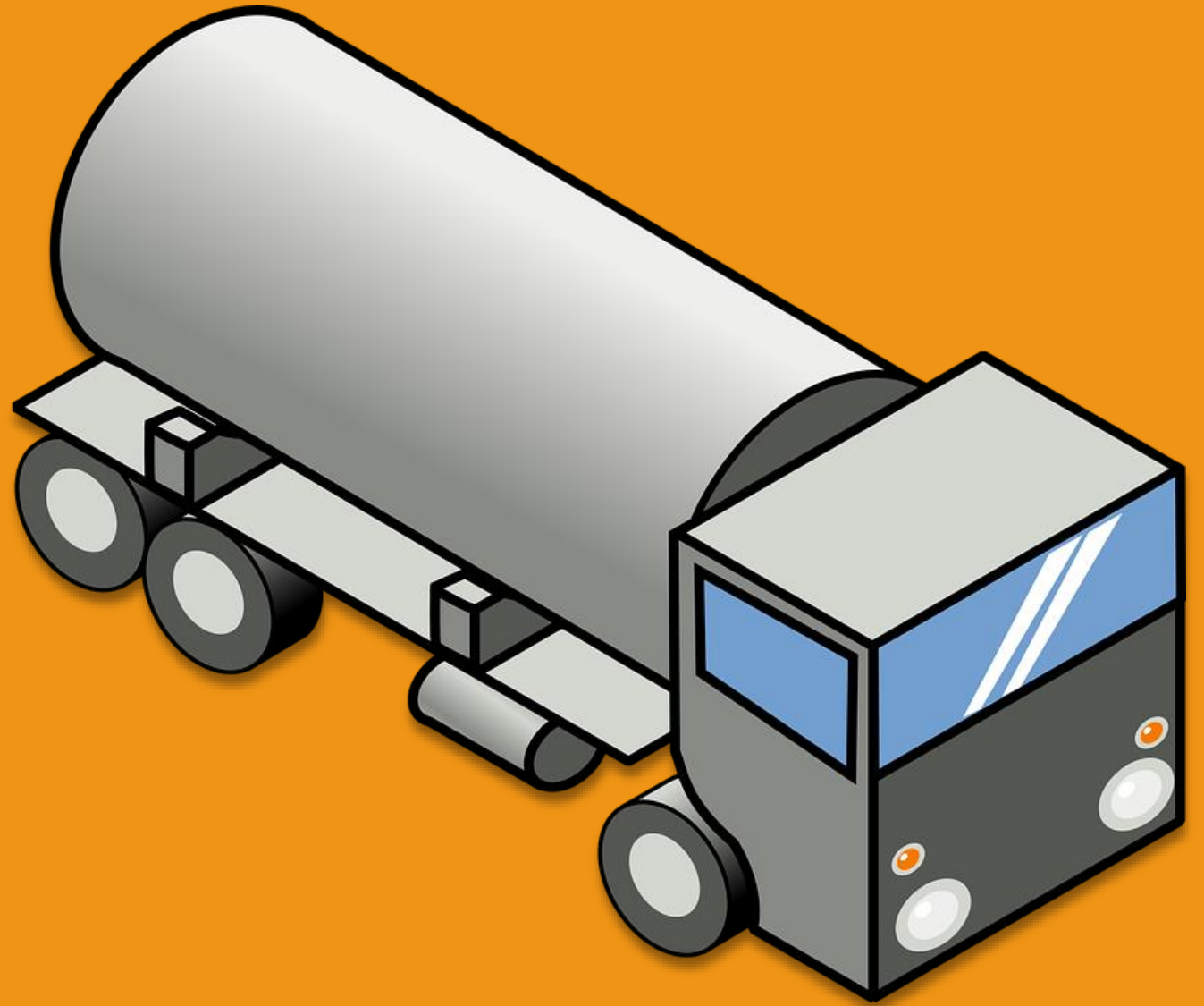


Connecticut Energy Assistance Program Deliverable Fuel Informational Forum

Presented by:

The Department of Social Services
Office of Community Services

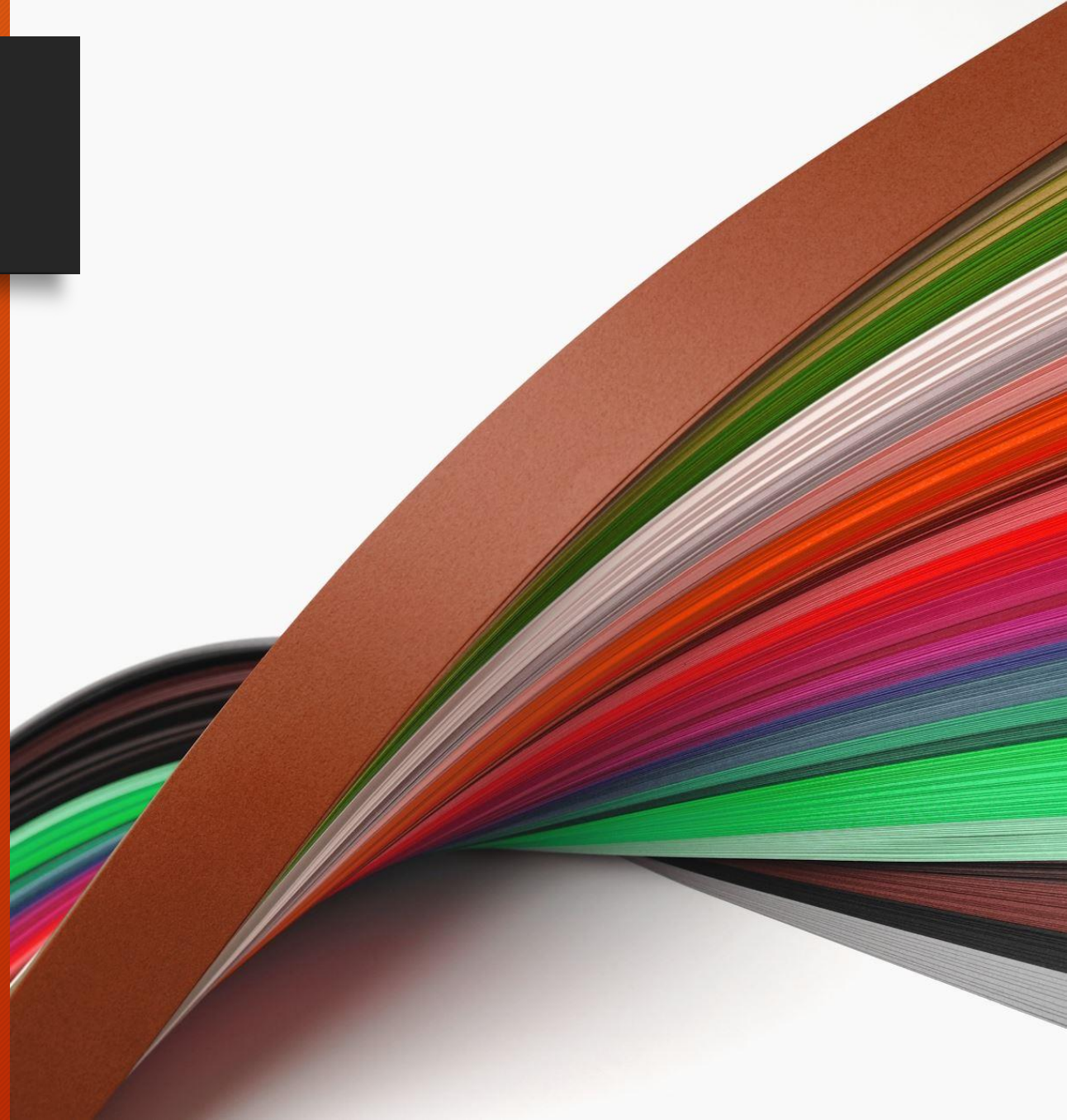


Schedule

10:00 AM - 10:05 AM Welcome

10:05 AM - 10:40 AM Presentation

10:45 AM - 11:00 AM Q & A



WELCOME - OVERVIEW

This informational session will provide an overview of the Connecticut Energy Assistance Program (CEAP), including any updates for the 2021-2022 program year.



Complete CEAP Supplier/Vendor Conditions of Participation



[CEAP Vendor Form PY 2021-2022](#)



Energy.vendors@ct.gov



CEAP Energy Services at (860) 424-4952 (fax)



Connecticut Department of Social Services
Office of Community Services
55 Farmington Avenue, 10th Floor
Hartford, Connecticut 06105

CEAP Fuel Deliveries and Payment



Fuel authorization:

- Process remains the same as last year. Vendors will deliver up to the identified amount provided by the CAA.
- Vendors will receive authorizations from the Community Action Agency for “Basic”, “Crisis Assistance”, and “Safety Net Assistance” benefits prior to each delivery.

Fuel Deliveries:

- The posted prices reflect the amount that will be paid for deliveries of heating oil made on the following day.
- Deliveries made under the Fixed Margin Pricing Program will be paid based on the average daily Oil Price Information Service (OPIS) Gross Ultra Low Sulfur Red Dye Distillate price.
- Vendors can obtain these prices by checking the Vendor Information section of our website at www.ct.gov/staywarm after 3:00 p.m. each day.

CEAP Benefits

- Eligible energy assistance clients may use a portion of their benefits to pay for a restart of their deliverable fuel heating system.
- A restart payment will be made, provided that sufficient funds remain in the eligible household's benefits.

CEAP Services

Clean, Tune, and Testing Service

Upon request, and if funds are available, CEAP will cover the cost for a clean, tune, and test of a deliverable fuel heating system for eligible deliverable fuel heated households.

Heating System Repair Replacement

Available to CEAP recipients levels 1 through 5.

The Daily Fixed Margin Price

DSS will use information from the OPIS to determine the average daily Fixed Margin Price, which will be used to pay oil vendors making deliveries to CEAP households. The Fixed Margin Price will be based on the daily OPIS Gross Ultra Low Sulfur Red Dye Distillate price, plus a fixed margin of 35 cents per gallon, plus the county differential.

County	Price
Fairfield County	\$0.465
Hartford County	\$0.389
Litchfield County	\$0.417
Middlesex County	\$0.383
New Haven County	\$0.395
New London County	\$0.392
Windham County	\$0.450
Tolland County	\$0.449

First Fuel Delivery Date

MONDAY - NOVEMBER 1, 2021



OTHER IMPORTANT DATES

November 1, 2021 First day for fuel deliveries that can be paid by the program.

May 2, 2022 The last day for fuel authorizations

May 31, 2022 The last day that a household can apply to establish its eligibility for benefits.

June 15, 2022 Last day to submit deliverable fuel bills



Lessons Learned



Ways to help Maximize Customer Benefit



NO CEAP dollars before 11/1



NO Auto Deliveries w/o prior authorization



One Delivery per Authorization



NO Guaranteed Payment without Authorization



Performance Measures

Refresher Information



MEMO



CEAP VENDOR FORM



VENDOR CONTACT

Additional Resources

DSS Website [Energy Assistance - Winter Heating--Vendors \(ct.gov\)](#)

211United Way <https://uwc.211ct.org/>

Connecticut Association for Community Action (CAFCA) <https://www.cafca.org/>

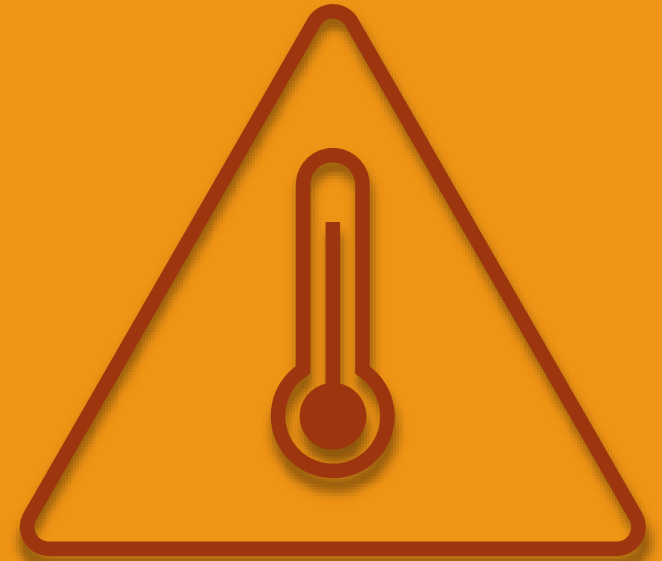
Connecticut Energy Marketers Association (CEMA) <https://www.ctema.com/>

Operation Fuel
<https://operationfuel.org/>

UniteCT [UniteCT - Emergency Rental Assistance for Connecticut's Economy](#)

Coming Soon

Guidance on Heating System Repair Replacement



Q&A

