



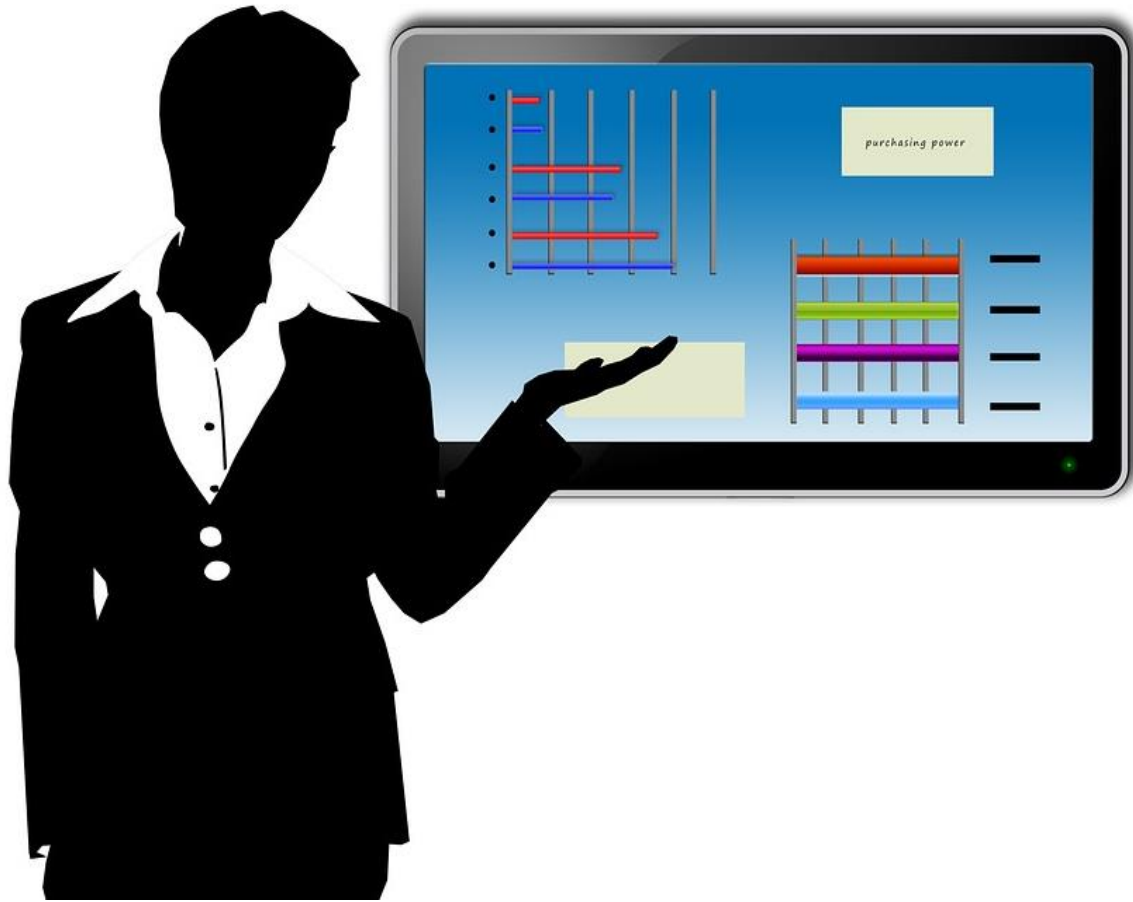
Connecticut Energy Assistance Program Deliverable Fuel Informational Forum

Tuesday, October 12, 2022

Presented by:

The Department of Social Services, Division of Program Oversight
& Grant Administration, Office of Community Services

Schedule



- ▶ 11:00 AM - 11:05 AM Welcome
- ▶ 10:05 AM - 10:40 AM
Presentation
- ▶ 10:45 AM - 11:00 AM Q & A

WELCOME and FORUM OVERVIEW

The informational forum will provide attendees with an overview of the Connecticut Energy Assistance Program (CEAP), including any updates for the Program Year 2022 - 2023.



Complete CEAP Supplier/Vendor Conditions of Participation



[CEAP Vendor Form PY 2022-2023](#)



Energy.vendors@ct.gov



CEAP Energy Services at (860) 424-4952 (fax)



**Connecticut Department of Social Services, Office of Community Services
55 Farmington Avenue, 10th Floor, Hartford, Connecticut 06105**

Fuel Authorization & Fuel Deliveries

Fuel authorization:

- Process remains the same as last year. Vendors will deliver up to the identified amount provided by the CAA.
- Vendors will receive authorizations from the Community Action Agency for “Basic” and “Crisis Assistance” benefits prior to each delivery.

Fuel Deliveries

- The posted prices reflect the amount that will be paid for deliveries of heating oil made on the date of delivery.
- Deliveries made under the Fixed Margin Pricing Program will be paid based on the average daily Oil Price Information Service (OPIS) Gross Ultra Low Sulfur Red Dye Distillate price.
- Vendors can obtain these prices by checking the Vendor Information section of our website at www.ct.gov/staywarm after 3:00 p.m. each day.

CEAP Benefits Utilization



- ▶ Eligible energy assistance clients may use a portion of their benefits to pay for a restart of their deliverable fuel heating system.
- ▶ A restart payment will be made, provided that sufficient funds remain in the eligible household's benefits.
- ▶ Only one restart payment will be paid per household per program year.
 - Payment for additional restarts will be the responsibility of the participating household.

CEAP Services: CTT & HSRR

Clean, Tune, and Testing (CTT) Service

- Upon request, and if funds are available, CEAP will cover the cost for a clean, tune, and test of a deliverable fuel heating system for eligible deliverable fuel heated households.
- Renters must receive written permission from their landlord.
- Must be authorized by the Community Action Agency.

Heating System Repair Replacement (HSRR)

- Upon request, and if funds are available, CEAP will cover the costs associated with heating system repair or replacement for eligible CEAP recipients.
- Not available for renters.
- Certain repairs and all replacements must be authorized by the Community Action Agency and approved by DSS.

The Daily Fixed Margin Price



DSS will use information from the OPIS to determine the average daily Fixed Margin Price, which will be used to pay oil vendors making deliveries to CEAP households. The Fixed Margin Price will be based on the daily OPIS Gross Ultra Low Sulfur Red Dye Distillate price, plus a fixed margin of 45 cents per gallon, plus the county differential.

County	Price
Fairfield County	\$0.565
Hartford County	\$0.489
Litchfield County	\$0.517
Middlesex County	\$0.483
New Haven County	\$0.495
New London County	\$0.492
Windham County	\$0.550
Tolland County	\$0.549

IMPORTANT DATES



November 1, 2022: **First day** for fuel deliveries that can be paid by the program.

March 15, 2023: **Deadline** for fuel authorizations or deliveries.

May 31, 2023: The **last day** that a household can apply to establish its eligibility for benefits.

June 16, 2023: **Last day** to submit deliverable fuel bills.

Lessons Learned



Ways to help Maximize Customer Benefit



NO CEAP dollars before 11/1



NO Auto Deliveries w/o prior authorization



One Delivery per Authorization



NO Guaranteed Payment without Authorization



Performance Measures

Refresher Information



MEMO



CEAP VENDOR FORM



VENDOR INFORMATION

Additional Resources

DSS Website [Energy Assistance - Winter Heating-Vendors \(ct.gov\)](https://www.ct.gov/dss/energy-assistance-winter-heating-vendors)

Connecticut Association for Community Action (CAFCA) <https://www.cafca.org/>

211United Way <https://uwc.211ct.org/>

Connecticut Energy Marketers Association (CEMA) <https://www.ctema.com/>

Operation Fuel
<https://operationfuel.org/>

Coming Soon

Guidance on Heating
System Repair
Replacement



Q&A

